



NORTHERN IRELAND HOSPITAL STATISTICS: OUTPATIENT ACTIVITY STATISTICS 2012/13

This publication presents information on activity at consultant led and ICATS outpatient services in Northern Ireland during the year ending 31 March 2013. It details information on New and Review Attendances, Missed Appointments (DNAs), Patient Cancellations (CNAs) and Hospital Cancellations. Data are presented by HSC Trust, hospital and specialty.

Alternatively, data detailed in this publication are available in spreadsheet format (Microsoft Excel) to aid secondary analysis, at the link below:

http://www.dhsspsni.gov.uk/index/stats_research/hospital-stats/outpatients.htm

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Outpatient Activity Statistics in Northern Ireland

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Key Points

- During 2012/13, 1,531,235 patients were seen at consultant led services within HSC hospitals in Northern Ireland. This was an increase of 17,237 (+1.1%) on the 1,513,998 seen during the previous year (Figure 1 and Tables 1a & 1b).
- Some 31.4% (481,059) of patients seen during 2012/13 were new attendances, the other 68.6% (1,050,176) being reviews, resulting in a new to review ratio of 1:2.2 (Figure 1 & 2 and Tables 1b & 2a).
- Compared to 2011/12, new attendances increased by 5,824 (+1.2%), whereas review attendances increased by 11,413 (+1.1%) (Figure 1 and Tables 1a & 1b).
- Patients missed a total of 159,170 appointments during 2012/13, giving a DNA rate of 9.4, which was the same as the rate (9.4) reported for 2011/12 (Figure 5 and Tables 1a & 1b).
- Patients cancelled 196,633 appointments during 2012/13, a CNA rate of 11.4, compared with a rate of 10.9 reported for 2011/12 (Figure 8 and Tables 1a & 1b).
- Hospitals cancelled 167,172 appointments, a hospital cancellation rate of 9.8, which was down 1.0 point on the rate (10.8) reported for 2011/12 (Figure 10 and Tables 1a & 1b).
- During 2012/13 there were 106,743 patients seen at an ICATS service in Northern Ireland, with 42.3% (45,204) of attendances being new and the other 57.7% (61,539) being reviews (Figure 12 and Tables 59b & 60).
- The DNA rate for ICATS was 8.6, compared to a CNA rate of 12.0 and a Hospital Cancellation rate of 8.0 (Figures 14, 16 & 18 and Tables 59a).

Reader Information

Purpose	Monitor and report activity at consultant led and ICATS outpatient services in Northern Ireland.
Authors	Kerry McColgan, Jennifer McCrea, Laura Smyth.
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About the Hospital Information Branch (HIB)

Hospital Information Branch is responsible for the collection, quality assurance, analysis and publication of timely and accurate information derived from a wide range of statistical information returns supplied by the Health & Social Care (HSC) Trusts and the HSC Board. Statistical information is collected routinely from a variety of electronic patient level administrative system and pre-defined EXCEL survey return templates.

The Head of the Branch is the Principal Statistician, Mrs. Laura Smyth. The Branch aims to present information in a meaningful way and provide advice on its uses to customers in the HSC Committee, Professional Advisory Groups, policy branches within the DHSSPS, other Health organisations, academia, private sector organisations, charity/voluntary organisations as well as the general public. The statistical information collected is used to contribute to major exercises such as reporting on the performance of the HSC system, other comparative performance exercises, target setting and monitoring, development of service frameworks as well as policy formulation and evaluation. In addition, the information is used in response to a significantly high volume of Parliamentary / Assembly questions and ad-hoc queries each year.

Information is disseminated through a number of key statistical publications, including: Inpatient Activity, Outpatient Activity, Emergency Care, Mental Health & Learning Disability and Waiting Time Statistics (Inpatient, Outpatient, Diagnostics and Cancer). A detailed list of these publications is available from:

Website: http://www.dhsspsni.gov.uk/index/stats_research/hospital-stats.htm

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Technical Notes

This statistics release is the fourth of an annual series presenting information on activity at consultant led outpatient services and Integrated Clinical Assessment and Treatment Services (ICATS) in Northern Ireland.

Data Collection

The information presented in this publication derives from statistical returns (listed below) provided by HSC Trusts and Hospitals.

- Quarterly Outpatient Activity Return (QOAR), Parts 1 and 2;
- Quarterly ICATS Activity Return (QIAR).

Data providers are supplied with technical guidance documents outlining the methodologies that should be used in the collection, reporting and validation of these data returns. These documents can be accessed at the following link:

http://www.dhsspsni.gov.uk/index/stats_research/hospital-stats/hib_guidance_manuals.htm

Rounding

Percentages have been rounded to whole numbers and as a consequence some percentages may not sum to 100.

Data Quality

All information presented in this publication has been validated and quality assured by HSC Trusts prior to publication. HSC Trusts are given a set period of time to submit the information to HIB. Following submission, HIB perform a series of checks to verify that information is consistent both within and across returns. Trend analyses are used to monitor annual variations and emerging trends. Queries arising from validation checks are presented to HSC Trusts for clarification and if required, returns may be amended and/or re-submitted.

Finally, prior to the publication of this information, the data is presented to HSC Trusts for final sign-off.

Main Uses of Data

The main uses of this data are to monitor activity at consultant led and ICATS outpatient services at hospitals in Northern Ireland, to help assess Trust performance, for corporate monitoring, to inform and monitor related policy, and to respond to parliamentary / assembly questions and ad-hoc queries from the public.

Further information on the uses of the data contained in this publication are detailed in Appendix 6.

A National Statistics Publication

The United Kingdom Statistics Authority has designated these statistics as National Statistics, in accordance with the Statistics and Registration Service Act 2007 and signifying compliance with the Code of Practice for Official Statistics.

Designation can be broadly interpreted to mean that the statistics:

- Meet identified user needs;
- Are well explained and readily accessible;
- Are produced according to sound methods; and
- Are managed impartially and objectively in the public interest.

Once statistics have been designated as National Statistics it is a statutory requirement that the Code of Practice shall be continued to be observed.

Further information on the Code of Practice for National Statistics is available at:

<http://www.statisticsauthority.gov.uk/assessment/code-of-practice/>.

A list of those who received 24-hour pre-release access to this publication is available at

http://www.dhsspsni.gov.uk/index/stats_research/hospital-stats/outpatients.htm

Outpatient Activity Information Elsewhere in the United Kingdom

While it is our intention to direct users to outpatient activity information elsewhere in the UK, users should be aware that outpatient activity information in other administrations are not always measured in a comparable manner to those in Northern Ireland due to differing counting rules. Details of the outpatient activity information published elsewhere in the UK can be found as detailed below.

England

<http://www.hesonline.nhs.uk/Ease/servlet/ContentServer?siteID=1937&categoryID=890>

<http://www.england.nhs.uk/statistics/hospital-activity/quarterly-hospital-activity/>

Scotland

<http://www.isdscotland.org/Health-Topics/Hospital-Care/Outpatient-Activity/>

Wales

<http://www.statswales.wales.gov.uk/TableViewer/tableView.aspx?ReportId=1373>

Where data is comparable it is made available to the general public. Details of the UK Health Statistics 4 can be found as detailed below.

<http://www.ons.gov.uk/ons/rel/ukhs/united-kingdom-health-statistics/2010/index.html>

Contextual Information for Using Hospital Statistics

Readers should be aware that contextual information about Northern Ireland and the health services provided is available to read while using statistics from this publication.

This includes information on the current and future population, structures within the Health and Social Care system, the vision for future health services, as well as targets and indicators. This information is available at the following link:

http://www.dhsspsni.gov.uk/index/stats_research/hospital-

[stats/contextual information hospital statistics.htm](http://www.dhsspsni.gov.uk/index/stats_research/hospital-)

Additional Activity Information

Outpatient services is only one part of a patient pathway. For further information on inpatient activity please see:

http://www.dhsspsni.gov.uk/index/stats_research/hospital-stats/inpatients.htm

For further information in relation to Mental Health and Learning Disability services please see:

http://www.dhsspsni.gov.uk/index/stats_research/hospital-stats/mental_health_learning_disability.htm

Feedback

As we want to engage with users of our statistics, we invite you to feedback your comments on this publication to:

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Tel: (028) 90 522506

Northern Ireland Outpatient Activity

Introduction to Outpatient Services

Data contained in this publication relate to activity at consultant led outpatient services and Integrated Clinical Assessment and Treatment Services (ICATS) within Health and Social Care hospitals in Northern Ireland during 2012/13.

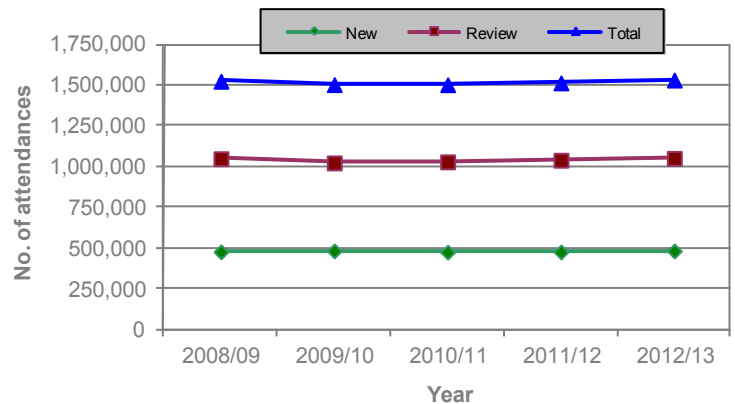
A consultant led outpatient service is provided by Health and Social Care Trusts to allow patients to see a consultant, or a member of their team, for assessment in relation to a specific condition. Outpatient services are usually provided during a clinic session providing an opportunity for consultation, investigation and minor treatment. Patients are not admitted into hospital for this assessment.

ICATS are provided by integrated multi-disciplinary teams of health service professionals, and provide assessment, treatment and advisory services. These are provided in a variety of primary, community and secondary care settings.

Attendances¹

During 2012/13, a total of 1,531,235 patients were seen at consultant led outpatient services within HSC hospitals in Northern Ireland. This was an increase of 17,237 (+1.1%) on the 1,513,998 seen during the previous year, and an increase of 7,433 (+0.5%) on the number seen in 2008/09 (1,523,802) (Figure 1 & Tables 1a & 1b).

Figure 1: Total attendances at consultant led outpatient services in Northern Ireland (2008/09 to 2012/13)

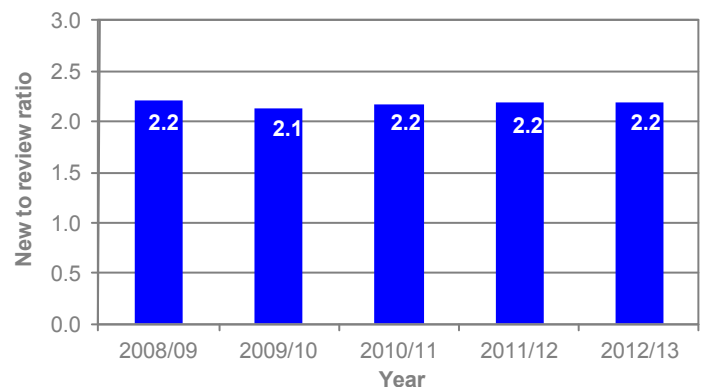


Source: QOAR Part 1

Some 31.4% (481,059) of patients seen during 2012/13 were new attendances, with the other 68.6% (1,050,176) being review attendances. This equated to a new to review ratio of 1:2.2, meaning that for every patient attending a new appointment, there were 2.2 that attended a review appointment (Figure 2 & Tables 1b & 2a).

Compared to 2011/12, new attendances increased by 5,824 (+1.2%), whereas review attendances increased by 11,413 (+1.1%) (Figure 1 & Tables 1a & 1b).

Figure 2: New to review attendance ratio at consultant led outpatient services in Northern Ireland (2008/09 to 2012/13)

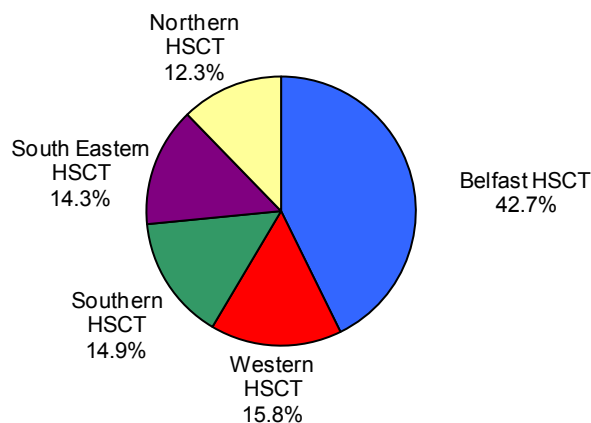


Source: QOAR (Part 1)

¹ Refer to Explanatory Notes Points 1 and 15 & 16.

Belfast HSC Trust accounted for 654,307, or 42.7% of the total attendances in Northern Ireland during 2012/13. This was followed by the Western HSC Trust with 241,697 (15.8%), Southern HSC Trust with 228,702 (14.9%), South Eastern HSC Trust with 218,867 (14.3%) and the Northern HSC Trust with 187,662 (12.3%) (Figure 3 & Tables 1b & 2a).

Figure 3: Total number of attendances at consultant led outpatient services in Northern Ireland, by HSC Trust (2012/13)



Source: QOAR (Part 1)

Data users should be aware that not all outpatient services are provided at each of the five HSC Trusts in Northern Ireland. In such circumstances patients from one HSC Trust area may attend an appointment for a service provided at another HSC Trust. For example, the specialty Cardiac Surgery is only provided at the Belfast HSC Trust and so all patients from across Northern Ireland requiring services in this specialty will attend the Belfast HSC Trust, regardless of their Trust of residence. It is therefore not possible to accurately calculate the number of patient attendances per head of the population in any specific HSC Trust area, as HSC Trusts that provide services for the whole of Northern Ireland will have a higher number of attendances per head of the population, than those that provide more localised services. A list of specialties provided by each hospital is available in Appendix 1.

The majority of attendances during 2012/13, some 1,383,870 (90.4%), were within the Acute Services Programme of Care, followed by the Maternity and Child Health, 96,323 (6.3%), Elderly Care, 32,881 (2.1%), Mental Health, 10,703 (0.7%) and Learning Disability, 7,458 (0.5%) Programmes of Care (Table 1a)².

Comparing 2012/13 with 2008/09, attendances increased in three of the five Programmes of Care: Learning Disability (+43.7%), Elderly Care (+4.8%) and Acute Services (+3.3%), while decreases were reported in the Mental Health (-74.1%) and Maternity and Child Health (-9.2%) Programmes of Care (Table 1a).

The main reason for the large decrease reported in the Mental Health Programme of Care, over the five year period, was the reclassification of a number of consultant led outpatient services to a Multi-Disciplinary Team model of service delivery during 2008/09. Attendances at Multi-Disciplinary Teams are not included within the consultant led outpatient figures.

In addition to this, the increase observed in the Learning Disability Programme of Care from 2008/09 to 2012/13, could be linked to the implementation of the Bamford Review (link below). This review focused on the recognition that the majority of mental health and learning disability services should be provided in primary and community care settings rather than in a hospital setting.

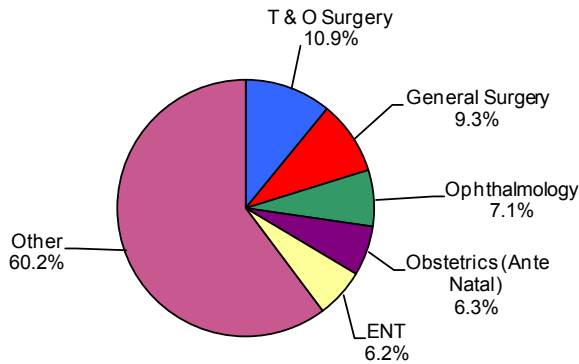
<http://www.dhsspsni.gov.uk/bamford.htm/>

There was an increase in attendances, from 2011/12, within all of the five Programmes of Care: Elderly Care (+13.4%), Learning Disability (+4.7%), Mental Health (+4.3%), Acute Services (+0.9%), and Maternity and Child Health (+0.4%) (Table 1a).

In 2012/13, the five specialties with the highest number of attendances were T & O Surgery (10.9%), General Surgery (9.3%), Ophthalmology (7.1%), Obstetrics (Ante Natal) (6.3%) and ENT (6.2%) (Figure 4 & Table 3a).

² Programme of Care is a classification that aggregates specialties on the basis of the type of health care they provide, into a higher level classification. Refer to Appendix 4.

Figure 4: Total number of attendances at consultant led outpatient services in Northern Ireland, by speciality (2012/13)



Source: QOAR (Part 1)

The five specialties with the lowest number of attendances during 2012/13 were GP Other (<0.01%) and Obstetrics (Post Natal) (<0.1%), followed by Clinical Neuro-Physiology, Paediatric Neurology and Thoracic Surgery (all 0.1%) (Table 3a).

Missed Appointments / Did Not Attends (DNA)³

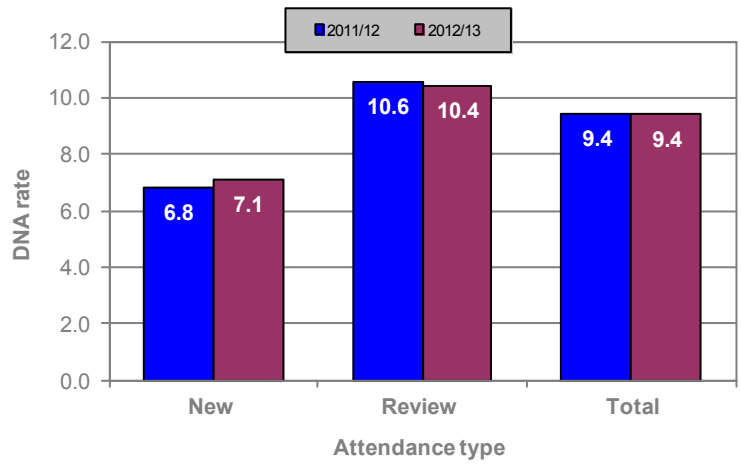
Patients missed a total of 159,170 outpatient appointments during 2012/13. This equated to a DNA rate of 9.4, the same as the comparable rate for 2011/12 (Figure 5 & Tables 1a & 1b).

The DNA rate was higher for review appointments (10.4) than for new appointments (7.1) during 2012/13. This compared to respective rates of 10.6 and 6.8 during 2011/12 (Figure 5 & Table 2b).

Data on DNA rates are used as an indicator of lost productivity within the health service, in that the hospital is resourced at that point in time to assess the patient, but the patient fails to attend, or fails to give appropriate notice that they can't attend, which prevents another patient from being seen in the scheduled appointment slot.

³ A Did Not Attend (DNA) is where the patient missed their appointment and did not inform the hospital, or informed them on the day the appointment was scheduled. Refer to Explanatory Notes 1, 15-16 and Appendix 5.

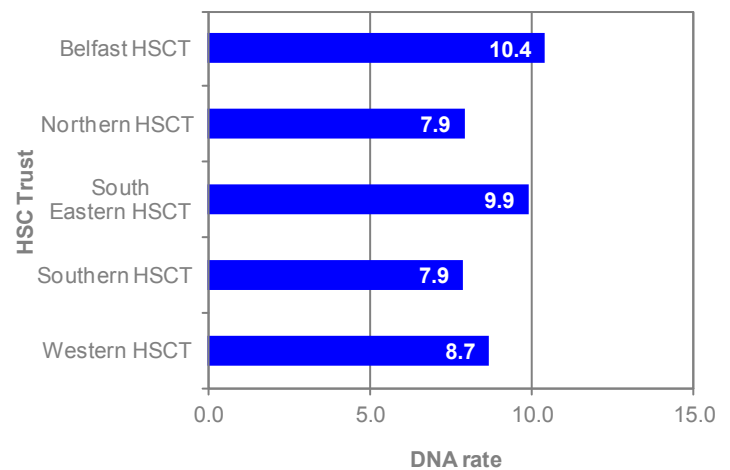
Figure 5: New, review and total DNA rates at consultant led outpatient services in Northern Ireland (2011/12 and 2012/13)



Source: QOAR (Part 1)

During 2012/13, the Belfast and South Eastern HSC Trusts had the highest DNA rate, at 10.4 and 9.9 respectively, followed by the Western HSC Trust (8.7), Northern HSC Trust (7.9) and Southern HSC Trust (7.9) (Figure 6 & Table 1b).

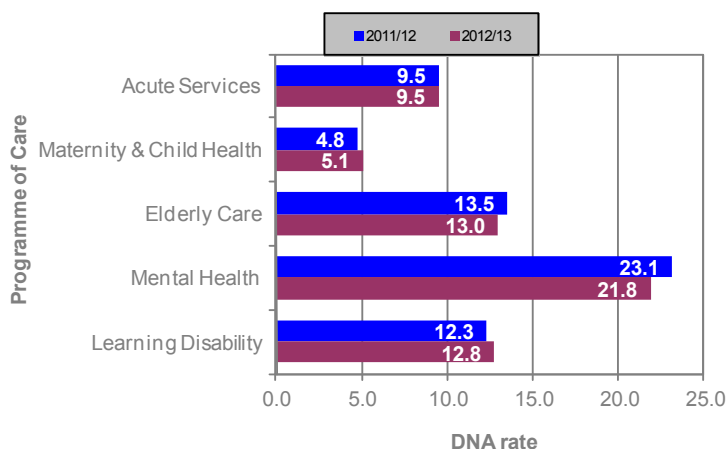
Figure 6: Total DNA rates at consultant led outpatient services in Northern Ireland, by HSC Trust (2012/13)



Source: QOAR (Part 1)

The Programme of Care with the highest DNA rate during 2012/13 was Mental Health (21.8) followed by Elderly Care (13.0), Learning Disability (12.8), Acute Services (9.5) and Maternity and Child Health (5.1) (Figure 7 & Table 1a).

Figure 7: Total DNA rates at consultant led outpatient services in Northern Ireland, by programme of care (2011/12 and 2012/13)



Source: QOAR (Part 1)

The Mental Health POC had the highest DNA rate for new attendances during 2012/13 (29.0), followed by Learning Disability (19.8), Elderly Care (10.2), Acute Services (7.1) and Maternity and Child Health (4.9). The review DNA rate was also highest within the Mental Health POC (21.3), followed by Elderly Care (14.2), Learning Disability (12.2), Acute Services (10.6) and Maternity and Child Health (5.1) (Tables 4 - 8).

The five specialties with the highest DNA rates during 2012/13 were, Mental Illness (29.7), GP Other (28.6), Paediatric Dentistry (23.8), Accident and Emergency (22.7) and Obstetrics (Post Natal) (18.8) (Table 3a).

Appointment Cancellations⁴

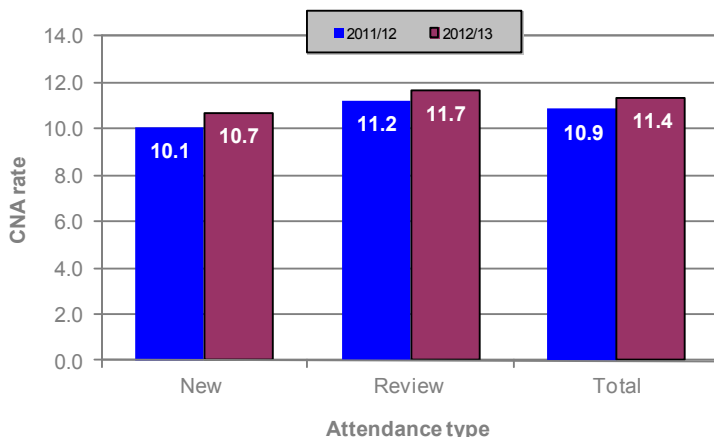
Patient Cancellations / Could Not Attends (CNA)

Patients cancelled a total of 196,633 outpatient appointments during 2012/13. This equated to a CNA rate of 11.4, compared with a CNA rate of 10.9 reported for 2011/12. The CNA rate during 2012/13 was higher for review (11.7) than new attendances (10.7) (Figure 8 & Table 2b).

⁴ A Could Not Attend (CNA) is where the patient informed the hospital at least the day before the appointment was scheduled that they would not be attending. Refer to Explanatory Notes 1, 3-4, 15-16 and Appendix 5.

Unlike appointments where a patient Does Not Attend (DNAs), which results in a loss of productivity for the hospital, when a patient cancels an appointment (CNAs) they allow the hospital sufficient time to utilise the scheduled appointment slot, as another patient is able to be booked into that appointment slot.

Figure 8: New, review and total CNA rates at consultant led outpatient services in Northern Ireland (2011/12 and 2012/13)

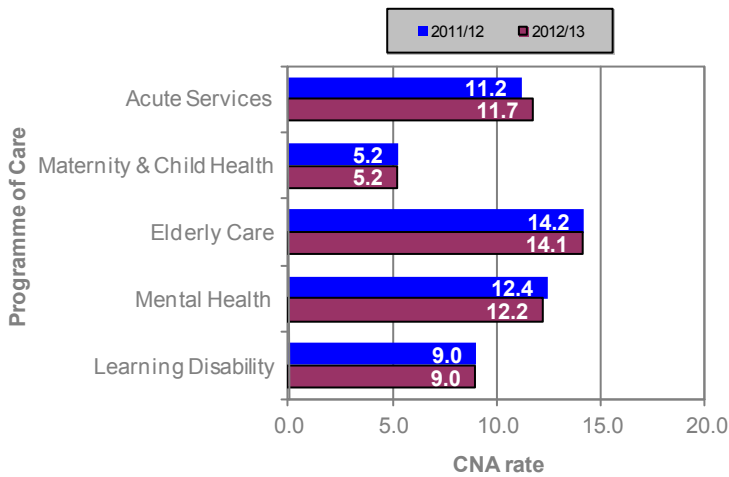


Source: QOAR (Part 1)

The Northern HSC Trust had the highest CNA rate during 2012/13 (13.9), followed by the Belfast HSC Trust (11.8), Western HSC Trust (11.5), Southern HSC Trust (9.6) and South Eastern HSC Trust (9.4) (Tables 1b).

