Guidelines for the Assessment of General Damages in Personal Injury Cases in Northern Ireland



The Judicial Studies Board for Northern Ireland

Guidelines for the Assessment of General Damages in Personal Injury Cases in Northern Ireland

(Fourth edition)

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Introduction by

The Right Honourable Lord Justice Girvan

ACKNOWLEDGEMENT

The Judicial Studies Board for Northern Ireland gratefully acknowledges the work done by the Committee in producing these guidelines. The members of the Committee were: The Honourable Mr Justice Horner, His Honour Judge Smyth QC, His Honour Judge Grant (Recorder of Londonderry), His Honour Judge Devlin, District Judge Collins, Mr Dermot Fee QC, Mr Gerald McAlinden QC, Mr Brian Stewart of O'Reilly Stewart, Solicitors and Mr Gareth Jones of C&H Jefferson, Solicitors, under the chairmanship of The Right Honourable Lord Justice Girvan. The Honourable Mr Justice Gillen, Senior Queen's Bench Judge, kindly acted as a consultant to the committee on this occasion.

CONTENTS

	Guidelines	Page
	Contents	1-2
	Introduction to the Fourth Edition by The Right Honourable Lord Justice Girvan	3-4
	Introduction to the First Edition by The Right Honourable Lord Justice MacDermott	5-6
1.	Injuries resulting in Death	7
2.	Injuries involving Paralysis	8
3.	Head Injuries	9
4.	Psychiatric Damage	12
	A. <u>Psychiatric Damage Generally</u>	12
	B. <u>Post-traumatic Stress Disorder</u>	13
5.	Injuries affecting the Senses	14
	A. Injuries Affecting Sight	14
	B. <u>Deafness</u>	14
	C. Impairment of taste and smell	15
6.	Injuries to Internal Organs	17
	A. <u>Chest Injuries</u>	17
	B. <u>Lung Disease</u>	18
	C. <u>Digestive System</u>	18
	D. <u>Reproductive System</u>	19
	E. <u>Kidney</u>	20
	F. <u>Bowels</u>	20
	G. <u>Bladder</u>	21
	H. <u>Spleen</u>	21
	I. <u>Hernia</u>	21

7.	Orthopaedic Injuries	22
	A. <u>Neck Injuries</u>	22
	B. Back and other Upper Body Injuries	24
	C. Injuries to Pelvis and Hips	25
	D. <u>Amputation of Arms</u>	26
	E. <u>Other Arm Injuries</u>	27
	F. <u>Shoulder Injuries</u>	27
	G. <u>Injuries to the Elbow</u>	28
	H. <u>Wrist Injuries</u>	28
	I. <u>Hand Injuries</u>	28
	J. <u>Work-related Upper Limb Disorders</u>	30
	K. <u>Leg Injuries</u>	32
	L. <u>Knee Injuries</u>	33
	M. <u>Ankle Injuries</u>	34
	N. <u>Achilles Tendon</u>	34
	O. <u>Foot Injuries</u>	35
	P. <u>Toe Injuries</u>	36
8.	Facial Injuries	37
	A. <u>Skeletal Injuries</u>	37
	B. <u>Facial Disfigurement</u>	38
9.	Scarring to other Parts of the body	40
10.	Damage to Hair	41
		**
11.	Dermatitis	42

Introductory Foreword to the Fourth Edition of the Green Book

"Guidelines for the Assessment of General Damages in Personal Injury Cases" first appeared in 1996. Published under a green cover, the publication quickly became known as the Green Book. Since its inception it has proved to be an invaluable tool for practitioners and courts in the assessment of damages in personal injury cases coming before the courts. As Sir John MacDermott made clear in his Introduction to the First Edition in 1996 the figure suggested in the Guidelines are no more than guidelines, must always be treated as such and must be kept under regular review. The task of the Committee which I chaired in the early part of 2013 has been to subject the Guidelines as shown in the Third Edition to the periodic review called for by Sir John. This is necessary because some five years have passed since the last review which led to the publication of the Third Edition in March 2008. The current review is also timely because of the very recent increase in the jurisdiction of the County Court in personal injury cases.

Sadly, the new edition does not appear in the Green Book format to which practitioners and courts have become accustomed. The Fourth Edition appears online on the Judicial Studies Board Website though it is likely that many users will print off their own copies of the new edition for ready access in court or consultation. I rather suspect that the virtual book will retain its verdant title.

As in previous reviews we have made adjustments to the figures by reference to the Retail Price Index ("RPI"). In doing this we have borne in mind that in the Third Edition the figures took account of the fact that those Guidelines would be effective for a number of years. In the course of the present review we considered it appropriate to go back to the base figures in the Second Edition and we have considered the effect of the RPI indexation to update those figures. We have not factored forward any notional increase for the future. This means the figures which we have given are at current values. As each year goes by, courts in assessing damages should take into account the effect of RPI inflation over time when assessing the appropriate damages in individual future cases. The figures for damages are given in broad terms and with relatively broad ranges to take account of the infinite variety of factual situations. The assessing court can thus determine the appropriate damages at the correct figure taking account of relevant inflation in the period subsequent to the date of publication of these updated Guidelines. In his Introduction in March 2008 Lord Justice Higgins noted that the House of Lords in Johnston v NEI and Rothwell v Chemical Insulating [2007] UKHL 39 decided that symptomless pleural plaques do not constitute actionable damage and are therefore not compensatable. The Northern Ireland Assembly, following the Scottish example, have legislated by the Damages (Asbestos-related Conditions) Act (Northern Ireland) 2011 to render symptomless pleural plaques and pleural thickening claims once again actionable in Northern Ireland. Pending any judicial determination of the correct level of damages in relation to such claims consequent upon the passing of the 2011 Act the Committee concluded that it would be premature to purport to set out the appropriate levels of awards in relation to these conditions.

Guidelines, whether they relate to the appropriate level of damages or the appropriate level of sentencing in relation to criminal offences, remain just that, no more and no less. The function of the courts in assessing damages requires a careful scrutiny of the evidence, the drawing of conclusions about the nature and extent of relevant injuries and the impact of those injuries on the life of the plaintiff. The function of the court must never be seen as a box ticking exercise. Rather it calls for an exercise of judgment in the light of all the relevant circumstances. The infinite variety of life throws up a huge array of factors and matters relevant to the assessment of fair damages in respect of individual cases. It is thus not surprising that even within individual categories of injuries there may be a wide range of appropriate awards dependent on the circumstances of the individual case. The assessment of damages remains an art and not an exact science. These Guidelines provide assistance to those called on to exercise their art. They do not provide the precise answer to any given case.

The Committee was fortunate to have the assistance of Terence Dunlop of the Judicial Studies Board who proved an able and efficient Secretary. Wendy Murray and Amanda Climie were instrumental in marshalling the paperwork and providing drafts as well as carrying out research. I am grateful to all of them for the helpful contributions which they made to the work of the Committee.

F.P. Girvan

INTRODUCTION TO FIRST EDITION by The Right Honourable Lord Justice MacDermott

This Committee was set up by the Lord Chief Justice at the suggestion of the Judicial Studies Board for Northern Ireland. In March 1992 the first edition of the *Guidelines for the Assessment of General Damages* was published in England and the Board felt that it would be helpful to Practitioners and others concerned with the assessment of damages if a Northern Ireland edition were produced.

