

# At Your Service

## 2006 / 2007 Directory

Connecting you to our services and other contact points



Department of  
**Agriculture and  
Rural Development**

[www.dardni.gov.uk](http://www.dardni.gov.uk)

## Your Local Contact Numbers

	Telephone number / e-mail
Accountant	
Bank Manager	
Doctor	
Electricity	
Police	
Social Security Office	
Rural Connect Adviser - DARD	
Water Service	

## Foreword

I commend this 2006/2007 edition of the 'At Your Service' booklet to farmers and farm families and to others associated with the agri-food industry.

It provides up to date contact points for the Department of Agriculture and Rural Development (DARD) and other Government and Public support bodies and complements the DARD and RuralNI internet sites to help you access the information and support you are looking for.

There are challenges in the year ahead. Difficult decisions on how to deal with the Nitrates Directive, the new Single Farm Payment regime, meeting the needs of a competitive market place and the impact of a new Rural Development Programme. DARD staff are available to help you meet these challenges and opportunities.

We are committed to providing you with the best service and have started to develop the new DARD Direct project where services will be coordinated and enquiries resolved at first point of contact. This will be piloted at one DARD Office site this year and then rolled out across the country.

And if you are having problems in finding the information or contacts you need please feel free to contact our Rural Connect staff, based in your local DARD office and they will help you 'connect' to the appropriate service and support.

**Pat Toal**  
**Permanent Secretary**  
**Department of Agriculture and Rural Development**

## What is Rural Connect?

Rural Connect is the Department of Agriculture and Rural Development's (DARD) signposting service to help farmers and farm families identify funding and support and to provide information.

Rural Connect Advisers work to identify and meet the development needs of farmers and members of farm families linked to the strengthening of the rural economy and the development of the rural area.

Rural Connect aims to provide points of contact for those wishing to access DARD's services as detailed in this booklet. Our main emphasis is to direct farmers and farm families to the education, rural development, rural payments and environmental aspects of DARD's services. We have also included useful contact points for other groups and other Government Department services to complement the information available from DARD.

Farm family members, as individuals or groups, who wish to explore rural development opportunities should also contact their local Rural Connect Adviser who can discuss their idea or project and give advice on possible support.

Contact your Rural Connect Adviser at your local DARD office below.

Centre	Direct telephone number (028)
Antrim/Derry/Londonderry <ul style="list-style-type: none"><li>- Ballymena</li><li>- Ballymoney</li><li>- Magherafelt</li></ul>	2566 5722 2766 0111 7930 2101
Down/Armagh <ul style="list-style-type: none"><li>- Downpatrick</li><li>- Newry</li><li>- Armagh</li></ul>	4461 8082 3025 5912 3751 5622
Tyrone/Fermanagh <ul style="list-style-type: none"><li>- Omagh</li><li>- Dungannon</li><li>- Enniskillen</li></ul>	8225 3405 8775 4786 6634 3101 6634 3102

You may also contact Rural Connect via the e-mail on:

E-mail: [rural.connect@dardni.gov.uk](mailto:rural.connect@dardni.gov.uk)

## Other Information Points

DARD Rural Portal Website Address:  
[www.ruralni.gov.uk](http://www.ruralni.gov.uk)

RuralNI is the gateway to electronic information and services for Northern Ireland farmers and contains up to date information and services on such topics as livestock, grants and subsidies, APHIS Online, education, rural development and business as well as weather updates, taxing your vehicle and advice on social security to name but a few.

DARD Website Address: [www.dardni.gov.uk](http://www.dardni.gov.uk)  
DARD Helpline: (028) 9052 4999  
DARD Freephone Fraudline: 0808 100 2716  
DARD Textphone: (028) 9052 4420

The Department has a textphone service to improve communication with those who have hearing impairment.

## Ministerial Correspondence

The Private Office provides the point of contact for the Parliamentary Under Secretary of State with responsibility for Agriculture and Rural Development.

## Contact

Private Office  
Room 636  
Dundonald House  
Upper Newtownards Road  
BELFAST  
BT4 3SB  
Tel: (028) 9052 4610  
Fax: (028) 9052 4813

## Online NI

For all information on Government Departments please visit:

[www.onlineni.net](http://www.onlineni.net)

## Comments/Complaints

If you are unhappy with the quality of our service, including something we have done or something we have not done, please let us know. We will endeavour to acknowledge all written complaints within three working days and provide a full response to both verbal and written complaints within fifteen working days of receipt.

If it is not possible to provide a full response to you within fifteen working days, we will let you know why and tell you when you can expect a full response.

### How to make a complaint?

Our complaint procedure is easy to use and you can make a complaint in person, by letter, by facsimile, by e-mail, by telephone or by text-phone. If you have a complaint you should:

1. Contact the officer, with whom you were dealing with, or the local office manager.
2. If you are not happy with their response write to the senior manager responsible.

You can get more information about how to complain from 'Our Complaints Procedure' leaflet. You can get this leaflet from any of our offices or from the 'Complaints Procedure' section of our website at [www.dardni.gov.uk](http://www.dardni.gov.uk) from June 2006.



## Contact

Department of Agriculture and Rural Development  
Headquarters  
Dundonald House  
Upper Newtownards Rd  
BELFAST  
BT4 3SB

Tel: (028) 9052 0100  
Helpline: (028) 9052 4999  
Textphone: (028) 9052 4420  
(Can only be dialled from another text-phone)  
Fax: (028) 9052 5015

E-mail: [dardhelpline@dardni.gov.uk](mailto:dardhelpline@dardni.gov.uk)  
Website: [www.dardni.gov.uk](http://www.dardni.gov.uk)

## Freedom of Information

The Freedom of Information Act 2000 came into force on 1 January 2005. The introduction of the Act is intended to promote a culture of openness and accountability within all public bodies. Additionally it will provide people with a general right to access all types of recorded information held by DARD and other public bodies.

### Further information, including how to submit an information request, can be obtained from:

Information Management Branch  
Room 507  
Dundonald House  
Upper Newtownards Road  
Belfast BT4 3SB  
Tel: (028) 9052 4199  
Fax: (028) 9052 4196  
E-mail:  
[dard.informationmanager@dardni.gov.uk](mailto:dard.informationmanager@dardni.gov.uk)  
Website: [www.dardni.gov.uk](http://www.dardni.gov.uk)



## **At Your Service**

This booklet provides a guide to the key services available from the Department of Agriculture and Rural Development (DARD), as well as from other government departments, local government and other organisations that are useful to farmers and farm families.

## **How to use this booklet**

This booklet has been divided into four main sections:

Section 1: Agriculture

Section 2: Other Government Department Services

Section 3: Local Government Services and Agencies

Section 4: Services from Other Organisations

Section 1, Agriculture, has been divided into five main sections with specific subjects. The remaining sections are indexed with a list of contents at the front.

Should you have difficulty locating the information you require simply look at the Key Word Search on Page 173, which has been included to help you to reference a particular topic of interest.

We hope that you find this booklet useful, however, should you have any difficulty accessing a particular service or contact, you may wish to use the Rural Connect service

which is offered through your local DARD Rural Connect Adviser who will be happy to help you.

The information contained in this booklet is correct at date of publication. The information will also be available on the DARD website on [www.dardni.gov.uk](http://www.dardni.gov.uk)

Whilst details of new schemes and services will continue to be announced in the local press, you are strongly advised to check that the information you have is the most recent by contacting the relevant branch or division.

Please note that we would welcome comments about this booklet, and its usefulness, so that it may be improved in future editions – contact Rural Connect on:

Rural Connect  
Room 562  
Dundonald House  
Upper Newtownards Road  
BELFAST  
BT4 3SB  
Tel: (028) 9052 4406  
Fax: (028) 9076 5335  
E-mail: [rural.connect@dardni.gov.uk](mailto:rural.connect@dardni.gov.uk)



# **Section 1 - AGRICULTURE**

<b>Agriculture</b>	<b>Page No</b>
• <b>Farming and Food Business Development</b> . . . . .	16
Local DARD Offices – Development Service . . . . .	16
Supply Chain Awareness Programme . . . . .	19
Organic Farming . . . . .	21
Diversification . . . . .	22
Rivers Agency . . . . .	24
Fisheries Division . . . . .	27
• <b>Learning and Education</b> . . . . .	29
Courses and Training . . . . .	29
Student Finance . . . . .	32
Focus Farms . . . . .	34
Research . . . . .	36
• <b>Grants and Funding</b> . . . . .	39
Single Farm Payment/Subsidies . . . . .	39
Agri-environment Schemes . . . . .	44
Diversification/Reskilling Funding . . . . .	47
Farm Nutrient Management Scheme . . . . .	50
ICT (Information and Communication Technology) Scheme . . . . .	52
New Entrants Scheme . . . . .	54
Forestry Schemes . . . . .	55
Rural Development Programme . . . . .	59

- **Animal Health and Welfare** .....62
  - Local DARD Offices – Veterinary Service .....62
  - APHIS Online .....65
- **Regulations and Guidance** .....67
  - Cross-Compliance .....67
  - Nitrates Directive .....71
  - Legislative Inspections -  
covering Animal Feeds, Arable Crops,  
Eggs, Fertilisers, Horticulture, Meat and  
Milk Hygiene .....73
  - Cereal and Herbage Seed Certification .....76
  - Pesticides Control .....76
  - Agricultural Wages .....77
  - Reclaiming Uncultivated Land .....78
  - Infilling Land .....79

# Farming and Food Business Development

## Local DARD Offices - Development Service

The Development Service is managed from Greenmount Campus, College of Agriculture, Food and Rural Enterprise (CAFRE) but with locally based Development Advisers covering all enterprises such as beef, sheep, dairy, pigs, crops, horticulture and organic farming. Some 39 Development Advisers are based in 12 local DARD Offices (see contact details below).

They provide support in a wide range of technical and business areas, and are keen to assist in preparing a development plan for the farm business and people involved in the business.

Greenmount based business management specialists and technologists, provide back-up to Development Advisers. They also have a key role in technology transfer including the adoption of appropriate technology on commercial units.

You can contact local Development Advisers in person at your local DARD Office, by phone at the numbers below or you can get further information from Greenmount Campus Tel: (028) 9442 6666, or via the internet sites [www.ruralni.gov.uk](http://www.ruralni.gov.uk) or [www.cafre.ac.uk](http://www.cafre.ac.uk)



## **Co Antrim**

Greenmount Campus  
22 Greenmount Road  
ANTRIM  
BT41 4PU  
Tel: (028) 9442 6666  
Fax: (028) 9442 6777

Crown Buildings  
John Street  
BALLYMONEY  
BT53 6DS  
Tel: (028) 2766 0160  
Fax: (028) 2766 0103

50-56 The Square  
BALLYCLARE  
BT39 9BB  
Tel: (028) 9332 2399  
Fax: (028) 9335 4218

## **Co Down**

Rathkeltair House  
Market Street  
DOWNPATRICK  
BT30 6LZ  
Tel: (028) 4461 2211  
Fax: (028) 4461 8226

Glenree House  
Unit 2, Springhill Road  
Carnbane Industrial Estate  
NEWRY  
BT35 6EF  
Tel: (028) 3025 5990  
Fax: (028) 3025 5926

2b Portaferry Road  
NEWTOWNARDS  
BT23 3NT  
Tel: (028) 9181 3570  
Fax: (028) 9182 2106

**Co Armagh**

2 Newry Road  
ARMAGH  
BT60 1EN  
Tel: (028) 3751 5659  
Fax: (028) 3751 5611

**Co Derry/Londonderry**

4-6 Killane Road  
LIMAVADY  
BT49 0DN  
Tel: (028) 7776 2521  
Fax: (028) 7776 8075

31 Station Road  
MAGHERAFELT  
BT45 5DN  
Tel: (028) 7930 2112  
Fax: (028) 7930 2067

**Co Fermanagh**

Enniskillen Campus  
Levagh  
ENNISKILLEN  
BT74 4GF  
Tel: (028) 6634 4800  
Fax: (028) 6634 4888

**Co Tyrone**

Sperrin House  
Sedan Avenue  
OMAGH  
BT79 7AQ  
Tel: (028) 8225 1020  
Fax: (028) 8225 3500

Crown Buildings  
Thomas Street  
DUNGANNON  
BT70 1HR  
Tel: (028) 8775 4777  
Fax: (028) 8775 4888

## Supply Chain Awareness Programme

The Supply Chain Awareness Programme addresses the barriers to an open and cohesive agri-food supply chain in Northern Ireland. The programme aims to improve communication between local producers, processors and multiple retailers. This in turn will assist all of the businesses involved to share knowledge, understand each other's problems and develop solutions.

### An opportunity to:

- get inside your customers' businesses and find out how they see and treat your product;
- open and improve more channels of communication with your customers;
- explore the implications of current and future trends within your market;
- get inside the mind of your ultimate customer – the consumer;
- identify the various benefits and methods of working with your supply chain partners;
- explore the costs incurred and value added along your supply chain;
- network, share and benchmark with other producers.

The programme is broken down into three areas as outlined below:

Walk your sector supply chain

**1 day of visits**

Beyond the farm gate: insights  
into trends affecting you

**1½ day workshop**

In depth focus: supply chain issues  
shaping your sector

**1½ day workshop**

**To book and find out dates for your region contact:**

Supply Chain Development Branch

Room 516c

Dundonald House

Upper Newtownards Road

Belfast

BT4 3SB

Tel: (028) 9052 4808

Website: [www.ruralni.gov.uk](http://www.ruralni.gov.uk)

E-mail: [arron.wright@dardni.gov.uk](mailto:arron.wright@dardni.gov.uk)

## Organic Farming

Organic farming is a systems-based form of production designed to produce food of optimum quality and quantity using sustainable management practices, which minimise damage to the environment and wildlife.

Organic farming methods are highly compatible with changes needed to meet the challenges of decoupling, Single Farm Payments, the Nitrates Directive and Cross-Compliance.

Organic Development Advisers of the College of Agriculture, Food and Rural Enterprise (CAFRE), offer a FREE Organic Conversion Information Service as well as education, training, development and benchmarking services to prospective, in-conversion and full symbol organic producers.

CAFRE also offers an 'Introduction to Organic Production' 2-day course several times a year. It is suitable for farmers and growers who have a limited knowledge of organic production methods, and who are considering converting to organic production.

### Organic Farming Scheme

The Organic Farming Scheme provides payments to farmers converting land to organic production.

### Contact for more information:

Name: Adrian Saunders  
Tel: (028) 9442 6765  
E-mail: [adrian.saunders@dardni.gov.uk](mailto:adrian.saunders@dardni.gov.uk)  
Website: [www.ruralni.gov.uk/bussys/organic/](http://www.ruralni.gov.uk/bussys/organic/)

## Diversification

Diversification is a way of branching out from traditional farming activities and taking on a new income-generating enterprise. Examples include:

- Services, manufacturing and crafts;
- Tourism and leisure;
- Specialist crops and livestock;
- Adding value to farm produce.

Farmers and members of the farm family can all be involved in diversification projects.

### What help is available?

Rural Connect Advisers are available to help farm businesses develop an idea, which can contribute to the sustainability of the farm family. This is done through business planning and training. This training is through the Diversification Challenge Programme delivered by the College of Agriculture, Food and Rural Enterprise (CAFRE). Rural Connect Advisers also encourage farm families to participate in rural development initiatives and can help identify sources of funding.

Contact your Rural Connect Adviser at your local DARD office below.

Centre	Direct telephone number (028)
Antrim/Derry/Londonderry - Ballymena - Ballymoney - Magherafelt	2566 5722 2766 0111 7930 2101
Down/Armagh - Downpatrick - Newry - Armagh	4461 8082 3025 5912 3751 5622
Tyrone/Fermanagh - Omagh - Dungannon - Enniskillen	8225 3405 8775 4786 6634 3101 6634 3102

You may also contact Rural Connect on:

E-mail: [rural.connect@dardni.gov.uk](mailto:rural.connect@dardni.gov.uk)  
Website: [www.dardni.gov.uk](http://www.dardni.gov.uk)

## **Rivers Agency**

The Rivers Agency provides flood defences, and maintains designated watercourses to alleviate flooding and assist land drainage. It also provides an emergency response in situations where lives or property are at risk of flooding from open or culverted rivers. The area offices will take calls outside normal working hours and will arrange the appropriate inspections and actions.