The Programme of Care with the highest CNA rate during 2012/13 was Elderly Care (14.1) followed by Mental Health (12.2), Acute Services (11.7), Learning Disability (9.0) and Maternity and Child Health (5.2) (Figure 9 & Table 1a).

Figure 9: Total CNA rates at consultant led outpatient services in Northern Ireland, by programme of care (2011/12 and 2012/13)



Source: QOAR (Part 1)

The five specialties with the highest CNA rate in 2012/13 were Chemical Pathology (21.9), Dental Medicine Specialties (20.7), Paediatric Dentistry (17.4), GP Other (15.9) and Endocrinology (15.7) (Table 3a).

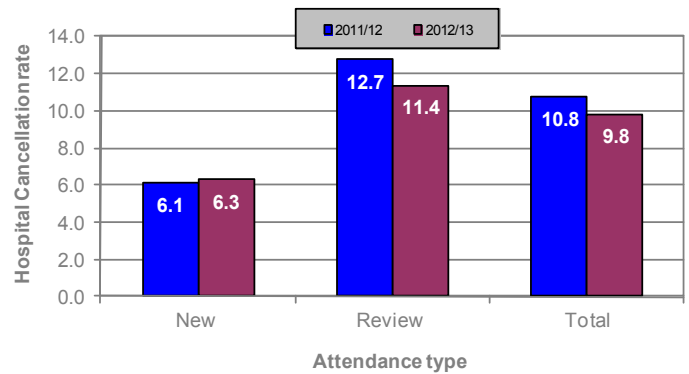
Of the 196,633 appointments cancelled by patients during 2012/13, the majority, 143,373 (72.9%) were still required, resulting in HSC Trusts rebooking these appointments for an alternative date (Table 2c).

Hospital Cancellations

Hospitals cancelled a total of 167,172 outpatient appointments during 2012/13. This equated to a Hospital Cancellation rate of 9.8, compared with a rate of 10.8 reported for 2011/12. The Hospital Cancellation rate during 2012/13 was higher for review (11.4) than new attendances (6.3) (Figure 10 & Table 2b).

Data on Hospital Cancellation rates are an indication of a loss to potential productivity within the Health and Social Care system, as in most cases the patient still requires assessment and will have to be booked into another appointment.

Figure 10: New, review and total hospital cancellation rates at consultant led outpatient services in Northern Ireland (2011/12 and 2012/13)

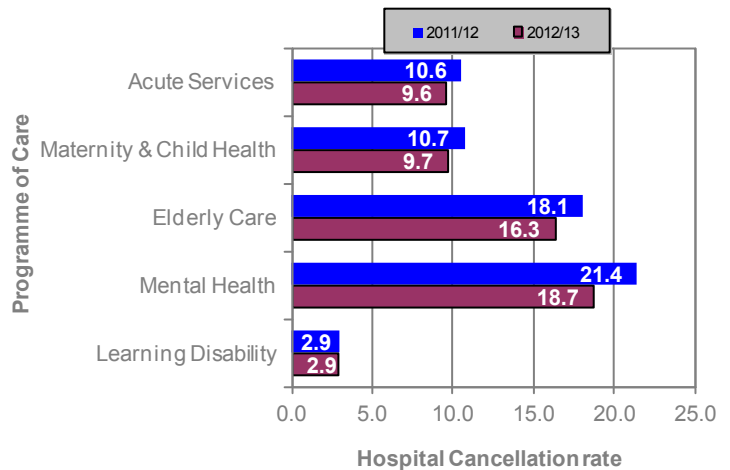


Source: QOAR (Part 1)

The highest Hospital Cancellation rate during 2012/13 was recorded at the Northern HSC Trust (11.2), followed by the Western HSC Trust (10.7), the Belfast HSC Trust (10.5), the South Eastern HSC Trust (9.5) and the Southern HSC Trust (6.2) (Tables 1b).

The Programme of Care with the highest Hospital Cancellation rate in 2012/13 was Mental Health (18.7), followed by Elderly Care (16.3), Maternity and Child Health (9.7), Acute Services (9.6) and Learning Disability (2.9) (Figure 11 & Table 1a).

Figure 11: Total hospital cancellation rates at consultant led outpatient services in Northern Ireland, by programme of care (2011/12 and 2012/13)



Source: QOAR (Part 1)

The five specialties with the highest Hospital Cancellation rates in 2012/13 were Mental Illness (31.7), Paediatric Surgery (25.6), Old Age Psychiatry (24.9), Paediatric Neurology (24.5), and Chemical Pathology (23.2) (Table 3a).

Integrated Clinical Assessment and Treatment Services (ICATS)⁵

ICATS Attendances

During 2012/13, a total of 106,743 patients were seen at an ICATS service in Northern Ireland. This was an increase of 10,732 (+11.2%) on the 96,011 seen the previous year (Table 58).

Some 42.3% (45,204) of patients seen during 2012/13 were new attendances, with the other 57.7% (61,539) being review attendances. This equated to a new to review ratio of 1:1.4, meaning that for every patient attending a new ICATS appointment, there were 1.4 that attended a review appointment (Table 60).

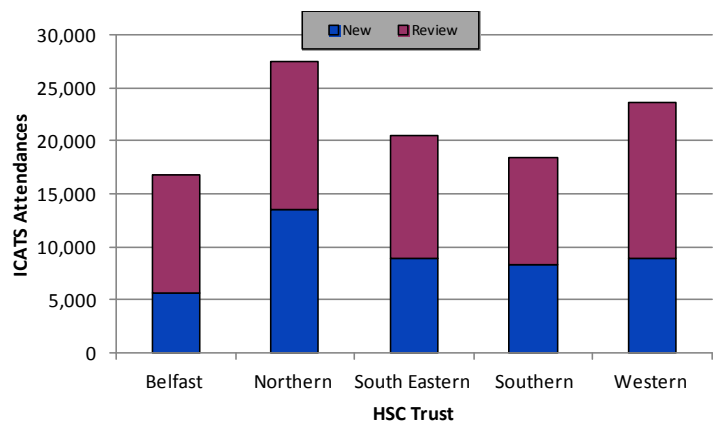
Compared to 2011/12, new attendances increased by 2,704 (+6.4%), whereas review attendances increased by 8,028 (+15.0%).

Northern HSC Trust accounted for 27,460, or 25.7%, of the total ICATS attendances in Northern Ireland during 2012/13. This was followed by the Western HSC Trust with 23,583 (22.1%), South Eastern HSC Trust with 20,505 (19.2%), Southern HSC Trust with 18,443 (17.3%) and the Belfast HSC Trust with 16,752 (15.7%) (Figure 12 & Table 59a).

Data users should be aware that patients referred to an ICATS service can choose which HSC Trust to attend their appointment, if this service is offered in more than one Trust area. For example, a patient residing in the Northern HSC Trust may attend an ICATS service at the Belfast HSC Trust. Therefore, it is not possible to accurately calculate the number of ICATS attendances per head of the population in any specific HSC Trust area, as patients from one HSC Trust area may attend an ICATS service provided at another HSC Trust.

⁵ Refer to Explanatory Notes 13-16 and Appendix 5.

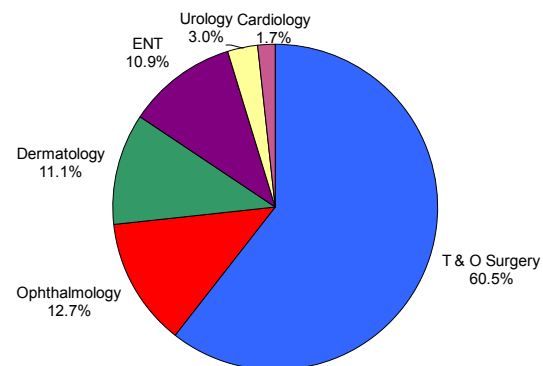
Figure 12: Total ICATS attendances in Northern Ireland, by HSC Trust (2012/13)



Source: QIAR

Trauma and Orthopaedic Surgery had the highest number of ICATS attendances in 2012/13 (60.5%), followed by Ophthalmology (12.7%), Dermatology (11.1%), ENT (10.9%), Urology (3.0%) and Cardiology (1.7%) (Figure 13 & Table 60).

Figure 13: Total ICATS attendances in Northern Ireland, by specialty (2012/13)



Source: QIAR

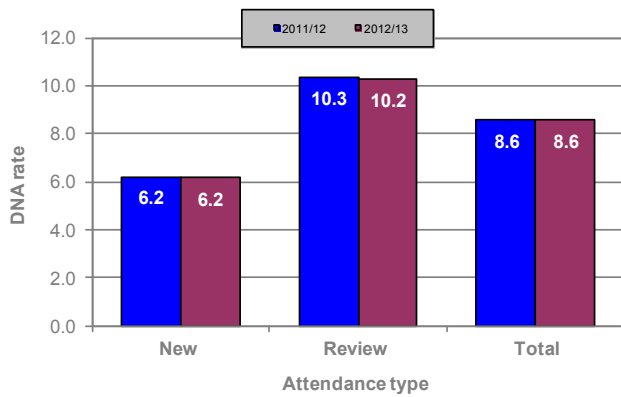
Missed ICATS Appointments / Did Not Attend (DNA)

Patients missed a total of 9,991 ICATS appointments during 2012/13. This equated to a DNA rate of 8.6, the same as the comparable rate reported for 2011/12.

There were 2,966 new appointments missed, compared to 7,025 review appointments during 2012/13. This meant that the DNA rate was higher for review appointments (10.2) than for new appointments (6.2) (Figure 14 & Table 59b).

This compared to respective rates of 10.3 and 6.2 during 2011/12.

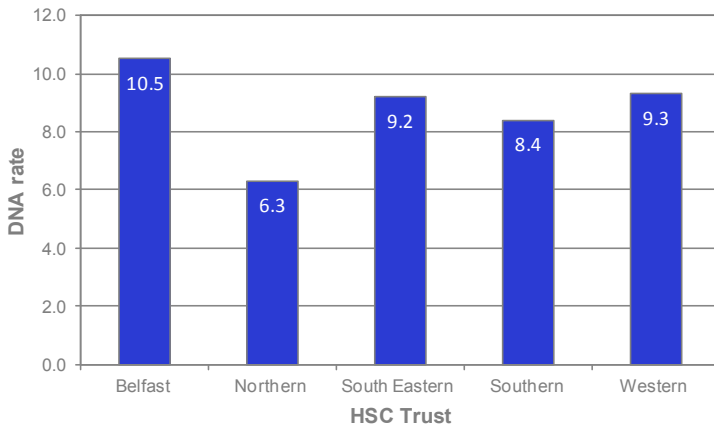
Figure 14: New, review & total DNA rates at ICATS in Northern Ireland (2011/12 and 2012/13)



Source: QIAR

During 2012/13, the Belfast HSC Trust had the highest DNA rate at 10.5, followed by the Western HSC Trust (9.3), South Eastern HSC Trust (9.2), Southern HSC Trust (8.4) and Northern HSC Trust (6.3) (Figure 15 & Table 59a).

Figure 15: Total DNA rates at ICATS in Northern Ireland, by HSC Trust (2012/13)



Source: QIAR

The specialty with the highest DNA rate during 2012/13 was Dermatology (11.2), followed by Cardiology (9.0), ENT (8.8), T & O Surgery (8.7), Ophthalmology (6.0) and Urology (5.2) (Table 60).

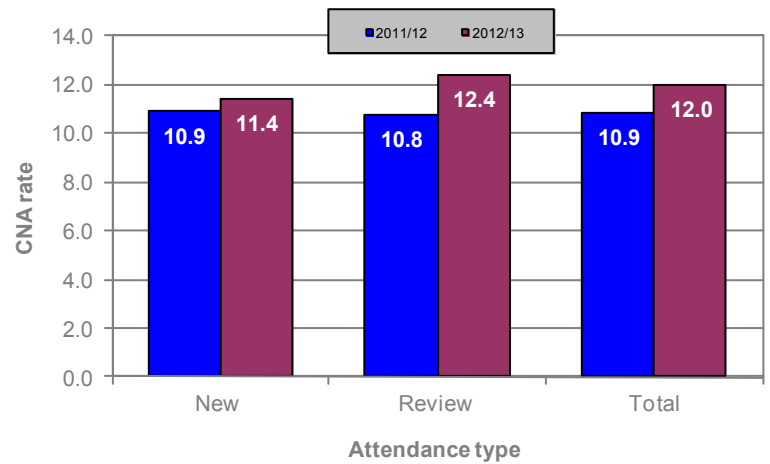
ICATS Appointment Cancellations

Patient Cancellations / Could Not Attends (CNA)

Patients cancelled a total of 14,557 ICATS appointments during 2012/13. This equated to a CNA rate of 12.0, which was 1.1 points higher than the rate of 10.9 reported for 2011/12.

Patients cancelled a total of 5,831 new appointments and 8,726 review appointments during 2012/13, resulting in CNA rates of 11.4 and 12.4 respectively (Figure 16 & Tables 59b).

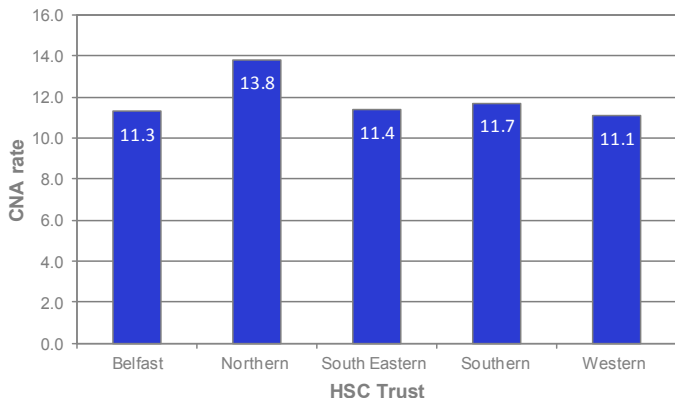
Figure 16: New, Review & Total CNA rates at ICATS in Northern Ireland (2011/12 and 2012/13)



Source: QIAR

The Northern HSC Trust had the highest CNA rate during 2012/13 (13.8), followed by the Southern HSC Trust (11.7), South Eastern HSC Trust (11.4), Belfast HSC Trust (11.3) and Western HSC Trust (11.1) (Figure 17 & Table 59a).

Figure 17: Total CNA rates at ICATS in Northern Ireland, by HSC Trust (2012/13)



Source: QIAR

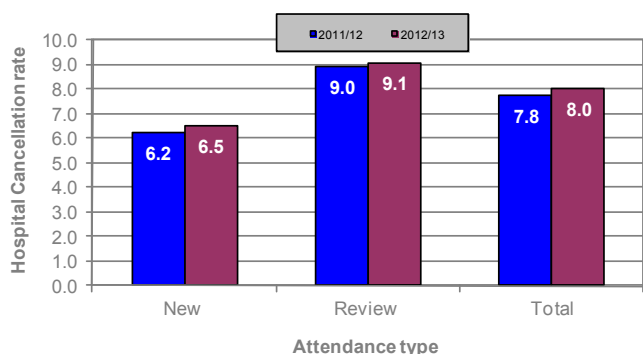
The specialty with the highest CNA rate during 2012/13 was Dermatology (15.4), followed by ENT (15.0), Ophthalmology (13.0), T & O Surgery (10.8), Urology (9.3) and Cardiology (7.0) (Table 60).

Hospital Cancellations

Hospitals cancelled a total of 9,321 ICATS appointments during 2012/13. This equated to a Hospital Cancellation rate of 8.0, compared with a rate of 7.8 reported during 2011/12.

Hospitals cancelled 3,160 new appointments and 6,161 review appointments, meaning that the Hospital Cancellation rate during 2012/13 was higher for review (9.1) than new attendances (6.5) (Figure 18 & Table 59b).

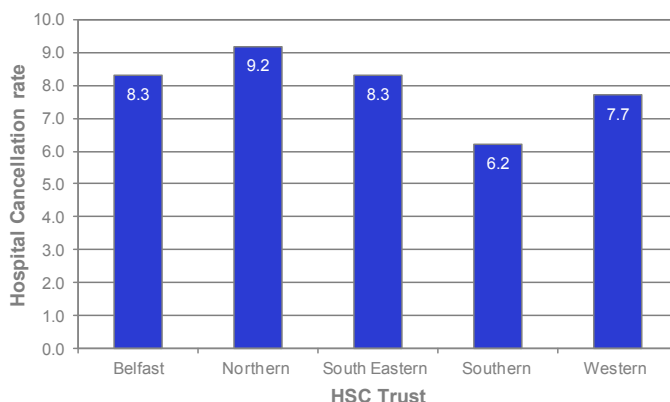
Figure 18: New, Review & Total hospital cancellation rates at ICATS in Northern Ireland (2011/12 and 2012/13)



Source: QIAR

The highest Hospital Cancellation rate during 2012/13 was recorded at the Northern HSC Trust (9.2), followed by the South Eastern HSC Trust (8.3), the Belfast HSC Trust (8.3), the Western HSC Trust (7.7) and the Southern HSC Trust (6.2) (Figure 19 & Table 59a).

Figure 19: Total hospital cancellation rates at ICATS in Northern Ireland, by HSC Trust (2012/13)



Source: QIAR

The specialty with the highest Hospital Cancellation rate in 2012/13 was Dermatology (11.6), followed by ENT (11.2), Cardiology (7.9), Ophthalmology (7.5), T & O Surgery (7.0) and Urology (5.9) (Table 60).

Table 1a: Activity Trends by Programme of Care, 2008/09 to 2012/13⁶

Programme of Care	Activity Indicator						Change	Change
		2008/09	2009/10	2010/11	2011/12	2012/13	11/12 - 12/13	08/09- 12/13
POC 1: Acute Services		Outpatients						
	New Attendances	430,820	440,774	437,775	441,826	448,182	1.4%	4.0%
	Review Attendances	908,982	905,464	915,518	929,804	935,688	0.6%	2.9%
	Total Attendances	1,339,802	1,346,238	1,353,293	1,371,630	1,383,870	0.9%	3.3%
	Total Did Not Attends (DNAs)	159,840	156,246	156,376	144,325	145,015	0.5%	-9.3%
	Total Could Not Attends (CNAs)	165,646	166,468	172,838	172,466	183,697	6.5%	10.9%
	Total Hospital Cancellations	183,829	172,748	162,313	161,871	147,673	-8.8%	-19.7%
	DNA Rate	10.7	10.4	10.4	9.5	9.5	0.0	-1.2
	CNA Rate	11.0	11.0	11.3	11.2	11.7	0.5	0.7
	Hospital Cancellation Rate	12.1	11.4	10.7	10.6	9.6	-1.0	-2.5
POC 2: Maternity and Child Health		Outpatients						
	New Attendances	29,355	28,761	25,194	23,336	21,497	-7.9%	-26.8%
	Review Attendances	76,706	76,087	75,658	72,645	74,826	3.0%	-2.5%
	Total Attendances	106,061	104,848	100,852	95,981	96,323	0.4%	-9.2%
	Total Did Not Attends (DNAs)	6,023	5,723	5,523	4,834	5,163	6.8%	-14.3%
	Total Could Not Attends (CNAs)	6,585	6,622	6,105	5,300	5,327	0.5%	-19.1%
	Total Hospital Cancellations	11,253	9,899	10,223	11,513	10,390	-9.8%	-7.7%
	DNA Rate	5.4	5.2	5.2	4.8	5.1	0.3	-0.3
	CNA Rate	5.8	5.9	5.7	5.2	5.2	0.0	-0.6
	Hospital Cancellation Rate	9.6	8.6	9.2	10.7	9.7	-1.0	0.1
POC 4: Elderly Care		Outpatients						
	New Attendances	10,079	9,876	8,977	8,637	10,143	17.4%	0.6%
	Review Attendances	21,294	16,794	20,533	20,370	22,738	11.6%	6.8%
	Total Attendances	31,373	26,670	29,510	29,007	32,881	13.4%	4.8%
	Total Did Not Attends (DNAs)	4,628	4,008	5,191	4,533	4,909	8.3%	6.1%
	Total Could Not Attends (CNAs)	4,243	4,246	4,932	4,789	5,390	12.5%	27.0%
	Total Hospital Cancellations	9,015	7,295	7,663	6,419	6,421	0.0%	-28.8%
	DNA Rate	12.9	13.1	15.0	13.5	13.0	-0.5	0.1
	CNA Rate	11.9	13.7	14.3	14.2	14.1	-0.1	2.2
	Hospital Cancellation Rate	22.3	21.5	20.6	18.1	16.3	-1.8	-6.0

Table 1a: continued

Programme of Care	Activity Indicator						Change	Change
		2008/09	2009/10	2010/11	2011/12	2012/13	11/12 - 12/13	08/09- 12/13
POC 5: Mental Health		Outpatients						
	New Attendances	5,053	1,534	1,399	964	732	-24.1%	-85.5%
	Review Attendances	36,324	18,788	11,442	9,294	9,971	7.3%	-72.5%
	Total Attendances	41,377	20,322	12,841	10,258	10,703	4.3%	-74.1%
	Total Did Not Attends (DNAs)	13,563	6,028	3,789	3,087	2,992	-3.1%	-77.9%
	Total Could Not Attends (CNAs)	5,552	2,121	1,740	1,456	1,485	2.0%	-73.3%
	Total Hospital Cancellations	12,580	6,321	3,209	2,795	2,468	-11.7%	-80.4%
	DNA Rate	24.7	22.9	22.8	23.1	21.8	-1.3	-2.9
	CNA Rate	11.8	9.5	11.9	12.4	12.2	-0.2	0.4
	Hospital Cancellation Rate	23.3	23.7	20.0	21.4	18.7	-2.7	-4.6
POC 6: Learning Disability		Outpatients						
	New Attendances	377	400	448	472	505	7.0%	34.0%
	Review Attendances	4,812	5,051	5,667	6,650	6,953	4.6%	44.5%
	Total Attendances	5,189	5,451	6,115	7,122	7,458	4.7%	43.7%
	Total Did Not Attends (DNAs)	738	872	861	1,002	1,091	8.9%	47.8%
	Total Could Not Attends (CNAs)	668	610	645	707	734	3.8%	9.9%
	Total Hospital Cancellations	123	141	189	215	220	2.3%	78.9%
	DNA Rate	12.5	13.8	12.3	12.3	12.8	0.5	0.3
	CNA Rate	11.4	10.1	9.5	9.0	9.0	0.0	-2.4
	Hospital Cancellation Rate	2.3	2.5	3.0	2.9	2.9	0.0	0.6
All POCs		Outpatients						
	New Attendances	475,684	481,345	473,793	475,235	481,059	1.2%	1.1%
	Review Attendances	1,048,118	1,022,184	1,028,818	1,038,763	1,050,176	1.1%	0.2%
	Total Attendances	1,523,802	1,503,529	1,502,611	1,513,998	1,531,235	1.1%	0.5%
	Total Did Not Attends (DNAs)	184,792	172,877	171,740	157,781	159,170	0.9%	-13.9%
	Total Could Not Attends (CNAs)	182,694	180,067	186,260	184,718	196,633	6.5%	7.6%
	Total Hospital Cancellations	216,800	196,404	183,597	182,813	167,172	-8.6%	-22.9%
	DNA Rate	10.8	10.3	10.3	9.4	9.4	0.0	-1.4
	CNA Rate	10.7	10.7	11.0	10.9	11.4	0.5	0.7
	Hospital Cancellation Rate	12.5	11.6	10.9	10.8	9.8	-1.0	-2.7

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

⁶ Refer to Explanatory Notes Points 1-4 and 15-16

Table 1b: Activity Trends by HSC Trust, 2008/09 to 2012/13⁶

HSC Trust	Activity Indicator	2008/09	2009/10	2010/11	2011/12	2012/13	Change 11/12 - 12/13	Change 08/09 - 12/13
Belfast HSCT								
	Outpatients							
	New Attendances	180,834	186,265	182,152	177,906	178,659	0.4%	-1.2%
	Review Attendances	473,081	470,248	482,430	474,065	475,648	0.3%	0.5%
	Total Attendances	653,915	656,513	664,582	651,971	654,307	0.4%	0.1%
	Total Did Not Attends (DNAs)	87,253	84,565	82,315	73,540	76,207	3.6%	-12.7%
	Total Could Not Attends (CNAs)	76,564	78,352	85,883	81,616	87,936	7.7%	14.9%
	Total Hospital Cancellations	75,993	74,479	73,676	81,611	76,429	-6.3%	0.6%
	DNA Rate	11.8	11.4	11.0	10.1	10.4	0.3	-1.4
	CNA Rate	10.5	10.7	11.4	11.1	11.8	0.7	1.3
	Hospital Cancellation Rate	10.4	10.2	10.0	11.1	10.5	-0.6	0.1
Northern HSCT								
	Outpatients							
	New Attendances	66,388	65,095	59,935	59,814	59,222	-1.0%	-10.8%
	Review Attendances	134,116	131,127	125,381	122,477	128,440	4.9%	-4.2%
	Total Attendances	200,504	196,222	185,316	182,291	187,662	2.9%	-6.4%
	Total Did Not Attends (DNAs)	21,846	20,270	18,941	17,255	16,190	-6.2%	-25.9%
	Total Could Not Attends (CNAs)	27,614	28,312	26,374	28,442	30,349	6.7%	9.9%
	Total Hospital Cancellations	30,432	30,242	29,746	28,351	23,590	-16.8%	-22.5%
	DNA Rate	9.8	9.4	9.3	8.6	7.9	-0.7	-1.9
	CNA Rate	12.1	12.6	12.5	13.5	13.9	0.4	1.8
	Hospital Cancellation Rate	13.2	13.4	13.8	13.5	11.2	-2.3	-2.0
South Eastern HSCT								
	Outpatients							
	New Attendances	79,159	77,086	80,054	79,380	80,623	1.6%	1.8%
	Review Attendances	130,927	130,044	131,382	130,488	138,244	5.9%	5.6%
	Total Attendances	210,086	207,130	211,436	209,868	218,867	4.3%	4.2%
	Total Did Not Attends (DNAs)	26,830	26,376	27,158	23,824	24,090	1.1%	-10.2%
	Total Could Not Attends (CNAs)	22,857	22,615	22,988	22,551	22,594	0.2%	-1.2%
	Total Hospital Cancellations	35,280	31,681	35,002	29,901	23,093	-22.8%	-34.5%
	DNA Rate	11.3	11.3	11.4	10.2	9.9	-0.3	-1.4
	CNA Rate	9.8	9.8	9.8	9.7	9.4	-0.3	-0.4
	Hospital Cancellation Rate	14.4	13.3	14.2	12.5	9.5	-3.0	-4.9