Our initial approach to our task was to question the wisdom of such a venture. The assessment of damages is not an exact science: it is not a mechanical process achieved by recourse to an analysis of allegedly comparable cases or reference to well known books such as *Kemp and Kemp*. A fair assessment is achieved by the Judge applying his training, experience and innate sense of fairness to the individual case which he is trying and which he will approach both sensibly and with sensitivity. There is a real argument that "guidelines" will become "norms" and that the existence of a book of this nature will depersonalise the assessment of damages. On reflection, however, we concluded for several reasons that there should be a Northern Ireland Guidelines Book.

Firstly, the level of damages in Northern Ireland is significantly higher than in England and Wales. As was pointed out by Lord Lowry in *Simpson* v *Harland & Wolff* [1988] NI 432 this variation is in large measure due to the fact that in Northern Ireland the assessment of damages was in the hands of juries until 1987.

Secondly, Practitioners when valuing cases and Judges when assessing damages have had regard to the 1987 level of damages adjusted to reflect inflation.

Guidelines for the Assessment of General Damages in Personal Injury Cases in Northern Ireland

Thirdly, if there are no local guidelines there is a danger that the existing English Guidelines will be accepted as relevant by default. This would be both irrational and unjust.

That said, we would emphasise that this book must be used with caution and discretion. It must not be considered as a "ready-reckoner" which by reference will provide an instant valuation to every case. The suggested valuations are guidelines and will best be used as a check upon a tentative valuation reached after a careful consideration of how particular injuries affect a particular individual.

A meaningful valuation of general damages depends upon many variables such as age, sex, pre-accident health and so on. The guidelines in this book are often given as a wide bracket so that these variable features may be fitted in and they are also wide so that they may last for a number of years without being rendered unreal by the erosion of inflation.

We have followed the headings adopted in the original book with some minor variations. They are, however, somewhat rigid and do not reflect the frequent situation where injuries are multiple and their sequelae varied and at times overlapping.

Finally, we would repeat what we have already said: this book must be used cautiously and sensibly. The figures which we suggest are no more than guidelines and must always be treated as such and kept under regular review.

JOHN MACDERMOTT

25 October 1996

1. INJURIES RESULTING IN DEATH	
Fatal accident claims sometimes include an element for pain, suffering and loss of amenity for the period between injury and death. In some circumstances the awards may be high, for example those relating to asbestos exposure or misdiagnosis of cancer. Others follow extensive periods of disability before death supervenes. In such cases reference should be made to the awards for the underlying injuries or condition, suitably adjusted to reflect the fact (if it be the case) that the plaintiff knows that death is approaching, and the period of suffering.	
There are cases in which a serious injury is followed by death relatively quickly. Factors which will inform the level of general damages include	
 (a) the nature and extent of the injury (b) the nature of the traumatic event causing the injury (c) the degree and duration of pain and discomfort (d) the plaintiff's awareness of pain and discomfort (e) the effect and effectiveness of medication and medical treatment on the plaintiff and any side effects (f) the length of the period of survival (g) the plaintiff's awareness of his impending death (h) loss of amenity. 	
There are many variables rendering it difficult to give meaningful guidelines. Immediate unconsciousness after the trauma causing the injury followed by death within a matter of weeks where it is clear that the plaintiff has not suffered may attract damages in the range of £10,000 whereas a trauma such as severe burns with lung damage causing excruciating pain for a significant period would attract a high award. There will be cases falling closer to one side of the range than another. Each case will call for a careful assessment by the court of all the circumstances to arrive at the appropriate award.	

2. INJURIES INVOLVING PARALYSIS	
(a) Quadriplegia	£400,000 – £575,000
Considerations affecting the level of the award:	
 (i) Extent of residual movement (ii) Pain (iii) Effect on other senses (iv) Depression (v) Age and life expectancy. 	
(b) Paraplegia	£320,000 – £470,000
Considerations affecting the level of the award:	
(i) Pain(ii) Depression(iii) Age and life expectancy.	

3. HEAD INJURIES	
(a) Very Severe Brain Damage	£300,000 – £550,000
In the most severe cases the Plaintiff will be in a vegetative state; there may be recovery of eye opening and some return of sleep and waking rhythm and postural reflex movements; no evidence of meaningful response to environment. Unable to obey commands; no language functions and need for 24-hour nursing care.	
Considerations affecting the level of the award:	
 (i) Insight – low insight or awareness will diminish general damages. 	
(ii) Life expectancy	
(iii) Extent of physical limitations.	
(b) Moderately Severe Brain Damage	£200,000 – £450,000
Severe disability. Conscious, but total dependency and requiring constant care. Disabilities may be physical, <i>e.g.</i> limb paralysis, or cognitive, with marked impairment of intellect and personality.	
Considerations affecting the level of the award:	
 (i) Insight - low insight or awareness will diminish general damages. 	
(ii) Life expectancy	
(iii) Extent of physical limitations	
(c) Moderate Brain Damage	
 (i) Moderate to severe intellectual deficit, a personality change, an effect on sight, speech and senses with an epileptic risk. 	£200,000 – £375,000
(ii) Modest to moderate intellectual deficit, the ability to work is greatly reduced if not lost and there is a risk	
of epilepsy.	£110,000 – £225,000

(iii) Concentration and memory are affected, the ability to work is reduced and there may be a risk of epilepsy.	£38,000 – £140,000
(d) Minor Brain Damage	£35,000 – £70,000
A good recovery will have been made. The Plaintiff can participate in normal social life and return to work but restoration of all normal functions is not implicit. There may still be persistent defects such as poor concentration and memory or disinhibition of mood which may interfere with lifestyle, leisure activity and future work prospects.	
Considerations affecting the level of the award:	
(i) Extent and severity of the initial injury	
(ii) Extent of any continuing and possibly permanent disability	
(iii) Extent of any personality change.	
(e) Head Injury	£3,000 – £30,000
This category is a broad one. Where a head injury involves other injuries or damage (<i>e.g.</i> loss of taste or smell, damage to hair, injury to the jaw, scarring, psychological or psychiatric damage and personality change) the level of damages will take account of the ranges applicable to these other injuries in addition to damages for physical injury to the head (<i>e.g.</i> by reason of a fractured skull). The damages will range from a lower end of about £3,000 in cases where a full recovery is established within a few weeks to cases of more longstanding sequelae. In more serious cases the damages may exceed the upper level of award shown.	
These are not cases of brain damage from which they must be distinguished.	
Considerations affecting the level of the award:	
(i) Severity of initial injury	
	1

£70,000 – £150,000
Up to £40,000

4. PSYCHIATRIC DAMAGE	
The factors to be taken into account in valuing claims for psychiatric damage include the following:	
(i) Ability to cope with life and particularly work	
(ii) Effect on relationships with family etc.	
(iii) Extent to which treatment would be successful	
(iv) Future vulnerability	
(v) Prognosis	
(vi) The extent and / or nature of any associated physical injuries	
(vii) Whether medical help has been sought.	
A. Psychiatric Damage Generally	
(a) Severe Psychiatric Damage	
In these cases the injured person will have marked	
problems with respect to the factors (i) to (iv) above	
and the prognosis will be very poor.	£70,000 – £175,000
(b) Moderately Severe Psychiatric Damage	
In these cases there will be significant problems	
associated with factors (i) to (iv) above but the	
prognosis will be much more optimistic than in (a)	
above.	£40,000 – £100,000
(c) Moderate Psychiatric Damage	2.00,000
While there may have been the sort of problems	
associated with factors (i) to (iv) above there will have	
been marked improvement by trial and the prognosis	
will be good.	£10,000 – £40,000
(d) Minor Psychiatric Damage	~10,000 ~10,000
The level of the award will take into consideration the	
length of the period of disability and the extent to which	
daily activities and sleep are affected.	
Considerations as to the level of the award will include	
the length of the period of disability and the extent to	
which daily activities were affected.	To £10,500