### **Headquarters**

Rivers Agency

Department of Agriculture and Rural Development

Hydebank

4 Hospital Road

BELFAST

BT8 8JP

Tel: (028) 9025 3355

Fax: (028) 9025 3455



Area Office	Areas Covered	Contact Details
Armagh	Armagh, Banbridge, Craigavon (west), Dungannon and Newry and Mourne	44 Seagoe Industrial Estate CRAIGAVON Co Armagh BT63 5QE Tel: (028) 3839 9111 Fax: (028) 3839 9113
Ballinamallard	Fermanagh	Riversdale Ballinamallard ENNISKILLEN Co Fermanagh BT94 2NA Tel: (028) 6638 8529 Fax: (028) 6638 8972
Coleraine	Ballymoney, Coleraine, Derry/Londonderry, Limavady and Moyle	37 Castleroe Road COLERAINE Co Derry/Londonderry BT51 3RL Tel: (028) 7034 2357 Fax: (028) 7032 0628
Lisburn (Eastern Region)	Antrim, Ards, Ballymena, Belfast, Carrickfergus, Castlereagh, Craigavon (east), Larne, Lisburn, Down and Newtownabbey	Regional Office Ravarnet House Altona Road LISBURN Co Antrim BT27 5QB Tel: (028) 9260 6100 Fax: (028) 9260 6111

Omagh  
(Western  
Region)

Cookstown,  
Magherafelt,  
Omagh and  
Strabane

Regional Office  
Woodside Avenue  
Gortin Road  
OMAGH  
Co Tyrone  
BT79 7BS  
Tel: (028) 8225 4900  
Fax: (028) 8225 4901

Plant Unit

44 Seagoe Industrial  
Estate  
CRAIGAVON  
Co Armagh  
BT63 5QE  
Tel: (028) 3839 9100  
Fax: (028) 3839 9112

You may also contact the HELPLINE on (028) 9052 4999 if you are unsure as to which office to contact.

## **Fisheries Division**

Fisheries Division is responsible for the supervision and protection of sea fisheries, licensing of aquaculture, fish health, the administration of fisheries grant projects and supporting the Foyle, Carlingford and Irish Lights Commission (FCILC).

### **Fisheries Division**

Department of Agriculture and Rural Development  
Annexe 5  
Castle Grounds  
Stormont Estate  
BELFAST BT4 3PW  
Website: [www.dardni.gov.uk](http://www.dardni.gov.uk)

### **Aquaculture Licensing and Fish Health Policy Enquiries:**

Lynne Gardiner  
Tel: (028) 9052 2424  
Fax: (028) 9052 3121  
E-mail: [lynne.gardiner@dardni.gov.uk](mailto:lynne.gardiner@dardni.gov.uk)

### **Grants Enquiries:**

Michael McKillen  
Tel: (028) 9052 0715  
Fax: (028) 9052 3121  
E-mail: [michael.mckillen@dardni.gov.uk](mailto:michael.mckillen@dardni.gov.uk)

**Sea Fisheries Inspectorate:**

Stephen McComiskey

Tel: (028) 9052 2368

Fax: (028) 9052 2394

E-mail: [stephen.mccomiskey@dardni.gov.uk](mailto:stephen.mccomiskey@dardni.gov.uk)

**Aquaculture and Fish Health Inspectorate:**

Brian Daly

Tel: (028) 9052 3116

Fax: (028) 9052 2394

E-mail: [brian.daly@dardni.gov.uk](mailto:brian.daly@dardni.gov.uk)

**Sea Fishing Vessel Licensing:**

Jonathan Campbell

Tel: (028) 9052 2911

Fax: (028) 9052 2394

E-mail: [jonathan.campbell@dardni.gov.uk](mailto:jonathan.campbell@dardni.gov.uk)

# Learning and Education

## Courses and Training



The College of Agriculture, Food and Rural Enterprise (CAFRE) provides an extensive range of full-time and part-time people development programmes that develop the technical, business and management skills needed by those employed in or entering the agriculture, horticulture, food, equine and related sectors.

Programmes are delivered in modern and unique facilities that reflect best industry practices and set a high standard for the delivery of education and training programmes.

### Examples of full-time and part-time courses include:

**Agriculture** – Higher National Diploma/Certificate, National Diploma, National Certificate, NVQ Level 2 & 3, Multiskilling

**Land based Engineering and Technology** – National Diploma, NVQ Level 2 & 3

**Agricultural Technology** – Honours Degree (in conjunction with QUB)

**Communication** – Masters, Postgraduate Certificate/Diploma, Graduate Certificate

**Equine Studies** – Honours Degree, Foundation Degree/Certificate in Higher Education, National Diploma/Certificate, First Diploma

**Food Nutrition and Health** – Foundation Degree/Certificate in Higher Education, National Diploma/Certificate/Award, First Diploma

**Food Technology** – Honours Degree, National Diploma/Certificate/Award, First Diploma

**Food Supply Management** – Honours Degree

**Food Studies** – Foundation Degree/Certificate in Higher Education

**Food Product Innovation** – Foundation Degree/Certificate in Higher Education

**Food Manufacture** – Foundation Degree/Certificate in Higher Education

**Horticulture** – Foundation Degree, Certificate of Higher Education, National Diploma/Certificate/Award, First Diploma

**Sportsturf** – Advanced National Certificate, NVQ Level 2 & 3

**Floristry** – National Certificate/Award

**Packaging Technology** – Diploma, Certificate, Award

**Rural and Countryside Management** – Foundation Degree/Certificate in Higher Education

**Environmental** – NVQ Level 2

**Veterinary Nursing** – NVQ Level 2 & 3

**Examples of programmes specifically designed to support those working in the industry include:**

### **Challenge Programmes:**

Animal Health Challenge for cattle and sheep farmers

Dairy Herd Fertility Challenge

Grass Challenge for cattle and sheep farmers

Grass Challenge for dairy farmers

Mushroom Challenge

Pig Challenge

Potatoes Challenge

Packaging Challenge for food businesses

### **Benchmarking:**

Benchmarking is comparing your farm business performance to other similar types of farm.

## Short training courses:

The College offers a comprehensive range of short courses to meet the specific training needs of the various sectors of the agri-food industry.

More details are available on the CAFRE website:  
[www.cafre.ac.uk](http://www.cafre.ac.uk)

**For more information on any of the College's programmes please contact one of the campuses:**

Enniskillen Campus

Levaghy

ENNISKILLEN BT74 4GF

Tel: (028) 6634 4853 Fax: (028) 6634 4888

If dialling from Rol: (048) 6634 4853

Greenmount Campus

22 Greenmount Road

ANTRIM BT41 4PU

Tel: (028) 9442 6601 Fax: (028) 9442 6606

If dialling from Rol: (048) 9442 6601

Loughry Campus

COOKSTOWN BT80 9AA

Tel: (028) 8676 8101 Fax: (028) 8676 1043

If dialling from Rol: (048) 8676 8101

Textphone: (028) 9052 4420

Website: [www.cafre.ac.uk](http://www.cafre.ac.uk)

E-mail: [enquiries@cafre.ac.uk](mailto:enquiries@cafre.ac.uk)

## Student Finance

Education and Finance Branch is responsible for the administration of financial support to students studying either Further or Higher Education courses within the College of Agriculture, Food and Rural Enterprise (CAFRE) and a range of Postgraduate courses, dependant on meeting eligibility criteria.

### What Financial Help is available? (For Academic Year 2006/07)

#### Further Education:

- **Tuition fees** for full-time students on further education courses at CAFRE will be paid in full.
- An income assessed **Living Expenses Grant** is available to students living in Northern Ireland.

#### Higher Education:

- Income assessed support towards the cost of **Tuition fees**.
- An income assessed **Higher Education Bursary** up to a maximum of £2000 is available for students from low-income families.
- An income assessed **Student Loan** is available to cover living expenses, repayable after leaving the course.



## Postgraduate Education:

Each year the Department of Agriculture and Rural Development (DARD) offers a limited number of postgraduate studentships. These are for either formal courses at postgraduate level or for a period of research leading to a higher degree from a United Kingdom or Republic of Ireland university. Funding is provided for full-time students only.

**Additional grants**, available to students in particular circumstances, include:

- Childcare Grant
- Parents' Learning Allowance
- Child Tax Credit from the Inland Revenue
- Adult Dependents' Grant
- Disabled Students' Allowances
- Care Leavers' Grant

**Further information, including a Financial Support Booklet and Application form, is available from:**

Education and Finance Branch  
Room 555  
Department of Agriculture and Rural Development  
Dundonald House  
Upper Newtownards Road  
BELFAST  
BT4 3SB  
Tel: (028) 9052 4710

## Focus Farms

Focus Farms offer groups of farmers the opportunity to visit and learn from other farmers who demonstrate good practice in their key areas. This is to encourage shared experiences and an exchange of knowledge. There are currently 78 Focus Farms across Northern Ireland with visits for everyone.

Farm Type	Number of Farms
Arable	4
Beef	23
Dairy	23
Diversification	6
Equine	3
Horticulture	3
Organic	3
Pigs	3
Poultry	2
Sheep	8

**To book visits contact the Focus Farm Centre at:**

### **Ai Services**

Ballycraigy  
671 Antrim Rd  
Newtownabbey  
Co Antrim  
BT36 4RL  
Tel: (028) 9084 0400  
Fax: (028) 9084 2640  
E-mail: [info@focusfarms.co.uk](mailto:info@focusfarms.co.uk)  
Website: [www.focusfarms.co.uk](http://www.focusfarms.co.uk)

The Focus Farm Programme is funded under the EU Programme for Peace and Reconciliation in Northern Ireland and the Border Region of Ireland. This is a distinctive EU Structural Funds programme, which aims to reinforce progress towards a peaceful and stable society and promote reconciliation. The Department of Agriculture and Rural Development (DARD) is the implementing body for the Focus Farms Programme.

## Research

The Agri-Food and Biosciences Institute (AFBI) aims to help develop the Northern Ireland agri-food industry through excellence in analytical and diagnostic services, research and technology transfer.

### **AFBI (Newforge)**

Newforge Lane

BELFAST

BT9 5PX

Tel: (028) 9025 5209 (Communications Director)

Fax: (028) 9025 5008

Website: [www.afbini.gov.uk](http://www.afbini.gov.uk)

Research, analytical services, teaching and advice in:

- crop and animal production and nutrition; food microbiology and chemistry; marine and freshwater fisheries, aquatic environments and the agri-environment interface;
- plant and environmental protection, plant molecular biology, ecology and land use;
- economics and management of agri-business, environment and rural development; statistical analysis and computing.

### **AFBI (Hillsborough)**

Large Park

HILLSBOROUGH

Co Down

BT26 6DR

Tel: (028) 9268 2484

Fax: (028) 9268 9594

Provides research information on:

- more efficient farming systems;
- improving farm animal welfare;
- enhancing the value of agricultural products;
- environmentally friendly methods of agricultural production.

### **AFBI (Loughgall)**

Manor House

Loughgall

ARMAGH

BT61 8JB

Tel: (028) 3889 2300

Fax: (028) 3889 2333

Undertakes research on mushrooms; apples; specialist horticultural production and plant protection; short rotation coppice for energy; agroforestry; grass breeding and potato breeding. Laboratory services are also provided in this area.

### **AFBI (Crossnacreevy)**

50 Houston Road

Crossnacreevy

Castlereagh

BELFAST

BT6 9SH

Tel: (028) 9054 8000

Fax: (028) 9054 8001

Provides technical information on the certification schemes for cereal and herbage seed. Also produces recommended variety lists for producers for such crops as cereals, grasses, potatoes and maize.

**AFBI (Stormont)**

Stoney Road

BELFAST

BT4 3SB

Tel: (028) 9052 5791

Fax: (028) 9052 5773

**AFBI (Omagh)**

43 Beltany Road

Coneywarren

OMAGH

BT78 5NF

Tel: (028) 8224 3337

Fax: (028) 8224 4228

Provides research and development, analytical and diagnostic services, specialist advice and tertiary education in veterinary sciences.

# Grants and Funding

## Single Farm Payment/Subsidies

From 1st January 2005, the Single Farm Payment Scheme replaced the existing livestock and arable farming subsidy schemes.

The administration of the Single Farm Payment/Subsidy schemes is the responsibility of the Grants and Subsidies organisation which has three main branches:

- a) Grants and Subsidies Inspection
- b) Grants and Subsidies Payments
- c) Grants and Subsidies Policy

### a) Grants and Subsidies Inspection Branch

Responsible for giving advice on claims and carrying out checks and field inspections.

Staff are based in six DARD Offices as well as various sub offices.

**Opening times:** The main offices are open for personal callers from 9.30am to 12.30pm and 1.00pm to 4.00pm, Monday to Friday. They can be contacted by telephone from 9.00am to 5.00pm. There are limited opening hours in the sub offices.

NB: In order to speed up your enquiry please have your Business Reference/Client Reference number available.

## Local DARD Offices - Grants and Subsidies Inspection

### Co Antrim

Kilpatrick House  
38-54 High Street  
BALLYMENA  
BT43 6DT

Tel: (028) 3751 5600  
Fax: (028) 2566 2838

### Co Armagh

2 Newry Road  
ARMAGH  
BT60 1EN

Tel: (028) 2566 2800  
Fax: (028) 3751 5611

### Co Down

Rathkeltair House  
Market Street  
DOWNPATRICK  
BT30 6LZ  
Tel: (028) 4461 2211  
Fax: (028) 4461 8226

### Co Fermanagh

Innishkeen House  
Killyhevlin  
ENNISKILLEN  
BT74 4EJ  
Tel: (028) 6632 5004  
Fax: (028) 6634 3000

### Co Derry/Londonderry

Crown Buildings  
Artillery Road  
COLERAINE  
BT79 7AQ  
Tel: (028) 7034 1111  
Fax: (028) 7034 1140

### Co Tyrone

Sperrin House  
Sedan Avenue  
OMAGH  
BT52 2AJ  
Tel: (028) 8225 1020  
Fax: (028) 8225 3500



## **b) Grants and Subsidies Payments Branch**

Responsible for the administration of the Integrated Administration and Control System (IACS) and processing claims and payments for direct support payments. These payments include the Single Farm Payment, Aid for Energy Crops, Protein Crop Premium, the Less Favoured Area Compensatory Allowance (LFACA) and the agri-environment schemes.

NB: In order to speed up your enquiry, please have your Business Reference/Client Reference number available.

### **Grants and Subsidies Payments Branch**

Department of Agriculture and Rural Development  
Orchard House  
40 Foyle Street  
DERRY/LONDONDERRY  
BT48 6AT  
Tel: (028) 7131 9900  
Fax: (028) 7131 9800  
Website: [www.dardni.gov.uk/grantsandsubsidies](http://www.dardni.gov.uk/grantsandsubsidies)

### **Single Farm Payment/IACS**

Room 218, Orchard House  
Tel: (028) 7131 9900  
E-mail: [gspd.sfps@dardni.gov.uk](mailto:gspd.sfps@dardni.gov.uk)

## Legacy Schemes

If you have a query relating to a claim under the previous subsidy schemes contact the appropriate number below.