Table 1b: continued

HSC Trust	Activity Indicator						Change	Change
		2008/09	2009/10	2010/11	2011/12	2012/13	11/12 - 12/13	08/09 - 12/13
Southern HSCT								
	Outpatients							
	New Attendances	72,092	71,685	73,890	76,785	81,728	6.4%	13.4%
	Review Attendances	154,057	139,281	139,980	148,425	146,974	-1.0%	-4.6%
	Total Attendances	226,149	210,966	213,870	225,210	228,702	1.6%	1.1%
	Total Did Not Attend (DNAs)	24,733	18,273	20,328	19,333	19,613	1.4%	-20.7%
	Total Could Not Attend (CNAs)	27,964	21,203	22,424	22,273	24,200	8.7%	-13.5%
	Total Hospital Cancellations	26,947	17,045	15,601	14,384	15,235	5.9%	-43.5%
	DNA Rate	9.9	8.0	8.7	7.9	7.9	0.0	-2.0
	CNA Rate	11.0	9.1	9.5	9.0	9.6	0.5	-1.4
	Hospital Cancellation Rate	10.6	7.5	6.8	6.0	6.2	0.2	-4.4
Western HSCT								
	Outpatients							
	New Attendances	77,211	81,214	77,762	81,350	80,827	-0.6%	4.7%
	Review Attendances	155,937	151,484	149,645	163,308	160,870	-1.5%	3.2%
	Total Attendances	233,148	232,698	227,407	244,658	241,697	-1.2%	3.7%
	Total Did Not Attend (DNAs)	24,130	23,393	22,998	23,829	23,070	-3.2%	-4.4%
	Total Could Not Attend (CNAs)	27,695	29,585	28,591	29,836	31,554	5.8%	13.9%
	Total Hospital Cancellations	48,148	42,957	29,572	28,566	28,825	0.9%	-40.1%
	DNA Rate	9.4	9.1	9.2	8.9	8.7	-0.2	-0.7
	CNA Rate	10.6	11.3	11.2	10.9	11.5	0.6	0.9
	Hospital Cancellation Rate	17.1	15.6	11.5	10.5	10.7	0.2	-6.4
NI Total								
	Outpatients							
	New Attendances	475,684	481,345	473,793	475,235	481,059	1.2%	1.1%
	Review Attendances	1,048,118	1,022,184	1,028,818	1,038,763	1,050,176	1.1%	0.2%
	Total Attendances	1,523,802	1,503,529	1,502,611	1,513,998	1,531,235	1.1%	0.5%
	Total Did Not Attend (DNAs)	184,792	172,877	171,740	157,781	159,170	0.9%	-13.9%
	Total Could Not Attend (CNAs)	182,694	180,067	186,260	184,718	196,633	6.5%	7.6%
	Total Hospital Cancellations	216,800	196,404	183,597	182,813	167,172	-8.6%	-22.9%
	DNA Rate	10.8	10.3	10.3	9.4	9.4	0.0	-1.4
	CNA Rate	10.7	10.7	11.0	10.9	11.4	0.5	0.7
	Hospital Cancellation Rate	12.5	11.6	10.9	10.8	9.8	-1.0	-2.7

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

⁶Refer to Explanatory Notes Points 1-4 and 15-16

Table 2a: Activity and Rates by Hospital/HSC Trust, 2012/13⁷

Hospital/HSC Trust	Total Attendances	Total DNA	Total CNA	Total Hospital Cancellations	DNA Rate	CNA Rate	Hospital Cancellation Rate	Patient Died	Private Patient Attendances
Beechcroft	5,734	897	961	163	13.5	14.4	2.8	0	0
Belfast City	127,337	14,151	21,528	14,379	10.0	14.5	10.1	447	91
NI Cancer Centre	53,354	2,810	3,552	5,570	5.0	6.2	9.5	628	55
Mater Infirmorum	65,901	10,488	7,616	11,164	13.7	10.4	14.5	345	6
Muckamore Abbey	3,634	477	627	194	11.6	14.7	5.1	2	0
Musgrave Park	60,388	7,118	6,704	3,664	10.5	10.0	5.7	23	2
RBHSC	66,399	9,631	9,048	12,219	12.7	12.0	15.5	17	5
Royal Maternity	25,316	1,703	1,075	2,819	6.3	4.1	10.0	1	2
Royal Victoria	245,042	28,863	36,797	26,232	10.5	13.1	9.7	710	195
Windsor House	1,202	69	28	25	5.4	2.3	2.0	3	0
Belfast HSCT	654,307	76,207	87,936	76,429	10.4	11.8	10.5	2,176	356
Antrim	72,125	5,740	10,943	8,330	7.4	13.2	10.4	182	137
Causeway	55,501	4,251	7,465	6,894	7.1	11.9	11.0	105	15
Mid Ulster	17,605	1,649	3,240	2,475	8.6	15.5	12.3	38	13
Moyle	6,589	810	1,528	594	10.9	18.8	8.3	9	10
Waveney	18,206	1,586	3,483	2,871	8.0	16.1	13.6	33	38
Whiteabbey	17,636	2,154	3,690	2,426	10.9	17.3	12.1	56	19
Northern HSCT	187,662	16,190	30,349	23,590	7.9	13.9	11.2	423	232
Ards	20,619	2,128	2,398	2,935	9.4	10.4	12.5	98	1
Bangor	11,635	952	1,176	1,071	7.6	9.2	8.4	29	2
Downe	18,573	1,920	2,067	1,528	9.4	10.0	7.6	24	0
Lagan Valley	32,004	3,453	3,780	2,580	9.7	10.6	7.5	71	1
Ulster	136,036	15,637	13,173	14,979	10.3	8.8	9.9	260	41
South Eastern HSCT	218,867	24,090	22,594	23,093	9.9	9.4	9.5	482	45

Table 2a: continued

Hospital/HSC Trust	Total Attendances	Total DNA	Total CNA	Total	DNA Rate	CNA Rate	Hospital	Patient Died	Private
				Hospital Cancellations			Cancellation Rate		Patient Attendances
Armagh Community	9,879	894	952	680	8.3	8.8	6.4	3	0
Banbridge	5,943	464	679	238	7.2	10.3	3.9	4	0
Bluestone	2,631	506	335	437	16.1	11.3	14.2	12	0
Craigavon Area	124,399	9,473	12,587	7,480	7.1	9.2	5.7	137	16
Daisy Hill	58,974	5,698	7,010	4,615	8.8	10.6	7.3	91	183
Kilkeel Primary Care Centre	1,110	97	170	61	8.0	13.3	5.2	0	0
Longstone	1,926	438	0	25	18.5	0.0	1.3	0	1
Lurgan	2,065	97	459	109	4.5	18.2	5.0	7	3
Mullinure	666	86	207	147	11.4	23.7	18.1	6	0
St Luke's	805	339	13	148	29.6	1.6	15.5	1	0
South Tyrone	20,304	1,521	1,788	1,295	7.0	8.1	6.0	30	1
Southern HSCT	228,702	19,613	24,200	15,235	7.9	9.6	6.2	291	204
Altnagelvin Area	162,359	15,745	22,003	21,556	8.8	11.9	11.7	306	81
Grangewood	717	97	116	0	11.9	13.9	0.0	0	0
Lakeview	1,898	176	107	1	8.5	5.3	0.1	0	0
Roe Valley	6,723	616	1,086	974	8.4	13.9	12.7	16	0
South West Acute	40,220	3,252	4,945	4,028	7.5	10.9	9.1	63	590
Tyrone County	29,780	3,184	3,297	2,266	9.7	10.0	7.1	49	6
Western HSCT	241,697	23,070	31,554	28,825	8.7	11.5	10.7	434	677
NI Total	1,531,235	159,170	196,633	167,172	9.4	11.4	9.8	3,806	1,514

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

⁷ Refer to Explanatory Notes Points 1, 3-6 and 15-16

Table 2b: Activity for New and Review by Hospital/HSC Trust, 2012/13⁷

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>	
	New	Review	New	Review	New	Review	New	Review
Beechcroft	322	5,412	48	849	67	894	21	142
Belfast City	35,319	92,018	2,980	11,171	5,515	16,013	3,036	11,343
NI Cancer Centre	4,526	48,828	206	2,604	312	3,240	376	5,194
Mater Infirmorum	14,869	51,032	1,936	8,552	1,793	5,823	1,533	9,631
Muckamore Abbey	296	3,338	61	416	69	558	16	178
Musgrave Park	17,484	42,904	1,462	5,656	1,395	5,309	476	3,188
RBHSC	17,889	48,510	1,681	7,950	2,050	6,998	910	11,309
Royal Maternity	6,432	18,884	487	1,216	415	660	477	2,342
Royal Victoria	81,376	163,666	5,200	23,663	9,074	27,723	4,320	21,912
Windsor House	146	1,056	44	25	9	19	8	17
Belfast HSCT	178,659	475,648	14,105	62,102	20,699	67,237	11,173	65,256
Antrim	22,402	49,723	1,535	4,205	3,517	7,426	1,918	6,412
Causeway	17,269	38,232	1,120	3,131	2,390	5,075	1,793	5,101
Mid Ulster	5,536	12,069	277	1,372	1,001	2,239	477	1,998
Moyle	2,584	4,005	177	633	535	993	118	476
Waveney	5,492	12,714	318	1,268	971	2,512	552	2,319
Whiteabbey	5,939	11,697	435	1,719	1,205	2,485	532	1,894
Northern HSCT	59,222	128,440	3,862	12,328	9,619	20,730	5,390	18,200
Ards	8,008	12,611	760	1,368	925	1,473	712	2,223
Bangor	5,652	5,983	379	573	595	581	391	680
Downe	6,756	11,817	485	1,435	708	1,359	370	1,158
Lagan Valley	11,761	20,243	852	2,601	1,064	2,716	679	1,901
Ulster	48,446	87,590	3,578	12,059	4,075	9,098	3,058	11,921
South Eastern HSCT	80,623	138,244	6,054	18,036	7,367	15,227	5,210	17,883

Table 2b: continued

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>	
	New	Review	New	Review	New	Review	New	Review
Armagh Community	3,364	6,515	236	658	369	583	184	496
Banbridge	2,090	3,853	161	303	279	400	76	162
Bluestone	727	1,904	105	401	60	275	111	326
Craigavon Area	48,302	76,097	3,315	6,158	5,615	6,972	2,010	5,470
Daisy Hill	19,572	39,402	1,453	4,245	2,279	4,731	910	3,705
Kilkeel Primary Care Centre	549	561	38	59	96	74	28	33
Longstone	122	1,804	50	388	0	0	1	24
Lurgan	745	1,320	24	73	125	334	23	86
Mullinure	222	444	25	61	38	169	14	133
St Luke's	249	556	95	244	6	7	47	101
South Tyrone	5,786	14,518	427	1,094	670	1,118	276	1,019
Southern HSCT	81,728	146,974	5,929	13,684	9,537	14,663	3,680	11,555
Altnagelvin Area	53,856	108,503	4,703	11,042	7,396	14,607	5,027	16,529
Grangewood	150	567	11	86	15	101	0	0
Lakeview	87	1,811	14	162	10	97	0	1
Roe Valley	2,486	4,237	195	421	382	704	369	605
South West Acute	14,258	25,962	1,021	2,231	1,542	3,403	886	3,142
Tyrone County	9,990	19,790	888	2,296	1,209	2,088	547	1,719
Western HSCT	80,827	160,870	6,832	16,238	10,554	21,000	6,829	21,996
NI Total	481,059	1,050,176	36,782	122,388	57,776	138,857	32,282	134,890

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

⁷ Refer to Explanatory Notes Points 1, 3-6 and 15-16

Table 2c: Reason for Appointment Cancellation by HSC Trust, 2012/13⁷

HSC Trust	Consultant unavailable	Medical staff / nurse not available	Patient treated elsewhere	Reason for cancellation			Appointment put back	Cancelled following validation / audit	Administrative error by hospital / GP
				Consultant cancelled appointment	Appointment brought forward				
Belfast HSCT	18,841	859	543	2,574	1,746	14,343	879	604	
Northern HSCT	5,443	1	839	12,682	0	1,332	72	1,961	
South Eastern HSCT	9,272	833	1,914	630	2,923	4,283	54	2,405	
Southern HSCT	5,072	691	648	439	2,096	3,351	29	1,487	
Western HSCT	7,941	1,617	314	8,239	1,926	3,057	4	1,921	
NI Total	46,569	4,001	4,258	24,564	8,691	26,366	1,038	8,378	

HSC Trust	Hospital transport not available	Cancelled by hospital in order to rebook as alternative booking method	Patient cancelled appointment as no longer needed	Reason for cancellation			Reason not recorded	Reason incorrectly recorded	Total appointments cancelled by either patient or hospital
				Patient cancelled appointment but it is still required	GP cancelled appointment on patient's behalf				
Belfast HSCT	59	2,895	2,829	57,571	22	53,246	7,354	164,365	
Northern HSCT	41	0	6,995	22,195	0	0	2,378	53,939	
South Eastern HSCT	141	43	1,860	18,515	18	1,353	1,443	45,687	
Southern HSCT	11	0	1,972	17,892	33	41	5,673	39,435	
Western HSCT	28	677	2,460	27,200	12	3,635	1,348	60,379	
NI Total	280	3,615	16,116	143,373	85	58,275	18,196	363,805	

Source: QOAR (Part 2)

⁷ Refer to Explanatory Notes Points 1, 3-6 and 15-16

It is advisable to add the categories 'Consultant not available', 'Medical Staff not available' and 'Consultant cancelled appointment' together when looking at hospital cancelled appointments

See also reference to Assessment of Data Quality in Appendix 6

Table 3a: Activity and Rates by Specialty, 2012/13⁸

Specialty	Spec Code	Total Attendances	Total DNA	Total CNA	Total	DNA Rate	CNA Rate	Hospital	Patient Died	Private
					Hospital Cancellations			Cancellation Rate		Patient Attendances
General Surgery	100	142,342	11,736	19,251	13,246	7.6	11.9	8.5	332	297
Urology	101	34,159	3,203	4,855	4,265	8.6	12.4	11.1	100	4
T & O Surgery	110	167,078	21,329	17,154	10,443	11.3	9.3	5.9	125	3
ENT	120	95,204	9,550	14,309	9,203	9.1	13.1	8.8	80	101
Ophthalmology	130	108,132	9,571	15,750	12,627	8.1	12.7	10.5	287	38
Oral Surgery	140	24,837	3,164	3,691	2,694	11.3	12.9	9.8	55	102
Restorative Dentistry	141	10,764	1,206	1,949	944	10.1	15.3	8.1	6	7
Paediatric Dentistry	142	3,020	944	635	806	23.8	17.4	21.1	3	0
Orthodontics	143	13,815	1,383	2,237	1,033	9.1	13.9	7.0	0	0
Neurosurgery	150	4,837	449	740	684	8.5	13.3	12.4	13	0
Plastic Surgery	160	18,102	2,711	2,787	2,597	13.0	13.3	12.5	60	0
Cardiac Surgery	170	2,338	124	207	291	5.0	8.1	11.1	7	0
Paediatric Surgery	171	5,175	615	778	1,784	10.6	13.1	25.6	2	0
Thoracic Surgery	172	2,281	263	377	372	10.3	14.2	14.0	18	1
Accident & Emergency	180	8,189	2,400	818	501	22.7	9.1	5.8	1	11
Anaesthetics	190	3,452	79	93	125	2.2	2.6	3.5	1	0
Pain Management	191	13,135	1,218	2,408	1,518	8.5	15.5	10.4	8	1
General Medicine	300	69,595	8,371	10,229	10,308	10.7	12.8	12.9	254	14
Gastroenterology	301	24,676	2,812	4,532	3,671	10.2	15.5	13.0	90	2
Endocrinology	302	27,364	5,083	5,090	4,339	15.7	15.7	13.7	166	2
Haematology (Clinical)	303	50,350	4,430	3,911	4,454	8.1	7.2	8.1	157	16
Clinical Genetics	311	2,512	270	459	406	9.7	15.4	13.9	4	0
Rehabilitation	314	6,709	709	925	1,259	9.6	12.1	15.8	16	0
Palliative Medicine	315	4,630	184	312	195	3.8	6.3	4.0	21	0
Cardiology	320	55,893	5,600	6,871	9,071	9.1	10.9	14.0	307	62
Dermatology	330	78,333	7,475	11,681	6,225	8.7	13.0	7.4	101	646
Thoracic Medicine	340	32,734	3,750	4,638	4,543	10.3	12.4	12.2	240	40
Genito-Urinary Medicine	360	23,825	913	0	0	3.7	0.0	0.0	0	0
Nephrology	361	22,695	2,314	2,928	3,567	9.3	11.4	13.6	145	1

Table 3a: continued

Specialty	Spec Code	Total Attendances	Total DNA	Total CNA	Total Hospital Cancellations	DNA Rate	CNA Rate	Hospital Cancellation Rate	Patient Died	Private Patient Attendances
Medical Oncology	370	12,877	641	817	1,096	4.7	6.0	7.8	132	1
Neurology	400	34,179	3,413	5,213	2,688	9.1	13.2	7.3	74	0
Clinical Neuro-Physiology	401	1,131	91	198	248	7.4	14.9	18.0	1	0
Rheumatology	410	45,352	3,659	6,590	4,718	7.5	12.7	9.4	72	2
Paediatrics	420	79,618	11,915	10,115	11,985	13.0	11.3	13.1	10	20
Paediatric Neurology	421	1,690	223	288	548	11.7	14.6	24.5	1	0
Geriatric Medicine	430	22,435	2,862	3,504	2,956	11.3	13.5	11.6	156	13
Dental Medicine Specialties	450	5,297	882	1,384	296	14.3	20.7	5.3	8	0
Gynaecology	502	93,731	8,664	15,504	8,904	8.5	14.2	8.7	45	63
Obstetrics (Ante Natal)	510	96,077	5,106	5,290	10,320	5.0	5.2	9.7	0	11
Obstetrics (Post Natal)	520	246	57	37	70	18.8	13.1	22.2	0	0
GP Other	620	132	53	25	14	28.6	15.9	9.6	0	0
Learning Disability	700	7,458	1,091	734	220	12.8	9.0	2.9	2	1
Mental Illness	710	4,969	2,095	524	2,305	29.7	9.5	31.7	19	0
Child & Adolescent Psychiatry	711	5,734	897	961	163	13.5	14.4	2.8	0	0
Old Age Psychiatry	715	10,446	2,047	1,886	3,465	16.4	15.3	24.9	170	0
Clinical Oncology	800	40,577	2,234	2,693	4,423	5.2	6.2	9.8	493	54
Chemical Pathology	822	2,925	564	820	882	16.2	21.9	23.2	21	0
Haematology	823	4,051	462	116	133	10.2	2.8	3.2	3	0
Joint Consultant Clinic	990	6,134	358	319	567	5.5	4.9	8.5	0	1
NI Total		1,531,235	159,170	196,633	167,172	9.4	11.4	9.8	3,806	1,514

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

⁸ Refer to Explanatory Notes Points 1, 3-4 and 15-16

Table 3b: Activity for New and Review by Specialty, 2012/13⁸

Specialty	Spec Code	Attendances		DNA		CNA		Hospital Cancellations	
		New	Review	New	Review	New	Review	New	Review
General Surgery	100	66,434	75,908	4,177	7,559	8,698	10,553	4,239	9,007
Urology	101	13,255	20,904	1,067	2,136	1,834	3,021	1,246	3,019
T & O Surgery	110	49,361	117,717	4,695	16,634	4,010	13,144	1,932	8,511
ENT	120	44,173	51,031	3,390	6,160	5,764	8,545	2,623	6,580
Ophthalmology	130	27,029	81,103	2,305	7,266	3,830	11,920	2,231	10,396
Oral Surgery	140	10,791	14,046	781	2,383	1,391	2,300	666	2,028
Restorative Dentistry	141	3,657	7,107	355	851	592	1,357	154	790
Paediatric Dentistry	142	709	2,311	118	826	72	563	26	780
Orthodontics	143	1,522	12,293	127	1,256	253	1,984	74	959
Neurosurgery	150	1,736	3,101	69	380	196	544	161	523
Plastic Surgery	160	5,571	12,531	272	2,439	477	2,310	473	2,124
Cardiac Surgery	170	962	1,376	34	90	68	139	110	181
Paediatric Surgery	171	2,617	2,558	165	450	313	465	193	1,591
Thoracic Surgery	172	764	1,517	59	204	81	296	75	297
Accident & Emergency	180	172	8,017	15	2,385	10	808	13	488
Anaesthetics	190	145	3,307	29	50	4	89	24	101
Pain Management	191	5,307	7,828	439	779	940	1,468	513	1,005
General Medicine	300	17,479	52,116	1,599	6,772	2,387	7,842	1,699	8,609
Gastroenterology	301	7,735	16,941	620	2,192	1,333	3,199	827	2,844
Endocrinology	302	3,799	23,565	324	4,759	603	4,487	214	4,125
Haematology (Clinical)	303	3,986	46,364	441	3,989	425	3,486	333	4,121
Clinical Genetics	311	1,502	1,010	107	163	270	189	146	260
Rehabilitation	314	669	6,040	66	643	66	859	36	1,223
Palliative Medicine	315	630	4,000	27	157	68	244	39	156
Cardiology	320	20,951	34,942	1,517	4,083	2,086	4,785	1,385	7,686
Dermatology	330	31,288	47,045	2,382	5,093	4,125	7,556	1,790	4,435
Thoracic Medicine	340	8,899	23,835	650	3,100	1,062	3,576	787	3,756
Genito-Urinary Medicine	360	15,552	8,273	401	512	0	0	0	0
Nephrology	361	2,625	20,070	276	2,038	366	2,562	409	3,158

Table 3b: continued

Specialty	Spec Code	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>	
		New	Review	New	Review	New	Review	New	Review
Medical Oncology	370	956	11,921	46	595	66	751	68	1,028
Neurology	400	11,810	22,369	956	2,457	1,528	3,685	717	1,971
Clinical Neuro-Physiology	401	1,128	3	90	1	197	1	244	4
Rheumatology	410	9,808	35,544	680	2,979	1,179	5,411	795	3,923
Paediatrics	420	21,057	58,561	2,142	9,773	2,237	7,878	1,340	10,645
Paediatric Neurology	421	313	1,377	22	201	43	245	73	475
Geriatric Medicine	430	7,830	14,605	642	2,220	987	2,517	649	2,307
Dental Medicine Specialties	450	1,703	3,594	152	730	196	1,188	48	248
Gynaecology	502	46,388	47,343	3,138	5,526	6,993	8,511	2,888	6,016
Obstetrics (Ante Natal)	510	21,487	74,590	1,101	4,005	1,894	3,396	1,755	8,565
Obstetrics (Post Natal)	520	10	236	6	51	3	34	2	68
GP Other	620	129	3	52	1	25	0	14	0
Learning Disability	700	505	6,953	125	966	79	655	17	203
Mental Illness	710	410	4,559	251	1,844	43	481	169	2,136
Child & Adolescent Psychiatry	711	322	5,412	48	849	67	894	21	142
Old Age Psychiatry	715	2,313	8,133	504	1,543	469	1,417	484	2,981
Clinical Oncology	800	3,527	37,050	154	2,080	230	2,463	289	4,134
Chemical Pathology	822	549	2,376	89	475	110	710	82	800
Haematology	823	66	3,985	11	451	11	105	12	121
Joint Consultant Clinic	990	1,428	4,706	66	292	95	224	197	370
Total		481,059	1,050,176	36,782	122,388	57,776	138,857	32,282	134,890