B. Post-traumatic Stress Disorder An increasingly large number of cases deal with a specific reactive psychiatric disorder in which characteristic symptoms are displayed following a psychologically distressing event outside the range of human experience which would be markedly distressing to almost everyone. Such symptoms would affect the basic functions such as breathing, pulse rate and bowel and / or bladder control. They would also involve persistent re-living of the relevant event, difficulty in controlling temper, in concentrating and in sleeping, and exaggerated startled response. There may be exceptional cases where consequences are so severe they equate more with the type of damage envisaged in para. A above. (a) Severe Such cases will involve permanent effects which prevent the injured party from working at all or at least from functioning at anything approaching the pretrauma level. All aspects of the life of the injured person will be badly affected. (b) Moderately Severe This category is distinct from (a) above because of the better prognosis where some recovery with professional help is anticipated. However, the effects are still likely to cause significant disability for the foreseeable future. (c) Moderate In these cases the injured person will have largely recovered and any continuing effects will not be grossly disabling. £10,000 – £40,000 (d) Minor In these cases a virtually full recovery will have been made within one to two years and only minor effects will persist over any longer period.		
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In these cases a virtually full recovery will have been made within one to two years and only minor effects	disabling.	£10,000 – £40,000
made within one to two years and only minor effects	(d) Minor	
	In these cases a virtually full recovery will have been	
will persist over any longer period. £3,500 – £10,000		
	will persist over any longer period.	£3,500 – £10,000

5. INJURIES AFFECTING THE SENSES	
Loss of or damage to senses can be restricted to one particular sense, <i>e.g.</i> loss of one eye or total blindness or loss of the sense of smell. However, very often damage to senses can be caused by other injuries. In such cases damages are likely to be viewed as "multiple injuries" awards.	
A. Injuries Affecting Sight	
(a) Total Blindness and Deafness	£350,000 – £500,000
(b) Total Blindness	£225,000 - £400,000
(c) Total Loss of One Eye	£70,000 - £110,000
(d) Loss of Sight in One Eye with Reduced Vision in the Remaining Eye	
 (i) Where there is serious risk of further deterioration in the remaining eye, going beyond the normal risk of sympathetic ophthalmia. 	£120,000 – £210,000
 (ii) Where there is reduced vision in the remaining eye and other problems are experienced <i>e.g.</i> double vision. 	£80,000 – £150,000
(e) Complete Loss of Sight in One Eye	£60,000 - £105,000
(f) Cases of serious but incomplete loss of vision in one eye without significant risk of loss of or reduction in vision in the remaining eye, or where there is constant double vision.	£35,000 – £70,000
(g) Minor but permanent impairment of vision in one eye including cases where there is some double vision which may not be constant.	£14,000 – £50,000
(h) Minor Eye Injuries	Up to £15,000
B. DEAFNESS	
The word "deafness" in this context is used to cover both total and partial hearing loss. However, in assessing awards for hearing loss regard must be had to the following:	
(i) Whether the injury complained of is:	
(a) A hearing impairment	
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(b) A dischility	
(b) A disability	
(c) A handicap.	
(ii) Whether the injury is one that has an immediate effect of causing one or more of the disabilities above or whether the same occurred over a period of time, <i>e.g.</i> in noise exposure cases.	5
(iii) Whether the injury / disability is one that the Plaintiff has suffered at an early age with the result that the same has had an effect upon his speech o if it is one that he has suffered in later life.	t
(a) Total Deafness and Loss of Speech	£240,000 – £425,000
(b) Total Deafness	£160,000 - £250,000
(c) Total Loss of Hearing in One Ear	£35,000 - £60,000
(d) Partial Hearing Loss / Tinnitus	
(i) Severe tinnitus The higher end of the range will be appropriate where there is a high level of tinnitus with hearing loss and psychological sequelae. In very severe cases the level of damages is likely to exceed £70,000 though care should be taken not to overcompensate the plaintiff if damages are also awarded for psychiatric injury brought on by the tinnitus.	g e d o o
(ii) Moderate tinnitus and hearing loss	£17,500 – £35,000
(iii) Mild or occasional tinnitus with some hearing loss	To £17,500
C. Impairment of Taste and Smell	
(a) Total Loss of Taste and Smell	£35,000 - £60,000
(b) Loss of Smell and Loss of Taste The higher end of the range will be appropriate in cases of total loss of smell with a significant loss of taste Total loss of smell nearly always leads to some loss of taste. The damages in this category will reduce the greater the plaintiff's residual sense of smell and taste.	f
(c) Loss of Smell A plaintiff who suffers from a loss of sense of smell will normally suffer a loss of a sense of taste. See above. In a case where the plaintiff falls to compensated for a	n

loss of a sense of smell on its own the upper range figure would be appropriate in a case of a total loss of the sense of smell. The damages will diminish the greater the residual sense of smell.	
(d) Loss of Taste In a case where the plaintiff falls to compensated for a loss of a sense of taste on its own the upper range figure would be appropriate in a case of a total loss of the sense of taste. The damages will diminish the greater the residual sense of taste.	£20,000 – £35,000

6. INJURIES TO INTERNAL ORGANS	
A. Chest Injuries	
This is an especially difficult area because the vast majority of cases relate to industrial <i>disease</i> (dealt with in para. B below) as distinct from traumatic <i>injury</i> and the level of the appropriate award for lung disease necessarily reflects the prognosis for the future and / or the risks of development of secondary sequelae (such as mesothelioma). When assessing claims it must be borne in mind that particular injuries may not fit neatly within the following categories and the appropriate damages may lie somewhere between the ranges.	
(a) Most serious cases	£150,000 - £200,000
These will include cases involving the removal of one lung with considerable pain and discomfort.	
(b) Traumatic injuries to the chest involving the lung(s)	
and/or heart causing permanent damage and impairment	
of function, physical injury and reduction of life	000 000 0450 000
expectancy.	£90,000 – £150,000
(c) Damage to the chest and lung(s) causing continuing disability	£20,000 – £90,000
(d) A relatively simple injury such as a simple penetrating	220,000 200,000
wound causing some permanent damage to tissue but	
with no significant long term effect on lung function	£10,000 – £17,500
(e) Injuries leading to collapsed lung from which a full	
recovery is made	£7,000 – £14,000
(f) Smoke inhalation which is not serious enough to	
interfere permanently with lung function.	£5,000 – £20,000
Relevant factors to be considered will include:	
(a) the degree, nature and duration of interference with lung function	
(b) the nature and duration of the residual symptomology	
(c) the degree, nature and duration of breathing difficulty	
(d) the degree, nature and duration of physical discomfort	
(e) the impact on quality of life	
(f) the long term prognosis.	