### **Beef Special Premium**

Room 216, Orchard House

Tel: (028) 7131 9924

E-mail: [gspd.bsps@dardni.gov.uk](mailto:gspd.bsps@dardni.gov.uk)

### **Extensification Premium**

Room 217, Orchard House

Tel: (028) 7131 9914

E-mail: [gspd.eps@dardni.gov.uk](mailto:gspd.eps@dardni.gov.uk)

### **LFA Compensatory Allowances**

Room 217, Orchard House

Tel: (028) 7131 9947

E-mail: [gspd.lfa@dardni.gov.uk](mailto:gspd.lfa@dardni.gov.uk)

### **Sheep Annual Premium**

Room 216, Orchard House

Tel: (028) 7131 9979

E-mail: [gspd.saps@dardni.gov.uk](mailto:gspd.saps@dardni.gov.uk)

### **Sheep Quota**

Room 216, Orchard House

Tel: (028) 7131 9979

E-mail: [gspd.saps@dardni.gov.uk](mailto:gspd.saps@dardni.gov.uk)

### **Slaughter Premium/Veal Calf Slaughter Premium**

Room 216, Orchard House

Tel: (028) 7131 9901

E-mail: [gspd.sps@dardni.gov.uk](mailto:gspd.sps@dardni.gov.uk)

**Suckler Cow Premium**

Room 216, Orchard House

Tel: (028) 7129 9096

E-mail: [gspd.scps@dardni.gov.uk](mailto:gspd.scps@dardni.gov.uk)

**Suckler Cow Quota**

Room 216, Orchard House

Tel: (028) 7131 9885

E-mail: [gspd.scps@dardni.gov.uk](mailto:gspd.scps@dardni.gov.uk)

**Weather Aid**

Room 216, Orchard House

Tel: (028) 7129 9096

E-mail: [gspd.atas@dardni.gov.uk](mailto:gspd.atas@dardni.gov.uk)

**Bank Automated Clearing System (BACS)**

Room 9, Orchard House

Tel: (028) 7129 9074

**Appeals Branch**

Room 9, Orchard House

Tel: (028) 7129 9085

E-mail: [subs.appsec@dardni.gov.uk](mailto:subs.appsec@dardni.gov.uk)

## **c) Grants and Subsidies Policy Branch**

Responsible for all policy related matters including legislation.

### **Grants and Subsidies Policy Branch**

Department of Agriculture and Rural Development

Dundonald House

Upper Newtownards Road

BELFAST BT4 3SB

Tel: (028) 9052 4595

Fax: (028) 9052 4431

## **Agri-environment Schemes**

Agri-environment schemes aim to enhance biodiversity, landscape and heritage features on the farm. They are the main mechanism the Government uses to encourage farmers and landowners to adopt environmentally friendly practices and contribute to the delivery of the Northern Ireland Biodiversity Strategy.

There are two agri-environment schemes delivered by DARD, Countryside Management Branch:

- **Environmentally Sensitive Area Scheme (ESAS)**
- **Countryside Management Scheme (CMS)**

Participation is voluntary, offering an annual payment in return for integrating positive environmental management into farming practices. They apply to the whole farm, which means that the entire holding must be entered into the scheme.

ESAS and CMS agreements can last for 10 years, with an option to leave after 5 years and participants will be expected

to attend locally based scheme workshops. Payments range from £20/ha to over £500/ha and are dependant on farm size, the habitats and archaeological features that occur on the farm and the area/length of optional habitats agreed. In addition payment for enhancement works is available to meet conditions of the scheme and further enhance the farm.

The ESAS is open for applications all year round. Applications to CMS are usually restricted to a four-week period each year. Countryside Management staff, located in the local DARD offices below, are available to offer practical guidance on agri-environment schemes.

#### Belfast

Countryside Management Branch  
Annexe D  
Dundonald House  
Upper Newtownards Road  
BELFAST  
BT4 3SB  
Tel: (028) 9052 0922  
Fax: (028) 9052 0924

#### Co Antrim

Kilpatrick House  
38-54 High Street  
BALLYMENA  
BT43 6DT  
Tel: (028) 2566 2800  
Fax: (028) 2566 2838

#### Co Armagh

2 Newry Road  
ARMAGH  
BT60 1EN  
Tel: (028) 3751 5600  
Fax: (028) 3751 5661

Co Derry/  
Londonderry

31 Station Road  
MAGHERAFELT  
BT44 5DN  
Tel: (028) 7930 2066  
Fax: (028) 7930 2067

Co Down

Rathkeltair House  
Market Street  
DOWNPATRICK  
BT30 6LZ  
Tel: (028) 4461 8711  
Fax: (028) 4461 8226

Co Fermanagh

Inishkeen House  
Killyhevlin  
ENNISKILLEN  
BT74 4EJ  
Tel: (028) 6632 5004  
Fax: (028) 6634 3000

Co Tyrone

Sperrin House  
Sedan Avenue  
OMAGH  
BT79 7AQ  
Tel: (028) 8225 1020  
Fax: (028) 8225 3409

Loughry Campus  
College of Agriculture,  
Food and Rural Enterprise  
COOKSTOWN  
BT80 9AA  
Tel: (028) 8676 8101  
Fax: (028) 8676 1043

## Diversification/Reskilling Funding

The objective of this measure, called Obtaining Alternative Employment, is to assist farmers and members of farm families explore alternatives to mainstream production or full-time farming.

It will assist them to gain the skills necessary to secure off-farm employment or support for on-farm diversification. Financial assistance will be available for approved reskilling, barrier payments, and on-farm diversification.

These courses are being run in council areas and farmers/members of farm families should contact the promoters directly if they wish to avail of this training and financial assistance.

### Obtaining Alternative Employment

Council Areas Covered	Promoter	Contact Details
Antrim, Carrickfergus Lisburn and Newtownabbey	Laganside Rural Development Ltd	Mr Gregg Shannon Tel: (028) 9268 2066 Fax: (028) 9268 8107 E-mail: gshannon@ lrd-ltd.co.uk
Ards, Banbridge, Castlereagh, Down and North Down	Countryside Services Ltd	Ms Sharon Proctor Tel: (028) 8778 9770 Fax: (028) 8778 8200 E-mail: sharon.proctor @countryside services.com E-mail: info@country sideservices.com

Armagh and Craigavon	Laganside Rural Development Ltd	Mr Gregg Shannon Tel: (028) 9268 2066 Fax: (028) 9268 8107 E-mail: gshannon@ lrd-ltd.co.uk
Ballymena, Ballymoney, Larne and Moyle	Countryside Services Ltd	Ms Sharon Proctor Tel: (028) 8778 9770 Fax: (028) 8778 8200 E-mail: sharon.proctor @countryside services.com E-mail: info@country sideservices.com
Coleraine, Derry City and Limavady	Rural Area Partnership in Derry	Mr Philip O'Kane Tel: (028) 7133 7149 Fax: (028) 7133 7146 E-mail: will@rapidni.com
Cookstown and Dungannon	Family Farm Development Ltd	Mr Leslie Craig Tel: (028) 8076 1719 Fax: (028) 8076 1779 E-mail: familyfarm@ btconnect.com
Fermanagh	Fermanagh College	Mr Ciaran McManus Tel: (028) 6634 4309 Tel: (028) 6632 2072 Fax: (028) 6632 6357 E-mail: mcmanusc@ fermanaghcoll.ac.uk



Magherafelt	Countryside Services Ltd	Ms Sharon Proctor Tel: (028) 8778 9770 Fax: (028) 8778 8200 E-mail: sharon.proctor @countryside services.com E-mail: info@country sideservices.com
Newry and Mourne	Newry Institute	Miss Siobhan McManus Tel: (028) 3026 1071 Fax: (028) 3026 6556 E-mail: mcmanuss@ nkifhe.ac.uk
Omagh and Strabane	Family Farm Development Ltd	Mr Leslie Craig Tel: (028) 8076 1719 Fax: (028) 8076 1779 E-mail: familyfarm@ btconnect.com

For further information on this programme contact Rural Connect on:

Tel: (028) 9052 4406  
E-mail: rural.connect@dardni.gov.uk

The Obtaining Alternative Employment Programme is funded under the EU Programme for Peace and Reconciliation in Northern Ireland and the Border Region of Ireland. This is a distinctive EU Structural Funds Programme, which aims to reinforce progress towards a peaceful and stable society and promote reconciliation. The Department of Agriculture and Rural Development (DARD) is the Implementing Body for the Obtaining Alternative Employment Measure.

## Farm Nutrient Management Scheme

The aim of this Scheme is to provide financial assistance to farmers who are installing facilities to increase farm nutrient storage capacity for farm manures produced within the farm. This will assist compliance with Action Programme Measures to be implemented under the Nitrates Directive and with the recently introduced Control of Pollution (Silage, Slurry and Agricultural Fuel Oil) Regulations (Northern Ireland) 2003 (SSAFO Regulations).

The grant rate available was 60% on the first £85,000 of eligible expenditure for each agricultural business (i.e. maximum grant payable per farm business is £51,000).

If you have a query regarding your application you should contact your local DARD office:

### Local DARD Offices – Grants and Subsidies Inspection

#### Co Antrim

Kilpatrick House  
38-54 High Street  
BALLYMENA  
BT43 6DT  
Tel: (028) 2566 2800  
Fax: (028) 2566 2838

#### Co Armagh

2 Newry Road  
ARMAGH  
BT60 IEN  
Tel: (028) 3751 5600  
Fax: (028) 3751 5611

### **Co Down**

Rathkeltair House  
Market Street  
DOWNPATRICK  
BT30 6LZ  
Tel: (028) 4461 2211  
Fax: (028) 4461 8226

### **Co Derry/Londonderry**

Crown Buildings  
Artillery Road  
COLERAINE  
BT79 7AQ  
Tel: (028) 7034 1111  
Fax: (028) 7034 1140

### **Co Fermanagh**

Innishkeen House  
Killyhevlin  
ENNISKILLEN  
BT74 4EJ  
Tel: (028) 6632 5004  
Fax: (028) 6634 3000

### **Co Tyrone**

Sperrin House  
Sedan Avenue  
OMAGH  
BT52 2AJ  
Tel: (028) 8225 1020  
Fax: (028) 8225 3500

## ICT

# **‘Increasing Access to Information and Communication Technology’**

### **Aim and Eligibility**

The aim of this scheme is to promote the use of innovative Information and Communication Technology (ICT), which may benefit farmers and growers within the Northern Ireland agri-food industry, through the establishment of on-farm pilot projects.

The scheme is open to any farmer, farm family or farmers’ group engaged in agriculture within Northern Ireland. One application can be made per farm business.

A list of ICT applications has been drawn up through discussion with technically qualified IT personnel and the industry, for example:

- Data capture using Personal Digital Assistants;
- Precision Farming Systems;
- Process Control using mobile computing.

In addition any farmers or farmers’ group can make an application for an item of technology outside the suggested list, which they perceive to be particularly innovative, for consideration by the Department of Agriculture and Rural Development (DARD).

## Funding

Specific selection criteria will be used to select those farmers and businesses most suitable to demonstrate the ICT technology. The maximum level of funding for an individual project will depend on the numbers associated with the project, and it is anticipated that this will be in the range of £700-£1,000 per farmer. All approved ICT applications will be 100% funded and supplied by DARD to scheme participants. Farmers or growers engaged in a project will provide feedback to DARD on their experiences and how ICT technology has benefited them and their business. This scheme is open until September 2006.

For an application form and further details please contact:

Mrs Margaret Sangster,  
Vision Admin Unit,  
Greenmount Campus,  
College of Agriculture,  
Food and Rural Enterprise,  
22 Greenmount Road,  
Antrim  
BT41 4PU  
Tel: (028) 9442 6898  
Fax: (028) 9442 6777  
E-mail: [margaret.sangster@dardni.gov.uk](mailto:margaret.sangster@dardni.gov.uk)

## New Entrants Scheme

The New Entrants Scheme was introduced in Northern Ireland in June 2005. The Scheme provides aid to facilitate the establishment of young farmers (under 40 years of age) who possess adequate skills and competences and who are setting up as head of holding for the first time. It provides financial assistance up to a maximum of £17,000 in the form of an interest rate subsidy.

Applicants will be challenged to submit a business plan showing that the loan will be used for an agricultural purpose. Their plan should also generate new activities or add value to existing activities in their farm business. Scheme participants will be expected to negotiate the terms of their loan with their lending institution.

The Scheme will close on Thursday 5 June 2008 or when all available funds have been committed and the maximum period of interest subsidy will be five years. DARD will assist applicants in the preparation of the business plan and the personal development plan on request.

Application packs are available from:

Grants and Subsidies (Payments) Branch  
Orchard House  
40 Foyle Street  
Derry/Londonderry  
BT48 6AT  
Tel: (028) 7131 9900  
Website: [www.dardni.gov.uk](http://www.dardni.gov.uk)

For further information contact:

Philip Downey: (028) 7772 1819 or  
Colin Rea: (028) 9442 6609

## Forestry Schemes



The Forest Service is responsible for the management of large areas of forest to produce timber as well as to provide environmental, recreational and educational benefits. The Forest Service also supports the establishment and management of private woodlands through the Woodland Grant Scheme (WGS) and the Farm Woodland Premium Scheme (FWPS). Between 2000 and 2005 farmers and landowners have planted about 2,650 ha (6,600 acres) of new woodland under the WGS and FWPS. These Schemes give you an opportunity to diversify your farm, enhance the landscape, provide a habitat for wildlife, provide shelter and in the longer term produce timber.

### Woodland Grant Scheme (WGS)

The Woodland Grant Scheme will assist you in establishing your new woodland, providing assistance towards initial planting, while also providing assistance for existing woodland, to bring it back into active and sustainable management. Grant rates to establish new woodland vary depending on the species planted and range from £1,200/ha to £1,850/ha for enclosed land.

### Farm Woodland Premium Scheme (FWPS)

Provided you fulfil the requirements of the WGS you may also be eligible for the FWPS, which provides annual payments for newly established woodland, for 10 or 15 years to compensate for agricultural income foregone. The grant rate depends on the category of land and whether it falls inside or outside the Less Favoured Areas. Payment rates range from £60/ha/year to £300/ha/year.

## Challenge Fund for Short Rotation Coppice (SRC) Energy Crops

This Fund operates as a special grant within the WGS. Short Rotation Coppice (SRC) is a specialised form of forestry plantation and involves growing high yielding trees, in this case willow, at close spacing and harvested at regular intervals. The Challenge Fund is so called as it is competitive and applicants are required to bid for money they need to establish SRC for an energy end use. An application is judged in terms of its value for money in relation to the aims of the Challenge Fund and an assessment panel awards grants to those schemes that best meet the aims of the Challenge. The closing date for applications is the 31st July 2006.

Further information on these schemes can be obtained from the Forest Service.

### Headquarters

Private Woodlands and Plant Health Branch  
Room 23  
Department of Agriculture and Rural Development  
Dundonald House  
Upper Newtownards Road  
BELFAST  
BT4 3SB  
Tel: (028) 9076 5391  
Fax: (028) 9052 4380  
E-mail: shona.bell@dardni.gov.uk



## **Challenge Fund for Short Rotation Coppice Energy Crops**

Ben Searle  
Room 22  
Dundonald House  
Upper Newtownards Road  
BELFAST  
BT4 3SB  
Tel: (028) 9076 5311  
Fax: (028) 9052 4380  
Mobile: 07717 732365  
E-mail: [ben.searle@dardni.gov.uk](mailto:ben.searle@dardni.gov.uk)

## **Conventional Woodland**

### **Antrim and Derry/Londonderry**

David McMullan  
Room 22  
Dundonald House  
Upper Newtownards Road  
BELFAST  
BT4 3SB  
Tel: (028) 9052 5498  
Fax: (028) 9052 4380  
Mobile: 07833 668592  
E-mail: [david.mcmullan@dardni.gov.uk](mailto:david.mcmullan@dardni.gov.uk)

**Down**

Ralph Barron  
Belvoir Park Forest  
BELFAST  
BT78 7QT  
Tel: (028) 9064 7263  
Fax: (028) 9064 8772  
Mobile: 07799 866715  
E-mail: [ralph.barron@dardni.gov.uk](mailto:ralph.barron@dardni.gov.uk)

**Fermanagh, Tyrone and Armagh**

Catriona MacLennan  
District Forest Office  
Inishkeen House  
Killyhevlin  
ENNISKILLEN  
Co Fermanagh  
BT74 4EJ  
Tel: (028) 6632 5004  
Fax: (028) 6632 4753  
Mobile: 07833 668573  
E-mail: [catriona.maclennan@dardni.gov.uk](mailto:catriona.maclennan@dardni.gov.uk)

The website address is [www.forestserviceni.gov.uk](http://www.forestserviceni.gov.uk). The Private Woodlands section includes information booklets and application forms on all the schemes.