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

⁸ Refer to Explanatory Notes Points 1, 3-4 and 15-16

Table 3c: Reason for Appointment Cancellation by Specialty, 2012/13⁸

Specialty	Consultant unavailable	Medical staff / nurse not available	Patient treated elsewhere	Consultant cancelled appointment	Appointment brought forward	Appointment put back	Cancelled following validation / audit	Administrative error by hospital / GP
General Surgery	4,108	349	265	2,771	738	1,662	75	891
Urology	1,167	207	107	958	229	944	77	283
T & O Surgery	1,765	73	145	3,026	558	1,061	26	1,019
ENT	3,276	231	61	1,540	426	1,302	73	672
Ophthalmology	4,269	85	44	821	293	1,354	251	515
Oral Surgery	636	164	34	505	200	662	1	270
Restorative Dentistry	149	0	0	0	0	11	15	0
Paediatric Dentistry	114	0	0	0	0	202	1	0
Orthodontics	217	11	5	312	44	120	0	101
Neurosurgery	340	0	0	0	0	16	12	0
Plastic Surgery	1,371	24	62	15	248	281	30	296
Cardiac Surgery	96	0	0	0	0	5	0	0
Paediatric Surgery	854	0	5	5	25	78	24	16
Thoracic Surgery	58	0	0	10	1	25	0	2
Accident & Emergency	119	0	5	10	98	179	0	69
Anaesthetics	32	0	4	32	1	1	16	19
Pain Management	589	20	14	279	59	272	2	40
General Medicine	2,841	676	246	1,545	640	2,251	24	436
Gastroenterology	1,017	5	46	1,099	30	366	22	94
Endocrinology	1,470	19	50	534	25	1,005	32	110
Haematology (Clinical)	639	58	175	606	407	1,219	3	187
Clinical Genetics	94	6	1	14	7	249	0	1
Rehabilitation	209	115	16	29	9	46	0	32
Palliative Medicine	20	2	23	13	29	53	0	1
Cardiology	2,186	278	91	1,062	139	647	51	178
Dermatology	1,632	152	84	791	639	1,555	30	333
Thoracic Medicine	1,259	108	160	1,003	187	1,114	4	160

Table 3c: continued

Specialty	Hospital transport not available	Cancelled by hospital in order to rebook as alternative booking method	Patient cancelled appointment as no longer needed	Patient cancelled appointment but it is still required	GP cancelled appointment on patient's behalf	Reason not recorded	Reason incorrectly recorded	Total appointments cancelled by either patient or hospital
General Surgery	21	31	2,135	14,873	11	3,369	1,198	32,497
Urology	12	4	530	3,981	2	68	551	9,120
T & O Surgery	61	18	1,435	11,038	4	5,699	1,669	27,597
ENT	14	81	1,067	11,320	2	2,895	552	23,512
Ophthalmology	14	114	647	10,652	4	8,790	524	28,377
Oral Surgery	3	34	364	2,989	1	389	133	6,385
Restorative Dentistry	0	3	0	592	0	2,060	63	2,893
Paediatric Dentistry	0	0	0	275	0	836	13	1,441
Orthodontics	0	11	109	1,711	0	514	115	3,270
Neurosurgery	0	1	0	443	0	587	25	1,424
Plastic Surgery	9	2	254	2,296	0	366	130	5,384
Cardiac Surgery	0	0	0	119	0	264	14	498
Paediatric Surgery	1	374	15	572	0	515	78	2,562
Thoracic Surgery	0	0	8	208	0	410	27	749
Accident & Emergency	1	0	112	361	0	298	67	1,319
Anaesthetics	1	0	27	51	0	10	24	218
Pain Management	1	24	264	1,924	0	235	203	3,926
General Medicine	26	319	640	8,702	3	1,718	470	20,537
Gastroenterology	4	33	474	3,421	0	1,269	323	8,203
Endocrinology	1	3	345	3,923	0	1,553	359	9,429
Haematology (Clinical)	5	11	332	2,827	3	993	900	8,365
Clinical Genetics	0	0	27	421	0	0	45	865
Rehabilitation	12	0	48	833	0	806	29	2,184
Palliative Medicine	0	1	20	236	0	39	70	507
Cardiology	5	2,030	554	5,045	5	3,132	539	15,942
Dermatology	16	26	1,067	9,158	2	1,649	772	17,906
Thoracic Medicine	5	0	425	3,638	1	688	429	9,181

Table 3c: continued

Specialty	Consultant unavailable	Medical staff / nurse not available	Patient treated elsewhere	Consultant cancelled appointment	Appointment brought forward	Appointment put back	Cancelled following validation / audit	Administrative error by hospital / GP
Nephrology	638	16	145	598	255	1,259	10	163
Medical Oncology	26	5	10	25	211	415	0	30
Neurology	844	167	48	359	222	496	0	112
Clinical Neuro-Physiology	80	0	0	0	0	7	1	0
Rheumatology	1,760	165	71	746	191	795	23	209
Paediatrics	5,587	54	151	1,685	514	1,272	29	755
Paediatric Neurology	161	0	0	5	0	22	4	1
Geriatric Medicine	858	96	311	379	261	570	0	121
Dental Medicine Specialties	59	0	0	0	0	35	13	0
Gynaecology	2,983	362	100	1,458	436	1,506	32	488
Obstetrics (Ante Natal)	420	3	1,610	1,723	468	763	11	387
Obstetrics (Post Natal)	32	0	1	21	4	4	0	8
GP Other	2	0	0	10	0	0	0	1
Learning Disability	54	35	17	33	26	15	0	7
Mental Illness	783	0	0	0	0	15	13	0
Child & Adolescent Psychiatry	0	0	0	0	0	0	0	0
Old Age Psychiatry	846	427	75	9	342	447	133	220
Clinical Oncology	425	87	50	144	723	2,056	0	131
Chemical Pathology	477	1	3	356	6	8	0	14
Haematology	6	0	0	0	0	1	0	0
Joint Consultant Clinics	1	0	23	33	0	0	0	6
Total	46,569	4,001	4,258	24,564	8,691	26,366	1,038	8,378

Table 3c: continued

Specialty	Hospital transport not available	Cancelled by hospital in order to rebook as alternative booking method	Patient cancelled appointment as no longer needed	Patient cancelled appointment but it is still required	GP cancelled appointment on patient's behalf	Reason not recorded	Reason incorrectly recorded	Total appointments cancelled by either patient or hospital
Nephrology	7	15	155	2,353	3	392	486	6,495
Medical Oncology	0	0	19	701	0	138	333	1,913
Neurology	8	10	596	3,896	1	869	273	7,901
Clinical Neuro-Physiology	0	0	0	110	0	244	4	446
Rheumatology	5	14	462	5,211	0	1,323	333	11,308
Paediatrics	0	81	776	6,234	3	4,438	521	22,100
Paediatric Neurology	1	0	2	194	0	418	28	836
Geriatric Medicine	22	54	448	2,113	21	463	743	6,460
Dental Medicine Specialties	0	0	0	871	1	664	37	1,680
Gynaecology	6	29	1,477	11,909	4	2,587	1,031	24,408
Obstetrics (Ante Natal)	0	122	996	3,054	1	2,319	3,733	15,610
Obstetrics (Post Natal)	0	0	5	20	0	0	12	107
GP Other	0	0	0	24	0	0	2	39
Learning Disability	0	0	19	582	0	130	36	954
Mental Illness	0	1	3	91	0	1,893	30	2,829
Child & Adolescent Psychiatry	0	0	0	0	0	1,124	0	1,124
Old Age Psychiatry	9	169	103	1,099	4	1,288	180	5,351
Clinical Oncology	8	0	84	2,343	9	142	914	7,116
Chemical Pathology	2	0	35	689	0	77	34	1,702
Haematology	0	0	9	67	0	159	7	249
Joint Consultant Clinics	0	0	28	203	0	455	137	886
Total	280	3,615	16,116	143,373	85	58,275	18,196	363,805

Source: QOAR (Part 2)

⁸ Refer to Explanatory Notes Points 1, 3-4 and 15-16

It is advisable to add the categories 'Consultant not available', 'Medical Staff not available' and 'Consultant cancelled appointment' together when looking at hospital cancelled appointments

See also reference to Assessment of Data Quality in Appendix 6

Table 4: Acute Services (POC 1) - Activity by Hospital/HSC Trust, 2012/13⁷

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Belfast City	34,469	90,188	2,859	10,881	5,286	15,572	2,915	11,018	421	91
NI Cancer Centre	4,526	48,828	206	2,604	312	3,240	376	5,194	628	55
Mater Infirmorum	13,039	39,331	1,515	5,574	1,634	4,915	1,127	5,769	241	6
Musgrave Park	17,066	41,014	1,436	5,248	1,361	5,059	473	3,148	21	2
RBHSC	17,889	48,510	1,681	7,950	2,050	6,998	910	11,309	17	5
Royal Maternity	1,482	4,805	91	536	87	167	237	433	1	1
Royal Victoria	81,309	163,369	5,195	23,550	9,060	27,674	4,312	21,676	697	195
Belfast HSCT	169,780	436,045	12,983	56,343	19,790	63,625	10,350	58,547	2,026	355
Antrim	21,242	46,980	1,513	4,118	3,413	7,278	1,746	5,970	181	137
Causeway	15,752	29,323	1,076	2,950	2,180	4,836	1,547	4,155	101	15
Mid Ulster	4,849	10,449	257	1,282	921	2,172	401	1,613	38	13
Moyle	2,293	3,173	168	562	495	968	81	371	9	10
Waveney	4,652	10,279	278	1,173	835	2,365	350	1,722	32	38
Whiteabbey	5,179	9,928	376	1,412	1,068	2,248	405	1,669	45	17
Northern HSCT	53,967	110,132	3,668	11,497	8,912	19,867	4,530	15,500	406	230
Ards	7,328	10,651	611	1,055	726	1,014	505	1,112	28	1
Bangor	5,652	5,983	379	573	595	581	391	680	29	2
Downe	6,629	10,681	473	1,333	689	1,251	367	1,102	24	0
Lagan Valley	10,488	17,173	743	2,288	927	2,269	616	1,729	64	1
Ulster	42,614	75,645	3,208	11,471	3,590	8,169	2,648	10,217	230	32
South Eastern HSCT	72,711	120,133	5,414	16,720	6,527	13,284	4,527	14,840	375	36

Table 4: continued

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Armagh Community	2,990	5,099	232	561	312	503	146	385	3	0
Banbridge	2,090	3,853	161	303	279	400	76	162	4	0
Bluestone	420	671	62	226	28	100	17	54	0	0
Craigavon Area	46,477	68,603	3,221	5,864	5,437	6,527	1,915	4,810	134	12
Daisy Hill	18,198	32,911	1,338	4,013	2,027	4,031	834	3,151	88	180
Kilkeel Primary Care Centre	549	561	38	59	96	74	28	33	0	0
Lurgan	0	69	0	4	0	5	0	1	0	0
South Tyrone	5,494	11,416	384	929	643	946	274	712	28	0
Southern HSCT	76,218	123,183	5,436	11,959	8,822	12,586	3,290	9,308	257	192
Altnagelvin Area	51,154	101,752	4,581	10,014	7,220	14,281	4,898	15,841	283	81
Grangewood	150	567	11	86	15	101	0	0	0	0
Roe Valley	2,127	3,480	184	327	371	652	341	515	15	0
South West Acute	12,765	21,921	968	1,876	1,432	3,088	751	2,378	54	589
Tyrone County	9,310	18,475	860	2,088	1,145	1,979	498	1,559	43	6
Western HSCT	75,506	146,195	6,604	14,391	10,183	20,101	6,488	20,293	395	676
NI Total	448,182	935,688	34,105	110,910	54,234	129,463	29,185	118,488	3,459	1,489

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

⁷ Refer to Explanatory Notes Points 1, 3-6 and 15-16

Table 5: Maternity and Child Health (POC 2) - Activity by Hospital/HSC Trust, 2012/13⁹

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Mater Infirmorum	999	5,400	54	510	23	77	128	210	0	0
Royal Maternity	4,950	14,079	396	680	328	493	240	1,909	0	1
Belfast HSCT	5,949	19,479	450	1,190	351	570	368	2,119	0	1
Antrim	945	2,727	18	87	102	146	164	439	0	0
Causeway	1,415	8,597	37	147	191	177	236	871	0	0
Mid Ulster	687	1,620	20	90	80	67	76	385	0	0
Moyle	291	832	9	71	40	25	37	105	0	0
Waveney	694	2,300	23	78	86	114	193	573	0	0
Whiteabbey	188	405	3	36	38	21	41	52	0	1
Northern HSCT	4,220	16,481	110	509	537	550	747	2,425	0	1
Downe	3	800	0	61	0	37	0	55	0	0
Lagan Valley	485	1,350	26	104	5	114	3	45	0	0
Ulster	3,766	9,766	221	392	308	621	220	1,284	0	0
South Eastern HSCT	4,254	11,916	247	557	313	772	223	1,384	0	0
Armagh Community	374	1,416	4	97	57	80	38	111	0	0
Craigavon Area	1,250	6,902	59	210	156	376	71	585	0	4
Daisy Hill	1,175	5,812	98	155	209	541	56	499	0	3
South Tyrone	36	2,692	0	68	2	135	2	272	0	1
Southern HSCT	2,835	16,822	161	530	424	1,132	167	1,467	0	8

Table 5: continued

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Altnagelvin Area	2,364	5,714	97	770	169	224	112	520	0	0
Roe Valley	338	575	8	65	11	11	27	55	0	0
South West Acute	1,139	2,961	20	274	65	124	80	566	0	1
Tyrone County	398	878	14	161	27	47	33	97	0	0
Western HSCT	4,239	10,128	139	1,270	272	406	252	1,238	0	1
NI Total	21,497	74,826	1,107	4,056	1,897	3,430	1,757	8,633	0	11

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

⁹Refer to Explanatory Notes Points 1 and 15-16

Table 6: Elderly Care (POC 4) - Activity by Hospital/HSC Trust, 2012/13⁹

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Belfast City	850	1,830	121	290	229	441	121	325	26	0
Mater Infirmorum	421	2,240	116	626	93	350	109	1,516	85	0
Musgrave Park	418	1,890	26	408	34	250	3	40	2	0
Royal Victoria	67	297	5	113	14	49	8	236	13	0
Windsor House	146	558	44	23	9	19	8	17	3	0
Belfast HSCT	1,902	6,815	312	1,460	379	1,109	249	2,134	129	0
Antrim	215	16	4	0	2	2	8	3	1	0
Causeway	102	312	7	34	19	62	10	75	4	0
Waveney	146	135	17	17	50	33	9	24	1	0
Whiteabbey	572	1,364	56	271	99	216	86	173	11	1
Northern HSCT	1,035	1,827	84	322	170	313	113	275	17	1
Ards	680	1,960	149	313	199	459	207	1,111	70	0
Downe	124	336	12	41	19	71	3	1	0	0
Lagan Valley	788	1,720	83	209	132	333	60	127	7	0
Ulster	2,066	2,179	149	196	177	308	190	420	30	9
South Eastern HSCT	3,658	6,195	393	759	527	1,171	460	1,659	107	9

Table 6: continued

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Bluestone	307	1,233	43	175	32	175	94	272	12	0
Craigavon Area	575	592	35	84	22	69	24	75	3	0
Daisy Hill	199	679	17	77	43	159	20	55	3	0
Lurgan	745	1,251	24	69	125	329	23	85	7	3
Mullinure	222	444	25	61	38	169	14	133	6	0
St Luke's	249	556	95	244	6	7	47	101	1	0
South Tyrone	256	410	43	97	25	37	0	35	2	0
Southern HSCT	2,553	5,165	282	807	291	945	222	756	34	3
Altnagelvin	338	1,037	25	258	7	102	17	168	23	0
Roe Valley	21	182	3	29	0	41	1	35	1	0
South West Acute	354	1,080	33	81	45	191	55	198	9	0
Tyrone County	282	437	14	47	37	62	16	63	6	0
Western HSCT	995	2,736	75	415	89	396	89	464	39	0
NI Total	10,143	22,738	1,146	3,763	1,456	3,934	1,133	5,288	326	13

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

⁹Refer to Explanatory Notes Points 1 and 15-16

Table 7: Mental Health (POC 5) - Activity by Hospital/HSC Trust, 2012/13¹⁰

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Beechcroft	322	5,412	48	849	67	894	21	142	0	0
Mater Infirmorum	410	4,061	251	1,842	43	481	169	2,136	19	0
Windsor House	0	498	0	2	0	0	0	0	0	0
Belfast HSCT	732	9,971	299	2,693	110	1,375	190	2,278	19	0
NI Total	732	9,971	299	2,693	110	1,375	190	2,278	19	0

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

¹⁰ Refer to Explanatory Notes Points 1-2 and 15-16

Table 8: Learning Disability (POC 6) - Activity by Hospital/HSC Trust, 2012/13⁹

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient Died	Private Patient Attendances
	New	Review	New	Review	New	Review	New	Review		
Muckamore Abbey	296	3,338	61	416	69	558	16	178	2	0
Belfast HSCT	296	3,338	61	416	69	558	16	178	2	0
Longstone	122	1,804	50	388	0	0	1	24	0	1
Southern HSCT	122	1,804	50	388	0	0	1	24	0	1
Lakeview	87	1,811	14	162	10	97	0	1	0	0
Western HSCT	87	1,811	14	162	10	97	0	1	0	0
NI Total	505	6,953	125	966	79	655	17	203	2	1

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

⁹ Refer to Explanatory Notes Points 1 and 15-16

Table 9: Specialty 100 - Activity by Hospital/HSC Trust for General Surgery, 2012/13¹¹

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Belfast City	7,366	10,690	414	1,121	1,036	1,827	429	1,174	35	6
Mater Infirmorum	2,994	4,683	288	841	344	615	220	613	60	4
Royal Victoria	7,034	14,007	436	1,642	923	2,170	412	1,802	103	27
Belfast HSCT	17,394	29,380	1,138	3,604	2,303	4,612	1,061	3,589	198	37
Antrim	5,794	5,763	301	478	847	1,043	528	1,050	24	107
Causeway	3,918	4,202	256	436	489	753	268	460	12	0
Mid Ulster	825	791	36	80	224	165	154	189	2	2
Moyle	271	257	18	25	55	66	16	18	0	8
Waveney	531	838	30	111	100	189	25	174	4	36
Whiteabbey	1,053	1,173	79	139	230	236	96	123	7	10
Northern HSCT	12,392	13,024	720	1,269	1,945	2,452	1,087	2,014	49	163
Ards	1,344	810	93	76	130	70	66	101	3	0
Bangor	727	364	77	35	100	27	18	51	3	0
Downe	667	635	56	64	98	70	40	59	2	0
Lagan Valley	1,772	407	134	39	172	33	159	49	3	0
Ulster	6,136	5,798	385	434	623	442	337	531	13	0
South Eastern HSCT	10,646	8,014	745	648	1,123	642	620	791	24	0
Armagh Community	552	367	34	34	60	29	26	15	0	0
Banbridge	222	339	10	17	31	29	23	22	1	0
Craigavon Area	9,294	8,061	505	568	1,255	717	376	573	19	0
Daisy Hill	5,084	5,984	297	524	554	594	172	334	10	8
Kilkeel Primary Care Centre	302	103	17	15	37	15	15	5	0	0
South Tyrone	881	423	49	27	99	25	69	54	0	0
Southern HSCT	16,335	15,277	912	1,185	2,036	1,409	681	1,003	30	8

Table 9: continued

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Altnagelvin Area	6,554	6,602	476	564	870	945	620	1,352	24	61
Roe Valley	201	169	18	18	32	26	39	22	3	0
South West Acute	1,882	2,201	109	167	274	338	72	160	2	28
Tyrone County	1,030	1,241	59	104	115	129	59	76	2	0
Western HSCT	9,667	10,213	662	853	1,291	1,438	790	1,610	31	89
NI Total	66,434	75,908	4,177	7,559	8,698	10,553	4,239	9,007	332	297

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

¹¹ Refer to Explanatory Notes Point 5

Table 10: Specialty 101 - Activity by Hospital/HSC Trust for Urology, 2012/13¹²

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient Died	Private Patient Attendances
	New	Review	New	Review	New	Review	New	Review		
Belfast City	4,071	7,492	393	1,024	681	1,242	458	1,267	56	1
Mater Infirmorum	0	0	0	0	0	4	11	80	0	0
Royal Victoria	0	0	0	0	0	0	2	1	0	0
Belfast HSCT	4,071	7,492	393	1,024	681	1,246	471	1,348	56	1
Causeway	2,207	3,219	122	296	289	599	178	562	11	3
Northern HSCT	2,207	3,219	122	296	289	599	178	562	11	3
Ards	1,164	989	106	82	104	79	76	41	4	0
Bangor	170	200	10	13	15	25	23	75	3	0
Downe	274	223	18	13	16	13	15	15	0	0
Lagan Valley	354	310	18	13	24	27	44	54	4	0
Ulster	770	1,077	67	96	86	95	113	186	4	0
South Eastern HSCT	2,732	2,799	219	217	245	239	271	371	15	0
Banbridge	103	166	11	8	15	12	1	5	1	0
Craigavon Area	1,593	3,359	121	241	172	221	80	278	7	0
South Tyrone	97	156	12	10	12	12	6	11	0	0
Southern HSCT	1,793	3,681	144	259	199	245	87	294	8	0
Altnagelvin Area	1,450	2,625	112	248	231	450	130	277	5	0
Roe Valley	780	834	68	80	157	205	86	126	4	0
Tyrone County	222	254	9	12	32	37	23	41	1	0
Western HSCT	2,452	3,713	189	340	420	692	239	444	10	0
NI Total	13,255	20,904	1,067	2,136	1,834	3,021	1,246	3,019	100	4

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

¹² Refer to Explanatory Notes Point 7

Table 11: Specialty 110 - Activity by Hospital/HSC Trust for Trauma and Orthopaedic (T&O) Surgery, 2012/13¹³

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Mater Infirmorum	1,102	1,074	193	393	70	122	45	88	1	0
Musgrave Park	16,195	33,332	1,342	4,360	1,283	3,943	419	1,710	6	2
RBHSC	2,245	6,021	162	869	192	719	64	645	4	0
Royal Victoria	8,004	23,451	472	3,838	378	2,290	133	1,807	39	1
Belfast HSCT	27,546	63,878	2,169	9,460	1,923	7,074	661	4,250	50	3
Downe	1,028	1,993	96	351	59	205	38	69	1	0
Lagan Valley	0	3,199	0	814	0	625	0	0	0	0
Ulster	4,488	12,489	571	1,714	156	1,017	98	602	19	0
South Eastern HSCT	5,516	17,681	667	2,879	215	1,847	136	671	20	0
Armagh Community	47	91	0	5	6	2	0	0	0	0
Craigavon Area	5,390	12,074	573	1,554	541	1,303	264	1,342	22	0
South Tyrone	118	178	7	21	15	22	5	7	0	0
Southern HSCT	5,555	12,343	580	1,580	562	1,327	269	1,349	22	0
Altnagelvin Area	7,982	19,923	1,006	2,315	1,102	2,501	661	1,799	26	0
Roe Valley	153	194	4	6	16	19	22	43	0	0
South West Acute	1,554	2,152	146	244	132	245	154	314	5	0
Tyrone County	1,055	1,546	123	150	60	131	29	85	2	0
Western HSCT	10,744	23,815	1,279	2,715	1,310	2,896	866	2,241	33	0
NI Total	49,361	117,717	4,695	16,634	4,010	13,144	1,932	8,511	125	3

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

¹³ Refer to Explanatory Notes Points 4 & 5

Table 12: Specialty 120 - Activity by Hospital/HSC Trust for Ear, Nose and Throat (ENT), 2012/13¹¹

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Belfast City	205	202	19	33	47	67	8	48	0	0
RBHSC	1,996	4,050	133	812	228	913	48	705	0	4
Royal Victoria	8,311	11,613	627	1,730	907	2,247	598	1,458	31	2
Belfast HSCT	10,512	15,865	779	2,575	1,182	3,227	654	2,211	31	6
Antrim	2,121	3,149	215	316	369	582	145	230	2	9
Causeway	1,421	1,551	73	158	152	293	48	39	2	0
Mid Ulster	801	916	37	119	103	174	35	70	1	0
Moyle	950	865	70	121	231	271	49	110	2	0
Waveney	885	1,453	51	154	168	303	82	178	0	0
Whiteabbey	511	476	26	118	75	94	24	32	1	0
Northern HSCT	6,689	8,410	472	986	1,098	1,717	383	659	8	9
Ards	431	530	29	52	32	54	32	168	1	0
Bangor	2,256	1,042	103	130	209	129	78	79	4	0
Downe	1,445	999	102	113	142	99	51	112	2	0
Lagan Valley	1,206	1,672	81	103	89	161	54	54	1	0
Ulster	3,121	2,088	261	239	295	173	126	364	4	0
South Eastern HSCT	8,459	6,331	576	637	767	616	341	777	12	0
Armagh Community	331	351	33	36	29	26	8	22	0	0
Banbridge	284	306	30	42	52	45	18	48	0	0
Craigavon Area	6,555	5,919	503	538	850	597	300	325	2	1
Daisy Hill	1,469	1,678	140	248	191	253	154	238	4	72
South Tyrone	1,058	1,355	81	104	78	104	37	77	2	0
Southern HSCT	9,697	9,609	787	968	1,200	1,025	517	710	8	73

Table 12: continued

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Altnagelvin Area	5,781	7,393	565	704	1,080	1,409	546	1,773	17	3
Roe Valley	272	242	24	18	47	47	73	32	0	0
South West Acute	1,098	1,246	74	115	143	204	63	222	1	6
Tyrone County	1,665	1,935	113	157	247	300	46	196	3	4
Western HSCT	8,816	10,816	776	994	1,517	1,960	728	2,223	21	13
NI Total	44,173	51,031	3,390	6,160	5,764	8,545	2,623	6,580	80	101

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

¹¹ Refer to Explanatory Notes Point 5

Table 13: Specialty 130 - Activity by Hospital/HSC Trust for Ophthalmology, 2012/13¹⁴