The lower end of the range reflects some minor residual damage of short duration. The upper end reflects more long term residual though not serious sequelae. Where the sequelae are more serious and/or more long term the damages will fall to be assessed by reference to the figures in (c) above. (g) Fractures of ribs or soft tissue injuries causing serious	Up to £15,000
pain and disability over a period. The award will depend (inter alia) on the number of ribs involved, the degree and duration of the pain and discomfort and the prognosis. Long term or permanent pain will attract an award in excess of the upper figure in the range.	
B. Lung Disease	
(a) Pleural thickening with functional impairment. This is a final award to include the risk of subsequent developments adversely affecting the respiratory condition such as further pleural thickening, asbestosis,	624 000 - 642 022
mesothelioma and lung cancer. (b) Minimal to mild asbestosis with at most slight	£21,000 – £42,000
impairment of function and quality of life. Award on a full and final basis to include future risks of deterioration	
and asbestosis, mesothelioma and lung cancer.	£28,000 – £50,000
(c) Moderate to severe asbestosis with considerable impairment of function and quality of life. Award on a full and final basis to include all future risks of	
deterioration, mesothelioma and lung cancer.	£40,000 – £85,000
(d) Lung cancer or mesothelioma where death within a few years of trial is inevitable.	£70,000 – £130,000
(e) Occupational asthma with impairment of function and quality of life.	£28,000 – £58,000
(f) Aggravation of a pre-existing, constitutional Asthma.	£14,000 – £42,000
(g) Bronchitis or Chronic Obstructive Airways Disease.	£7,000 – £28,000
(h) Mild respiratory conditions (usually resulting from unfit housing or similar exposure, particularly in cases of young children) treated by a general practitioner and resolving within a few months.	Up to £7,500
C. Digestive System It is to be noted that the risk of associated damage to the reproductive organs is frequently encountered in cases of this nature and requires separate consideration.	

(a) Serious damage with continuing pain or discomfort	£35,000 – £80,000
(b) Serious non-penetrating injury causing long-standing	
or permanent complications, e.g. severe indigestion,	
aggravated by physical strain.	£20,000 – £35,000
(c) Penetrating stab wounds or industrial laceration or seat	
belt pressure cases.	£7,000 – £20,000
(d) Illness/Damage Resulting from Non-traumatic Injury,	
<i>e.g.</i> Food Poisoning. There will be a marked distinction	
between those, comparatively rare, cases having a	
long-standing or even permanent effect on quality of	
life and those in which the only continuing symptoms	
may be allergy to specific foods and the attendant risk of short-term illness.	
(i) Severe toxicosis causing serious acute pain,	
vomiting, diarrhoea and fever, requiring hospital	
admission for some days or weeks and some	
continuing incontinence, haemorrhoids and irritable	
bowel syndrome, having a significant impact on	
ability to work and enjoyment of life.	£50,000 – £175,000
(ii) Serious food poisoning, diarrhoea and vomiting	
diminishing over two to four weeks but leaving	
residual discomfort for a protracted period.	
Contributing factors may include: -	
 disturbance of bowel function 	
 impact on sex life 	
 enjoyment of food. 	£17,000 – £40,000
(iii) Food poisoning causing significant discomfort,	
stomach cramps, alteration of bowel function and	
fatigue. Hospital admission for some days with	
significant symptoms lasting for some time but	
complete recovery within two years.	£6,000 – £17,500
(iv) Varying degrees of disabling pain, cramps and	
diarrhoea continuing for a short period of time.	To £6,000
D. Reproductive System	
The assessment of damages in this category requires	
a careful consideration of the differing issues of (a) loss	
of or interference with sexual function (b) loss of libido (c) loss of fertility (d) incontinence and the impact these	
have on the quality of the plaintiff's life. The range of	
injuries involved may include total loss of or serious	
damage to the genitals, physical scarring, psychiatric	
damage including depression (often associated with	
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Up to £200,000
Up to £150,000
Up to £100,000
Up to £150,000
Up to £100,000
£20,000 - £30,000
£140,000 – £210,000
£62,000 – £100,000
£30,000 – £45,000
£100,000 – £175,000
£50,000 – £85,000

 (c) Severe abdominal injury causing impairment of function and often necessitating temporary colostomy (leaving disfiguring scars) and/or restriction on employment and on diet. (d) Penetrating injuries causing some permanent damage 	£50,000 – £75,000
but an eventual return to natural function control.	£14,000 – £42,000
G. Bladder	
(a) Complete loss of natural function and control.	£105,000 – £140,000
(b) Impairment of control with some pain and incontinence.	£42,000 – £82,500
(c) Where there has been an almost complete recovery but some fairly long-term interference with natural function.	£17,500 – £35,000
The cancer risk cases still occupy a special category and can properly attract awards at the top of the range even where natural function continues for the time being. Once the prognosis is firm and reliable the award must reflect the loss of life expectancy, the level of continuing pain and suffering and most significantly the extent to which the Plaintiff has to live with the knowledge of the consequences which his death will have for others.	
H. Spleen	
Present medical opinion suggests that this organ is more important throughout life than was previously thought.	
Loss of spleen where there is a continuing risk of internal infection and disorders due to the damage to the immune system.	£28,000 – £42,000
I. Hernia	
(a) Continuing pain and / or limitations on physical activities, sport or employment.	£15,000 – £28,000
(b) Uncomplicated inguinal hernia with no other associated abdominal injury or damage.	£4,000 – £12,500
(c) Vasectomy leaving prolonged groin pain. The plaintiff may suffer additional psychiatric damage which may be	
the subject of an additional award.	Up to £40,000

7. ORTHOPAEDIC INJURIES	
A. Neck Injuries	
There is a very wide range of neck injuries. Many are found in conjunction with back and shoulder problems.	
The assessment of damages for whiplash injuries requires particular care. Allegations of such injuries are easily made and not easily disproved. The medical experts are reliant on the honesty of plaintiffs. The evidence relating to such a claim requires careful scrutiny. It is for the plaintiff to prove the existence and the nature and extent of the injuries. Exaggerated claims may call into question the very existence of whiplash injury. They may also result in the court being unable to be satisfied on the evidence as to the nature and extent of the alleged whiplash injury. Where the court is not satisfied on a balance of probabilities of the existence of a whiplash injury there will be no award. Where the court is not satisfied on a balance of probabilities that the injury is of the nature and extent alleged the court may be left without any credible evidence on which to base an award. The court should make its findings of fact on the issues of:	
(i) Whether a whiplash injury was sustained; and	
(ii) If so, the nature and extent of the injury. The court should avoid simply making a small award to avoid the necessity of making its findings on (i) and (ii).	
(a) Neck injury associated with incomplete paraplegia or resulting in permanent spastic quadriparesis or where despite the wearing of a collar 24 hours a day for a period of years, the neck could still not move and severe headaches have proved intractable.	£120,000 – £300,000
(b) Injury falling short of the disability in (a) above but being of considerable severity, <i>e.g.</i> permanent damage to the brachial plexus.	£75,000 – £150,000
 (c) The injury is such as to cause severe damage to soft tissues and / or ruptured tendons and results in 	
significant disability of a permanent nature.	£35,000 - £105,000