## Rural Development Programme (RDP)

Rural Development Division is responsible for the administration of the Rural Development Programme for Northern Ireland. The Programme, which runs from 2001-2006, aims to contribute to the economic, environmental, social and cultural well being of the rural community for the benefit of the whole community of Northern Ireland. General enquiries concerning the RDP should be directed to:

### **Rural Development Division Corporate Services**

Department of Agriculture and Rural Development  
Dundonald House  
Upper Newtownards Road  
BELFAST  
BT4 3SB  
Tel: (028) 9052 4886  
Fax: (028) 9052 4776  
Website: [www.rdpni.gov.uk](http://www.rdpni.gov.uk)

### **Key Programme Contacts**

#### **Programme for Building Sustainable Prosperity (PBSP)**

Vince McKevitt  
Glenree House  
Unit 2  
Springhill Road  
Carnbane Industrial Estate  
NEWRY  
BT35 6EF  
Tel: (028) 3025 3259  
Fax: (028) 3025 3255

**Leader+**

Natural Resource Rural Tourism Initiative (NRRTI)

Gareth Evans

ECOS Centre

Kernoghan's Lane

Broughshane Road

BALLYMENA

BT43 7QA

Tel: (028) 2563 3810

Fax: (028) 2564 3382

**Interreg IIIA**

Sean Nugent

21 Hospital Road

OMAGH

BT79 OAN

Tel: (028) 8225 5701

Fax: (028) 8225 1373

Rural Development Division has local offices based in Newry, Omagh and Ballymena. Contact details are:

**Rural Development South**

Glenree House

Unit 2

Springhill Road

Carnbane Industrial Estate

NEWRY

BT35 6EF

Tel: (028) 3025 3266

Fax: (028) 3025 3255

**Rural Development West**

21 Hospital Road  
OMAGH  
BT79 OAN  
Tel: (028) 8224 7727  
Fax: (028) 8225 1373

**Rural Development North**

ECOS Centre  
Kernaghan's Lane  
Broughshane Road  
BALLYMENA  
BT43 7QA  
Tel: (028) 2563 3800  
Fax: (028) 2564 3382

The Rural Development Division has a number of partners that assist with the implementation of the programme:

**Interreg IIIA Partnerships**

Leader+ Action Groups . . . . .	Page 128
Lough Neagh Strategic Fund . . . . .	Page 160
Rural Community Network . . . . .	Page 163
Rural Development Council . . . . .	Page 163

# Animal Health and Welfare

## Local DARD Offices - Veterinary Service

The Veterinary Service is responsible for animal health and welfare and veterinary aspects of public health. The Veterinary Service has several designated key areas of work which include:

- Brucellosis
- BSE
- Enforcement
- IRM (Identification, Registration and Movement)
- Meat Inspection
- Portal Inspection
- Scrapie
- Tuberculosis

The Divisional Veterinary Offices, located throughout Northern Ireland, can be contacted regarding any of these issues.

For veterinary diagnostic testing see Veterinary Sciences Division under Research, page 36.

### Veterinary Service Headquarters

Room 716

Department of Agriculture and Rural Development

Dundonald House

Upper Newtownards Road

BELFAST

BT4 3SB

Tel: (028) 9052 4580

Fax: (028) 9052 5012

Website: [www.dardni.gov.uk/vetservice](http://www.dardni.gov.uk/vetservice)

Rural portal: [www.ruralni.gov.uk](http://www.ruralni.gov.uk)

## Divisional Veterinary Offices

### Co Antrim

Kilpatrick House  
38-54 High Street  
BALLYMENA  
BT43 6DT  
Tel: (028) 2566 2862  
Fax: (028) 2566 2853

Crown Buildings  
Pound Street  
LARNE  
BT40 1SD  
Tel: (028) 2826 3222  
Fax: (028) 2826 3220

### Co Armagh

Mall West  
ARMAGH  
BT61 9AJ  
Tel: (028) 3752 9900  
Fax: (028) 3752 9911

### Co Down

Glenree House  
Unit 2, Springhill Road  
Carnbane Industrial Estate  
NEWRY  
BT35 6EF  
Tel: (028) 3025 3200  
Fax: (028) 3025 3222

9 Robert Street  
NEWTOWNARDS  
BT23 4DN  
Tel: (028) 9182 5825  
Fax: (028) 9181 3870

### Co Fermanagh

Inishkeen House  
Killyhevlin  
ENNISKILLEN  
BT74 4EJ  
Tel: (028) 6632 5004  
Fax: (028) 6634 3043

**Co Derry/Londonderry**

Crown Buildings  
Artillery Road  
COLERAINE  
BT52 2AJ  
Tel: (028) 7034 1111  
Fax: (028) 7034 1135

Crown Buildings  
Asylum Road  
DERRY/ LONDONDERRY  
BT48 7EB  
Tel: (028) 7131 9500  
Fax: (028) 7137 2489

**Co Tyrone**

Sperrin House  
Sedan Avenue  
OMAGH  
BT79 7AQ  
Tel: (028) 8225 1020  
Fax: (028) 8225 3400

Crown Buildings  
Thomas Street  
DUNGANNON  
BT70 1HR  
Tel: (028) 8775 4777  
Fax: (028) 8775 4888



## APHIS Online

The Department of Agriculture and Rural Development's (DARD) Animal and Public Health Information System (APHIS) records details of births, deaths, movements and testing results for all cattle in Northern Ireland.

APHIS Online, available through the Rural Portal ([www.ruralni.gov.uk](http://www.ruralni.gov.uk)) is one of DARD's most important electronic services.

APHIS Online allows:

- Farmers to,
  - Register births and deaths over the internet;
  - Download details of animals in their herd – including post mortem findings;
  - View individual animal details, including status,
  - Update end of year sheep inventory details.
- Private Vets to,
  - Download test allocations;
  - Upload finished test results.
- Tag manufacturers to,
  - Get tag authorisations on behalf of their farmer customers for new and replacement tags.

## **APHIS Online Helpline**

If you would like further information on APHIS Online, or are having problems accessing the system, you may contact:

APHIS Online Helpline  
Tel: (028) 9442 6699

# Regulations and Guidance

## Cross-Compliance

All applicants claiming Single Farm Payment and other direct support payments are required to observe certain conditions known as Cross-Compliance. These Cross-Compliance conditions comprise a range of European laws (known as the Statutory Management Requirements (SMRs)) as well as maintaining the land in Good Agricultural and Environmental Condition (GAEC). A breach of any of the Cross-Compliance Verifiable Standards may lead to a partial or complete withholding of direct support payments.

### Statutory Management Requirements

The SMRs comprise 19 EU Directives and Regulations covering the environment, food safety, animal health and welfare and plant health. The compliance requirement is in respect of specific articles within each Directive or Regulation and is to be implemented in three annual phases beginning in 2005.

From 1 January 2005 farmers were required to comply with domestic legislation in respect of the first eight SMRs that relate to the environment and animal identification and registration. In addition to this a further eight SMRs came into force for Cross-Compliance purposes on 1 January 2006 with the remaining three to follow in 2007.

## Further Information

Details of the Cross-Compliance Verifiable Standards are set out in a booklet entitled 'Cross-Compliance Verifiable Standards 2005 and 2006'. If you require clarification on any of the issues raised in the booklet contact:

### **Department of Agriculture and Rural Development**

Room 558

Dundonald House

Upper Newtownards Road

BELFAST

BT4 3SB

Tel: (028) 9052 5549

E-mail: [gspd.sfps@dardni.gov.uk](mailto:gspd.sfps@dardni.gov.uk)

Website: [www.dardni.gov.uk](http://www.dardni.gov.uk).

## Good Agricultural and Environmental Condition

As well as meeting the SMRs all those in receipt of direct agricultural support must keep their land in Good Agricultural and Environmental Condition. The Northern Ireland GAEC measures came into effect from 1 January 2005 and were developed from a framework set out by the European Commission. The NI GAEC requirements cover the following areas:

- Soil Management;
- Supplementary Feeding;
- Overgrazing;
- Undergrazing;
- Field Boundaries;
- Protection of Habitats (Wildlife Areas), Archaeological Sites and Permanent Pasture.

For further information contact Countryside Management Branch staff at your local DARD office.

**Co Antrim**

Kilpatrick House  
38-54 High Street  
BALLYMENA  
BT43 6DT  
Tel: (028) 2566 2800  
Fax: (028) 2566 2838

**Co Armagh**

2 Newry Road  
ARMAGH  
BT60 1EN  
Tel: (028) 3751 5600  
Fax: (028) 3751 5661

**Co Derry/  
Londonderry**

31 Station Road  
MAGHERAFELT  
BT44 5DN  
Tel: (028) 7930 2066  
Fax: (028) 7930 2067

**Co Down**

Rathkeltair House  
Market Street  
DOWNPATRICK  
BT30 6LZ  
Tel: (028) 4461 8711  
Fax: (028) 4461 8226

**Co Fermanagh**

Inishkeen House  
Killyhevlin  
ENNISKILLEN  
BT74 4EJ  
Tel: (028) 6632 5004  
Fax: (028) 6634 3000

## Co Tyrone

Sperrin House  
Sedan Avenue  
OMAGH  
BT79 7AQ  
Tel: (028) 8225 1020  
Fax: (028) 8225 3409

## Workshops

Farmers can also attend training workshops on Good Agricultural and Environmental Condition (GAEC) measures. These are run by the College of Agriculture, Food and Rural Enterprise (CAFRE) and are delivered locally at various locations throughout Northern Ireland. These workshops include:

- Cross-Compliance and Good Farming Practice;
- Dealing with Farm Wastes;
- Field Boundary Management.

Each workshop lasts approximately two hours and is designed to give farmers practical help and guidance. For further information on training please contact:

### **College of Agriculture, Food and Rural Enterprise**

Greenmount Campus  
22 Greenmount Road  
ANTRIM BT41 4PU  
Tel: (028) 9442 6874  
Fax: (028) 9442 6606  
E-mail: [enquiries@dardni.gov.uk](mailto:enquiries@dardni.gov.uk)

## Nitrates Directive

'The Protection of Water Against Agricultural Nitrate Pollution Regulations (Northern Ireland) 2004' came into operation in October 2004. The Regulations established the 'Total Territory' of Northern Ireland as the area to which an action programme will apply under the Nitrates Directive.

The Department of the Environment (DOE) and the Department of Agriculture and Rural Development (DARD) are currently finalising with the European Commission the detail of this Nitrates Directive Action Programme with a view to an implementation date commencing in early 2006.

Information on the Nitrates Directive can be viewed on the DOE Environment and Heritage Service website at [www.ehsni.gov.uk](http://www.ehsni.gov.uk)

For further information contact DARD Countryside Management Branch staff at your local DARD office below:

### Co Antrim

Kilpatrick House  
38-54 High Street  
BALLYMENA  
BT43 6DT  
Tel: (028) 2566 2800  
Fax: (028) 2566 2838

### Co Armagh

2 Newry Road  
ARMAGH  
BT60 1EN  
Tel: (028) 3751 5600  
Fax: (028) 3751 5661

**Co Derry/  
Londonderry**

31 Station Road  
MAGHERAFELT  
BT44 5DN  
Tel: (028) 7930 2066  
Fax: (028) 7930 2067

**Co Down**

Rathkeltair House  
Market Street  
DOWNPATRICK  
BT30 6LZ  
Tel: (028) 4461 8711  
Fax: (028) 4461 8226

**Co Fermanagh**

Inishkeen House  
Killyhevlin  
ENNISKILLEN  
BT74 4EJ  
Tel: (028) 6632 5004  
Fax: (028) 6634 3000

**Co Tyrone**

Sperrin House  
Sedan Avenue  
OMAGH  
BT79 7AQ  
Tel: (028) 8225 1020  
Fax: (028) 8225 3409



## Legislative Inspections

The European Union (EU) and Government regulate the farming industries through Directives and Regulations.

The Department of Agriculture and Rural Development's (DARD) Quality Assurance Branch (QAB) is responsible for working with the industry to ensure that these legal standards are met or exceeded. QAB also undertakes work on behalf of the Food Standards Agency and the Rural Payments Agency.

QAB carries out inspections in many areas including:

### Animal Feeds

Inspection of approved and registered feed businesses to ensure compliance with the legislative standards in terms of hygiene, operating procedures and record keeping thus helping to maintain the integrity of the feed and food chain.

### Arable Crops

Ensuring that seed potato and seed cereal crops meet standards for certification and marketing. Carrying out inspections and sampling to ensure that Northern Ireland remains free of the major quarantine diseases affecting potatoes and cereals and that established pests and diseases are contained.

### Eggs

Inspecting farms and packers to ensure that EU quality standards are achieved.

## **Horticulture**

Ensuring that NI remains free of quarantine pests and diseases and that plant passports are used correctly.

## **Meat**

Ensuring that EU carcase classification standards for beef, sheep and pigs are fairly and uniformly implemented throughout the industry and that labelling rules are observed.

## **Milk Hygiene**

Working with farmers, processors and distributors to ensure that satisfactory hygiene standards are maintained throughout the industry.

Other areas covered include Fertilisers, Bees, Noxious Weeds and Horticultural Marketing Standards for fruit and vegetables.

If you would like to find out more about any of the work of Quality Assurance Branch please contact the Branch Headquarters:

### **Quality Assurance Branch**

Room 1019

Dundonald House

Upper Newtownards Road

BELFAST

BT4 3SB

Tel: (028) 9052 5001

Fax: (028) 9052 4671

E-mail: [qab.admin@dardni.gov.uk](mailto:qab.admin@dardni.gov.uk)

## Main Quality Assurance Branch sub-offices:

- Kilpatrick House,  
High Street,  
Ballymena,  
BT43 6DT  
Tel: (028) 2566 2800  
Fax: (028) 2566 2838
- Sperrin House,  
Sedan Avenue,  
Omagh,  
BT52 2AJ  
Tel: (028) 8225 1020  
Fax: (028) 8225 3500
- Magnet House,  
81-93 York Street,  
Belfast,  
BT15 1AD  
Tel: (028) 9054 5808  
Fax: (028) 9054 5889

## Cereal and Herbage Seed Certification

The Cereal and Herbage Seed Certification Schemes ensure that seeds of certain species can only be marketed if they have been certified by the Department. Farmers wishing to sell certified seed must obtain certification from:

### Environmental Policy Branch

Room 656

Department of Agriculture and Rural Development

Dundonald House

Upper Newtownards Road

BELFAST BT4 3SB

Tel: (028) 9052 4876

Fax: (028) 9052 4059

## Pesticides Control

Information regarding controls, which apply to the advertisement, sale, supply, storage and use of pesticides, can be obtained from Environmental Policy Branch.

### Environmental Policy Branch

Room 656

Department of Agriculture and Rural Development

Dundonald House

Upper Newtownards Road

BELFAST

BT4 3SB

Tel: (028) 9052 5026

Fax: (028) 9052 4059

Website: [www.dardni.gov.uk](http://www.dardni.gov.uk)

## Agricultural Wages

The Agricultural Wages Board for Northern Ireland is a statutory body which determines the minimum gross wages payable, and certain other related entitlements such as holiday and sick pay for agricultural workers in Northern Ireland. For more details or an information leaflet contact:

### **The Agricultural Wages Board Secretariat**

Room 910

Department of Agriculture and Rural Development

Dundonald House

Upper Newtownards Road

BELFAST

BT4 3SB

Tel: (028) 9052 0813

Fax: (028) 9052 4266

## Reclaiming Uncultivated Land

The Environmental Impact Assessment (EIA) Regulations came into operation in Northern Ireland in February 2002. The aim is to protect uncultivated land and semi-natural areas that are likely to be of particular environmental importance.