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Belfast City	104	666	14	72	16	200	36	282	1	0
Mater Infirmorum	3,507	18,978	338	1,400	502	2,466	456	3,323	76	0
Royal Victoria	9,269	29,433	773	3,367	1,532	5,431	539	3,160	117	33
Belfast HSCT	12,880	49,077	1,125	4,839	2,050	8,097	1,031	6,765	194	33
Ards	2,051	1,889	156	154	253	160	121	68	5	0
Bangor	321	805	21	53	27	56	30	23	5	2
Downe	374	580	20	34	52	64	42	47	1	0
Lagan Valley	806	1,326	45	76	60	158	46	123	2	0
Ulster	748	1,477	94	151	75	145	38	62	5	0
South Eastern HSCT	4,300	6,077	336	468	467	583	277	323	18	2
Armagh Community	210	729	17	32	20	40	4	20	1	0
Craigavon Area	915	2,033	80	101	89	127	32	112	5	0
Daisy Hill	907	2,451	73	292	98	211	78	207	5	0
South Tyrone	405	934	31	56	58	67	24	68	3	0
Southern HSCT	2,437	6,147	201	481	265	445	138	407	14	0
Altnagelvin Area	6,099	15,551	489	1,185	876	2,296	657	2,615	47	3
Roe Valley	161	320	23	36	21	50	38	58	1	0
South West Acute	623	1,861	78	119	92	226	64	124	10	0
Tyrone County	529	2,070	53	138	59	223	26	104	3	0
Western HSCT	7,412	19,802	643	1,478	1,048	2,795	785	2,901	61	3
NI Total	27,029	81,103	2,305	7,266	3,830	11,920	2,231	10,396	287	38

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

¹⁴ Refer to Explanatory Notes Points 5 & 7

Table 14: Specialty 140 - Activity by Hospital/HSC Trust for Oral Surgery, 2012/13¹¹

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Belfast City	57	62	6	3	17	35	14	33	0	0
Royal Victoria	2,888	2,231	119	455	184	450	58	144	5	1
Belfast HSCT	2,945	2,293	125	458	201	485	72	177	5	1
Antrim	188	300	37	51	64	75	34	58	1	0
Mid Ulster	126	166	15	27	42	24	23	38	1	0
Northern HSCT	314	466	52	78	106	99	57	96	2	0
Downe	458	259	43	54	47	36	8	16	0	0
Ulster	2,294	4,762	201	1,129	181	720	73	957	25	29
South Eastern HSCT	2,752	5,021	244	1,183	228	756	81	973	25	29
Craigavon Area	636	754	47	89	101	146	26	50	1	0
Daisy Hill	354	778	24	104	46	132	42	113	2	70
Southern HSCT	990	1,532	71	193	147	278	68	163	3	70
Altnagelvin Area	3,055	4,117	231	438	585	620	307	552	16	2
South West Acute	541	617	40	33	81	62	58	67	4	0
Tyrone County	194	0	18	0	43	0	23	0	0	0
Western HSCT	3,790	4,734	289	471	709	682	388	619	20	2
NI Total	10,791	14,046	781	2,383	1,391	2,300	666	2,028	55	102

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

¹¹ Refer to Explanatory Notes Point 5

Table 15: Specialty 141 - Activity by Hospital/HSC Trust for Restorative Dentistry, 2012/13

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Royal Victoria	3,657	7,107	355	851	592	1,357	154	790	6	7
Belfast HSCT	3,657	7,107	355	851	592	1,357	154	790	6	7
NI Total	3,657	7,107	355	851	592	1,357	154	790	6	7

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

Table 16: Specialty 142 - Activity by Hospital/HSC Trust for Paediatric Dentistry, 2012/13

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
RBHSC	689	2,260	117	818	69	552	26	779	3	0
Belfast HSCT	689	2,260	117	818	69	552	26	779	3	0
Craigavon	20	51	1	8	3	11	0	1	0	0
Southern HSCT	20	51	1	8	3	11	0	1	0	0
NI Total	709	2,311	118	826	72	563	26	780	3	0

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

Table 17: Specialty 143 - Activity by Hospital/HSC Trust for Orthodontics, 2012/13

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Royal Victoria	456	2,495	27	358	57	398	29	145	0	0
Belfast HSCT	456	2,495	27	358	57	398	29	145	0	0
Causeway	59	535	4	79	7	73	2	52	0	0
Mid Ulster	34	601	2	89	4	74	1	79	0	0
Waveney	235	1,593	29	123	70	323	23	294	0	0
Northern HSCT	328	2,729	35	291	81	470	26	425	0	0
Craigavon Area	364	2,835	29	318	45	509	1	123	0	0
Southern HSCT	364	2,835	29	318	45	509	1	123	0	0
Altnagelvin Area	245	2,674	22	151	54	343	15	141	0	0
South West Acute	129	1,560	14	138	16	264	3	125	0	0
Western HSCT	374	4,234	36	289	70	607	18	266	0	0
NI Total	1,522	12,293	127	1,256	253	1,984	74	959	0	0

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

Table 18: Specialty 150 - Activity by Hospital/HSC Trust for Neurosurgery, 2012/13

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
RBHSC	114	433	7	69	10	43	10	119	0	0
Royal Victoria	1,622	2,668	62	311	186	501	151	404	13	0
Belfast HSCT	1,736	3,101	69	380	196	544	161	523	13	0
NI Total	1,736	3,101	69	380	196	544	161	523	13	0

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

Table 19: Specialty 160 - Activity by Hospital/HSC Trust for Plastic Surgery, 2012/13

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
RBHSC	475	1,441	31	252	71	287	82	543	0	0
Royal Victoria	16	435	10	122	2	68	1	95	1	0
Belfast HSCT	491	1,876	41	374	73	355	83	638	1	0
Ards	184	492	18	60	29	125	22	79	1	0
Ulster	4,896	10,163	213	2,005	375	1,830	368	1,407	58	0
South Eastern HSCT	5,080	10,655	231	2,065	404	1,955	390	1,486	59	0
NI Total	5,571	12,531	272	2,439	477	2,310	473	2,124	60	0

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

Table 20: Specialty 170 - Activity by Hospital/HSC Trust for Cardiac Surgery, 2012/13

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Royal Victoria	962	1,376	34	90	68	139	110	181	7	0
Belfast HSCT	962	1,376	34	90	68	139	110	181	7	0
NI Total	962	1,376	34	90	68	139	110	181	7	0

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

Table 21: Specialty 171 - Activity by Hospital/HSC Trust for Paediatric Surgery, 2012/13

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient
RBHSC	1,686	1,964	101	276	212	355	130	1,170	2	0
Belfast HSCT	1,686	1,964	101	276	212	355	130	1,170	2	0
Ulster	931	594	64	174	101	110	63	421	0	0
South Eastern HSCT	931	594	64	174	101	110	63	421	0	0
NI Total	2,617	2,558	165	450	313	465	193	1,591	2	0

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

Table 22: Specialty 172 - Activity by Hospital/HSC Trust for Thoracic Surgery, 2012/13¹²

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient Died	Private Patient Attendances
	New	Review	New	Review	New	Review	New	Review		
Royal Victoria	718	1,413	49	189	79	282	73	284	17	1
Belfast HSCT	718	1,413	49	189	79	282	73	284	17	1
Craigavon Area	18	21	4	5	0	7	2	2	1	0
Daisy Hill	17	47	3	2	1	4	0	2	0	0
Southern HSCT	35	68	7	7	1	11	2	4	1	0
Altnagelvin Area	11	36	3	8	1	3	0	9	0	0
Western HSCT	11	36	3	8	1	3	0	9	0	0
NI Total	764	1,517	59	204	81	296	75	297	18	1

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

¹² Refer to Explanatory Notes Point 7

Table 23: Specialty 180 - Activity by Hospital/HSC Trust for Accident & Emergency, 2012/13¹⁵

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Antrim	0	279	0	0	0	0	0	0	0	0
Northern HSCT	0	279	0	0	0	0	0	0	0	0
Downe	0	437	0	131	0	103	0	0	0	0
Lagan Valley	0	648	0	232	0	195	0	0	0	0
Ulster	0	3,122	0	1,365	0	145	0	0	0	0
South Eastern HSCT	0	4,207	0	1,728	0	443	0	0	0	0
Daisy Hill	172	3,531	15	657	10	365	13	488	1	11
Southern HSCT	172	3,531	15	657	10	365	13	488	1	11
NI Total	172	8,017	15	2,385	10	808	13	488	1	11

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

¹⁵ Refer to Explanatory Notes Point 4

Table 24: Specialty 190 - Activity by Hospital/HSC Trust for Anaesthetics, 2012/13¹⁶

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Royal Maternity	131	11	28	2	4	0	24	0	0	0
Royal Victoria	0	19	0	7	0	1	0	7	0	0
Belfast HSCT	131	30	28	9	4	1	24	7	0	0
Antrim	14	1,563	1	20	0	49	0	59	1	0
Causeway	0	1,424	0	13	0	34	0	33	0	0
Mid Ulster	0	18	0	0	0	0	0	0	0	0
Whiteabbey	0	195	0	0	0	0	0	0	0	0
Northern HSCT	14	3,200	1	33	0	83	0	92	1	0
Craigavon	0	77	0	8	0	5	0	2	0	0
Southern HSCT	0	77	0	8	0	5	0	2	0	0
NI Total	145	3,307	29	50	4	89	24	101	1	0

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

¹⁶ Refer to Explanatory Notes Point 9

Table 25: Specialty 191 - Activity by Hospital/HSC Trust for Pain Management, 2012/13¹⁷

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Belfast City	913	2,028	61	237	222	429	83	213	3	0
Mater Infirmorum	173	345	24	66	30	61	92	218	2	0
Musgrave Park	82	120	17	32	12	19	6	8	0	0
Royal Victoria	1	35	0	7	0	7	0	9	0	0
Belfast HSCT	1,169	2,528	102	342	264	516	181	448	5	0
Antrim	79	251	14	37	16	66	5	14	0	1
Causeway	502	544	27	65	73	112	66	44	0	0
Mid Ulster	97	475	8	50	93	173	15	160	1	0
Waveney	3	171	0	15	0	59	0	5	0	0
Northern HSCT	681	1,441	49	167	182	410	86	223	1	1
Ulster	1,275	1,882	115	115	143	235	40	68	2	0
South Eastern HSCT	1,275	1,882	115	115	143	235	40	68	2	0
Armagh Community	69	65	3	5	15	18	10	10	0	0
Craigavon Area	658	492	48	31	77	55	60	58	0	0
Daisy Hill	323	248	29	24	44	38	23	30	0	0
South Tyrone	287	340	18	16	51	36	14	16	0	0
Southern HSCT	1,337	1,145	98	76	187	147	107	114	0	0
Altnagelvin Area	438	766	49	71	92	156	81	144	0	0
Tyrone County	407	66	26	8	72	4	18	8	0	0
Western HSCT	845	832	75	79	164	160	99	152	0	0
NI Total	5,307	7,828	439	779	940	1,468	513	1,005	8	1

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

¹⁷ Refer to Explanatory Notes Point 7 & 9

Table 26: Specialty 300 - Activity by Hospital/HSC Trust for General Medicine, 2012/13¹⁸

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Belfast City	762	3,669	69	470	167	825	87	636	25	1
Mater Infirmorum	1,851	4,415	185	1,073	192	596	83	569	24	0
Royal Victoria	1,538	3,147	146	613	293	758	190	1,535	8	0
Belfast HSCT	4,151	11,231	400	2,156	652	2,179	360	2,740	57	1
Antrim	474	636	18	46	60	71	45	62	5	0
Causeway	316	793	17	84	28	126	19	103	7	0
Mid Ulster	348	1,891	20	206	47	351	27	248	10	0
Moyle	67	78	13	26	38	60	2	1	0	0
Waveney	101	94	8	3	15	17	1	12	1	0
Whiteabbey	145	362	10	76	30	124	24	126	1	0
Northern HSCT	1,451	3,854	86	441	218	749	118	552	24	0
Ards	306	2,207	35	233	26	205	68	245	5	0
Bangor	68	92	5	6	5	5	4	4	0	0
Downe	738	2,638	38	290	69	347	67	512	14	0
Lagan Valley	1,995	3,567	159	374	124	426	79	682	30	0
Ulster	2,163	8,365	248	906	230	718	197	604	19	2
South Eastern HSCT	5,270	16,869	485	1,809	454	1,701	415	2,047	68	2
Armagh Community	13	187	2	17	2	20	0	0	1	0
Craigavon Area	802	1,636	57	142	82	215	57	169	4	0
Daisy Hill	458	1,658	29	161	58	215	52	292	9	0
Kilkeel Primary Care Centre	9	34	0	5	3	4	0	4	0	0
South Tyrone	355	364	27	38	54	31	52	17	2	0
Southern HSCT	1,637	3,879	115	363	199	485	161	482	16	0

Table 26: continued

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Altnagelvin Area	3,014	11,094	329	1,349	555	1,770	508	2,060	60	11
Roe Valley	125	760	14	110	11	173	24	130	3	0
South West Acute	1,142	2,995	92	329	194	578	59	336	18	0
Tyrone County	689	1,434	78	215	104	207	54	262	8	0
Western HSCT	4,970	16,283	513	2,003	864	2,728	645	2,788	89	11
NI Total	17,479	52,116	1,599	6,772	2,387	7,842	1,699	8,609	254	14

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

¹⁸Refer to Explanatory Notes Points 5 & 8

Table 27: Specialty 301 - Activity by Hospital/HSC Trust for Gastroenterology, 2012/13¹⁹

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient Died	Private Patient Attendances
	New	Review	New	Review	New	Review	New	Review		
Belfast City	1,335	2,660	124	407	228	632	78	276	17	0
Mater Infirmorum	0	5	0	0	0	0	0	0	0	0
Royal Victoria	2,169	6,297	193	952	343	1,121	249	1,205	45	0
Belfast HSCT	3,504	8,962	317	1,359	571	1,753	327	1,481	62	0
Antrim	837	2,394	67	257	195	482	100	397	14	2
Causeway	1,054	1,968	78	190	134	329	206	383	5	0
Mid Ulster	226	446	25	45	34	106	46	165	1	0
Whiteabbey	772	1,364	59	171	213	343	68	267	6	0
Northern HSCT	2,889	6,172	229	663	576	1,260	420	1,212	26	2
Downe	240	316	8	45	41	46	21	46	1	0
South Eastern HSCT	240	316	8	45	41	46	21	46	1	0
Armagh Community	182	111	8	9	22	11	11	17	0	0
Banbridge	195	75	18	10	40	8	9	6	0	0
Craigavon Area	184	162	14	13	18	17	13	14	0	0
Daisy Hill	541	1,143	26	93	65	104	26	68	1	0
Southern HSCT	1,102	1,491	66	125	145	140	59	105	1	0
NI Total	7,735	16,941	620	2,192	1,333	3,199	827	2,844	90	2

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

¹⁹ Refer to Explanatory Notes Point 8

Table 28: Specialty 302 - Activity by Hospital/HSC Trust for Endocrinology, 2012/13¹⁹

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Belfast City	314	3,499	46	425	72	876	11	110	14	0
Mater Infirmorum	108	486	16	164	20	88	19	72	1	0
Royal Victoria	1,630	9,455	89	2,713	232	1,561	44	2,781	107	1
Belfast HSCT	2,052	13,440	151	3,302	324	2,525	74	2,963	122	1
Antrim	273	1,375	25	224	46	355	52	263	6	0
Causeway	294	404	33	42	41	67	36	76	3	0
Mid Ulster	112	861	7	146	22	196	10	178	3	0
Moyle	51	449	3	82	9	154	2	92	3	0
Waveney	72	733	6	146	13	252	3	79	3	0
Whiteabbey	229	1,329	15	270	41	321	9	278	5	1
Northern HSCT	1,031	5,151	89	910	172	1,345	112	966	23	1
Lagan Valley	105	521	13	65	11	43	5	45	7	0
South Eastern HSCT	105	521	13	65	11	43	5	45	7	0
Armagh Community	18	201	1	19	0	30	1	18	0	0
Banbridge	18	273	6	24	2	34	2	1	2	0
Craigavon Area	181	1,589	20	164	28	198	0	2	4	0
Daisy Hill	294	1,262	34	145	46	195	18	106	5	0
Kilkeel Primary Care Centre	34	248	4	28	8	37	2	19	0	0
South Tyrone	66	880	6	102	12	80	0	5	3	0
Southern HSCT	611	4,453	71	482	96	574	23	151	14	0
NI Total	3,799	23,565	324	4,759	603	4,487	214	4,125	166	2

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

¹⁹ Refer to Explanatory Notes Point 8

Table 29: Specialty 303 - Activity by Hospital/HSC Trust for Haematology (Clinical), 2012/13²⁰

Hospital/HSC Trust	Attendances		DNA		CNA		Hospital Cancellations		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Belfast City	1,634	17,004	205	1,826	202	1,808	162	1,249	57	14
NI Cancer Centre	0	269	0	0	0	1	0	3	0	0
RBHSC	80	1,688	8	184	4	68	6	71	0	0
Royal Victoria	0	795	0	92	0	66	0	46	0	0
Belfast HSCT	1,714	19,756	213	2,102	206	1,943	168	1,369	57	14
Antrim	409	7,799	40	400	29	334	15	363	16	0
Causeway	101	1,011	11	54	10	81	12	75	9	0
Mid Ulster	60	276	11	35	4	17	5	37	7	0
Whiteabbey	30	249	9	23	10	37	7	139	1	0
Northern HSCT	600	9,335	71	512	53	469	39	614	33	0
Ards	156	942	23	69	15	54	8	75	4	1
Bangor	77	285	7	19	9	24	10	32	0	0
Ulster	418	2,578	51	178	36	157	25	236	11	1
South Eastern HSCT	651	3,805	81	266	60	235	43	343	15	2
Craigavon Area	658	6,733	42	544	62	290	38	485	20	0
Daisy Hill	61	328	4	21	5	29	5	25	2	0
South Tyrone	33	2,287	6	143	5	100	3	106	3	0
Southern HSCT	752	9,348	52	708	72	419	46	616	25	0
Altnagelvin Area	224	3,288	21	331	28	336	29	1,025	17	0
South West Acute	0	188	0	29	0	29	0	10	4	0
Tyrone County	45	644	3	41	6	55	8	144	6	0
Western HSCT	269	4,120	24	401	34	420	37	1,179	27	0
NI Total	3,986	46,364	441	3,989	425	3,486	333	4,121	157	16

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

²⁰ Refer to Explanatory Notes Point 10

Table 30: Specialty 311 - Activity by Hospital/HSC Trust for Clinical Genetics, 2012/13

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Belfast City	1,500	988	107	163	270	189	146	260	4	0
Royal Victoria	2	22	0	0	0	0	0	0	0	0
Belfast HSCT	1,502	1,010	107	163	270	189	146	260	4	0
NI Total	1,502	1,010	107	163	270	189	146	260	4	0

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

Table 31: Specialty 314 - Activity by Hospital/HSC Trust for Rehabilitation, 2012/13

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Musgrave Park	574	5,817	53	591	54	820	32	1,193	15	0
Royal Victoria	95	223	13	52	12	39	4	30	1	0
Belfast HSCT	669	6,040	66	643	66	859	36	1,223	16	0
NI Total	669	6,040	66	643	66	859	36	1,223	16	0

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

Table 32: Specialty 315 - Activity by Hospital/HSC Trust for Palliative Medicine, 2012/13¹⁴

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
NI Cancer Centre	71	1,018	7	78	17	102	19	96	4	0
Belfast HSCT	71	1,018	7	78	17	102	19	96	4	0
Antrim	0	499	0	1	0	0	0	0	0	0
Causeway	0	158	0	1	0	0	0	0	0	0
Moyle	0	34	0	0	0	0	0	0	0	0
Whiteabbey	0	1	0	0	0	0	0	0	0	0
Northern HSCT	0	692	0	2	0	0	0	0	0	0
Ulster	38	23	2	0	0	0	1	0	0	0
South Eastern HSCT	38	23	2	0	0	0	1	0	0	0
Craigavon Area	51	181	5	20	21	61	4	24	10	0
Daisy Hill	1	2	0	1	0	0	0	0	0	0
South Tyrone	30	120	6	14	9	40	6	13	6	0
Southern HSCT	82	303	11	35	30	101	10	37	16	0
Altnagelvin Area	156	184	5	28	21	40	9	21	1	0
South West Acute	227	553	1	10	0	0	0	0	0	0
Tyrone County	56	1,227	1	4	0	1	0	2	0	0
Western HSCT	439	1,964	7	42	21	41	9	23	1	0
NI Total	630	4,000	27	157	68	244	39	156	21	0

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

¹⁴ Refer to Explanatory Notes Point 5 & 7

Table 33: Specialty 320 - Activity by Hospital/HSC Trust for Cardiology, 2012/13¹¹

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient Died	Private Patient Attendances
	New	Review	New	Review	New	Review	New	Review		
Belfast City	2,055	4,046	85	423	190	879	126	351	36	0
Mater Infirmorum	1,154	1,938	195	358	108	197	52	140	30	2
RBHSC	988	2,558	60	361	116	187	78	2,695	3	0
Royal Maternity	94	22	2	0	6	1	29	6	0	0
Royal Victoria	3,775	8,905	244	1,562	356	1,439	215	2,486	126	59
Belfast HSCT	8,066	17,469	586	2,704	776	2,703	500	5,678	195	61
Antrim	2,780	2,837	279	245	210	388	167	318	19	0
Causeway	700	1,629	41	139	101	255	144	306	17	0
Waveney	212	275	12	22	26	48	46	91	6	0
Whiteabbey	657	1,263	38	122	161	297	43	125	11	0
Northern HSCT	4,349	6,004	370	528	498	988	400	840	53	0
Ards	163	488	9	43	9	46	12	83	0	0
Bangor	158	62	8	5	26	3	28	20	4	0
Ulster	2,518	2,173	119	157	193	171	66	193	10	0
South Eastern HSCT	2,839	2,723	136	205	228	220	106	296	14	0
Armagh Community	124	89	6	8	11	6	5	3	0	0
Banbridge	103	87	4	7	11	2	1	3	0	0
Craigavon Area	3,161	1,651	220	105	278	101	152	54	8	0
Daisy Hill	616	810	63	92	72	75	75	68	3	0
South Tyrone	94	97	2	0	7	5	0	0	0	0
Southern HSCT	4,098	2,734	295	212	379	189	233	128	11	0
Altnagelvin Area	796	3,391	69	285	127	393	80	471	27	1
Roe Valley	71	350	8	13	15	40	29	49	1	0
South West Acute	445	1,145	38	91	38	164	23	170	3	0
Tyrone County	287	1,126	15	45	25	88	14	54	3	0
Western HSCT	1,599	6,012	130	434	205	685	146	744	34	1
NI Total	20,951	34,942	1,517	4,083	2,086	4,785	1,385	7,686	307	62

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

¹¹ Refer to Explanatory Notes Point 5

Table 34: Specialty 330 - Activity by Hospital/HSC Trust for Dermatology, 2012/12¹¹

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Belfast City	4,011	7,914	426	1,020	503	1,423	191	826	26	29
RBHSC	573	1,365	44	205	56	288	26	286	0	0
Royal Victoria	4,450	7,795	348	999	604	1,429	192	468	8	60
Belfast HSCT	9,034	17,074	818	2,224	1,163	3,140	409	1,580	34	89
Antrim	1,086	1,746	59	175	226	345	57	206	10	1
Causeway	1,087	1,145	54	81	130	213	19	42	1	0
Mid Ulster	277	749	16	95	32	145	17	68	3	0
Moyle	200	419	17	50	26	102	6	47	2	0
Waveney	924	1,147	64	122	200	327	43	126	6	0
Whiteabbey	655	1,304	39	136	113	286	36	146	5	0
Northern HSCT	4,229	6,510	249	659	727	1,418	178	635	27	1
Ards	338	355	28	43	27	47	3	40	1	0
Bangor	458	1,215	41	89	70	152	139	221	1	0
Downe	379	1,071	27	97	49	126	21	45	0	0
Lagan Valley	901	1,884	53	212	84	190	41	182	9	0
Ulster	2,734	3,837	253	345	393	416	505	360	7	0
South Eastern HSCT	4,810	8,362	402	786	623	931	709	848	18	0
Armagh Community	474	1,198	33	98	44	130	29	204	0	0
Craigavon Area	4,562	5,023	285	356	625	744	100	283	6	10
Daisy Hill	1,558	2,060	118	204	195	265	25	149	7	0
South Tyrone	697	1,117	43	101	63	149	12	82	3	0
Southern HSCT	7,291	9,398	479	759	927	1,288	166	718	16	10

Table 34: continued

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Altnagelvin Area	3,277	3,550	230	393	490	494	260	454	5	0
South West Acute	1,711	568	145	29	107	70	34	46	0	546
Tyrone County	936	1,583	59	243	88	215	34	154	1	0
Western HSCT	5,924	5,701	434	665	685	779	328	654	6	546
NI Total	31,288	47,045	2,382	5,093	4,125	7,556	1,790	4,435	101	646

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

¹¹ Refer to Explanatory Notes Point 5

Table 35: Specialty 340 - Activity by Hospital/HSC Trust for Thoracic Medicine, 2012/13