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(d) Injuries and fractures or dislocation causing severe	
immediate symptoms or necessitating spinal fusion	
leaving significantly impaired function or vulnerability to	
further trauma, pain and limitation of activities.	£42,000 – £75,000
(e) Whiplash or wrenching-type injury and disc lesion of	
the more severe type, which may result in cervical	
spondylosis, serious limitation of movement,	
permanent or recurring pain, stiffness or discomfort,	
the potential need for further surgery or increased	
vulnerability to trauma.	£24,000 – £50,000
(f) Relatively minor injuries which may or may not have	
exacerbated or accelerated some pre-existing	
unrelated condition but with, in any event, a complete	
recovery within a few years. This bracket will also	
apply to moderate whiplash injuries where the period of	
recovery is fairly protracted and where there is an	
increased vulnerability to further trauma.	£10,000 – £25,000
(g) Minor soft tissue and whiplash injuries and the like	
where symptoms are moderate and full recovery takes	
place within, at most, two years.	To £12,000
(h) Minor neck injuries	10,212,000
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This bracket includes minor soft tissue injuries. Whilst the duration of symptoms will always be important, the level of	
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duration of symptoms will always be important, the level of award will also be influenced by factors such as:	
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(h) (ii) Where a full recovery takes place within a period of	
several months and a year. This bracket will also apply to	
very short-term acceleration and/or exacerbation injuries,	
usually less than one year.	£3,000 – £5,000
(h) (iii) Where a full recovery is made within a period of a	
few days, a few weeks or a few months.	£500 – £3,000
B. Back and other Upper Body Injuries	
(a) The most severe of back injuries which fall short of	
paralysis but the results of which include, e.g.	
impotence.	£120,000 – £245,000
(b) Special features exist which take the particular injury	
outside any lower bracket applicable to orthopaedic	
damage to the back, <i>e.g.</i> impaired bladder and bowel	
function, severe sexual difficulties and unsightly	
scarring.	£55,000 – £115,000
(c) Serious back injury, involving disc lesions or fractures	~00,000 2110,000
of vertebral bodies where, despite treatment, there	
remains continuing pain or discomfort, considerations	
affecting the level of award may include: - impaired	
agility and sexual function, depression, personality	
change, alcoholism, unemployability and the risk of	
arthritis.	£50,000 – £92,000
(d) Permanent residual disability albeit of less severity	
than in the higher bracket. This bracket contains a	
large number of different types of injury; for instance	
1. a crush fracture of the lumbar vertebrae with risk of	
osteoarthritis and constant pain and discomfort and	
impaired sexual function	
2. traumatic spondylolisthesis with continuous pain	
and risk of spinal fusion	
3. prolapsed intervertebral disc with substantial	
acceleration of back degeneration.	£28,500 – £50,000
(e) Moderate Back Injuries	
A wide variety of injuries qualify for inclusion within this	
bracket. The precise figure depends upon the severity	
of the original injury and / or the existence of some	
permanent or chronic disability.	£14,000 – £42,000
(f) Minor Back Injuries	
This bracket includes injuries such as sprains, strains and	
soft tissue injuries which are less serious. As with minor	
neck injuries, whilst the duration of symptoms will always	
be important, the level of award will also be influenced by	
factors such as:	

	Γ
 the severity of the original injury; 	
• the degree of pain experienced and the consistency of	
symptoms;	
• the presence of any additional symptoms in other parts	
of the anatomy;	
• the impact of the symptoms on the injured person's	
ability to function in everyday life and engage in	
social/recreational activities;	
• the impact of the injuries on the injured person's ability	
to work;	
 the extent of any treatment required; 	
the need to take medication to control symptoms of	
pain and discomfort.	
(f) (i) Where a full recovery or a recovery to nuisance level	
takes place without surgery within about two to five years.	
This bracket will also apply to shorter term acceleration	
and/or exacerbation injuries, usually between two to five	
years.	£10,000 – £25,000
(f) (ii) Where a full recovery takes place without surgery	
within a period of several months and two years. This	
bracket will also apply to very short-term acceleration	
and/or exacerbation injuries, usually less than two years.	£3,000 – £15,000
(f) (iii) Where a full recovery is made within a period of a	20,000 210,000
few days, or a few weeks or a few months.	To £4,000
(g) Fracture of a rib or several ribs with, at the upper end,	
disturbance of the intercostal margin with a number of	
weeks of acute discomfort followed by good recovery.	
See also 6 (g) above.	To £15,000
(h) Fracture of sternum.	10,213,000
On-going symptoms depending on severity, duration and	
	To \$15,000
prognosis may attract damages in excess of this sum.	To £15,000
C. Injuries to Pelvis and Hips	
(a) Extensive fractures of the pelvis involving, e.g.	
dislocation of a lower back joint and a ruptured bladder	
or a hip injury resulting in spondylolisthesis of a low	
back joint with intolerable pain necessitating spinal	
fusion. Substantial residual disabilities, such as a	
complicated arthrodesis with residual lack of bowel and	
bladder control, sexual dysfunction or hip deformity	
necessitating the use of a calliper, will be inevitable.	£90,000 – £150,000
(b) Less serious injury to hip or pelvis but with particular	
distinguishing features taking them out of any lower	
bracket.	£60,000 – £110,000
	-,,

(c) Less Complicated Injury to the Hip or Pelvis	£50,000 – £80,000
A variety of injuries fall within this bracket, such as a	
fracture of the acetabulum leading to degenerative	
changes and leg instability requiring an osteotomy and	
the likelihood of hip replacement surgery in the years	
ahead; or the fracture of an arthritic femur or hip	
necessitating the insertion of a hip joint; or a fracture	
resulting in hip replacement surgery being only partially	
successful with a clear risk of a need for revision	
surgery.	
(d) Injuries to pelvis interfering with natural childbirth and requiring Caesarean Section:	
(i) Where no previous children	£27,500 – £42,500
(ii) Where previous child or children	£20,000 – £35,000
(e) Significant injury to the pelvis or hip but where any	
permanent disability is not major nor any future risk	004.000 050.000
great.	£24,000 – £58,000
(f) Relatively minor hip or pelvic injuries with no residual	
disability. In this category minor soft tissue injury not involving the bone with complete recovery over a	
period of weeks or months will attract an award of up to	
£10,000.	Up to £20,000
D. Amputation of Arms	
(a) Loss of Both Arms	
The high figure would normally apply where the arms	
are lost at the shoulder region.	£280,000 – £500,000
(b) Loss of One Arm	
The value of a lost arm depends upon:	
(i) Whether it is amputated below or above the elbow.	
The loss of the additional joint obviously adds	
greatly to the disability.	
(ii) Whether or not the amputation was of the dominant	
arm.	
(iii) The intensity of any phantom pains	
(1) Arm amputated at the shoulder	£125,000 – £175,000
greatly to the disability. (ii) Whether or not the amputation was of the dominant arm. (iii) The intensity of any phantom pains	£125,000 – £175,000

(2) Above elbow amputation	£92,000 - £140,000
A shorter stump may create difficulties in the successful use of a prosthesis. This will make the level of the award towards the top end of the bracket. Amputation through the elbow however will normally produce an award at the lower end of the bracket.	
(3) Below elbow amputation Amputation through the forearm with residual severe organic and phantom pains would attract an award at the upper end of the bracket.	£75,000 – £115,000
E. Other Arm Injuries	
(a) Severe Injuries Injuries which in terms of their severity fall short of amputation but which are extremely serious in their own right and leave the Plaintiff little better off than if he had lost his arm.	£92,000 – £125,000
(b) Injuries Resulting in Permanent and Substantial	£42,000 – £70,000
Disablement Examples are serious fractures of one or both forearms where there is significant permanent residual disability whether functional or cosmetic.	
(c) Less Severe Injury While there will have been significant disabilities, a substantial degree of recovery will have taken place or will be anticipated.	£14,000 – £42,000
(d) Simple Fractures of the Forearm	To £14,000
F. Shoulder Injuries	
 (a) Serious Injury Dislocation of the shoulder and damage to the lower part of the brachial plexus causing pain in shoulder and neck, aching in elbow, sensory symptoms with forearm and hand and weakness of grip. The higher level would be appropriate where there is damage to the brachial plexus resulting in significant disability. This does not include injuries which fall more properly under loss of arm which is dealt with at para. D sub-para. (b) above. 	£20,000 – £75,000
(b) Moderate Injury Frozen shoulder with limitation of movement and discomfort with symptoms persisting for some years.	£10,000 – £25,000