All applicants claiming Single Farm Payment and other direct support payments are required to observe certain conditions known as Cross-Compliance. However, it is a requirement of Cross-Compliance that all semi-natural areas are retained and damage or reclamation is prohibited.

Cross-Compliance reinforces the EIA (Uncultivated Land and Semi-Natural Areas) Regulations. If you wish to carry out an intensive agricultural activity or project such as drainage, cultivation or reseedling on uncultivated land and/or a semi-natural habitat you must apply to:

### **The EIA Team**

Environmental Policy Branch

Room 651

Department of Agriculture and Rural Development

Dundonald House

Upper Newtownards Road

BELFAST

BT4 3SB

Tel: (028) 9052 4130

E-mail: [eia@dardni.gov.uk](mailto:eia@dardni.gov.uk)

Website: [www.dardni.gov.uk](http://www.dardni.gov.uk)

## Infilling Land

Farmers and landowners should note that anyone wishing to infill land with soil, hard core or other waste material, must apply to:

### **The Planning Service**

Special Studies Unit  
Department of the Environment  
2nd Floor Millennium House  
19-25 Great Victoria Street  
BELFAST  
BT2 7BN  
Tel: (028) 9041 6892.







## **Section 2 - OTHER GOVERNMENT DEPARTMENT SERVICES**

## Other Government Department Services

Page No

• Customs and Excise .....	83
• Department for Social Development .....	84
Social Security Agency .....	85
• Department of Culture, Arts and Leisure .....	87
Land Registry of Northern Ireland .....	87
Ordnance Survey of Northern Ireland .....	87
Public Records Office .....	88
• Department of Education .....	89
Education and Library Boards .....	89
• Department for Employment and Learning .....	91
• Department of Enterprise, Trade and Investment .....	92
Health and Safety Executive for Northern Ireland	93
Invest Northern Ireland .....	94
- Go For It Start a Business Programme .....	94
- Tourism Team .....	96
Northern Ireland Tourist Board .....	96
• Department for Regional Development .....	97
Roads Service .....	98
Water Service .....	103
• Department of the Environment .....	104
Environment and Heritage Service .....	104
Driver and Vehicle Licensing	
Northern Ireland (DLVNI) .....	105
Vehicle Licensing .....	106
Driver and Vehicle Testing Agency (DVTA) .....	106
Planning Service .....	107
• Housing Executive .....	111
Housing Grants .....	111
Housing Benefit .....	115
Rate Collection Agency .....	115
• Inland Revenue .....	116
• International Fund for Ireland (IFI) .....	117
• Valuation and Lands Agency .....	118

## Customs and Excise

HM Customs and Excise is a Government Department with responsibility for collecting revenue each year in VAT, other taxes and customs duties.

Our national enquires help line is open 8am to 8pm Monday to Friday for all general questions.

If you have a question about Customs, Excise, VAT or any of our other taxes or duties, call 0845 010 9000.

## Department for Social Development

The Department for Social Development (DSD) has responsibility for urban regeneration, community and voluntary sector development, social legislation, housing, social security benefits, pensions and child support.

### Department for Social Development

Lighthouse Building  
1 Cromac Place  
Gasworks Business Park  
Ormeau Road  
Belfast  
BT7 2JB  
Tel: (028) 9082 9000  
Website: [www.dsdni.gov.uk](http://www.dsdni.gov.uk)

## Social Security Agency

The Social Security Agency's (SSA) main business is to:

- assess and pay social security benefits accurately and securely;
- give advice and information about these benefits;
- handle reviews and appeals;
- prevent and detect fraud, prosecute offenders and recover any benefit which has been paid incorrectly;
- recover benefit which has been paid in compensation cases; and
- assess people's financial circumstances if they are applying for legal aid.

The Agency delivers its services to:

- the people of Northern Ireland; with a population of some 1.7 million; and
- the people living in three districts within London through back-office services on behalf of the Department for Work and Pensions.

For more information on social security benefits contact your local office, see list below:

### Belfast North and East Antrim Offices

Carrickfergus	(028) 9335 1811
Corporation Street	(028) 9025 1411
Larne	(028) 2826 3200
Newtownabbey	(028) 9025 0888
Shankill Road	(028) 9025 1456

### Belfast West and Lisburn Offices

Andersonstown	(028) 9054 2700
Falls Road	(028) 9054 2800
Lisburn	(028) 9262 3300
Shaftesbury Square	(028) 9054 5500

**East Down Office**

Ballynahinch	(028) 9756 0500
Bangor	(028) 9127 9500
Downpatrick	(028) 4461 1300
Hollywood Road	(028) 9052 8900
Kilkeel	(028) 4176 1400
Knockbreda	(028) 9054 5600
Newcastle	(028) 4372 1600
Newtownards	(028) 9181 2581

**North Office**

Antrim	(028) 9442 6500
Ballymena	(028) 2566 2700
Ballymoney	(028) 2766 0100
Coleraine	(028) 7034 1000
Cookstown	(028) 8676 8000
Limavady	(028) 7776 0500
Magherafelt	(028) 7930 2000

**South Offices**

Armagh	(028) 3752 9777
Banbridge	(028) 4062 0800
Dungannon	(028) 8775 4754
Lurgan	(028) 3831 5600
Newry	(028) 3026 5522
Portadown	(028) 3839 7200

**West Offices**

Enniskillen	(028) 6634 3333
Foyle	(028) 7131 9500
Lisnagelvin	(028) 7131 9300
Omagh	(028) 8225 4222
Strabane	(028) 7138 1000

## Department of Culture, Arts and Leisure

The Department of Culture, Arts and Leisure (DCAL) is responsible for the central administration of arts and culture, museums, libraries, sport and leisure visitor amenities, inland waterways and inland fisheries. It also has responsibility for Ordnance Survey, the Public Record Office, language policy, and matters relating to National Lottery distribution, Millennium events and the Northern Ireland Events Company.

### Department of Culture, Arts and Leisure

3rd Floor

Interpoint

20-24 York Street,

BELFAST BT15 1AQ

Tel: (028) 9025 8825, Fax: (028) 9025 8906

E-mail: [dcal@dcalni.gov.uk](mailto:dcal@dcalni.gov.uk)

Website: [www.dcalni.gov.uk](http://www.dcalni.gov.uk)

### Land Registry of Northern Ireland

Lincoln Building

27-45 Great Victoria Street

BELFAST BT2 7SL

Tel: (028) 9025 1777 / 1555, Fax: (028) 9025 1659

### Ordnance Survey of Northern Ireland

Colby House

Stranmillis Road

Malone Lower

BELFAST BT9 5BJ

Tel: (028) 9025 5755, Fax: (028) 9025 5700

E-mail: [osni@osni.gov.uk](mailto:osni@osni.gov.uk)

Website: [www.osni.gov.uk](http://www.osni.gov.uk)

**Public Records Office**

66 Balmoral Avenue

BELFAST BT9 6NT

Tel: (028) 9025 5905, Fax: (028) 9025 5999

E-mail: [proni@dcalni.gov.uk](mailto:proni@dcalni.gov.uk)

Website: [www.proni.gov.uk](http://www.proni.gov.uk)



## Department of Education

Responsible for the provision and administration of education services in Northern Ireland.

### Department of Education

Rathgael House

43 Balloo Road

BANGOR

Co Down

BT19 7PR

Tel: (028) 9127 9279

Fax: (028) 9127 9100

E-mail: [mail@deni.gov.uk](mailto:mail@deni.gov.uk)

Website: [www.deni.gov.uk](http://www.deni.gov.uk)

### Education and Library Boards

#### Belfast Education and Library Board

Academy Street

BELFAST BT1 2NQ

Tel: (028) 9056 4000

Fax: (028) 9033 1714

#### South Eastern Education and Library Board

Grahamsbridge Road

DUNDONALD BT16 2HS

Tel: (028) 9056 6200

Fax: (028) 9056 6266

#### North Eastern Education and Library Board

County Hall

Galgorm

BALLYMENA BT42 1HN

Tel: (028) 2565 3333

Fax: (028) 2564 6071

#### Southern Education and Library Board

The Mall

3 Charlemont Place

ARMAGH BT61 9AX

Tel: (028) 3751 2200

Fax: (028) 3751 2490

## **Western Education and Library Board**

1 Hospital Road

OMAGH BT79 0AW

Tel: (028) 8241 1411

Fax: (028) 8241 1400

## Department for Employment and Learning

The Department for Employment and Learning is responsible for third level education, training and a range of employment measures, all aimed at giving people the skills, knowledge and opportunities to work.

### Department for Employment & Learning

Adelaide House

39/49 Adelaide Street

BELFAST

BT2 8FD

Tel: (028) 9025 7777

Fax: (028) 9025 7778

E-mail: [del@nics.gov.uk](mailto:del@nics.gov.uk)

Website: [www.delni.gov.uk](http://www.delni.gov.uk)

## Department of Enterprise, Trade and Investment

The Department of Enterprise Trade and Industry (DETI) is responsible for economic policy development, energy, tourism, mineral development, health and safety at work, Companies Registry, Insolvency Service, consumer affairs, and labour market and economic statistics services. It also has a role in ensuring the provision of the infrastructure for a modern economy. Economics, financial and personnel management services are provided centrally within the Department.

### Contact

Netherleigh  
Massey Avenue  
BELFAST  
BT4 2JP  
Tel: (028) 9052 9900  
Fax: (028) 9052 9550  
E-mail: [information@detini.gov.uk](mailto:information@detini.gov.uk)  
Website: [www.detini.gov.uk](http://www.detini.gov.uk)

## Health and Safety Executive for Northern Ireland (HSENI)

The HSENI aims to reduce the risk of death, injury or ill health of those working in agriculture, amongst other industries. As well as carrying out safety checks on farms and enforcing Health and Safety legislation, staff publicise risks and recommend safe systems of work to improve health and safety standards across Northern Ireland.

Farm Inspectors, operating throughout Northern Ireland, can be contacted through:

### Health and Safety Executive for Northern Ireland

83 Ladas Drive

BELFAST

BT6 9FR

Tel: (028) 9024 3249 Fax: (028) 9023 5383

Information and Advice HELPLINE: 0800 032 0121

Textphone: (028) 9054 6896

E-mail: [hseini@detini.gov.uk](mailto:hseini@detini.gov.uk)

Website: [www.hseini.gov.uk](http://www.hseini.gov.uk)

## Invest Northern Ireland



Invest Northern Ireland offers support for businesses with the potential to trade outside Northern Ireland or on the world market. Invest NI's publication "Look at your business from a different angle ... and grow" highlights the wide range of support to rural businesses. It is available on: [www.investni.com/farmersmay04.pdf](http://www.investni.com/farmersmay04.pdf). The Start a Business Programme, offered in partnership with the Councils and Enterprise Northern Ireland network is free, available across Northern Ireland and provides support to anyone interested in starting a business.

For more information on support available from Invest NI log onto [www.investni.com](http://www.investni.com). For information on the Start A Business Programme contact 0808 127 0000, or log on to [www.sabp.co.uk](http://www.sabp.co.uk) or contact your nearest delivery agency (see pages 134-137).

Your first point of contact with Invest Northern Ireland is usually the local office. Contact your local office listed below:

### Eastern Local Office

Ards, Belfast, Castlereagh, Lisburn,  
Newtownabbey and North Down

Trevor Kerr

Bedford Square

Bedford Street

BELFAST

BT2 7EH

Tel: (028) 9069 8450

Fax: (028) 9049 0490

E-mail: [trevor.kerr@investni.com](mailto:trevor.kerr@investni.com)

### **North Eastern Local Office**

Antrim, Ballymena, Ballymoney, Carrickfergus, Larne and Moyle

Geoff Spence

86 Mill Street

BALLYMENA BT43 5AF

Tel: (028) 2566 6704

Fax: (028) 2564 8427

E-mail: [geoff.spence@investni.com](mailto:geoff.spence@investni.com)

### **North Western Local Office**

Coleraine, Limavady, Derry/Londonderry and Magherafelt

Katherine Spratt

Building 1, Ulster Science and Technology Park

Buncrana Road

DERRY/LONDONDERRY BT48 0JB

Tel: (028) 7130 3173

Fax: (028) 7126 6054

E-mail: [katherine.spratt@investni.com](mailto:katherine.spratt@investni.com)

### **Southern Local Office**

Armagh, Banbridge, Craigavon, Down and Newry and Mourne

Paula Powell

Drumalane Mill

The Quays, NEWRY

BT35 8QF

Tel: (028) 3026 2955

Fax: (028) 3026 5358

E-mail: [paula.powell@investni.com](mailto:paula.powell@investni.com)

### **Western Local Office**

Fermanagh and Tyrone

Ethna McNamee

Kelvin Buildings

47 Kevlin Avenue, OMAGH

BT78 1ER

Tel: (028) 8224 5763

Fax: (028) 8224 4291

E-mail: [ethna.mcnamee@investni.com](mailto:ethna.mcnamee@investni.com)

Invest Northern Ireland also offer assistance for tourism accommodation businesses. To find out more about their activities including funding for tourism accommodation contact:

### **Tourism Team**

Invest NI  
Bedford Square  
Bedford Street  
BELFAST  
BT2 7EH  
Tel: (028) 9023 9090  
E-mail: [tourism@investni.com](mailto:tourism@investni.com)  
Website: [www.investni.com/tourism](http://www.investni.com/tourism)

### **Northern Ireland Tourist Board**

The Northern Ireland Tourist Board (NITB) has responsibility for the development, promotion and marketing of Northern Ireland as a tourist destination. Farmers and farm families considering tourism related projects may contact:

Northern Ireland Tourist Board  
St Anne's Court  
59 North Street  
BELFAST  
BT1 1NB  
Tel: (028) 9023 1221  
Fax: (028) 9024 0960  
Textphone: (028) 9044 1522  
E-mail: [info@nitb.com](mailto:info@nitb.com)  
Website: [www.nitb.com](http://www.nitb.com)



## Department for Regional Development

The Department for Regional Development (DRD) is responsible for strategic planning; transportation strategy; ports and public transport; roads and water policy; providing and maintaining roads; and providing and maintaining water and sewage services.

### Department for Regional Development

Clarence Court

10-18 Adelaide Street

BELFAST BT1 2GB

Tel: (028) 9054 0540

E-mail: [enquiries@drdni.gov.uk](mailto:enquiries@drdni.gov.uk)

Textphone: (028) 9054 0642

## Roads Service

The Roads Service, an agency within the Department for Regional Development, is responsible for public roads, footways, bridges, car parks and street lighting throughout Northern Ireland.

### Headquarters:

Clarence Court  
10-18 Adelaide Street  
BELFAST BT2 8GB  
Tel: (028) 9054 0540  
Fax: (028) 7034 1442  
E-mail: [roads@drdni.gov.uk](mailto:roads@drdni.gov.uk)  
Website: [www.roadsni.gov.uk](http://www.roadsni.gov.uk)  
Textphone: (028) 9054 0022

### For reporting public road/street faults:

Please give the road/street name.

### For reporting street lighting faults:

Please give the streetlight number and the name of the street and town.