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Belfast City	1,971	7,179	147	1,043	294	1,329	234	1,323	55	39
Mater Infirmorum	513	1,992	87	427	73	241	39	272	39	0
Royal Victoria	691	2,108	66	373	81	382	61	252	21	0
Belfast HSCT	3,175	11,279	300	1,843	448	1,952	334	1,847	115	39
Antrim	870	2,095	56	224	125	396	98	513	32	0
Causeway	603	1,544	19	153	70	265	105	455	10	0
Mid Ulster	117	357	6	39	10	44	10	56	5	0
Moyle	33	2	2	0	13	0	1	0	0	0
Waveney	346	901	21	99	52	181	43	181	9	0
Whiteabbey	228	481	14	59	34	110	27	85	3	0
Northern HSCT	2,197	5,380	118	574	304	996	284	1,290	59	0
Ards	252	439	22	37	26	17	23	35	4	0
Bangor	324	872	31	98	13	57	13	45	5	0
Downe	198	234	16	25	16	15	9	24	1	0
Lagan Valley	309	663	10	81	15	47	16	98	4	0
Ulster	665	1,155	48	97	44	85	37	94	12	0
South Eastern HSCT	1,748	3,363	127	338	114	221	98	296	26	0
Craigavon Area	1,163	1,951	73	175	127	236	41	110	19	1
Daisy Hill	457	1,258	28	123	45	110	20	143	19	0
South Tyrone	159	604	4	47	24	61	10	70	2	0
Southern HSCT	1,779	3,813	105	345	196	407	71	323	40	1
NI Total	8,899	23,835	650	3,100	1,062	3,576	787	3,756	240	40

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

Table 36: Specialty 360 - Activity by Hospital/HSC Trust for Genito-Urinary Medicine, 2012/13²¹

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Royal Victoria	10,983	6,355	0	0	0	0	0	0	0	0
Belfast HSCT	10,983	6,355	0	0	0	0	0	0	0	0
Daisy Hill	1,413	290	0	0	0	0	0	0	0	0
Southern HSCT	1,413	290	0	0	0	0	0	0	0	0
Altnagelvin Area	3,156	1,628	401	512	0	0	0	0	0	0
Western HSCT	3,156	1,628	401	512	0	0	0	0	0	0
NI Total	15,552	8,273	401	512	0	0	0	0	0	0

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

²¹ Refer to Explanatory Notes Point 3

Table 37: Specialty 361 - Activity by Hospital/HSC Trust for Nephrology, 2012/13¹¹

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Belfast City	1,005	8,023	117	957	150	989	229	1,216	39	0
RBHSC	193	1,813	12	168	18	248	12	590	1	0
Royal Victoria	40	172	5	19	5	16	4	21	1	0
Belfast HSCT	1,238	10,008	134	1,144	173	1,253	245	1,827	41	0
Antrim	445	3,967	28	308	79	598	40	519	33	1
Northern HSCT	445	3,967	28	308	79	598	40	519	33	1
Ulster	361	1,628	49	211	31	163	70	255	27	0
South Eastern HSCT	361	1,628	49	211	31	163	70	255	27	0
Daisy Hill	198	1,432	13	98	30	171	17	302	15	0
South Tyrone	5	36	3	9	0	3	0	17	3	0
Southern HSCT	203	1,468	16	107	30	174	17	319	18	0
Altnagelvin Area	200	1,515	20	114	34	159	12	117	13	0
Roe Valley	10	77	1	7	1	13	1	5	2	0
South West Acute	59	265	14	34	8	44	10	44	2	0
Tyrone County	109	1,142	14	113	10	158	14	72	9	0
Western HSCT	378	2,999	49	268	53	374	37	238	26	0
NI Total	2,625	20,070	276	2,038	366	2,562	409	3,158	145	1

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

¹¹ Refer to Explanatory Notes Point 5

Table 38: Specialty 370 - Activity by Hospital/HSC Trust for Medical Oncology, 2012/13¹²

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
NI Cancer Centre	928	10,491	45	446	65	674	68	961	131	1
RBHSC	28	1,430	1	149	1	77	0	67	1	0
Belfast HSCT	956	11,921	46	595	66	751	68	1,028	132	1
NI Total	956	11,921	46	595	66	751	68	1,028	132	1

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

¹² Refer to Explanatory Notes Point 7

Table 39: Specialty 400 - Activity by Hospital/HSC Trust for Neurology, 2012/13¹⁴

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Belfast City	1,803	6,075	197	723	330	1,232	138	729	26	0
Royal Victoria	3,731	6,318	328	798	573	1,257	235	592	21	0
Belfast HSCT	5,534	12,393	525	1,521	903	2,489	373	1,321	47	0
Antrim	275	530	24	93	58	138	26	56	2	0
Mid Ulster	194	517	8	46	53	127	5	42	3	0
Northern HSCT	469	1,047	32	139	111	265	31	98	5	0
Ards	117	160	7	20	18	12	15	9	0	0
Lagan Valley	146	168	18	14	10	21	11	6	2	0
Ulster	1,043	1,021	44	138	60	92	41	33	5	0
South Eastern HSCT	1,306	1,349	69	172	88	125	67	48	7	0
Banbridge	8	269	0	20	0	26	0	1	0	0
Craigavon Area	2,766	2,867	143	177	165	186	34	111	1	0
Daisy Hill	211	618	19	56	25	57	13	26	2	0
South Tyrone	5	333	0	21	0	17	0	3	0	0
Southern HSCT	2,990	4,087	162	274	190	286	47	141	3	0
Altnagelvin Area	803	2,403	59	201	87	338	113	278	7	0
South West Acute	292	468	36	73	59	58	20	26	3	0
Tyrone County	416	622	73	77	90	124	66	59	2	0
Western HSCT	1,511	3,493	168	351	236	520	199	363	12	0
NI Total	11,810	22,369	956	2,457	1,528	3,685	717	1,971	74	0

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

¹⁴ Refer to Explanatory Notes Points 5 & 7

Table 40: Specialty 401 - Activity by Hospital/HSC Trust for Clinical Neuro-Physiology, 2012/13

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Royal Victoria	1,128	3	90	1	197	1	244	4	1	0
Belfast HSCT	1,128	3	90	1	197	1	244	4	1	0
NI Total	1,128	3	90	1	197	1	244	4	1	0

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

Table 41: Specialty 410 - Activity by Hospital/HSC Trust for Rheumatology, 2012/13¹¹

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient Died	Private Patient Attendances
	New	Review	New	Review	New	Review	New	Review		
Belfast City	1,687	3,681	139	414	146	716	148	391	18	0
Musgrave Park	215	1,745	24	265	12	277	16	237	0	0
Royal Victoria	869	6,328	73	684	158	1,478	122	858	11	0
Belfast HSC Trust	2,771	11,754	236	1,363	316	2,471	286	1,486	29	0
Antrim	884	4,442	38	231	137	721	31	413	12	2
Causeway	275	1,592	9	97	42	184	13	188	1	0
Mid Ulster	122	181	2	18	13	33	6	27	0	0
Moyle	132	190	13	17	15	39	1	14	2	0
Waveney	294	1,093	11	86	43	189	9	186	2	0
Whiteabbey	103	509	9	77	15	96	14	127	0	0
Northern HSC Trust	1,810	8,007	82	526	265	1,262	74	955	17	2
Bangor	94	348	5	33	15	23	15	58	3	0
Downe	159	605	7	52	13	52	23	69	1	0
Lagan Valley	218	766	15	62	16	82	12	105	2	0
Ulster	1,485	4,243	120	370	197	397	219	563	4	0
South Eastern HSC Trust	1,956	5,962	147	517	241	554	269	795	10	0
Armagh Community	73	181	5	11	4	18	3	2	0	0
Banbridge	622	1,684	41	117	67	171	15	53	0	0
Craigavon Area	794	1,864	53	117	68	140	11	72	3	0
South Tyrone	92	599	7	37	7	44	1	60	0	0
Southern HSC Trust	1,581	4,328	106	282	146	373	30	187	3	0
Altnagelvin Area	1,081	3,554	86	192	160	541	129	378	10	0
South West Acute	280	1,034	9	50	25	115	6	90	2	0
Tyrone County	329	905	14	49	26	95	1	32	1	0
Western HSC Trust	1,690	5,493	109	291	211	751	136	500	13	0
NI Total	9,808	35,544	680	2,979	1,179	5,411	795	3,923	72	2

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

¹¹ Refer to Explanatory Notes Point 5

Table 42: Specialty 420 - Activity by Hospital/HSC Trust for Paediatrics, 2012/13²²

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
RBHSC	8,474	21,705	976	3,507	1,023	3,006	344	3,163	2	1
Royal Maternity	2	1,171	0	318	0	31	0	130	1	0
Belfast HSCT	8,476	22,876	976	3,825	1,023	3,037	344	3,293	3	1
Antrim	1,263	3,612	87	600	138	779	82	882	1	8
Causeway	813	3,568	58	599	81	548	61	529	0	0
Mid Ulster	713	1,144	34	171	97	275	20	186	0	11
Moyle	193	394	9	168	22	165	0	54	0	0
Waveney	395	1,020	21	211	28	244	16	203	1	0
Whiteabbey	45	322	8	86	1	49	2	88	1	0
Northern HSCT	3,422	10,060	217	1,835	367	2,060	181	1,942	3	19
Ards	356	981	62	155	25	101	32	126	0	0
Downe	205	147	15	20	37	13	14	31	0	0
Lagan Valley	145	100	6	14	17	8	13	10	0	0
Ulster	1,870	4,617	164	1,174	184	666	151	2,529	2	0
South Eastern HSCT	2,576	5,845	247	1,363	263	788	210	2,696	2	0
Armagh Community	519	1,096	67	242	41	112	34	49	0	0
Banbridge	206	308	8	23	17	32	1	14	0	0
Bluestone	420	671	62	226	28	100	17	54	0	0
Craigavon Area	1,156	2,630	69	194	109	245	66	181	0	0
Daisy Hill	1,080	3,645	136	603	100	378	33	345	0	0
Kilkeel	0	10	0	3	0	0	0	0	0	0
South Tyrone	510	960	31	110	44	68	11	70	0	0
Southern HSCT	3,891	9,320	373	1,401	339	935	162	713	0	0

Table 42: continued

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient Died	Private Patient Attendances
	New	Review	New	Review	New	Review	New	Review		
Altnagelvin Area	1,567	5,996	124	521	148	619	363	1,472	2	0
Grangewood	150	567	11	86	15	101	0	0	0	0
Roe Valley	47	77	2	14	6	20	11	15	0	0
South West Acute	488	2,393	72	241	65	293	58	407	0	0
Tyrone County	440	1,427	120	487	11	25	11	107	0	0
Western HSCT	2,692	10,460	329	1,349	245	1,058	443	2,001	2	0
NI Total	21,057	58,561	2,142	9,773	2,237	7,878	1,340	10,645	10	20

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

²² Refer to Explanatory Notes Points 5 & 6

Table 43: Specialty 421 - Activity by Hospital/HSC Trust for Paediatric Neurology, 2012/13¹²

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
RBHSC	313	1,230	22	193	43	235	73	455	1	0
Belfast HSCT	313	1,230	22	193	43	235	73	455	1	0
Lurgan	0	69	0	4	0	5	0	1	0	0
Southern HSCT	0	69	0	4	0	5	0	1	0	0
Altnagelvin Area	0	78	0	4	0	5	0	19	0	0
Western HSCT	0	78	0	4	0	5	0	19	0	0
NI Total	313	1,377	22	201	43	245	73	475	1	0

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

¹² Refer to Explanatory Notes Point 7

Table 44: Specialty 430 - Activity by Hospital/HSC Trust for Geriatric Medicine, 2012/13²³

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Belfast City	850	1,830	121	290	229	441	121	325	26	0
Mater Infirmorum	95	451	15	119	21	70	3	92	4	0
Musgrave Park	418	1,890	26	408	34	250	3	40	2	0
Royal Victoria	67	297	5	113	14	49	8	236	13	0
Belfast HSCT	1,430	4,468	167	930	298	810	135	693	45	0
Antrim	215	16	4	0	2	2	8	3	1	0
Causeway	102	312	7	34	19	62	10	75	4	0
Waveney	146	135	17	17	50	33	9	24	1	0
Whiteabbey	572	1,364	56	271	99	216	86	173	11	1
Northern HSCT	1,035	1,827	84	322	170	313	113	275	17	1
Lagan Valley	489	697	39	46	43	86	60	127	7	0
Ulster	2,066	2,179	149	196	177	308	190	420	30	9
South Eastern HSCT	2,555	2,876	188	242	220	394	250	547	37	9
Craigavon Area	575	592	35	84	22	69	24	75	3	0
Daisy Hill	17	1	1	0	0	0	1	0	0	0
Lurgan	745	1,251	24	69	125	329	23	85	7	3
Mullinure	222	444	25	61	38	169	14	133	6	0
South Tyrone	256	410	43	97	25	37	0	35	2	0
Southern HSCT	1,815	2,698	128	311	210	604	62	328	18	3
Altnagelvin Area	338	1,037	25	258	7	102	17	168	23	0
Roe Valley	21	182	3	29	0	41	1	35	1	0
South West Acute	354	1,080	33	81	45	191	55	198	9	0
Tyrone County	282	437	14	47	37	62	16	63	6	0
Western HSCT	995	2,736	75	415	89	396	89	464	39	0
NI Total	7,830	14,605	642	2,220	987	2,517	649	2,307	156	13

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

²³ Refer to Explanatory Notes Points 5, 7 & 8

Table 45: Specialty 450 - Activity by Hospital/HSC Trust for Dental Medicine Specialties, 2012/13

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Royal Victoria	1,703	3,594	152	730	196	1,188	48	248	8	0
Belfast HSCT	1,703	3,594	152	730	196	1,188	48	248	8	0
NI Total	1,703	3,594	152	730	196	1,188	48	248	8	0

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

Table 46: Specialty 502 - Activity by Hospital/HSC Trust for Gynaecology, 2012/13¹¹

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Belfast City	3,676	4,310	290	520	715	874	337	634	9	1
Mater Infirmorum	1,606	1,982	185	488	291	440	109	294	5	0
Royal Victoria	5,567	5,569	484	995	1,102	1,598	444	863	0	3
Belfast HSCT	10,849	11,861	959	2,003	2,108	2,912	890	1,791	14	4
Antrim	3,148	2,357	201	275	777	651	285	345	3	6
Causeway	2,085	2,466	178	219	452	452	320	255	2	12
Mid Ulster	797	1,060	30	116	143	268	27	70	1	0
Moyle	396	485	23	73	86	111	4	35	0	2
Waveney	654	961	25	81	120	233	59	193	0	2
Whiteabbey	751	900	70	135	145	255	55	133	4	6
Northern HSCT	7,831	8,229	527	899	1,723	1,970	750	1,031	10	28
Ards	466	369	23	31	32	44	27	42	0	0
Bangor	999	698	71	92	106	80	33	72	1	0
Downe	464	544	27	44	50	62	18	57	1	0
Lagan Valley	2,531	1,942	191	189	305	253	136	321	0	1
Ulster	4,660	2,553	139	473	187	392	80	752	3	0
South Eastern HSCT	9,120	6,106	451	829	680	831	294	1,244	5	1
Armagh Community	378	433	23	45	58	61	15	25	1	0
Banbridge	241	186	27	11	27	20	1	7	0	0
Craigavon Area	5,520	6,583	323	386	719	377	258	438	2	0
Daisy Hill	2,984	3,688	287	565	442	835	68	215	3	19
Kilkeel Primary Care Centre	204	166	17	8	48	18	11	5	0	0
South Tyrone	602	633	51	73	105	82	24	36	1	0
Southern HSCT	9,929	11,689	728	1,088	1,399	1,393	377	726	7	19

Table 46: continued

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Altnagelvin Area	5,200	5,212	273	364	665	779	366	811	6	0
Roe Valley	307	457	22	25	65	59	18	35	1	0
South West Acute	2,294	2,675	100	174	198	398	127	237	0	9
Tyrone County	858	1,114	78	144	155	169	66	141	2	2
Western HSCT	8,659	9,458	473	707	1,083	1,405	577	1,224	9	11
NI Total	46,388	47,343	3,138	5,526	6,993	8,511	2,888	6,016	45	63

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

¹¹ Refer to Explanatory Notes Point 5

Table 47: Specialty 510 - Activity by Hospital/HSC Trust for Obstetrics (Ante Natal), 2012/13¹¹

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient Died	Private Patient Attendances
	New	Review	New	Review	New	Review	New	Review		
Mater Infirmorum	999	5,400	54	510	23	77	128	210	0	0
Royal Maternity	4,950	14,079	396	680	328	493	240	1,909	0	1
Belfast HSCT	5,949	19,479	450	1,190	351	570	368	2,119	0	1
Antrim	945	2,672	18	79	102	133	163	404	0	0
Causeway	1,415	8,597	37	147	191	177	236	871	0	0
Mid Ulster	687	1,620	20	90	80	67	76	385	0	0
Moyle	291	832	9	71	40	25	37	105	0	0
Waveney	694	2,299	23	78	86	114	193	573	0	0
Whiteabbey	188	405	3	36	38	21	41	52	0	1
Northern HSCT	4,220	16,425	110	501	537	537	746	2,390	0	1
Downe	3	800	0	61	0	37	0	55	0	0
Lagan Valley	485	1,350	26	104	5	114	3	45	0	0
Ulster	3,766	9,766	221	392	308	621	220	1,284	0	0
South Eastern HSCT	4,254	11,916	247	557	313	772	223	1,384	0	0
Armagh Community	374	1,416	4	97	57	80	38	111	0	0
Craigavon Area	1,250	6,902	59	210	156	376	71	585	0	4
Daisy Hill	1,165	5,632	92	112	206	520	55	466	0	3
South Tyrone	36	2,692	0	68	2	135	2	272	0	1
Southern HSCT	2,825	16,642	155	487	421	1,111	166	1,434	0	8

Table 47: continued

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Altnagelvin Area	2,364	5,714	97	770	169	224	112	520	0	0
Roe Valley	338	575	8	65	11	11	27	55	0	0
South West Acute	1,139	2,961	20	274	65	124	80	566	0	1
Tyrone County	398	878	14	161	27	47	33	97	0	0
Western HSCT	4,239	10,128	139	1,270	272	406	252	1,238	0	1
NI Total	21,487	74,590	1,101	4,005	1,894	3,396	1,755	8,565	0	11

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

¹¹ Refer to Explanatory Notes Point 5

Table 48: Specialty 520 - Activity by Hospital/HSC Trust for Obstetrics (Post Natal), 2012/13

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Antrim	0	55	0	8	0	13	1	35	0	0
Waveney	0	1	0	0	0	0	0	0	0	0
Northern HSC Trust	0	56	0	8	0	13	1	35	0	0
Daisy Hill	10	180	6	43	3	21	1	33	0	0
Southern HSC Trust	10	180	6	43	3	21	1	33	0	0
NI Total	10	236	6	51	3	34	2	68	0	0

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

Table 49: Specialty 620 - Activity by Hospital/HSC Trust for General Practice Other (GP Other), 2012/13²⁴

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Antrim	39	3	8	0	2	0	1	0	0	0
Causeway	90	0	44	1	23	0	13	0	0	0
Northern HSCT	129	3	52	1	25	0	14	0	0	0
NI Total	129	3	52	1	25	0	14	0	0	0

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

²⁴ Refer to Explanatory Notes Point 11

Table 50: Specialty 700 - Activity by Hospital/HSC Trust for Learning Disability, 2012/13

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Muckamore Abbey	296	3,338	61	416	69	558	16	178	2	0
Belfast HSCT	296	3,338	61	416	69	558	16	178	2	0
Longstone	122	1,804	50	388	0	0	1	24	0	1
Southern HSCT	122	1,804	50	388	0	0	1	24	0	1
Lakeview	87	1,811	14	162	10	97	0	1	0	0
Western HSCT	87	1,811	14	162	10	97	0	1	0	0
NI Total	505	6,953	125	966	79	655	17	203	2	1

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

Table 51: Specialty 710 - Activity by Hospital/HSC Trust for Mental Illness, 2012/13¹⁰

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Windsor House	0	498	0	2	0	0	0	0	0	0
Mater Infirmorum	410	4,061	251	1,842	43	481	169	2,136	19	0
Belfast HSCT	410	4,559	251	1,844	43	481	169	2,136	19	0
NI Total	410	4,559	251	1,844	43	481	169	2,136	19	0

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

¹⁰ Refer to Explanatory Notes 1-2 and 15-16

Table 52: Specialty 711 - Activity by Hospital/HSC Trust for Child & Adolescent Psychiatry, 2012/13¹⁰

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Beechcroft	322	5,412	48	849	67	894	21	142	0	0
Belfast HSCT	322	5,412	48	849	67	894	21	142	0	0
NI Total	322	5,412	48	849	67	894	21	142	0	0

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

¹⁰ Refer to Explanatory Notes 1-2 and 15-16

Table 53: Specialty 715 - Activity by Hospital/HSC Trust for Old Age Psychiatry, 2012/13⁵

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Mater Infirmorum	326	1,789	101	507	72	280	106	1,424	81	0
Windsor House	146	558	44	23	9	19	8	17	3	0
Belfast HSCT	472	2,347	145	530	81	299	114	1,441	84	0
Ards	680	1,960	149	313	199	459	207	1,111	70	0
Downe	124	336	12	41	19	71	3	1	0	0
Lagan Valley	299	1,023	44	163	89	247	0	0	0	0
South Eastern HSCT	1,103	3,319	205	517	307	777	210	1,112	70	0
Bluestone	307	1,233	43	175	32	175	94	272	12	0
Daisy Hill	182	678	16	77	43	159	19	55	3	0
St Luke's	249	556	95	244	6	7	47	101	1	0
Southern HSCT	738	2,467	154	496	81	341	160	428	16	0
NI Total	2,313	8,133	504	1,543	469	1,417	484	2,981	170	0

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

²⁵ Refer to Explanatory Notes Point 12

Table 54: Specialty 800 - Activity by Hospital/HSC Trust for Clinical Oncology, 2012/13

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
NI Cancer Centre	3,527	37,050	154	2,080	230	2,463	289	4,134	493	54
Belfast HSCT	3,527	37,050	154	2,080	230	2,463	289	4,134	493	54
NI Total	3,527	37,050	154	2,080	230	2,463	289	4,134	493	54

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

Table 55: Specialty 822 - Activity by Hospital/HSC Trust for Chemical Pathology, 2012/13

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Antrim	90	278	10	61	17	116	22	149	0	0
Causeway	227	1,570	52	243	58	452	37	553	21	0
Northern HSCT	317	1,848	62	304	75	568	59	702	21	0
Banbridge	88	160	6	24	17	21	5	2	0	0
Craigavon Area	36	57	6	10	2	19	0	1	0	0
Southern HSCT	124	217	12	34	19	40	5	3	0	0
Altnagelvin Area	65	172	11	36	14	84	12	73	0	0
Tyrone County	43	139	4	101	2	18	6	22	0	0
Western HSCT	108	311	15	137	16	102	18	95	0	0
NI Total	549	2,376	89	475	110	710	82	800	21	0

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

Table 56: Specialty 823 - Activity by Hospital/HSC Trust for Haematology, 2012/13²⁶

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Mater Infirmorum	31	3,433	4	364	4	85	1	100	3	0
RBHSC	35	552	7	87	7	20	11	21	0	0
Belfast HSCT	66	3,985	11	451	11	105	12	121	3	0
NI Total	66	3,985	11	451	11	105	12	121	3	0

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

²⁶ Refer to Explanatory Notes Point 10

Table 57: Specialty 990 - Activity by Hospital/HSC Trust for Joint Consultant Clinics, 2012/13

Hospital/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient	Private
	New	Review	New	Review	New	Review	New	Review	Died	Patient Attendances
Royal Maternity	1,255	3,601	61	216	77	135	184	297	0	1
Belfast HSCT	1,255	3,601	61	216	77	135	184	297	0	1
Antrim	173	1,105	5	76	18	89	13	73	0	0
Northern HSCT	173	1,105	5	76	18	89	13	73	0	0
NI Total	1,428	4,706	66	292	95	224	197	370	0	1

Source: QOAR (Part 1)

Note: DNA = Did not attend, CNA = Could not attend

Table 58: ICATS Activity Trends by HSC Trust, 2010/11 to 2012/13²⁷

HSC Trust	Activity	2010/11	2011/12	2012/13	Change	Change
	Indicator				11/12 - 12/13	10/11- 12/13
Belfast HSCT	Outpatients					
	New Attendances	5,170	5,490	5,573	1.5%	7.8%
	Review Attendances	10,071	11,099	11,179	0.7%	11.0%
	Total Attendances	15,241	16,589	16,752	1.0%	9.9%
	Total Did Not Attends (DNAs)	1,895	1,762	1,956	11.0%	3.2%
	Total Could Not Attends (CNAs)	1,867	1,968	2,124	7.9%	13.8%
	Total Hospital Cancellations	1,211	1,229	1,510	22.9%	24.7%
	DNA Rate	11.1	9.6	10.5	0.9	-0.6
	CNA Rate	10.9	10.6	11.3	0.7	0.4
	Hospital Cancellation Rate	7.4	6.9	8.3	1.4	0.9
Northern HSCT	Outpatients					
	New Attendances	12,022	13,051	13,590	4.1%	13.0%
	Review Attendances	11,187	12,201	13,870	13.7%	24.0%
	Total Attendances	23,209	25,252	27,460	8.7%	18.3%
	Total Did Not Attends (DNAs)	1,850	2,019	1,860	-7.9%	0.5%
	Total Could Not Attends (CNAs)	3,573	3,295	4,402	33.6%	23.2%
	Total Hospital Cancellations	3,035	1,971	2,769	40.5%	-8.8%
	DNA Rate	7.4	7.4	6.3	-1.1	-1.1
	CNA Rate	13.3	11.5	13.8	2.3	0.5
	Hospital Cancellation Rate	11.6	7.2	9.2	2.0	-2.4
South Eastern HSCT	Outpatients					
	New Attendances	9,241	9,503	8,851	-6.9%	-4.2%
	Review Attendances	7,877	9,048	11,654	28.8%	47.9%
	Total Attendances	17,118	18,551	20,505	10.5%	19.8%
	Total Did Not Attends (DNAs)	1,507	1,620	2,070	27.8%	37.4%
	Total Could Not Attends (CNAs)	1,499	2,082	2,644	27.0%	76.4%
	Total Hospital Cancellations	1,106	2,092	1,863	-10.9%	68.4%
	DNA Rate	8.1	8.0	9.2	1.2	1.1
	CNA Rate	8.1	10.1	11.4	1.3	3.3
	Hospital Cancellation Rate	6.1	10.1	8.3	-1.8	2.2