(c) Minor Injury	
(i) Simple fracture of clavicle with good recovery	To £11,500
(ii) Soft tissue injury to shoulder with considerable pain	
but almost complete recovery in less than one year.	To £10,000
G. Injuries to the Elbow	
(a) A Severely Disabling Injury	£35,000 – £70,000
(b) Less Severe Injuries	£14,000 – £35,000
These injuries lead to impairment of function but do not	
involve major surgery or significant disability.	
(c) Moderate or Minor Injury Most elbow injuries fall into this category. They comprise a simple fracture, tennis elbow syndrome and lacerations; i.e. those injuries which cause no permanent damage and do not result in any permanent impairment of function.	To £14,000
H. Wrist Injuries	
 (a) Injuries resulting in complete loss of function in the wrist. Deformity may increase the award depending on severity. (b) Injury resulting in significant permanent residual 	£35,000 – £72,500
disability.	£28,000 – £58,000
(c) Less severe but still permanent disability as, <i>e.g.</i> persisting pain and stiffness.	£17,500 – £42,000
 (d) Where recovery is complete. The appropriate position in the bracket will depend on such factors as: (a) the nature and extent of the original injury (b) the treatment required, (c) the time taken to achieve a full recovery 	
(d) the effects on the injured party.	To £14,000
(e) An uncomplicated Colles' fracture.	To £7,500
(f) Very minor undisplaced or minimally displaced fractures and soft tissue injuries necessitating application of plaster or bandage for a matter of weeks and a full or virtual recovery within up to 12 months or so.	To £6,000
I. Hand Injuries Of the arm, the hand is both functionally and cosmetically the most important feature. The loss of a hand is valued close to the amount which would be awarded for loss of an arm. The upper end of any	

bracket will generally be appropriate where the material	
injury is to the dominant hand.	
(a) Total Effective Loss of Both Hands	£210,000 – £350,000
Serious injury resulting in extensive damage to both	
hands.	
(b) Serious damage to both hands giving rise to	
permanent cosmetic disability and significant loss of	
function.	£85,000 – £175,000
(c) Total or Effective Loss of One Hand	£70,000 – £120,000
This bracket will apply to a hand which was crushed or	
thereafter surgically amputated or where all fingers and	
most of the palm have been traumatically amputated.	
The upper end of the bracket is indicated where the	
hand so damaged was the dominant one.	
(d) Amputation of index, middle and / or ring fingers,	
rendering hand of very little use with exceedingly weak	
grip.	£57,000 – £115,000
(e) Serious Hand Injuries	£60,000 – £110,000
For example, loss reducing hand to 50% capacity with,	
e.g. several fingers amputated and rejoined to hand	
leaving it clawed, clumsy and unsightly or amputation	
of some fingers together with part of the palm resulting	
in gross diminution of grip and dexterity and gross	
cosmetic disfigurement.	
(f) Severe fractures to fingers with partial amputations	
resulting in deformity, impairment of grip, reduced	
mechanical function and disturbed sensation.	£35,000 – £70,000
(g) Total Loss of Index Finger	£28,000 – £42,000
(h) Moderate Hand Injury	£15,000 – £60,000
This is a broad category which will include crush	
injuries penetrating wounds soft tissue type injuries and	
deep lacerations. The top of the range would be	
appropriate where there is loss of sensation and	
scarring, permanent disability and surgery has failed.	
(i) Partial loss of index finger or injury giving rise to	
disfigurement and impairment of grip or dexterity.	£17,500 – £35,000
(j) Minor Hand Injuries	Up to £15,000
Where recovery occurs within a short period the award	
will be significantly lower. Pain and reduction in	
functional use will be relevant aggravating features.	
(k) Fracture of Index Finger	To £14,000
This level is appropriate where a fracture mended	
quickly but grip has remained impaired, there is pain on	

heavy use and osteoarthritis is likely in due course.	
(I) Total Loss of Middle Finger	£20,000 – £35,000
(m) Total loss of both Ring and Little Fingers	£28,500 – £50,000
(n) Amputation of Ring and Little Fingers	To £30,000
(o) Serious Injury to Ring or Middle Fingers	£14,000 - £28,000
(p) Total loss of little finger The little finger is the main contributor to effective grip in the hand and has a greater functional importance than might be thought.	£20,000 – £35,000
(q) Loss of terminal phalanx of the ring or middle fingers.	£10,000 – £20,000
(r) Loss of part of the little finger where the remaining tip is unusually sensitive.	£8,000 – £14,000
(s) Amputation of the terminal phalanges of the index and middle fingers with further injury to the fourth finger, scarring and restriction of movement with grip and fine handling impaired.	£20,000 – £35,000
(t) Fracture of one finger with complete recovery within a	
few weeks.	To £4,000
(u) Total Loss of Thumb	£35,000 – £60,000
(v) Very Serious Injury to Thumb	£30,000 – £50,000
(w) Injury to thumb involving amputation of tip, nerve damage or fracture necessitating insertion of wires, and operative treatment leaving limb cold and ultra-sensitive, or leading to impairment of grip and loss of manual dexterity.	£20,000 – £35,000
(x) Moderate Thumb Injuries	£14,000 – £25,000
(y) Severe Dislocation of the Thumb	To £12,500
(z) Minor Thumb Injuries Such as a minor dislocation or sprain or laceration with or without some minor functional sequelae.	To £10,500
J. Work-related Upper Limb Disorders	
This section covers a range of upper limb injury in the form of the following pathological conditions from finger to elbow.	

£17,500 – £42,000
£14,000 – £28,000
£8,000 – £11,000
To £8,000
£17,500 – £28,000

(ii) Blanching of one or more fingers with numbness.Usually occurring only in winter and causing slight	
interference with home and social activities.	£10,000 – £17,000
(iii) Blanching of one or more fingertips, with or without tingling and numbness.	To £10,500
K. Leg Injuries	
(a) Total Loss of Both Legs	£245,000 – £385,000
(b) Below Knee Amputation of Both Legs	£170,000 – £325,000
(c) Above Knee Amputation of One Leg	£170,000 – £245,000
(d) Below Knee Amputation of One Leg	£115,000 – £200,000
(e) Leg Injuries	
 (i) There are some injuries which, although not involving amputation of the leg, are nevertheless so severe that the courts have awarded damages in the same region. Examples would be a degloving injury from knee to ankle, gross shortening of the leg, non-union of fractures and extensive bone grafting. 	£82,500 – £210,000
(ii) Awards within this bracket will be made where the injuries leave permanent disability necessitating the use of crutches for the remainder of a person's life with very limited walking capacity; where multiple fractures have taken years to heal with resulting leg deformity and limitation of movement; or where arthrosis has developed in <i>e.g.</i> the knee joint and	
further surgical treatment is likely to be necessary.	£82,500 – £175,000
(iii) A claim may be brought within this bracket by reason of some factors such as significant damage to a joint or ligaments causing instability, prolonged treatment or a lengthy period of non-weight bearing, substantial and unsightly scarring, the likelihood of arthrodesis to the hip, the near certainty of arthritis setting in, the gross restriction of walking capacity and the need for hip replacement. A combination of such features will be necessary to justify such an	
award.	£64,000 - £130,000
(iv) This level of award still applies to relatively serious injuries, including severe, complicated or multiple fractures. The position of an award within this bracket will be influenced by the period of time off	