Northern Division  
Divisional Headquarters  
County Hall  
Castlerock Road  
COLERAINE BT51 3HS  
Co Derry/Londonderry  
Tel: (028) 7034 1300  
Fax: (028) 7034 1430  
After hours: (028) 7035 3202  
E-mail: roads.northern@drdni.gov.uk

**Council Area Covered**

**Contact Details**

Antrim	Antrim Tel: (028) 9442 6500
Ballymena/Larne	Ballymena Tel: (028) 2566 2954
Ballymoney/Moyle	Ballymoney Tel: (028) 2766 2252
Coleraine	Coleraine Tel: (028) 7034 1300
Derry City	Derry/Londonderry Tel: (028) 7132 1600
Limavady	Limavady Tel: (028) 7776 2198
All Northern Division except Derry City	
- Street lighting faults	Tel: (028) 7034 1300
Derry City	
- Street lighting faults	Tel: (028) 7132 1600

Southern Division  
Divisional Headquarters  
Marlborough House  
Central Way  
CRAIGAVON BT64 1AD  
Co Armagh  
Tel: (028) 3834 1144  
Fax: (028) 3834 1867  
After hours: (028) 3752 9500  
E-mail: roads.southern@drdni.gov.uk

### Council Area Covered

### Contact Details

Ards

Newtownards  
Tel: (028) 9181 9328

Armagh

Armagh  
Tel: (028) 3752 9500

Banbridge

Banbridge  
Tel: (028) 4066 2466

Craigavon

Portadown  
Tel: (028) 3833 8521

Down

Seaforde  
Tel: (028) 4481 2612

Newry and Mourne

Newry  
Tel: (028) 3025 3333

Strangford Ferry

Strangford  
Tel: (028) 4488 1637

Street lighting faults

Portadown  
Tel: (028) 3833 5181

Eastern Division  
Divisional Headquarters  
Hydebank  
4 Hospital Road  
BELFAST BT8 8JL  
Tel: (028) 9025 3000  
Fax: (028) 9025 3220  
After hours: (028) 9025 3000  
E-mail: roads.eastern@drdni.gov.uk

### Council Area Covered

### Contact Details

Belfast North

Belfast  
Tel: (028) 9025 3000

Belfast South

Belfast  
Tel: (028) 9025 3000

Castlereagh

Belfast  
Tel: (028) 9025 3000

Lisburn

Lisburn  
Tel: (028) 9262 6666

Newtownabbey and  
Carrickfergus

Belfast  
Tel: (028) 9025 3000

North Down

Bangor  
Tel: (028) 9127 9800

Traffic information  
control centre

Belfast  
Tel: (028) 9025 3000

Traffic hotline

0845 712 3321

Street lighting faults

Belfast  
Tel: (028) 9025 3051

Western Division  
Divisional Headquarters  
County Hall  
Drumragh Avenue  
OMAGH BT79 7AF  
Co Tyrone  
Tel: (028) 8225 4111  
Fax: (028) 8225 4010  
After hours: (028) 8224 1999  
E-mail: roads.western@drdni.gov.uk

### Council Area Covered

### Contact Details

Cookstown

Cookstown  
Tel: (028) 8676 2980

Dungannon

Dungannon  
Tel: (028) 8775 1251

Fermanagh

Enniskillen  
Tel: (028) 6634 3700

Magherafelt

Magherafelt  
Tel: (028) 7963 2308

Omagh

Omagh  
Tel: (028) 8225 4600

Strabane

Strabane  
Tel: (028) 7138 2982

Street lighting faults

Omagh  
Tel: (028) 8225 4158

## Water Service

The Water Service, an agency within the Department for Regional Development, is responsible for providing water and sewerage services to the majority of domestic, agricultural, commercial and business customers throughout Northern Ireland.

### Water Service Headquarters

Northland House  
3 Frederick Street  
BELFAST BT1 2NR  
Tel: (028) 9024 4711  
Website: [www.waterni.gov.uk](http://www.waterni.gov.uk)

For emergencies, fault recording, service requests and general enquiries on your water and sewerage system you should contact customer services on:

Tel: 08457 440088  
E-mail: [waterline@waterni.gov.uk](mailto:waterline@waterni.gov.uk)  
Text phone for deaf customers: 08457 023206  
For billing queries and accounts: (028) 9032 1500

For general business calls contact your local office:

#### Area

Ballymena  
Craigavon  
Belfast  
Derry/Londonderry

#### Contact Details

Tel: (028) 2565 3655  
Tel: (028) 3834 1100  
Tel: (028) 9074 1166  
Tel: (028) 7131 2221

To report all visible leaks on roads and footpaths you should contact leakline on:  
FREEPHONE 08000 282 011

## Department of the Environment

The Department of the Environment (DOE) aims to:

- protect, conserve and enhance the natural environment and built heritage;
- ensure that development takes place in ways, which will contribute to a quality environment and meet economic and social aspirations;
- reduce road casualties; and
- support a system of Local Government which meets the needs of residents and ratepayers.

This is achieved through several agencies namely the Environment and Heritage Service, Driver Vehicle Licensing Northern Ireland, the Driver Vehicle Testing Agency and the Planning Service.

### Department of the Environment

Clarence Court

10 - 18 Adelaide Street

BELFAST BT2 8GB

Tel: (028) 9054 0540

E-mail: [press.office@doeni.gov.uk](mailto:press.office@doeni.gov.uk)

Website: [www.doeni.gov.uk](http://www.doeni.gov.uk)

### Environment and Heritage Service

The Environment and Heritage Service (EHS), an agency within the Department of the Environment (DOE), aims are to protect and conserve Northern Ireland's natural heritage and built environment, to control and regulate pollution and to promote a wider appreciation of the environment and best environmental practices.



## **Natural Heritage**

Headquarters  
Commonwealth House  
35 Castle Street  
BELFAST BT1 1GU  
Tel: (028) 9054 6442

## **Environmental Protection**

Headquarters  
Calvert House  
23 Castle Place  
BELFAST BT1 1FY  
Tel: (028) 9054 6614

## **Built Heritage General Enquiries**

Headquarters  
Waterman House  
5-33 Hill Street  
BELFAST BT1 2LA  
Tel: (028) 9054 3034

If you have a problem contacting these services, or are unsure whom to call, please contact:

DOE Headquarters Customer Information: (028) 9054 0540

Website: [www.ehsni.gov.uk](http://www.ehsni.gov.uk)

Water Pollution Hotline (24 hours): 0800 807 060

## **Driver and Vehicle Licensing Northern Ireland (DVLNI)**

DVLNI aims to assist law enforcement, provide customer-focused services and collect taxes fairly and efficiently and to promote road safety.

## Driver and Vehicle Licensing HQ

County Hall  
 Castlerock Road  
 COLERAINE  
 Co Derry/Londonderry  
 BT51 3HS  
 Tel: 24hr information line: (028) 9025 0500  
 E-mail: [dvlni@doeni.gov.uk](mailto:dvlni@doeni.gov.uk)  
 Website: [www.dvlni.gov.uk](http://www.dvlni.gov.uk)

## Vehicle Licensing

Enquiries	Tel: (028) 7034 1461
Textphone	Tel: (028) 7034 1351
	Fax: (028) 7034 1422
Premium Line	Tel: 0906 5161 666
Re-licensing:	Tel: (028) 7034 1514

## Driver and Vehicle Testing Agency (DVTA)

Fees Information Line	Tel: 08457 581 416
Theory Test Bookings	Tel: 0845 600 6700
Practical Driver Bookings	Tel: 0845 247 2472
Vehicle Test (MOT) Bookings	Tel: 0845 247 2471
Minicom	Tel: (028) 9066 5453
Approved Driver	
Instructor Queries	Tel: (028) 9054 7933

## Planning Service

The main aim of the planning system is to decide what kind of development is appropriate, how much is required, where it should be located and what it looks like.

### The Planning Service

Department of the Environment

3rd floor Millennium House

19-25 Great Victoria Street

Belfast

BT2 7BN

Tel: (028) 9041 6700

Fax: (028) 9041 6802

E-mail: [planning.service.hq@nics.gov.uk](mailto:planning.service.hq@nics.gov.uk)

Website: [www.planningni.gov.uk](http://www.planningni.gov.uk)

### Local Planning Offices

Area Office	Council Areas Covered	Contact Details
<b>Ballymena</b>	Antrim, Ballymena, Carrickfergus, Larne and Magherafelt  Mon - Fri: 9.00am - 5.00pm  E-mail: <a href="mailto:divisional.planning.office.ballymena@nics.gov.uk">divisional.planning.office.ballymena@nics.gov.uk</a>	County Hall 182 Galgorm Road BALLYMENA Co Antrim BT42 1QF Tel: (028) 2565 3333 Fax: (028) 2566 2127

Area Office	Council Areas Covered	Contact Details
<b>Belfast</b>	Belfast, Castlereagh and Newtownabbey	Bedford House 16 - 22 Bedford Street BELFAST BT2 7FD Mon - Wed: 9.30am - 4.30pm Thurs: 10.30am - 4.30pm Fri: 9.30am - 4.30pm E-mail: divisional.planning.office.belfast@nics.gov.uk
<b>Coleraine</b>	Ballymoney, Coleraine and Moyle	County Hall Castlerock Road COLERAINE Mon: 10:00am - 4:30pm Tue - Fri: 9.30am - 4.30pm E-mail: divisional.planning.office.coleraine@nics.gov.uk
<b>Craigavon</b>	Armagh, Banbridge, Craigavon and Newry & Mourne	Marlborough House Central Way CRAIGAVON Co Armagh BT64 1AD Mon - Thur: 9.30am - 4.30pm Fri: 10.00am - 4.30pm E-mail: divisional.planning.office.craigavon@nics.gov.uk

Area Office	Council Areas Covered	Contact Details
<b>Derry/ Londonderry</b>	Derry City and Limavady  Mon: 10.00am - 4.30pm Tues - Fri: 9.30am - 4.30pm E-mail: <a href="mailto:divisional.planning.office.londonderry@nics.gov.uk">divisional.planning.office.londonderry@nics.gov.uk</a>	Orchard House 40 Foyle Street DERRY/ LONDONDERRY Co Derry/ Londonderry BT48 6AT Tel: (028) 7131 9900 Fax: (028) 7131 9777
<b>Downpatrick</b>	Ards, Down, Lisburn and North Down  Mon - Thur: 9.30am - 4.30pm Fri: 10.00am - 4.30pm E-mail: <a href="mailto:divisional.planning.office.downpatrick@nics.gov.uk">divisional.planning.office.downpatrick@nics.gov.uk</a>	Rathkeltair House Market Street DOWNPATRICK Co Down BT30 6LZ Tel: (028) 4461 2211 Fax: (028) 4461 8196
<b>Enniskillen</b>	Fermanagh  Mon - Tues: 9.30am - 4.30pm Wed: 10.00am - 4.30pm Thurs and Fri: 9.30am - 4.30pm E-mail: <a href="mailto:divisional.planning.office.enniskillen@nics.gov.uk">divisional.planning.office.enniskillen@nics.gov.uk</a>	County Buildings 15 East Bridge Street ENNISKILLEN Co Fermanagh BT74 7BW Tel: (028) 6634 6555 Fax: (028) 6634 6550

## Omagh

Cookstown, Dungannon,  
Omagh and Strabane

County Hall  
Drumragh Avenue  
OMAGH

Mon - Fri:  
9.00am - 5.00pm

Co Tyrone  
BT79 7AE  
Tel: (028) 8225 4000  
Fax: (028) 8225 4011

E-mail:  
[divisional.planning.office.omagh@nics.gov.uk](mailto:divisional.planning.office.omagh@nics.gov.uk)

## Housing Executive

The Housing Executive is Northern Ireland's comprehensive housing authority providing a wide range of housing services, including accommodation, grants and Housing Benefit. These services are delivered through a network of District and Grants Offices. Alternatively the Housing Executive's head office can give general advice and assistance.

### Headquarters

Housing Executive  
The Housing Centre  
2 Adelaide Street  
BELFAST  
Tel: (028) 9024 0588  
Website: [www.nihe.gov.uk](http://www.nihe.gov.uk)

### Housing Grants

One of the services offered by the Housing Executive is the Grant Scheme, which can provide assistance for the improvement and repair of domestic property within the private sector.

There are five main grants available, which you could be entitled to, namely the Renovation Grant, the Replacement Grant, Minor Works Assistance, the Disabled Facilities Grant and the Repairs Grant. For more information on these and your eligibility please contact your local Grants Office (see overleaf) who will send you a Preliminary Enquiry Form. A Preliminary Enquiry Form may also be downloaded from the Housing Executive's website as follows:  
[www.nihe.gov.uk/publications/forms](http://www.nihe.gov.uk/publications/forms)

## County Antrim

Area Office	Council Areas covered	Contact Details
<b>Ballyclare</b>	Carrickfergus, Larne and Newtownabbey	141 Mill Road Ballyclare BT39 9DZ Tel: (028) 9335 2849 Fax: (028) 9335 2971 E-mail: ballyclaregrants@nihe.gov.uk
<b>Ballymena</b>	Antrim, Ballymena and Moyle	Twickenham House Mount Street Ballymena BT43 6BP Tel: (028) 2565 3399 Fax: (028) 2564 1319 E-mail: ballymenagrants@nihe.gov.uk
<b>Lisburn</b>	Down and Lisburn	4-6 Graham Gardens Lisburn BT28 1AU Tel: (028) 9266 5222 Fax: (028) 9266 6736 E-mail: lisburngrants@nihe.gov.uk

## County Armagh

<b>Craigavon</b>	Armagh and Craigavon	Marlborough House Central Way Craigavon BT64 1AD Tel: (028) 3834 1188 Fax: (028) 3834 1264 E-mail: craigavongrants@nihe.gov.uk
------------------	----------------------	--



## County Derry/Londonderry

### Coleraine

Ballymoney and  
Coleraine

Twickenham House  
Mount Street  
Ballymena  
BT43 6BP  
Tel: (028) 2565 3399  
Fax: (028) 2564 1319

E-mail: [ballymenagrants@nihe.gov.uk](mailto:ballymenagrants@nihe.gov.uk)

### Derry/ Londonderry

Derry, Limavady,  
Magherafelt and Strabane

Richmond Chambers  
The Diamond  
Derry/Londonderry  
BT48 6PE  
Tel: (028) 7137 2000  
Fax: (028) 7126 6678

E-mail: [derry-londonderrygrants@nihe.gov.uk](mailto:derry-londonderrygrants@nihe.gov.uk)

## County Down

### Belfast

North and West Belfast

32/36 Great Victoria  
Street  
Belfast  
BT2 7BA  
Tel: (028) 9031 7000  
Fax: (028) 9023 1864

E-mail: [belfastnwgrants@nihe.gov.uk](mailto:belfastnwgrants@nihe.gov.uk)

### Belfast

South and East Belfast

32/36 Great Victoria  
Street  
Belfast  
BT2 7BA  
Tel: (028) 9031 7000  
Fax: (028) 9023 1864

E-mail: [belfastsegrants@nihe.gov.uk](mailto:belfastsegrants@nihe.gov.uk)

## County Down

**Newry** Banbridge and Newry and Mourne 35-45 Boat Street  
Newry  
BT34 2DJ  
Tel: (028) 3026 7331  
Fax: (028) 3026 0688  
E-mail: [newrygrants@nihe.gov.uk](mailto:newrygrants@nihe.gov.uk)

**Newtownards** Ards and Castlereagh Strangford House  
28 Court Street  
Newtownards  
BT23 3NX  
Tel: (028) 9182 0600  
Fax: (028) 9182 2494  
E-mail: [newtownardsgrants@nihe.gov.uk](mailto:newtownardsgrants@nihe.gov.uk)

## County Fermanagh

**Enniskillen** Fermanagh Riverview House  
Head Street  
Enniskillen  
BT74 7DA  
Tel: (028) 6632 5770  
Fax: (028) 6634 2148  
E-mail: [fermanaghgrants@nihe.gov.uk](mailto:fermanaghgrants@nihe.gov.uk)

## County Tyrone

**Omagh** Cookstown, Dungannon and Omagh McAllister House  
Woodside Avenue  
Mountjoy Road  
Omagh  
BT79 7PB  
Tel: (028) 8224 6111  
Fax: (028) 8224 9426  
E-mail: [omaghgrants@nihe.gov.uk](mailto:omaghgrants@nihe.gov.uk)

## Housing Benefit

Housing Benefit is a scheme that assists people on a low income to meet certain housing costs such as rent and rates; you do not need to be unemployed to claim Housing Benefit. The Housing Executive administers Housing Benefit for all tenants in Northern Ireland; rate rebates for owner-occupiers are available through the Rate Collection Agency.