Table 58: continued

Specialty	Activity Indicator				Change	Change
		2010/11	2011/12	2012/13	11/12 - 12/13	10/11- 12/13
Southern HSCT						
	Outpatients					
	New Attendances	5,619	5,927	8,243	39.1%	46.7%
	Review Attendances	3,536	7,176	10,200	42.1%	188.5%
	Total Attendances	9,155	13,103	18,443	40.8%	101.5%
	Total Did Not Attends (DNAs)	672	1,041	1,682	61.6%	150.3%
	Total Could Not Attends (CNAs)	1,220	1,578	2,434	54.2%	99.5%
	Total Hospital Cancellations	460	818	1,210	47.9%	163.0%
	DNA Rate	6.8	7.4	8.4	1.0	1.6
	CNA Rate	11.8	10.7	11.7	1.0	-0.1
	Hospital Cancellation Rate	4.8	5.9	6.2	0.3	1.4
Western HSCT						
	Outpatients					
	New Attendances	7,984	8,529	8,947	4.9%	12.1%
	Review Attendances	12,725	13,987	14,636	4.6%	15.0%
	Total Attendances	20,709	22,516	23,583	4.7%	13.9%
	Total Did Not Attends (DNAs)	2,435	2,547	2,423	-4.9%	-0.5%
	Total Could Not Attends (CNAs)	2,007	2,771	2,953	6.6%	47.1%
	Total Hospital Cancellations	1,217	1,981	1,969	-0.6%	61.8%
	DNA Rate	10.5	10.2	9.3	-0.9	-1.2
	CNA Rate	8.8	11.0	11.1	0.1	2.3
	Hospital Cancellation Rate	5.6	8.1	7.7	-0.4	2.1
NI Total						
	Outpatients					
	New Attendances	40,036	42,500	45,204	6.4%	12.9%
	Review Attendances	45,396	53,511	61,539	15.0%	35.6%
	Total Attendances	85,432	96,011	106,743	11.2%	24.9%
	Total Did Not Attends (DNAs)	8,359	8,989	9,991	11.1%	19.5%
	Total Could Not Attends (CNAs)	10,166	11,694	14,557	24.5%	43.2%
	Total Hospital Cancellations	7,029	8,091	9,321	15.2%	32.6%
	DNA Rate	8.9	8.6	8.6	0.0	-0.3
	CNA Rate	10.6	10.9	12.0	1.1	1.4
	Hospital Cancellation Rate	7.6	7.8	8.0	0.2	0.4

Source: QIAR

Note: DNA = Did not attend, CNA = Could not attend

²⁷ Refer to Explanatory Notes Points 13-16

Table 59a: ICATS Activity and Rates by Specialty/HSC Trust, 2012/13²⁷

Specialty/HSC Trust	Total Attendances	Total DNA	Total CNA	Total Hospital Cancellations	DNA Rate	CNA Rate	Hospital Cancellation Rate	Patient Died	Private Patient Attendances
T & O Surgery	14,824	1,692	1,659	1,041	10.2	10.1	6.6	0	0
Ophthalmology	1,024	62	221	100	5.7	17.8	8.9	0	0
Dermatology	904	202	244	369	18.3	21.3	29.0	0	0
Belfast HSC Trust	16,752	1,956	2,124	1,510	10.5	11.3	8.3	0	0
T & O Surgery	14,613	758	1,948	929	4.9	11.8	6.0	0	0
ENT	3,192	279	789	721	8.0	19.8	18.4	0	0
Ophthalmology	5,201	326	729	351	5.9	12.3	6.3	0	0
Dermatology	4,454	497	936	768	10.0	17.4	14.7	0	0
Northern HSC Trust	27,460	1,860	4,402	2,769	6.3	13.8	9.2	0	0
T & O Surgery	11,080	1,078	1,288	1,055	8.9	10.4	8.7	0	0
ENT	2,035	182	281	164	8.2	12.1	7.5	0	0
Ophthalmology	2,875	196	366	374	6.4	11.3	11.5	0	0
Dermatology	4,515	614	709	270	12.0	13.6	5.6	0	0
South Eastern HSC Trust	20,505	2,070	2,644	1,863	9.2	11.4	8.3	0	0
Urology	2,456	116	237	184	4.5	8.8	7.0	0	0
T & O Surgery	10,975	936	1,486	634	7.9	11.9	5.5	0	0
ENT	2,867	422	437	243	12.8	13.2	7.8	0	0
Cardiology	184	23	2	6	11.1	1.1	3.2	0	0
Dermatology	1,961	185	272	143	8.6	12.2	6.8	0	0
Southern HSC Trust	18,443	1,682	2,434	1,210	8.4	11.7	6.2	0	0

Table 59a: continued

Specialty/HSC Trust	Total Attendances	Total DNA	Total CNA	Total Hospital Cancellations	DNA Rate	CNA Rate	Hospital Cancellation Rate	Patient Died	Private Patient Attendances
Urology	737	59	92	16	7.4	11.1	2.1	0	0
T & O Surgery	13,138	1,674	1,448	1,181	11.3	9.9	8.2	0	0
ENT	3,550	244	553	338	6.4	13.5	8.7	0	0
Ophthalmology	4,499	286	724	281	6.0	13.9	5.9	0	0
Cardiology	1,659	160	136	153	8.8	7.6	8.4	0	0
Western HSCT	23,583	2,423	2,953	1,969	9.3	11.1	7.7	0	0
NI Total	106,743	9,991	14,557	9,321	8.6	12.0	8.0	0	0

Source: QIAR

Note: DNA = Did not attend, CNA = Could not attend

²⁷ Refer to Explanatory Notes Points 13-16

Table 59b : ICATS Activity for New and Review by Specialty/HSC Trust, 2012/13²⁷

Specialty/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>	
	New	Review	New	Review	New	Review	New	Review
T & O Surgery	4,313	10,511	391	1,301	486	1,173	285	756
Ophthalmology	896	128	45	17	185	36	82	18
Dermatology	364	540	37	165	49	195	95	274
Belfast HSCT	5,573	11,179	473	1,483	720	1,404	462	1,048
T & O Surgery	7,658	6,955	330	428	767	1,181	299	630
ENT	1,843	1,349	102	177	379	410	268	453
Ophthalmology	2,610	2,591	116	210	312	417	110	241
Dermatology	1,479	2,975	83	414	254	682	120	648
Northern HSCT	13,590	13,870	631	1,229	1,712	2,690	797	1,972
T & O Surgery	4,424	6,656	297	781	598	690	478	577
ENT	1,121	914	51	131	113	168	34	130
Ophthalmology	1,449	1,426	79	117	197	169	95	279
Dermatology	1,857	2,658	154	460	215	494	47	223
South Eastern HSCT	8,851	11,654	581	1,489	1,123	1,521	654	1,209
Urology	895	1,561	57	59	118	119	60	124
T & O Surgery	5,051	5,924	317	619	643	843	215	419
ENT	950	1,917	127	295	119	318	84	159
Cardiology	146	38	17	6	2	0	2	4
Dermatology	1,201	760	98	87	143	129	83	60
Southern HSCT	8,243	10,200	616	1,066	1,025	1,409	444	766

Table 59b: continued

Specialty/HSC Trust	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>	
	New	Review	New	Review	New	Review	New	Review
Urology	90	647	9	50	13	79	5	11
T & O Surgery	5,884	7,254	471	1,203	774	674	559	622
ENT	1,664	1,886	103	141	260	293	149	189
Ophthalmology	1,309	3,190	82	204	204	520	90	191
Cardiology	0	1,659	0	160	0	136	0	153
Western HSCT	8,947	14,636	665	1,758	1,251	1,702	803	1,166
NI Total	45,204	61,539	2,966	7,025	5,831	8,726	3,160	6,161

Source: QIAR

Note: DNA = Did not attend, CNA = Could not attend

²⁷ Refer to Explanatory Notes Points 13-16

Table 60: ICATS Activity by Specialty, 2012/13²⁷

Specialty	<u>Attendances</u>		<u>DNA</u>		<u>CNA</u>		<u>Hospital Cancellations</u>		Patient Died	Private Patient Attendances
	New	Review	New	Review	New	Review	New	Review		
Urology	985	2,208	66	109	131	198	65	135	0	0
T & O Surgery	27,330	37,300	1,806	4,332	3,268	4,561	1,836	3,004	0	0
ENT	5,578	6,066	383	744	871	1,189	535	931	0	0
Ophthalmology	6,264	7,335	322	548	898	1,142	377	729	0	0
Cardiology	146	1,697	17	166	2	136	2	157	0	0
Dermatology	4,901	6,933	372	1,126	661	1,500	345	1,205	0	0
NI Total	45,204	61,539	2,966	7,025	5,831	8,726	3,160	6,161	0	0

Source: QIAR

Note: DNA = Did not attend, CNA = Could not attend

²⁷ Refer to Explanatory Notes Points 13-16

Appendix 1: Specialties of consultant led outpatient services provided in each hospital during 2012/13

Hospital	Specialties
Altnagelvin Area	General Surgery, Urology, Trauma & Orthopaedics, Ear, Nose & Throat, Ophthalmology, Oral Surgery, Orthodontics, Thoracic Surgery, Pain Management, General Medicine, Haematology (Clinical), Palliative Medicine, Cardiology, Dermatology, Genito-Urinary Medicine, Nephrology, Neurology, Rheumatology, Paediatrics, Paediatric Neurology, Geriatric Medicine, Gynaecology, Obstetrics (Ante Natal), Chemical Pathology
Antrim	General Surgery, Ear, Nose & Throat, Oral Surgery, Accident & Emergency, Anaesthetics, Pain Management, General Medicine, Gastroenterology, Endocrinology, Haematology (Clinical), Palliative Medicine, Cardiology, Dermatology, Thoracic Medicine, Nephrology, Neurology, Rheumatology, Paediatrics, Geriatric Medicine, Gynaecology, Obstetrics (Ante Natal), Obstetrics (Post Natal), GP Other, Chemical Pathology, Joint Consultant Clinics
Ards	General Surgery, Urology, Ear, Nose & Throat, Ophthalmology, Plastic Surgery, General Medicine, Haematology (Clinical), Cardiology, Dermatology, Thoracic Medicine, Neurology, Paediatrics, Gynaecology, Old Age Psychiatry
Armagh Community	General Surgery, Trauma & Orthopaedics, Ear, Nose & Throat, Ophthalmology, Pain Management, General Medicine, Gastroenterology, Endocrinology, Cardiology, Dermatology, Rheumatology, Paediatrics, Gynaecology, Obstetrics (Ante Natal)
Banbridge	General Surgery, Urology, Ear, Nose & Throat, Gastroenterology, Endocrinology, Cardiology, Neurology, Rheumatology, Paediatrics, Gynaecology, Chemical Pathology
Bangor	General Surgery, Urology, Ear, Nose & Throat, Ophthalmology, General Medicine, Haematology (Clinical), Cardiology, Dermatology, Thoracic Medicine, Rheumatology, Gynaecology
Beechcroft	Child & Adolescent Psychiatry
Belfast City	General Surgery, Urology, Ear, Nose & Throat, Ophthalmology, Oral Surgery, Pain Management, General Medicine, Gastroenterology, Endocrinology, Haematology (Clinical), Clinical Genetics, Cardiology, Dermatology, Thoracic Medicine, Nephrology, Neurology, Rheumatology, Geriatric Medicine, Gynaecology
Bluestone	Paediatrics, Old Age Psychiatry

Appendix 1 (Continued)

Causeway	General Surgery, Urology, Ear, Nose & Throat, Orthodontics, Anaesthetics, Pain Management, General Medicine, Gastroenterology, Endocrinology, Haematology (Clinical), Palliative Medicine, Cardiology, Dermatology, Thoracic Medicine, Rheumatology, Paediatrics, Geriatric Medicine, Gynaecology, Obstetrics (Ante Natal), GP Other, Chemical Pathology
Craigavon Area	General Surgery, Urology, Trauma & Orthopaedics, Ear, Nose & Throat, Ophthalmology, Oral Surgery, Paediatric Dentistry, Orthodontics, Thoracic Surgery, Anaesthetics, Pain Management, General Medicine, Gastroenterology, Endocrinology, Haematology (Clinical), Palliative Medicine, Cardiology, Dermatology, Thoracic Medicine, Neurology, Rheumatology, Paediatrics, Geriatric Medicine, Gynaecology, Obstetrics (Ante Natal), Chemical Pathology
Daisy Hill	General Surgery, Ear, Nose & Throat, Ophthalmology, Oral Surgery, Thoracic Surgery, Accident & Emergency, Pain Management, General Medicine, Gastroenterology, Endocrinology, Haematology (Clinical), Palliative Medicine, Cardiology, Dermatology, Thoracic Medicine, Genito-Urinary Medicine, Nephrology, Neurology, Paediatrics, Geriatric Medicine, Gynaecology, Obstetrics (Ante Natal), Obstetrics (Post Natal), Old Age Psychiatry
Downe	General Surgery, Urology, Trauma & Orthopaedics, Ear, Nose & Throat, Ophthalmology, Oral Surgery, Accident & Emergency, General Medicine, Gastroenterology, Dermatology, Thoracic Medicine, Rheumatology, Paediatrics, Gynaecology, Obstetrics (Ante Natal), Old Age Psychiatry
Grangewood	Paediatrics
Kilkeel Primary Care Centre	General Surgery, General Medicine, Endocrinology, Paediatrics, Gynaecology
Lagan Valley	General Surgery, Urology, Trauma & Orthopaedics, Ear, Nose & Throat, Ophthalmology, Accident & Emergency, General Medicine, Endocrinology, Dermatology, Thoracic Medicine, Neurology, Rheumatology, Paediatrics, Geriatric Medicine, Gynaecology, Obstetrics (Ante Natal), Old Age Psychiatry
Lakeview	Learning Disability
Longstone	Learning Disability
Lurgan	Paediatric Neurology, Geriatric Medicine

Appendix 1 (Continued)

Mater	General Surgery, Urology, Trauma & Orthopaedics, Ophthalmology, Pain Management, General Medicine, Gastroenterology, Endocrinology, Cardiology, Thoracic Medicine, Geriatric Medicine, Gynaecology, Obstetrics (Ante Natal), Mental Illness, Old Age Psychiatry, Haematology
Mid-Ulster	General Surgery, Ear, Nose & Throat, Oral Surgery, Orthodontics, Anaesthetics, Pain Management, General Medicine, Gastroenterology, Endocrinology, Haematology (Clinical), Dermatology, Thoracic Medicine, Neurology, Rheumatology, Paediatrics, Gynaecology, Obstetrics (Ante Natal)
Moyle	General Surgery, Ear, Nose & Throat, General Medicine, Endocrinology, Palliative Medicine, Dermatology, Thoracic Medicine, Rheumatology, Paediatrics, Gynaecology, Obstetrics (Ante Natal)
Muckamore Abbey	Learning Disability
Mullinure	Geriatric Medicine
Musgrave Park	Trauma & Orthopaedics, Pain Management, Rehabilitation, Rheumatology, Geriatric Medicine
NI Cancer Centre	Haematology (Clinical), Palliative Medicine, Medical Oncology, Clinical Oncology
Roe Valley (Outpatients)	General Surgery, Urology, Trauma & Orthopaedics, Ear, Nose & Throat, Ophthalmology, General Medicine, Cardiology, Nephrology, Paediatrics, Geriatric Medicine, Gynaecology, Obstetrics (Ante Natal)
RBHSC	Trauma & Orthopaedics, Ear, Nose & Throat, Paediatric Dentistry, Neurosurgery, Plastic Surgery, Paediatric Surgery, Hematology (Clinical), Cardiology, Dermatology, Nephrology, Medical Oncology, Paediatrics, Paediatric Neurology, Haematology
Royal Jubilee Maternity	Anaesthetics, Cardiology, Paediatrics, Obstetrics (Ante Natal), Joint Consultant Clinics

Appendix 1 (Continued)

Royal Victoria	General Surgery, Urology, Trauma & Orthopaedics, Ear, Nose & Throat, Ophthalmology, Oral Surgery, Restorative Dentistry, Orthodontics, Neurosurgery, Plastic Surgery, Cardiac Surgery, Thoracic Surgery, Anaesthetics, Pain Management, General Medicine, Gastroenterology, Endocrinology, Haematology (Clinical), Clinical Genetics, Rehabilitation, Cardiology, Dermatology, Thoracic Medicine, Genito-Urinary Medicine, Nephrology, Neurology, Clinical Neuro-Physiology, Rheumatology, Geriatric Medicine, Dental Medicine Specialties, Gynaecology
South Tyrone	General Surgery, Urology, Trauma & Orthopaedics, Ear, Nose & Throat, Ophthalmology, Pain Management, General Medicine, Endocrinology, Haematology (Clinical), Palliative Medicine, Cardiology, Dermatology, Thoracic Medicine, Nephrology, Neurology, Rheumatology, Paediatrics, Geriatric Medicine, Gynaecology, Obstetrics (Ante Natal)
South West Acute	General Surgery, Trauma & Orthopaedics, Ear, Nose & Throat, Ophthalmology, Oral Surgery, Orthodontics, General Medicine, Haematology (Clinical), Palliative Medicine, Cardiology, Dermatology, Nephrology, Neurology, Rheumatology, Paediatrics, Geriatric Medicine, Gynaecology, Obstetrics (Ante Natal)
St Luke's	Old Age Psychiatry
Tyrone County	General Surgery, Urology, Trauma & Orthopaedics, Ear, Nose & Throat, Ophthalmology, Oral Surgery, Pain Management, General Medicine, Haematology (Clinical), Palliative Medicine, Cardiology, Dermatology, Nephrology, Neurology, Rheumatology, Paediatrics, Geriatric Medicine, Gynaecology, Obstetrics (Ante Natal), Chemical Pathology
Ulster	General Surgery, Urology, Trauma & Orthopaedics, Ear, Nose & Throat, Ophthalmology, Oral Surgery, Plastic Surgery, Paediatric Surgery, Accident & Emergency, Pain Management, General Medicine, Haematology (Clinical), Palliative Medicine, Cardiology, Dermatology, Thoracic Medicine, Nephrology, Neurology, Rheumatology, Paediatrics, Geriatric Medicine, Gynaecology, Obstetrics (Ante Natal)
Waveney	General Surgery, Ear, Nose & Throat, Orthodontics, Pain Management, General Medicine, Endocrinology, Cardiology, Dermatology, Thoracic Medicine, Rheumatology, Paediatrics, Geriatric Medicine, Gynaecology, Obstetrics (Ante Natal), Obstetrics (Post Natal)

Appendix 1 (Continued)

Whiteabbey

General Surgery, Ear, Nose & Throat, Anaesthetics, General Medicine, Gastroenterology, Endocrinology, Haematology (Clinical), Palliative Medicine, Cardiology, Dermatology, Thoracic Medicine, Rheumatology, Paediatrics, Geriatric Medicine, Gynaecology, Obstetrics (Ante Natal)

Windsor House

Mental Illness, Old Age Psychiatry

Appendix 2: Specialties of Integrated Clinical Assessment and Treatment Services (ICATS) provided in each HSC Trust during 2012/13

HSC Trust	Specialties
Belfast HSC Trust	Trauma & Orthopaedics, Ophthalmology, Dermatology
Northern HSC Trust	Trauma & Orthopaedics, Ear, Nose & Throat, Ophthalmology, Dermatology
South Eastern HSC Trust	Trauma & Orthopaedics, Ear, Nose & Throat, Ophthalmology, Dermatology
Southern HSC Trust	Urology, Trauma & Orthopaedics, Ear, Nose & Throat, Cardiology, Dermatology
Western HSC Trust	Urology, Trauma & Orthopaedics, Ear, Nose & Throat, Ophthalmology, Cardiology

Appendix 3: Hospitals open within each HSC Trust that provided consultant led outpatient services for all, or part, of the Year Ending 31 March 2013

Health and Social Care Trust	Hospital
Belfast Health and Social Care Trust	Beechcroft, Belfast City, Mater Infirmorum, Muckamore Abbey, Musgrave Park, NI Cancer Centre, RBHSC, Royal Jubilee Maternity, Royal Victoria, Windsor House
Northern Health and Social Care Trust	Antrim, Causeway, Mid Ulster, Moyle, Waveney, Whiteabbey
South Eastern Health and Social Care Trust	Ards, Bangor, Downe, Lagan Valley, Ulster
Southern Health and Social Care Trust	Armagh Community, Banbridge, Craigavon Area, Bluestone, Daisy Hill, Kilkeel Primary Care Centre, Longstone, Lurgan, Mullinure, South Tyrone, St Luke's
Western Health and Social Care Trust	Altnagelvin Area, Grangewood, Lakeview, Roe Valley Outpatients, South West Acute, Tyrone County

Appendix 4: Hospital Specialties by Programme of Care

Programmes of Care are divisions of healthcare, into which activity and finance data are assigned, so as to provide a common management framework. They are used to plan and monitor the health service, by allowing performance to be measured, targets set and services managed on a comparative basis. In total, there are nine Programmes of Care. However, only five of these are relevant to hospital activity. The relevant hospital specialties within each of the Programmes of Care are shown below.

POC 1 - Acute Services

100 General Surgery
101 Urology
110 T & O Surgery
120 ENT
130 Ophthalmology
140 Oral Surgery
141 Restorative Dentistry
142 Paediatric Dentistry
143 Orthodontics
150 Neurosurgery
160 Plastic Surgery
170 Cardiac Surgery
171 Paediatric Surgery
172 Thoracic Surgery
180 Accident & Emergency
190 Anaesthetics
191 Pain Management
300 General Medicine
301 Gastroenterology
302 Endocrinology
303 Haematology (Clinical)
311 Clinical Genetics
314 Rehabilitation
315 Palliative Medicine
320 Cardiology
330 Dermatology
340 Thoracic Medicine
350 Infectious Diseases
360 Genito-Urinary Medicine
361 Nephrology
370 Medical Oncology
400 Neurology
401 Clinical Neuro-Physiology
410 Rheumatology
420 Paediatrics
421 Paediatric Neurology
450 Dental Medicine
502 Gynaecology
620 GP Other
800 Clinical Oncology
810 Radiology
822 Chemical Pathology

POC 1 - Acute Services (Cont.)

823 Haematology
990 Joint Consultant Clinics
999 Other Specialties

POC 2 - Maternity and Child Health

501 Obstetrics
510 Obstetrics (Ante Natal)
520 Obstetrics (Post Natal)
540 Well Babies (Obstetrics)
550 Well Babies (Paediatrics)

POC 4 – Elderly Care

430 Geriatric Medicine
715 Old Age Psychiatry

POC 5 - Mental Health

710 Mental Illness
711 Child & Adolescent Psychiatry
712 Forensic Psychiatry
713 Psychotherapy

POC 6 - Learning Disability

700 Learning Disability

Appendix 5: Definitions

Outpatient Services

An outpatient service is a consultant led service provided by Health and Social Care Trusts to allow patients to see a consultant, their staff and associated health professionals for assessment in relation to a specific condition. Patients are not admitted into hospital for this assessment. Outpatient services are usually provided during a clinic session providing an opportunity for consultation, investigation and minor treatment. Patients normally attend by prior arrangement. Although a consultant is in overall charge, they may not be present on all occasions the clinic is held. They must, however, be represented by a member of their team.

Outpatient Appointment

An outpatient appointment is an administrative arrangement enabling patients to see a consultant, their staff and associated health professionals, following an outpatient referral. Outpatient appointments relate to all appointments with a consultant led service, irrespective of the location in which the service is performed.

New Attendance

A new attendance is the first of a series or the only attendance at an outpatient service with a consultant or their representative following an outpatient referral. In practice, most referrals will be seen as a consequence of a GP referral request; however, referrals may also be received from a range of other sources. First attendances at an outpatient clinic that are initiated by the consultant, who has already seen the patient, are classified as review attendances i.e. following an attendance at an Accident & Emergency unit or following an inpatient admission.

Review Attendances

A review attendance is an attendance at an outpatient service following; a new outpatient attendance, a previous review attendance, an attendance at an Accident & Emergency unit, a domiciliary visit, or following an inpatient admission, for the same condition. Essentially review appointments are all appointments that are not a first appointment.

Did Not Attend (DNA'd) / Missed Appointment

This is the number of patients who did not attend, and failed to give advance warning to the hospital, for an outpatient appointment. This includes patients who cancelled their outpatient appointment on the same day on which the appointment was scheduled. These should not be confused with those who could not attend and who did warn the hospital in advance (before the day on which the appointment was scheduled).