work and by the presence or risk of degenerative	
changes, imperfect union of fractures, muscle	
wasting, limited joint movements, instability of the	
knee, unsightly scarring and permanently increased	
vulnerability to damage.	£42,000 – £100,000
(v) Most awards that fall within this range comprise	
fractures where there has been incomplete	
recovery.	
Examples are:	
A defective gait, a limp, impaired mobility, sensory	
loss, discomfort or an exacerbation of a pre-existing	
disability.	£20,000 – £57,500
(vi) Simple fracture of femur, with no damage to	
articular surfaces.	£11,000 – £20,000
(vii) Simple fracture of the tibia or fibula with complete	
recovery will attract a figure towards the top of the	
bracket. Below that level will be a variety of	
different types of soft tissue injuries, lacerations,	
cuts, severe bruising or contusions all of which will	
have recovered completely or almost completely,	
with any residual disability comprising scarring or	
being of a minor nature.	To 14,000
L. Knee Injuries	
(a) This bracket is appropriate to the serious knee injury	
where there has been disruption of the joints, gross	
ligamentous damage, lengthy treatment, considerable	
pain and loss of function and an arthrodesis has taken	
place or is inevitable.	£50,000 – £100,000
(b) This applies where a leg fracture extends into the	
knee-joint causing pain which is constant, permanent,	
limits movement or impairs agility and renders the	
injured person prone to osteoarthritis and the risk of	
arthrodesis.	£42,000 – £80,000
(c) The injuries justifying awards falling within this bracket	~ 12,000 200,000
are less serious than those in the higher bracket and /	
or result in less severe disability. There may be	
continuing symptoms by way of pain or discomfort and	
limitation of movement or instability and deformity with	
the risk of degenerative changes occurring in the long	
term, consequent upon ligamentous or meniscal injury,	
damage to the kneecap or muscular wasting.	£28,000 – £50,000

 (d) This bracket is appropriate to cases involving a torn cartilage or meniscus, dislocation, ligamentous damage and the like or injuries which accelerate symptoms from a pre-existing condition but which injuries additionally result in minor instability, wasting, weakness or other mild future disability. £20,000 – £28,000 (e) Awards in this bracket will be made in respect of injuries less serious than but similar to bracket (d) or in respect of lacerations, twisting or bruising injuries. Injuries resulting in continuous aching or discomfort or occasional pain will attract awards towards the upper end of the bracket. To £17,500 M. Ankle Injuries (a) Examples of injuries in this bracket include: Transmalleolar fracture of the ankle with extensive soft tissue damage resulting in deformity and the risk that any future injury to the leg might necessitate a below knee amputation. Bilateral ankle fractures causing degeneration of the joints at a young age necessitating arthrodesis. (b) Awards in this bracket are justified where the ankle injury is severe necessitating an extensive period of treatment and / or lengthy period in plaster or with pins and plates inserted and where there is significant residual disability by way of ankle instability, severely limited arbitive to more the method.
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residual disability by way of ankle instability, severely
limited ability to walk etc. The position within the
bracket will, in part, be determined by, <i>e.g.</i> a failed
arthrodesis, regular disturbance of sleep, unsightly
operational scarring and any need to wear special
footwear. $\pounds 42,000 - \pounds 85,000$
(c) This would include fractures, ligamentous tears and
the like, giving rise to less serious disabilities such as
difficulty walking over uneven ground, awkwardness on
stairs, irritation from metal plates and residual scarring. £20,000 – £50,000 (d) Less serious, minor or undisplaced fractures, sprains
and ligamentous injuries. The position within the scale
will be determined by whether or not a complete
will be determined by whether or not a complete recovery has been made and if not whether there is
will be determined by whether or not a complete recovery has been made and if not whether there is any tendency for the ankle to give way, any scarring,
will be determined by whether or not a complete recovery has been made and if not whether there is any tendency for the ankle to give way, any scarring, aching or discomfort, or the possibility of later
will be determined by whether or not a complete recovery has been made and if not whether there is any tendency for the ankle to give way, any scarring,

 (a) Where there has been severance of the tendon and peroneus longus muscle giving rise to cramp, swelling and restricted ankle movement necessitating the cessation of active sports. (b) This figure is appropriate for an injury resulting in complete division of the tendon, followed by a successful repair operation but leaving residual weakness, a limitation of ankle movements, a limp and residual scarring with further improvement unlikely. (c) Complete division of the tendon but with no significant functional disability. (d) Ankle turned resulting in damage to tendon and feeling of being unsure of ankle support. (a) Amputation of Both Feet (b) Amputation of One Foot (c) Serious foot injuries such as traumatic amputation of a 	
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(c) Complete division of the tendon but with no significant functional disability.£10,000 - £20,000(d) Ankle turned resulting in damage to tendon and feeling of being unsure of ankle support.£7,500 - £15,000O. Foot Injuries£170,000 - £340,000(a) Amputation of Both Feet£170,000 - £340,000(b) Amputation of One Foot£120,000 - £210,000	
functional disability. $\pounds 10,000 - \pounds 20,000$ (d) Ankle turned resulting in damage to tendon and feeling of being unsure of ankle support. $\pounds 7,500 - \pounds 15,000$ O. Foot Injuries $\pounds 170,000 - \pounds 340,000$ (a) Amputation of Both Feet $\pounds 120,000 - \pounds 340,000$ (b) Amputation of One Foot $\pounds 120,000 - \pounds 210,000$	
of being unsure of ankle support. £7,500 - £15,000 O. Foot Injuries (a) Amputation of Both Feet (b) Amputation of One Foot £120,000 - £210,000	
(a) Amputation of Both Feet £170,000 - £340,000 (b) Amputation of One Foot £120,000 - £210,000	
(b) Amputation of One Foot £120,000 – £210,000	
(c) Serious foot injuries such as traumatic amputation of a	
forefoot when its effect was to exacerbate a pre- existing back problem and where there was a significant risk of the need for complete amputation. Similarly an injury resulting in the loss of a substantial portion of the heel with limited mobility. (d) This level of award is suitable for severe injuries, such	
as where there have been fractures to both heels or feet with substantially restricted mobility or considerable or permanent pain in both feet. This bracket is also suitable to unusually severe injuries to a single foot which have resulted in heel fusion, osteoporosis, ulceration or other disability preventing the wearing of ordinary shoes. £65,000 – £128,000	
(e) Towards the top end of this bracket would be the injury resulting in grievous burns to both feet requiring several operations but nevertheless leaving disfiguring scars and persisting irritation.	
Lower in the bracket are those injuries which are less severe but nevertheless result in fusion of foot joints, continuing pain from traumatic arthritis, prolonged treatment and the future risk of osteoarthritis. £42,000 – £85,000	
 (f) This bracket is appropriate for displaced metatarsal fractures resulting in permanent deformity and continuing symptoms. £20,000 – £40,000 	