The rules governing Housing Benefit are complex so it is always advisable to claim to ensure you do not lose out. It is also important that you claim as soon as you think you may be eligible as there are strict rules concerning the dates from which Housing Benefit can be paid. Further information on Housing Benefit can be obtained from any Housing Executive District Office, the Housing Executive's website [www.nihe.gov.uk](http://www.nihe.gov.uk) or from the Rate Collection Agency.

## Rate Collection Agency

Belfast:	(028) 9025 2525
Ballymena:	(028) 2566 4700
Derry/Londonderry	(028) 7131 9900
Portadown:	(028) 3839 6200
Omagh:	(028) 8225 4777
Website: <a href="http://www.ratecollectionagency.cyni.gov.uk">www.ratecollectionagency.cyni.gov.uk</a>	

## Inland Revenue

For information on Inland Revenue, National Insurance and Working Family Tax Credit issues and your local office contact:

Inland Revenue  
Beaufort House  
31 Wellington Place  
BELFAST  
BT1 6BH  
Tel: 0845 302 1469

Tax Credit Helpline  
Dorchester House  
Great Victoria Street  
BELFAST  
BT2 7WF  
Tel: 0845 603 2000

Textphone: 08456 076078

Website: [www.inlandrevenue.gov.uk](http://www.inlandrevenue.gov.uk)

## International Fund for Ireland (IFI)



### INTERNATIONAL FUND FOR IRELAND

The International Fund for Ireland's mission is to underpin efforts towards peace by promoting economic and social advance and encouraging contact, dialogue and reconciliation between unionists and nationalists throughout Ireland. Its work in the area of rural development is part of the Building Foundations dimension of its work and in this area it may support community based economic regeneration projects. All projects are required to demonstrate a clear focus on building the foundations for reconciliation and resources will be focused on the most marginalised communities in Northern Ireland and the 6 border counties in the Republic.

Assistance may also be provided towards projects based in rural areas that increase the capacities of local communities to equip them to undertake work that contributes to the Fund's objectives. Projects selected for assistance in Northern Ireland are normally jointly funded by the Northern Ireland Rural Development Council (RDC), which also acts as the Fund's agent for the Programme.

Northern Ireland Rural Development Council

17 Loy Street

Cookstown

Co Tyrone

BT80 8PZ

Tel: (028) 8676 6980

Fax: (028) 8676 6922

E-mail: [info@rdc.org.uk](mailto:info@rdc.org.uk)

## Valuation and Lands Agency

The Valuation and Lands Agency is an Executive Agency of the Department of Finance and Personnel in Northern Ireland.

The Agency has 3 main functions:

- The maintenance of the Valuation List for rating purposes in Northern Ireland and periodically, the preparation of a new Valuation List.
- Provision of a valuation, estate management and property data service to the public sector.
- Advice on all matters relating to land management and valuation is provided to the Department and Ministers, and through the Central Advisory Unit to property centres throughout the Northern Ireland Public Sector.

The Agency delivers its service currently from a central Headquarters and a network of seven District Offices across Northern Ireland.

District Office	Council Areas Covered	Contact Details
<b>Ballymena</b>	Ballymena, Ballymoney, Carrickfergus, Larne, Moyle, Newtownabbey	Government Offices George St BALLYMENA BT43 5AP Tel: (028) 2566 0700 Fax: (028) 2566 0711 E-mail: <a href="mailto:ballymena.vla@dfpni.gov.uk">ballymena.vla@dfpni.gov.uk</a>

**Bangor**

Ards, Castlereagh,  
North Down

Crown Buildings,  
Hamilton Road,  
Bangor  
BT20 4LQ  
Tel: (028) 9127 9111  
Fax: (028) 9147 1644

E-mail: [bangor.vla@dfpni.gov.uk](mailto:bangor.vla@dfpni.gov.uk)

**Belfast**

Belfast

Queen's Court  
56-66 Upper  
Queen St,  
Belfast  
BT1 6FD  
Tel: (028) 9025 0700  
Fax: (028) 9054 3930

E-mail: [belfast.vla@dfpni.gov.uk](mailto:belfast.vla@dfpni.gov.uk)

**Craigavon**

Armagh, Craigavon,  
Newry and Mourne

Marlborough House  
Central Way  
Craigavon  
BT64 1AD  
Tel: (028) 3834 1144  
Fax: (028) 3832 0177

E-mail: [craigavon.vla@dfpni.gov.uk](mailto:craigavon.vla@dfpni.gov.uk)

**Lisburn**

Antrim, Banbridge,  
Down, Lisburn

1 The Sidings,  
Antrim Road  
Lisburn  
BT28 3AJ  
Tel: (028) 9262 3500  
Fax: (028) 9262 3555

E-mail: [lisburn.vla@dfpni.gov.uk](mailto:lisburn.vla@dfpni.gov.uk)

**Londonderry**

Coleraine,  
Derry/Londonderry,  
Limavady, Magherafelt,  
Strabane

Waterside House,  
75 Duke Street,  
Londonderry BT28 3AJ  
Tel: (028) 7131 9000  
Fax: (028) 7131 9087

E-mail: [londonderry.vla@dfpni.gov.uk](mailto:londonderry.vla@dfpni.gov.uk)

**Omagh**

Cookstown, Dungannon,  
Fermanagh, Omagh

Boaz House,  
19 Scarffes Entry,  
Omagh  
BT78 1JG  
Tel: (028) 8225 4888  
Fax: (028) 8225 4880

E-mail: [omagh.vla@dfpni.gov.uk](mailto:omagh.vla@dfpni.gov.uk)

**Central Advisory Unit**

Queen's Court,  
56-66 Upper  
Queen Street  
Belfast  
BT1 6FD  
Tel: (028) 9054 3774  
Fax: (028) 9054 3770

E-mail: [cau.vla@dfpni.gov.uk](mailto:cau.vla@dfpni.gov.uk)

Website: <http://vla.nics.gov.uk/>





## **Section 3 - LOCAL GOVERNMENT SERVICES AND AGENCIES**

**Local Government Services  
and Agencies**

Page No

- **District Councils** .....123
- **Leader +** .....128
- **Local Enterprise Agencies** .....134
- **Local Strategic Partnerships** .....138

## District Councils

Most councils in Northern Ireland presently have an Economic Development Officer in post. Their role is to assist all kinds of businesses and foster economic development in their locality. Environmental Health and Building Control Officers may also be relevant to many farm diversification projects. You may also be able to contact your local councillor through the council office.

### Antrim Borough Council

The Steeple  
Steeple Road  
ANTRIM  
Co Antrim  
BT41 1BJ  
Tel: (028) 9446 3113  
Fax: (028) 9446 4469

### Ards Borough Council

2 Church Street  
NEWTOWNARDS  
Co Down  
BT23 4AP  
Tel: (028) 9182 4000  
Fax: (028) 9181 9628

### Armagh District Council

The Palace Demesne  
ARMAGH  
Co Armagh  
BT60 4EL  
Tel: (028) 3752 9600  
Fax: (028) 3752 9601

### Ballymena Borough Council

Ardeevin  
80 Galgorm Road  
BALLYMENA  
Co Antrim  
BT42 1AB  
Tel: 08456 581 581  
Fax: (028) 2566 0400

**Ballymoney District Council**

Riada House  
14 Charles Street  
BALLYMONEY  
Co Antrim  
BT53 6DZ  
Tel: (028) 2766 0200  
Fax: (028) 2766 0222

**Belfast City Council**

City Hall  
BELFAST  
BT1 5GS  
Tel: (028) 9032 0202

**Castlereagh Borough Council**

1 Bradford Court  
Upper Galwally  
Castlereagh BT8 6RB  
Tel: (028) 9049 4500  
Fax: (028) 9049 4515

**Banbridge District Council**

Civic Building  
Downshire Road  
BANBRIDGE  
Co Down  
BT32 3JY  
Tel: (028) 4066 0600  
Fax: (028) 4066 0601

**Carrickfergus Borough Council**

Carrickfergus Museum and  
Civic Centre  
11 Antrim Street  
CARRICKFERGUS  
Co Antrim  
BT38 7DG  
Tel: (028) 9335 8000  
Fax: (028) 9336 6676

**Coleraine Borough Council**

Cloonavin  
66 Portstewart Road  
COLERAINE  
Co Derry/Londonderry  
BT52 1EY  
Tel: (028) 7034 7034  
Fax: (028) 7034 7026

### **Cookstown District Council**

Burn Road  
COOKSTOWN  
Co Tyrone  
BT80 8DT  
Tel: (028) 8676 2205  
Fax: (028) 8676 4360

### **Down District Council**

24 Strangford Road  
DOWNPATRICK  
Co Down  
BT30 6SR  
Tel: (028) 4461 0800  
Fax: (028) 4461 0801

### **Fermanagh District Council**

Town Hall  
ENNISKILLEN  
Co Fermanagh  
BT74 7BA  
Tel: (028) 6632 5050  
Fax: (028) 6632 2024

### **Craigavon Borough Council**

Civic Centre  
PO Box 66  
Lakeview Road  
CRAIGAVON  
Co Armagh  
BT64 1AL  
Tel: (028) 3831 2400  
Fax: (028) 3831 2444

### **Dungannon and South Tyrone**

District Council  
Circular Road  
DUNGANNON  
Co Tyrone  
BT71 6DT  
Tel: (028) 8772 0300  
Fax: (028) 8772 0368

### **Larne Borough Council**

Smiley Buildings  
Victoria Road  
LARNE  
Co Antrim  
BT40 1RU  
Tel: (028) 2827 2313  
Fax: (028) 2826 0660

**Limavady Borough Council**

7 Connell Street  
LIMAVADY  
Co Derry/Londonderry  
BT49 0HA  
Tel: (028) 7772 2226  
Fax: (028) 7772 2010

**Londonderry Borough Council**

Derry City Council  
98 Strand Road  
DERRY/LONDONDERRY  
BT48 7NN  
Tel: (028) 7136 5151  
Fax: (028) 7126 4858

**Moyle District Council**

Sheskburn House  
7 Mary Street  
BALLYCASTLE  
Co Antrim  
BT54 6QH  
Tel: (028) 2076 2225  
Fax: (028) 2076 2515

**Lisburn City Council**

Lagan Valley Island  
Island Civic Centre  
The Island  
LISBURN  
BT27 4RL  
Tel: (028) 9250 9250  
Fax: (028) 9250 9288

**Magherafelt District Council**

50 Ballyronan Road  
MAGHERAFELT  
Co Derry/Londonderry  
BT45 6EN  
Tel: (028) 7939 7979  
Fax: (028) 7939 7980

**Newry and Mourne District Council**

Monaghan Row  
NEWRY  
Co Down  
BT35 8DJ  
Tel: (028) 3031 3031  
Fax: (028) 3031 3077

### **Newtownabbey Borough Council**

Mossley Mill  
NEWTOWNABBEY  
Co Antrim  
BT36 5QA  
Tel: (028) 9034 0000  
Fax: (028) 9034 0200

### **North Down Borough Council**

Town Hall  
The Castle  
BANGOR  
Co Down  
BT20 4BT  
Tel: (028) 9127 0371  
Fax: (028) 9127 1370

### **Omagh District Council**

The Grange  
Mountjoy Road  
OMAGH  
Co Tyrone  
BT79 7BL  
Tel: (028) 8224 5321  
Fax: (028) 8224 3888

### **Strabane District Council**

47 Derry Road  
STRABANE  
Co Tyrone  
BT82 8DY  
Tel: (028) 7138 2204  
Fax: (028) 7138 1348

### **Local Councils web address:**

[www.northernireland.gov.uk/councils.htm](http://www.northernireland.gov.uk/councils.htm)

## LEADER +

The aim of the LEADER+ Programme is to increase the economic and employment contribution that very small businesses, including small farms, make to the rural economy by encouraging local partnerships to test out new approaches to micro-business development and, where beneficial, to work in collaboration with similar partnerships in other areas.

LEADER+ is being delivered by 12 LEADER+ Groups. Applicants wishing to obtain funding under the LEADER+ Programme should apply directly to the LEADER+ Group for their area.

### Coleraine Council Area

LEADER Group  
Coleraine Local Action  
Group for Enterprise Ltd  
(COLLAGE)

89 Main Street  
GARVAGH  
Co Derry/Londonderry  
BT51 5AB  
Tel: (028) 2955 8066  
Fax: (028) 2955 8130

E-mail: [info@collage-ltd.com](mailto:info@collage-ltd.com)  
Website: [www.collage-ltd.com](http://www.collage-ltd.com)



## **Armagh City and District Council and Craigavon Council Area**

LEADER Group

Craigavon and Armagh  
Rural Development  
(CARD)

Craigavon Borough Council  
Civic Centre  
Lakeview Road  
CRAIGAVON  
Co Armagh  
BT64 1AL  
Tel: (028) 3831 2588/  
3752 9632  
Fax: (028) 3831 2488/  
3752 9631

E-mail: [maria.magennis@craigavon.gov.uk](mailto:maria.magennis@craigavon.gov.uk)

Website: [www.craigavonarmaghrural.org](http://www.craigavonarmaghrural.org)

## **Cookstown and Dungannon Council Area**

LEADER Group

East Tyrone Rural

Gortalowry House  
94 Church Street  
COOKSTOWN BT80 8HX  
Co Tyrone  
Tel/Fax: (028) 8676 4714

E-mail: [etr@cookstown.gov.uk](mailto:etr@cookstown.gov.uk)

Website: [www.easttyronerural.co.uk](http://www.easttyronerural.co.uk)

## **Fermanagh Council Area**

LEADER Group

Fermanagh Local Action Group Unit 4A  
(FLAG)

Tullynagard  
Lisnarick Road  
IRVINESTOWN  
Co Fermanagh  
BT94 1EY  
Tel: (028) 6862 1600  
Fax: (028) 6862 1992

E-mail: [info@fermanaghleader.co.uk](mailto:info@fermanaghleader.co.uk)

Website: [www.fermanaghleader.co.uk](http://www.fermanaghleader.co.uk)

## **Magherafelt Council Area**

LEADER Group

Magherafelt Area Partnership  
(MAP)

50 Ballyronan Road  
MAGHERAFELT  
Co Derry/Londonderry  
BT45 6EN  
Tel: (028) 7939 7979  
Fax: (028) 7939 7980

E-mail: [info@magherafelt-lsp.co.uk](mailto:info@magherafelt-lsp.co.uk)

Website: [www.magherafelt.org](http://www.magherafelt.org)

## **Newry and Mourne Council Area**

LEADER Group

Newry and Mourne  
Local Action Group

74 Hill Street  
NEWRY  
Co Down  
BT34 1BE  
Tel: (028) 3026 3177  
Fax: (028) 3026 3395

E-mail: [micealmccoy@btconnect.com](mailto:micealmccoy@btconnect.com)

Website: [www.newryandmourneleader.com](http://www.newryandmourneleader.com)

## **Ballymena, Ballymoney, Larne and Moyle Council Area**

LEADER Group

North Antrim Leader

Old School House

25 Mill Street

Cushendall

BALLYMENA

Co Antrim

BT44 0RR

Tel: (028) 2177 2138

Fax: (028) 2177 2137

E- mail: [north-antrim-leader@antrim.net](mailto:north-antrim-leader@antrim.net)

Website: [www.northantrimleader.org](http://www.northantrimleader.org)

## **Rural areas of Antrim, Carrickfergus and Newtownabbey**

LEADER Group

REAP South Antrim

(Rural Economic Action

Partnership)

Antrim Borough Council

The Steeple

ANTRIM

Co Antrim

BT41 1BJ

Tel: (028) 9448 1311

Fax: (028) 9442 8059

E-mail: [admin@reapsouthantrim.com](mailto:admin@reapsouthantrim.com)

Website: [www.reapsouthantrim.com](http://www.reapsouthantrim.com)

## **Limavady Council Area**

LEADER Group

Roe Valley Rural

Development Ltd

Council Offices

7 Connell Street

LIMAVADY

Co Derry/Londonderry

BT49 0HA

Tel: (028) 7776 0306

Fax: (028) 7772 2010

E-mail: [leaderplus@limavady.gov.uk](mailto:leaderplus@limavady.gov.uk)

Website: [www.roevalleyleaderplus.co.uk](http://www.roevalleyleaderplus.co.uk)

## **Rural areas within Derry/Londonderry City Council - Banagher, Claudy, Corrody, Culmore, Eglinton, Enagh, Fanaghan and New Buildings**

LEADER Group

Rural Area Partnership in DerryThe Old School

(RAPID)

2 Foreglen Road

KILLALOO

Co Derry/Londonderry

BT47 3TP

Tel: (028) 7133 7149

Fax: (028) 7133 7146

E-mail: [info@rapidni.com](mailto:info@rapidni.com)

Website: [www.rapidni.com](http://www.rapidni.com)

## **Ards, Banbridge and Down Council Area**

LEADER Group

The Rural Down Partnership

Banbridge District Council

Civic Buildings

Downshire Road

BANBRIDGE

Co Down

BT32 3JY

Tel: (028) 4066 0609

Fax: (028) 4066 0601

E-mail: [info@ruraldown.org.uk](mailto:info@ruraldown.org.uk)

Website: [www.ruraldown.org.uk](http://www.ruraldown.org.uk)

## Omagh and Strabane Council Area

LEADER Group  
West Tyrone Rural Ltd

Contact Details  
Omagh Business Complex  
Gortrush Industrial Estate  
Great Northern Road  
OMAGH  
Co Tyrone  
BT78 5LU  
Tel: (028) 8225 2647  
Fax: (028) 8225 2672

E-mail: [info@westtyronerural.com](mailto:info@westtyronerural.com)  
Website: [www.westtyronerural.com](http://www.westtyronerural.com)

## Local Enterprise Agencies

Enterprise Northern Ireland has a network of Local Enterprise Agencies who support small businesses and community enterprises by providing:

- a one-stop-shop for government small business initiatives;
- professional advisers with extensive business experience;
- low cost loans, grant aid and other business finance;
- support for small businesses acquiring new information technologies;
- programmes supporting business growth and development;
- industrial and office accommodation.