DNA rate

This is the number of patients who did not attend, and failed to give advance warning to the hospital, taken as a rate of attendances and missed appointments. This is calculated by the following formula:

$$((\text{Number of DNAs}) / (\text{Number of attendances} + \text{Number of DNAs})) * 100$$

Could Not Attend (CNA'd) / Patient Cancellation

This is the number of patients who could not attend, and gave advance warning to the hospital, for an outpatient appointment before the day of the scheduled appointment. These should not be confused with those who either did not attend without prior warning or those who could not attend and informed the hospital on the day on which the appointment was scheduled. This does not include appointments

Appendix 5 (continued)

cancelled as a result of the hospital being notified of the patient's death. Depending on the timing of the cancellation, these appointments may be rescheduled for attendance by another patient.

CNA rate

This is the number of patients who could not attend, and gave advance warning to the hospital, taken as a rate of attendances and missed appointments. This is calculated by the following formula:

$$\left(\frac{\text{Number of CNAs}}{\text{Number of attendances} + \text{Number of CNAs}} \right) * 100$$

Outpatient Appointment Cancelled by the Hospital / Hospital Cancellation

This is the number of outpatient appointments that have been cancelled by the provider Health and Social Care Trust. A cancelled appointment is one which was intended to be held but which did not occur. Such cancellations do not include those cancelled by the patient (Could Not Attend), appointments the patient did not attend without giving prior notice (DNA) and appointments cancelled by the hospital as a result of the patient's death. Depending on the timing of the cancellation, these appointments may be rescheduled for attendance by another patient.

Hospital Cancellation rate

This is the number of appointments cancelled by hospitals, taken as a rate of attendances and hospital cancellations. This is calculated by the following formula:

$$\left(\frac{\text{Number of hospital cancellations}}{\text{Number of attendances} + \text{Number of hospital cancellations}} \right) * 100$$

Reasons for Cancellation

An outpatient appointment may be cancelled by either the provider Health and Social Care Trust (a hospital cancellation) or the patient (patient could not attend – CNA).

Hospital Cancellations may occur for the following reasons:

- Consultant unavailable
- Medical staff / Nurse unavailable
- Patient treated elsewhere
- Consultant cancelled appointment
- Appointment rescheduled (brought forward)
- Appointment rescheduled (put back)
- Cancelled following validation / audit
- Administrative error by hospital
- Hospital transport not available
- Cancelled by hospital in order to rebook as alternative booking method

Patient Cancellations (CNA) may occur for the following reasons:

- Patient cancelled appointment as it is no longer required
- Patient cancelled but the appointment is still required
- GP cancelled appointment

If no reason for cancellation has been recorded, Trusts report this as 'No reason for cancellation recorded'.

Appendix 5 (continued)

If an incorrect reason for cancellation has been recorded, for example if one of the hospital cancellation reasons are recorded against a patient cancellation, Trusts report the reasons for such cancellations as 'Incorrect reason for cancellation recorded'.

Cancellations due to the death of a patient are reported separately and should not be included within the figures for either Patient Cancellations (CNA) or hospital cancellations.

Private Patient Attendances

A private patient is one who has opted to have treatment outside the Health Service and has undertaken to pay for all expenses incurred, including treatment and accommodation costs. Private patient attendances relate to private patients who attend an outpatient appointment at a facility provided by a Health and Social Care Trust.

Specialty

A specialty is a particular branch of medicine or surgery. Each consultant is assigned a main specialty from a list recognised by the Royal Colleges and Faculties. Information is recorded against the specialty of the treating consultant.

Integrated Clinical Assessment and Treatment Services (ICATS)

ICATS is the term used for a range of outpatient services for patients, which are provided by integrated multi-disciplinary teams of health service professionals, including GPs with a special interest, specialist nurses and allied health professionals. They are provided in a variety of primary, community and secondary care settings and they include assessment, treatment, diagnostic and advisory services.

Integrated Clinical Assessment and Treatment Services (ICATS) appointments

An appointment at ICATS is known as a Tier 2 appointment. These are non consultant led services. Following ICATS Triage, patients who have not been given either discharge, advice only or referral incomplete outcomes will proceed for either a (i) first outpatient appointment, (ii) a diagnostic test or (iii) an ICATS Tier 2 appointment. Following a first Tier 2 ICATS appointment there are a number of outcomes, including a review Tier 2 ICATS appointment or a referral for a first consultant led outpatient appointment. ICATS Tier 2 appointments attended, DNA'd, CNA'd or cancelled by the hospital (Hospital Cancellations) are defined similarly to those for consultant led outpatient services. Reasons for cancellation of ICATS Tier 2 appointments are not currently collected by the Department.

Appendix 6: Data in the publication

General guidance on using the data

The data contained in the publication are presented on an annual basis. They represent a range of activity types and appointment outcomes at both consultant led outpatient services and Integrated Clinical Assessment and Treatment Services (ICATS) at Health and Social Care (HSC) hospitals in Northern Ireland. Data are presented on a financial year basis.

Outpatient attendances, by Appointment Type, Specialty, Hospital, HSC Trust, Programme of Care

Description of data

Data on the number of health service patients who attended an appointment at a consultant led outpatient service. Data are presented by the HSC hospital of attendance, which are then aggregated up to HSC Trust, in Northern Ireland. Data are split by attendances for both new and review appointments. Attendances at outpatient services provided by the Independent Sector, but commissioned and financed by the HSC, are excluded from these figures as these figures relate to services provided within HSC hospitals (in-house activity).

Data provider

Data are sourced directly from HSC Trusts, via the Quarterly Outpatient Activity Return (QOAR).

Data quality assessment

Data are derived from a range of administrative systems. Data providers have been given in-depth guidance providing instructions for recording, collection and submission of data. In addition, variance checks are employed as an integral part of the production process, with large discrepancies between the current year, and the previous year being queried with the data provider.

Guidance on using data

Appointment type – this is the number of (i) new and (ii) review outpatient appointments attended.

Specialty – this is the number of appointments attended within each medical specialty. Medical specialty is determined by the consultant in charge of the service the patient attends. Each consultant employed by a HSC Trust will have an allocated specialty of employment, and it will be this specialty against which the patient's attendance will be reported. These data provide a useful insight into the capacity for certain types of medical services, and can be compared to outpatient waiting times by specialty to gauge demand against this capacity.

Hospital – this relates to appointments attended, by HSC hospital. Users should note that this may not necessarily be the actual hospital at which the patient attends their appointment, but relates to the hospital that holds the contract for the consultant, or member of their team, that provided the service. For example if a consultant from Musgrave Park hospital travels to Whiteabbey hospital to provide a Trauma and Orthopaedic service, the attendance will be recorded against Musgrave Park as this is the hospital that employs the consultant providing the service.

HSC Trust – this relates to appointments attended, by HSC Trust. As HSC Trust simply represents an aggregate of HSC hospitals, the same principle applies whereby the attendances will be recorded against

the HSC Trust / HSC hospital that employ the consultant responsible for the service, rather than the actual HSC Trust in which the attendance physically occurs.

Programme of Care – this relates to the number of appointments attended within each Programme of Care, which is a classification that aggregates specialties on the basis of the type of health care they provide, into a higher level classification. For example, the Acute Programme of Care relates to specialties in which patients require medical care for an acquired physical condition; the Maternity and Child Health Programme of Care relates to specialties in which patients receive treatment associated with child birth and aftercare; the Elderly Care Programme of Care relates to treatments specifically required in later life, such as that provided in the Geriatric Medicine specialty; the Mental Health Programme of Care relates to treatment for Mental Health issues and the Learning Disability Programme of Care relates to treatments for patients specifically relating to a learning disability.

Outpatient appointments missed by patients, by Appointment Type, Specialty, Hospital, HSC Trust, Programme of Care

Description of data

Data on the number of health service patients who missed an appointment at a consultant led outpatient service and did not inform the hospital. These missed appointments are also known as a Did Not Attend (DNA) and are presented by the HSC hospital at which the appointment was scheduled, which are then aggregated up to HSC Trust, in Northern Ireland. Data are split by both new and review missed appointments.

Data provider

Data are sourced directly from HSC Trusts, via the Quarterly Outpatient Activity Return (QOAR).

Data quality assessment

Data are derived from a range of administrative systems. Data providers have been given in-depth guidance providing instructions for recording, collection and submission of data. In addition, variance checks are employed as an integral part of the production process, with large discrepancies between the current year, and the previous year being queried with the data provider.

Guidance on using data

These data relate to the number of patients who missed their appointment and did not inform the hospital, or informed them on the day the appointment the scheduled. These are used as an indicator of lost productivity in that the hospital is resourced at that point in time to assess a patient, but the appointment is wasted as the patient fails to attend, or fails to give appropriate notice they can't attend which prevents another patient from being seen in the scheduled appointment slot. When assessing missed appointments, users should calculate the rate of missed appointments, i.e. the DNA rate. This is calculated by: (the number of missed appointments) / (sum total of attendances and missed appointments) multiplied by one hundred. This is necessary because the number of appointments scheduled is likely to impact upon the number of missed appointments, i.e. the more appointments scheduled, the more likely it will be that the number of missed appointments will increase. Consequently, any comparative analysis of missed appointments, be that year on year or speciality with speciality etc., must be undertaken as a standardised rate.

Outpatient appointments cancelled by patients, by Appointment Type, Specialty, Hospital, HSC Trust, Programme of Care

Description of data

Data on the number of health service patients who cancelled an appointment at a consultant led outpatient service and informed the hospital that they could not attend, no later than the day before the appointment was scheduled. These data are presented by the HSC hospital at which the appointment was scheduled, which are then aggregated up to HSC Trust, in Northern Ireland. Data are split by both new and review appointments cancelled by patients.

Data provider

Data are sourced directly from HSC Trusts, via the Quarterly Outpatient Activity Return (QOAR).

Data quality assessment

Data are derived from a range of administrative systems. Data providers have been given in-depth guidance providing instructions for recording, collection and submission of data. In addition, variance checks are employed as an integral part of the production process, with large discrepancies between the current year, and the previous year being queried with the data provider.

Guidance on using data

This relates to the number of appointments cancelled by patients who informed the hospital at least the day before the appointment was scheduled that they would not be attending. By doing so, the patient allows the hospital sufficient time to utilise the scheduled appointment slot, by booking another patient into that appointment slot. Again, any comparison of patient cancellations must be undertaken as a standardised rate, i.e. (number of appointments cancelled by patients / sum total of attendances and appointments cancelled by patients) multiplied by one hundred, as again, changes in the number of appointments scheduled will impact upon the number of appointments cancelled by patients.

Outpatient appointments cancelled by hospitals, by Appointment Type, Specialty, Hospital, HSC Trust, Programme of Care

Description of data

Data on the number of appointments for consultant led outpatient services that were cancelled by the hospital. These data are presented by the HSC hospital at which the appointment was scheduled, which are then aggregated up to HSC Trust, in Northern Ireland. Data are split by both new and review appointments cancelled by hospitals.

Data provider

Data are sourced directly from HSC Trusts, via the Quarterly Outpatient Activity Return (QOAR).

Data quality assessment

Data are derived from a range of administrative systems. Data providers have been given in-depth guidance providing instructions for recording, collection and submission of data. In addition, variance checks are employed as an integral part of the production process, with large discrepancies between the current year, and the previous year being queried with the data provider.

Guidance on using data

These data relate to the number of scheduled appointments cancelled by hospitals. This may be for a variety of reasons and in most cases the patient still requires assessment and will be rebooked into another appointment. These data are an indication of the loss of potential productivity within the Health and Social Care system. Any comparison of hospital cancellations must be undertaken as a standardised rate i.e. (number of appointments cancelled by hospitals / sum total of attendances and appointments cancelled by hospitals) multiplied by one hundred, as again, changes in the number of appointments scheduled will impact upon the number of appointments cancelled by hospitals.

Reason for outpatient appointment cancellation (by both patients and hospitals), by Appointment Type, Specialty, Hospital, HSC Trust, Programme of Care

Description of data

Data on the reasons why consultant led outpatient appointments have been cancelled by either patients or hospitals. HSC hospitals record two pieces of information on cancelled appointments. The first field records if the appointment was cancelled by either the patient or the hospital, and the second field records a free text reason for the cancellation. While each HSC hospital records a reason for each cancelled appointment, there is no regionally consistent list of cancellation reasons for this free text field. HIB, in conjunction with both data providers and users, developed a list of 13 regionally consistent reasons for cancellation. Each HSC Trust aggregates each of their cancellation reasons (recorded in the free text field) to one of these 13 regionally consistent reasons and submit these to HIB. On occasion, reasons for cancellation are recorded that are inconsistent with the cancellation type, i.e. a patient cancellation with a reason relating to medical staff being unavailable. In such cases, the reason for cancellation is recorded as being 'Incorrect'. This also means that data on reasons for cancellation are presented for all cancellation types and cannot be split by those cancelled by patients and those cancelled by hospitals. Additionally, recording of the reason for cancellation is not mandatory within the Health Service in Northern Ireland. As a consequence not all cancelled appointments are coded with a reason for cancellation. In these cases, the reason for cancellation is recorded as 'Reason not recorded'.

Data provider

Data are sourced directly from HSC Trusts, via the Quarterly Outpatient Activity Return (QOAR).

Data quality assessment

Data are derived from a range of administrative systems. While data providers have been given in-depth guidance providing instructions for recording, collection and submission of data, and variance checks are employed as an integral part of the production process, with large discrepancies between the current year, and the previous year being queried with the data provider. However, substantial numbers of cancelled appointments are either not coded with a reason, or have been coded with an incorrect reason. The levels of appointments that have not been coded correctly has improved in recent quarters, but is still sufficiently low to suggest that users should be careful in their use of the data. Increasing levels of coverage over time also presents additional problems whereby trend analyses and the comparison of individual reasons for cancellation may be misleading. This is because a reported increase in the number of appointments cancelled due to, for example, the consultant being unavailable, may be a consequence of better levels of coding in latter quarters rather than an actual increase in the number of appointments cancelled for this reason.

Guidance on using data

Due to changes in coding coverage, care should be taken when comparing the number of appointments cancelled for a particular reason over time. Increasing levels of coverage over time also presents problems whereby trend analyses and the comparison of individual reasons for cancellation may be misleading. This is because a reported increase in the number of appointments cancelled due to, for example, the consultant being unavailable, may be a consequence of better levels of coding in latter quarters rather than an actual increase in the number of appointments cancelled for this reason. Data relating to the reasons for cancellation do provide a useful insight into the dynamics behind lost productivity due to the cancellation of appointments by hospitals allowing particular issues to be identified and addressed.

Private patient attendances

Description of data

Data on the number of private patients who attended an outpatient appointment, with a consultant, at a HSC hospital, i.e. the patient pays a fee to be seen by the consultant, but they are seen at a Health and Social Care facility. These data are presented by the HSC hospital of attendance, which are then aggregated up to HSC Trust, in Northern Ireland. Data relate to total attendances and are not split by new and review appointments.

Data provider

Data are sourced directly from HSC Trusts, via the Quarterly Outpatient Activity Return (QOAR).

Data quality assessment

Good – data are derived from a range of administrative systems. While data providers have been given in-depth guidance providing instructions for recording, collection and submission of data, the information undergoes limited validation.

Guidance on using data

Users should not confuse these data with that for patients transferred by Health and Social Care providers to the Private or Independent Sector for treatment. Data on private patient attendances relate to patients who pay a fee and attend an assessment with a Health and Social Care consultant at a Health and Social Care facility. Consultants are permitted within their contracts to assess a set number of private patients each year.

Integrated Clinical Assessment and Treatment Services (ICATS) attendances, by Appointment Type, Specialty, HSC Trust

Description of data

Data on the number of health service patients who attended an appointment at an Integrated Clinical Assessment and Treatment service (ICATS). ICATS is provided by integrated multi-disciplinary teams of health service professionals, including GPs with a specialist interest, specialist nurses and allied health professionals. Data are presented by the HSC Trust in which the attendance occurred. Data are split by attendances for both new and review appointments.

Data provider

Data are sourced directly from HSC Trusts, via the Quarterly ICATS Activity Return (QIAR).

Data quality assessment

Data are derived from a single administrative system. Data providers have been given in-depth guidance providing instructions for recording, collection and submission of data. In addition, variance checks are employed as an integral part of the production process, with large discrepancies between the current year, and the previous year being queried with the data provider.

Guidance on using data

Appointment type – this is the number of (i) new and (ii) review ICATS outpatient appointments attended.

Specialty – this is the number of appointments attended within each medical specialty. Each ICATS service will be commissioned to provide services in a specific specialty and this will determine the specialty against which the patient's attendance is reported. These data provide a useful insight into the capacity for certain types of medical services, and can be compared to ICATS waiting times by specialty to gauge demand against this capacity.

HSC Trust – this relates to appointments attended, by HSC Trust. Users should be aware that in the case of ICATS this is the HSC Trust at which the patient attends their appointment, as staff who provide services in more than one HSCT will have a separate contract with each of the HSCTs.

ICATS appointments missed by patients, by Appointment Type, Specialty, HSC Trust

Description of data

Data on the number of health service patients who missed an appointment at ICATS and did not inform the hospital. These missed appointments are also known as a Did Not Attend (DNA) and are presented by the HSC Trust at which the appointment was scheduled, in Northern Ireland. Data are split by both new and review missed appointments.

Data provider

Data are sourced directly from HSC Trusts, via the Quarterly ICATS Activity Return (QIAR).

Data quality assessment

Data are derived largely from a single administrative system, with minor manual supplementation of data for the Urology ICATS service at the Southern HSCT. Data providers have been given in-depth guidance providing instructions for recording, collection and submission of data. In addition, variance checks are employed as an integral part of the production process, with large discrepancies between the current year, and the previous year being queried with the data provider.

Guidance on using data

These data relate to the number of patients who missed their ICATS appointment and did not inform the hospital, or informed them on the day the appointment the scheduled. These are used as an indicator of lost productivity in that the hospital is resourced at that point in time to assess a patient, but the appointment is wasted as the patient fails to attend, or fails to give appropriate notice they can't attend which prevents another patient from being seen in the scheduled appointment slot. When assessing missed appointments, users should calculate the rate of missed appointments, i.e. the DNA rate. This is calculated by: (the number of missed appointments) / (sum total of attendances and missed appointments) multiplied by one hundred. This is necessary because the number of appointments scheduled is likely to impact upon the number of missed appointments i.e. the more appointments scheduled, the more likely it will be that the

number of missed appointments will increase. Consequently, any comparative analysis of missed appointments, be that year on year or speciality with speciality etc, must be undertaken as a standardised rate.

ICATS appointments cancelled by patients, by Appointment Type, Specialty, HSC Trust

Description of data

Data on the number of health service patients who cancelled an appointment at ICATS and informed the hospital that they could not attend, no later than the day before the appointment was scheduled. These data are presented by the HSC Trust at which the appointment was scheduled, in Northern Ireland. Data are split by both new and review appointments cancelled by patients.

Data provider

Data are sourced directly from HSC Trusts, via the Quarterly ICATS Activity Return (QIAR).

Data quality assessment

Data are derived from a single administrative system. Data providers have been given in-depth guidance providing instructions for recording, collection and submission of data. In addition, variance checks are employed as an integral part of the production process, with large discrepancies between the current year, and the previous year being queried with the data provider.

Guidance on using data

This relates to the number of ICATS appointments cancelled by patients who informed the hospital at least the day before the appointment was scheduled that they would not be attending. By doing so, the patient allows the hospital sufficient time to utilise the scheduled appointment slot, by booking another patient into that appointment slot. Any comparison of patient cancellations must be undertaken as a standardised rate, i.e. (number of appointments cancelled by patients / sum total of attendances and appointments cancelled by patients) multiplied by one hundred, as again, changes in the number of appointments scheduled will impact upon the number of appointments cancelled by patients.

ICATS appointments cancelled by hospitals, by Appointment Type, Specialty, HSC Trust

Description of data

Data on the number of appointments for ICATS outpatient services that were cancelled by the hospital. These data are presented by the HSC Trust at which the appointment was scheduled. Data are split by both new and review appointments cancelled by hospitals.

Data provider

Data are sourced directly from HSC Trusts, via the Quarterly ICATS Activity Return (QIAR).

Data quality assessment

Data are derived from a single administrative system. Data providers have been given in-depth guidance providing instructions for recording, collection and submission of data. In addition, variance checks are employed as an integral part of the production process, with large discrepancies between the current year, and the previous year being queried with the data provider.

Guidance on using data

These data relate to the number of scheduled appointments cancelled by hospitals. This may be for a variety of reasons and in most cases the patient still requires assessment and will be rebooked into another appointment. These data are an indication of the loss to potential productivity within the Health and Social Care system. Any comparison of hospital cancellations must be undertaken as a standardised rate, i.e. (number of appointments cancelled by hospitals / sum total of attendances and appointments cancelled by hospitals) multiplied by one hundred, as again, changes in the number of appointments scheduled will impact upon the number of appointments cancelled by hospitals.

Appendix 7: Explanatory Notes

1. From the beginning of 2008/09, the Quarterly Outpatient Activity Return (QOAR) replaced the KH09 (Part 1) as the source of data relating to outpatient activity. As a consequence of this new methodology, the collection of data on scheduled and cancelled clinics was replaced with the collection of data on appointments cancelled by both hospitals (hospital cancellations) and patients (could not attend or CNAs).
2. During 2008/09 Health and Social Care Trusts in Northern Ireland undertook a process of reclassifying a number of outpatient services in the Mental Health Programme of Care, from a consultant led to a non consultant led model of service delivery. As a consequence of these reclassifications, data relating to activity within these services are no longer included within the outpatient data contained in this publication. Data users should be aware of these developments when comparing data across the years.
3. For Genito-Urinary Medicine (Specialty 360), patient and hospital cancellation data were unavailable.
4. Within the South Eastern HSC Trust, for Accident and Emergency (Specialty 180) in Downe and Lagan Valley Hospitals, and for T & O Surgery (Specialty 110) in Lagan Valley Hospital, all review cancellations, both by patients and hospitals, were recorded as review CNAs. Limitations of the Symphony system prevented the differentiation between patient and hospital cancellations.
5. During June 2012, the South West Acute Hospital replaced Erne Hospital in the Western HSC Trust.
6. In the Western HSC Trust, prior to 2012/13, Grangewood Hospital was previously named Gransha Hospital.
7. During 2012/13, a number of services/elements of services were relocated between hospitals within the Belfast HSC Trust. The specialties affected include Urology (Specialty 101), Ophthalmology (Specialty 130), Thoracic Surgery (Specialty 172), Pain Management (Specialty 191), Palliative Medicine (Specialty 315), Medical Oncology (Specialty 370), Neurology (Specialty 400), Paediatric Neurology (Specialty 421) and Geriatric Medicine (Specialty 430).
8. During 2012/13, some services previously recorded under General Medicine (Specialty 300) have been reclassified and are now recorded under a number of different specialties. These include Gastroenterology (Specialty 301), Endocrinology (Specialty 302) and Geriatric Medicine (Specialty 430). This has contributed to a decrease in activity in the General Medicine specialty compared to 2011/12.
9. Activity in Royal Victoria Hospital recorded under Pain Management (Specialty 191) was previously recorded as Anaesthetics (Specialty 190).
10. Activity in RBHSC recorded under Haematology (Clinical) (Specialty 303) was previously recorded as Haematology (Specialty 823).
11. In the Northern HSC Trust, General Practice Other (Specialty 620) was introduced as a specialty in Causeway Hospital during the quarter ending September 2012 and in Antrim Hospital during the quarter ending December 2012.
12. Lagan Valley Hospital began recording Old Age Psychiatry (Specialty 715) as a specialty during 2012/13.

13. From 1st April 2010, a number of Integrated Clinical Assessment and Treatment Services (ICATS) were officially introduced within the HSC. ICATS is the term used for a range of outpatient services for patients, which are provided by integrated multi-disciplinary teams of health service professionals, including GPs with a special interest, specialist nurses and allied health professionals. They are provided in a variety of primary, community and secondary care settings and they include assessment, treatment, diagnostic and advisory services. An appointment at ICATS is known as a Tier 2 appointment.
14. ICATS introduced from 1st April 2010 included services in the Belfast HSCT (Ophthalmology and Dermatology), the Northern HSCT (ENT, Ophthalmology and Dermatology), the South Eastern HSCT (ENT, Ophthalmology and Dermatology), the Southern HSCT (Urology, Cardiology and Dermatology) and the Western HSCT (Urology, ENT, Ophthalmology and Cardiology). The Southern HSCT introduced ENT as an ICATS service during the quarter ending March 2012. ICATS in the Trauma and Orthopaedic specialty were introduced on 1st October 2007 and are provided in all five Health and Social Care Trusts. Information on activity at these services is contained in Tables 58 to 60.
15. The consultant led outpatient activity data contained in this publication have been compiled from the Quarterly Outpatient Activity Return (QOAR), which was introduced from 01/04/08. They refer to all HSC hospitals in Northern Ireland that provide consultant led outpatient activity. The ICATS activity data contained in this publication have been compiled from the Quarterly ICATS Activity Return (QIAR), which was introduced from 01/04/10. They refer to all HSC hospitals in Northern Ireland that provide ICATS activity.
16. All of the data contained in the tables are also available on a quarterly basis and can be supplied by individual specialty or hospital/Provider if this level of detail is required (as in previous bulletins). In addition, annual data relating to outpatient activity during 2012/13 has also been published in spreadsheet format (Microsoft Excel), split by HSC Trust, hospital, specialty and Programme of Care, in order to aid secondary analysis. These data are available at http://www.dhsspsni.gov.uk/index/stats_research/stats-pubs.htm.

Further information on Outpatient Activity in Northern Ireland, is available from:

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