(g) This level of award applies to the relatively modest injuries such as metatarsal fractures, ruptured	
ligaments, puncture wounds and the like.	To £22,000
Relevant factors will be:	
(a) Nature of original injury	
(b) Treatment required	
(c) Duration of symptoms	
(d) Effect on the Plaintiff	
(e) Any ongoing problems	
P. Toe Injuries	
(a) Amputation of all Toes	£35,000 - £70,000
The position in the bracket will be determined by the extent of loss of the forefoot, and residual effects on mobility.	
(b) Amputation of Great Toe	£25,000 – £42,000
(c) This is the appropriate bracket for severe crush injuries, falling short of the need for amputation or necessitating only partial amputation. It also includes bursting wounds and injuries resulting in severe damage and in any event producing continuing significant symptoms.	£20,000 – £35,000
(d) This bracket will apply to serious fractures of the great	
toe or to crush and multiple fractures of any toes.	
Permanent disability by way of discomfort, pain or	
sensitive scarring should be present to justify an award	
within this bracket. A number of unsuccessful	
operations, stabbing pain, impaired gait and the like	
would place the award towards the top end of the	
bracket.	£14,000 – £35,000
(e) This level of award applies to modest injuries including	. ,
relatively straight-forward fractures or the exacerbation	
of a pre-existing degenerative condition.	To 15,000

8. FACIAL INJURIES	
The assessment of general damages for facial injuries is an extremely difficult task. Two elements complicate the award.	
First, while in most of the cases dealt with below the injuries described are skeletal, many of them will involve an element of disfigurement or at least cosmetic disability.	
Secondly, in cases where there is a cosmetic element the courts have invariably drawn a distinction between the awards of damages to males and females, the latter attracting the higher awards.	
The subject of burns is not dealt with separately because burns of any degree of severity tend to be so devastating as to be invariably at the upper ends of the brackets.	
In the guidance which follows some effort has been made to distinguish these cases but the above considerations must always be borne in mind. Where there is a cosmetic element care must be taken to remain broadly within the guidelines which are extracted from reported decisions always remembering the existence of a subjective element therein.	
A. Skeletal Injuries	
(a) Le Fort Fractures of frontal facial bones.	£28,500 – £50,000
(b) Multiple fractures of facial bones involving some facial deformity of a permanent nature.	£23,500 – £40,000
(c) Fracture of Nose	
 (i) Serious fractures requiring a number of operations and resulting in permanent damage to airways and / or facial deformity. 	£20,000 – £35,000
 (ii) Displaced where recovery complete but only after surgery 	To £14,000
(iii) Displaced fracture requiring no more than manipulation.	To £10,500
(iv) Simple undisplaced with full recovery.	To £10,500

(d) Fractures of Cheek-Bones	
(i) Serious fractures requiring surgery but with lasting	
consequences such as paraesthesia in the cheeks	
or the lips or some element of disfigurement.	£17,500 – £35,000
(ii) Simple fracture of cheek-bones for which some	
reconstructive surgery is necessary but from which	
there is a complete recovery with no or only minimal cosmetic effects.	To 14,500
(iii) Simple fracture of cheek-bones for which no	10 14,000
surgery is required and a complete recovery is	
achieved.	To £11,000
(e) Fractures of Jaws	
(i) Very serious fractures followed by prolonged	
treatment and permanent consequences, including	
severe pain, restriction in eating, paraesthesia and /	
or the risk of arthritis in the joints.	£28,000 – £58,000
(ii) Serious fracture with permanent consequences	
such as difficulty in opening the mouth or with	
eating or where there is paraesthesia in the area of the jaw.	£20,000 – £35,000
(iii) Simple fracture requiring immobilisation but from	220,000 - 233,000
which recovery is complete.	To £14,000
(f) Damage to Teeth	
In these cases there will generally have been a course	
of dental treatment. The amounts awarded will vary as	
to the extent and discomfort of such treatment. Costs	
incurred to the date of trial will, of course, be special	
damage but it will often be necessary to award a	
capital sum in respect of the cost of future dental treatment.	
(i) Loss of or Serious Damage to Several Front Teeth	£11,500 – £28,500
(ii) Loss of Two Front Teeth	To £17,000
(iii) Loss of One Front Tooth	To £9,000
(iv) Loss of or Damage to Back Teeth: per tooth	To £3,000
B. Facial Disfigurement	
This is an extremely difficult area for generalisation.	
In this class of case the distinction between male and female and the subjective approach are of particular significance:	

(a) Females	
(i) Very severe facial scarring. Factors to be taken into	
account: - age, cosmetic deficit and psychological	
reaction.	£75,000 – £225,000
(ii) Less severe scarring where the disfigurement is still	
substantial and where there is a significant	
psychological reaction.	£30,000 – £75,000
(iii) Significant scarring where the worst effects have	
been or will be reduced by plastic surgery leaving	
some cosmetic disability and where the	
psychological reaction is not great or having been	
considerable at the outset has diminished to	
relatively minor proportions.	£28,000 – £75,000
(iv) Some scarring but not of great significance, either	
because there is but one scar which can be	
camouflaged or because although there are a large	
number of very small scars the overall effect is to	
mar but not markedly affect the appearance and	
where the reaction is no more than that of an	
ordinary sensitive young woman.	To £30,000
(v) Trivial Scarring	£1,000 – £6,000
In these cases the effect is minor only.	
(b) Males	
(i) Particularly severe facial scars especially in males	
under 30, where there is permanent disfigurement	
even after plastic surgery and a considerable	
element of psychological reaction.	£60,000 – £180,000
(ii) Severe facial scarring leaving moderate to severe	
permanent disfigurement.	£30,000 – £75,000
(iii) Significant but not severe scars which will remain	
visible at conversational distances.	To £32,000
(iv) Relatively minor scarring which is not particularly	
prominent except on close inspection.	To £15,000
(v) Trivial Scarring	£1,000 – £6,000
In these cases the effect is minor only.	

9. SCARRING TO OTHER PARTS OF THE BODY	
This is an area in which it is not possible to offer much useful guidance. The principles are the same as those applied to cases of facial disfigurement and the brackets are broadly the same. It should be remembered that many of the physical injuries already described involve some element of disfigurement and that element is taken into account in suggesting the appropriate bracket. There remain some cases where the element of disfigurement is predominant in the assessment of damages. Where the scarring is not to the face or is not usually visible then the awards will tend to be lower than those for facial or readily visible disfigurement.	
The effects of burns will normally be regarded as more serious since they tend to cause a greater degree of pain and lead to greater disfigurement.	

10. DAMAGE TO HAIR	
(a) Damage to hair in consequence of permanent waving, tinting or the like, where the effects are tingling or "burning" of the scalp causing dry, brittle hair, which breaks off and / or falls out leading to distress, depression, embarrassment and loss of confidence, as well as inhibiting social life. In the more serious cases thinning continues and the prospects of regrowth are poor or there has been total loss of areas of hair and	
regrowth is slow. Where damage to the scalp and hair is severe and unsightly damages may be up to £75,000.	To £28,000
(b) Less serious versions of the above where symptoms are fewer or of a minor character; also, cases where the hair has been pulled out leaving bald patches. The level of the award will depend on the length of time taken before regrowth occurs.	To £21,000

11. DERMATITIS	
(a) Gross cases causing pain and discomfort, and likely to	
continue, affecting work severely.	£35,000 – £70,000
(b) Rash which covers other parts of body and lasts more	
than 3 years and may continue.	£22,000 – £42,000
(c) Primary Irritant rash on hands which clears up or is	
likely to clear up in 2 / 3 years.	£10,000 – £20,000
(d) Allergic rash as above.	£14,000 – £28,500
(e) A rash which clears up in a matter of months. (Only	
those whose regular employment is affected by the	
condition will achieve awards at the higher end of the	
scale. A minor non-recurrent, non-itchy rash with no	
employment issues up to a maximum of £2,500).	Up to £14,000