Local Enterprise Agencies are grouped into five areas as below:

### North Eastern Region

Acorn the Business Centre

BALLYMONEY

Tel: (028) 2766 6133

Antrim Enterprise Agency Ltd

ANTRIM

Tel: (028) 9446 7774

Ballymena Business Centre Ltd

BALLYMENA

Tel: (028) 2565 8616

Carrickfergus Enterprise Development Agency Ltd

CARRICKFERGUS

Tel: (028) 9336 9528

Larne Enterprise Company Ltd  
LARNE  
Tel: (028) 2827 0742

Moyle Enterprise Company Ltd  
BALLYCASTLE  
Tel: (028) 2076 3737

### Eastern Region

Ards Business Centre Ltd  
NEWTOWNARDS  
Tel: (028) 9181 9787

Castlereagh Enterprises Ltd  
DUNDONALD  
Tel: (028) 9055 7557

East Belfast Enterprise  
BELFAST  
Tel: (028) 9045 5450

Glenwood Enterprises Ltd  
BELFAST  
Tel: (028) 9061 0311

Lisburn Enterprise Organisation Ltd  
LISBURN  
Tel: (028) 9266 1160

Mallusk Enterprise Park Ltd  
NEWTOWNABBEY  
Tel: (028) 9083 8860

North Down Development Organisation Ltd  
BANGOR  
Tel: (028) 9127 1525

West Belfast Development Trust Ltd  
Work West Enterprise Agency  
BELFAST  
Tel: (028) 9061 0826

### **North Western Region**

Coleraine Enterprise Agency  
COLERAINE  
Tel: (028) 7035 6318

Roe Valley Enterprises Ltd  
LIMAVADY  
Tel: (028) 7776 2323/5655

Workspace (Draperstown) Ltd  
DRAPERSTOWN  
Tel: (028) 7962 8113

### **Southern Region**

Armagh Business Centre Ltd  
ARMAGH  
Tel: (028) 3752 5050

Banbridge District Enterprises Ltd  
BANBRIDGE  
Tel: (028) 4066 2260



Craigavon Industrial Development Organisation Ltd  
PORTADOWN  
Tel: (028) 3833 3393

Down Business Centre  
DOWNPATRICK  
Tel: (028) 4461 6416

Newry and Mourne Enterprise Agency  
NEWRY, Co. Down  
Tel: (028) 3026 7011

### Western Region

Cookstown Enterprise Centre Ltd  
COOKSTOWN  
Tel: (028) 8676 3660

Dungannon Enterprise Centre Ltd  
DUNGANNON  
Tel: (028) 8772 3489

Fermanagh Enterprise Ltd  
ENNISKILLEN  
Tel: (028) 6632 7348/3117

Omagh Enterprise Company Ltd  
OMAGH  
Tel: (028) 8224 9494

Strabane Enterprise Agency  
STRABANE  
Tel: (028) 7138 2518

## Local Strategic Partnerships

Local Strategic Partnerships (LSP's) are council based partnerships, which have the responsibility for delivering an aspect of PEACE II funding and the co-ordination of local action plans.

### ANTRIM

Antrim Borough Council  
The Steeple  
Steeple Road  
ANTRIM  
Co Antrim BT41 1BJ  
Tel: (028) 9446 3113  
Fax: (028) 9446 8059  
E-mail: [paul.kelly@antrim.gov.uk](mailto:paul.kelly@antrim.gov.uk)  
Website: [www.antrim.gov.uk/partnership](http://www.antrim.gov.uk/partnership)

### ARDS

Crepe Weavers Industrial Estate  
20 Comber Road  
NEWTOWNARDS  
Co Down BT23 4RX  
Tel: (028) 9182 6913  
Fax: (028) 9181 8040  
E-mail: [info@ardslsp.org.uk](mailto:info@ardslsp.org.uk)

## **ARMAGH**

C/o Armagh District Council  
The Palace Demesne  
ARMAGH  
Co Armagh BT60 4EL  
Tel: (028) 3752 9600  
Fax: (028) 3752 9601  
E-mail: [d.ohare@armagh.gov.uk](mailto:d.ohare@armagh.gov.uk)  
Website: [www.armagh.gov.uk](http://www.armagh.gov.uk)

## **BALLYMENA**

Ardeevin  
8 Galgorm Road  
Ballymena  
Co Antrim BT42 1AB  
Tel: (028) 2566 0444  
Fax: (028) 2566 0400  
E-mail: [majella.mcalister@ballymena.gov.uk](mailto:majella.mcalister@ballymena.gov.uk)  
Website: [www.ballymenasp.org](http://www.ballymenasp.org)

## **BANBRIDGE**

Banbridge District Council  
Downshire Road  
BANBRIDGE  
Co Down BT32 3JY  
Tel: (028) 4066 0644  
Fax: (028) 4066 0601  
E-mail: [info@bridgepartnership.org.uk](mailto:info@bridgepartnership.org.uk)  
Website: [www.bridgepartnership.org.uk](http://www.bridgepartnership.org.uk)

**BALLYMONEY**

Ballymoney District Council

Riada House

14 Charles Street

BALLYMONEY

Co Antrim BT53 6DZ

Tel: (028) 2766 0253/2766 0258

Fax: (028) 2766 3852

E-mail: [margaret.drain@ballymoney.gov.uk](mailto:margaret.drain@ballymoney.gov.uk)

Website: [www.ballymoney.gov.uk](http://www.ballymoney.gov.uk)

**BELFAST**

Belfast City Council

5th Floor

Premier Business Centre

20 Adelaide Street

BELFAST BT2 8GD

Tel: (028) 9032 8532

Fax: (028) 9032 7306

E-mail: [info@blsp.org](mailto:info@blsp.org)

Website: [www.blsp.org](http://www.blsp.org)

**CARRICKFERGUS**

Economic Development

Carrickfergus Borough Council

Wilson Endowes Building

15 Lancasterian Street

CARRICKFERGUS

Co Antrim BT38 7AB

Tel: (028) 9335 1438

Fax: (028) 9336 0868

E-mail: [alanb.econdev@carrickfergus.org](mailto:alanb.econdev@carrickfergus.org)

E-mail: [alanm.econdev@carrickfergus.org](mailto:alanm.econdev@carrickfergus.org)

## CASTLEREAGH

Dundonald Enterprise Park  
Unit A9  
Carrowreagh Road  
DUNDONALD BT16 1QT  
Tel: (028) 9048 7997  
Fax: (028) 9049 7997  
E-mail: [info@castlereaghpartnershiplsp.co.uk](mailto:info@castlereaghpartnershiplsp.co.uk)

## COLERAINE

Coleraine Borough Strategic Partnership  
Cloonavin  
66 Portstewart Road  
COLERAINE  
Co Derry/Londonderry BT52 1RP  
Tel: (028) 7034 7051  
Fax: (028) 7034 7026  
E-mail: [cb.sp@colerainebc.gov.uk](mailto:cb.sp@colerainebc.gov.uk)

## COOKSTOWN

Cookstown Local Strategic Partnership  
Gortalowry House  
94 Church Street  
COOKSTOWN  
Co Tyrone BT80 8HX  
Tel: (028) 8676 4714  
Fax: (028) 8676 4714  
E-mail: [cookstownlsp@btconnect.com](mailto:cookstownlsp@btconnect.com)  
Website: [www.cookstown.gov.uk](http://www.cookstown.gov.uk)

**CRAIGAVON**

Craigavon Borough Council  
Civic Centre  
Lakeview Road  
CRAIGAVON  
Co Armagh BT64 1AL  
Tel: (028) 3831 2571  
Fax: (028) 3831 2444  
E-mail: [francis.rock@craigavon.gov.uk](mailto:francis.rock@craigavon.gov.uk)

**DERRY/LONDONDERRY**

Exchange House  
Queens Quay  
DERRY/LONDONDERRY  
Co Derry/Londonderry BT48 7AS  
Tel: (028) 7130 8466  
Fax: (028) 7130 8405  
E-mail: [oonagh.mcgillion@derrycity.gov.uk](mailto:oonagh.mcgillion@derrycity.gov.uk)  
Website: [www.lspderrycitycouncilarea.org.uk](http://www.lspderrycitycouncilarea.org.uk)

**DOWN**

1st Floor  
Magh-Inis House  
8-10 Irish Street  
DOWNPATRICK  
Co Down BT30 6BP  
Tel: (028) 4461 7667  
Fax: (028) 4461 9789  
E-mail: [d.partner@btinternet.com](mailto:d.partner@btinternet.com)

## FERMANAGH

Unit 31

Enniskillen Business Centre

Lackaghboy Industrial Estate

Tempo Road

ENNISKILLEN

Co Fermanagh

BT74 4RL

Tel: (028) 6632 9225

Fax: (028) 6632 9217

E-mail: [fermanagh.lsp@btconnect.com](mailto:fermanagh.lsp@btconnect.com)

Website: [www.femanaghnrti.co.uk](http://www.femanaghnrti.co.uk)

## LARNE

C/o Ledcom

Ledcom Industrial Estate

Bank Road

LARNE

Co Antrim BT40 3AW

Tel: (028) 2827 0742

Fax: (028) 2827 5653

E-mail: [patriciabrennan@ledcom.org](mailto:patriciabrennan@ledcom.org)

E-mail: [junescullion@ledcom.org](mailto:junescullion@ledcom.org)

Website: [www.larnedp.org](http://www.larnedp.org)

## LIMAVADY

Limavady Borough Council

7 Connell Street

LIMAVADY

Co Derry/Londonderry BT49 0HA

Tel: (028) 7776 0306

Fax: (028) 7772 2010

E-mail: [paul.beattie@limavady.gov.uk](mailto:paul.beattie@limavady.gov.uk)

Website: [www.limap.co.uk](http://www.limap.co.uk)

**LISBURN**

Unit 2

The Sidings Office Park

Antrim Road

LISBURN BT28 3AJ

Tel: (028) 9260 5406

Fax: (028) 9263 4400

E-mail: [info@lisburnpartnership.com](mailto:info@lisburnpartnership.com)

Website: [www.lisburnpartnership.com](http://www.lisburnpartnership.com)

**MAGHERAFELT AREA**

Magherafelt District Council

50 Ballyronan Road

MAGHERAFELT

Co Derry/Londonderry

BT45 6EN

Tel: (028) 7939 7979

Fax: (028) 7939 7980

E-mail: [chris.macarney@magherafelt.org](mailto:chris.macarney@magherafelt.org)

Website: [www.magherafelt.org](http://www.magherafelt.org)

**MOYLE**

Moyle District Council

Sheskburn House

7 Mary Street

BALLYCASTLE

Co Antrim BT54 6QH

Tel: (028) 2076 2225

Fax: (028) 2076 2515

E-mail: [moylelsp@moyle-council.org](mailto:moylelsp@moyle-council.org)

Website: [www.moyle-council.org](http://www.moyle-council.org)



## **NEWRY and MOURNE**

European House

16A Canal Quay

NEWRY

Co Down BT35 6BP

Tel: (028) 3026 6933

Fax: (028) 3026 6932

E-mail: [info@newryandmournelsp.com](mailto:info@newryandmournelsp.com)

## **NEWTOWNABBEY**

Mossley Hill

NEWTOWNABBEY

Co Antrim BT36 5QA

Tel: (028) 9034 0000

Fax: (028) 9034 0196

E-mail: [dhunter@newtownabbey.gov.uk](mailto:dhunter@newtownabbey.gov.uk)

Website: [www.newtownabbeylsp.co.uk](http://www.newtownabbeylsp.co.uk)

## **NORTH DOWN**

C/o Town Hall

The Castle

BANGOR

Co Down BT20 4BT

Tel: (028) 9127 8028

Fax: (028) 9127 1370

E-mail: [jan.nixey@northdown.gov.uk](mailto:jan.nixey@northdown.gov.uk)

Website: [www.northdownlsp.com](http://www.northdownlsp.com)

**OMAGH**

2nd Floor  
Tourist Information Centre  
1 Market Street  
OMAGH  
Co Tyrone BT78 1EE  
Tel: (028) 8225 0262  
Fax: (028) 8225 0262  
E-mail: [lsp@omagh.gov.uk](mailto:lsp@omagh.gov.uk)

**SOUTH TYRONE AREA PARTNERSHIP-LSP Ltd**

C/o Bank Buildings  
26 Market Square  
DUNGANNON  
Co Tyrone BT70 1AB  
Tel: (028) 8772 0315  
Tel: (028) 8772 0311  
Fax: (028) 8772 8650  
E-mail: [ursulaquinn@dungannon.gov.uk](mailto:ursulaquinn@dungannon.gov.uk)  
E-mail: [stap.info@dungannon.gov.uk](mailto:stap.info@dungannon.gov.uk)

**STRABANE**

47 Derry Road  
STRABANE  
Co Tyrone BT82 8DY  
Tel: (028) 7138 1309  
Fax: (028) 7138 1346  
E-mail: [slsp@strabanedc.com](mailto:slsp@strabanedc.com)  
Website: [www.strabanelsp.com](http://www.strabanelsp.com)



## **Section 4 - SERVICES FROM OTHER ORGANISATIONS**

## Services from Other Organisations

Page No

• <b>Charities and Voluntary Trusts</b> .....	149
Gibson Trust .....	149
Prince's Trust .....	149
Shell-Livewire .....	150
Vaughan Trust .....	150
• <b>Citizens Advice Bureau</b> .....	151
• <b>Electricity</b> .....	155
FarmEnergy .....	156
Wayleave Payments .....	156
• <b>Farming Unions</b> .....	157
Northern Ireland Agricultural Producers Association (NIAPA) .....	157
Ulster Farmers' Union (UFU) .....	157
• <b>Livestock Promotion and Verification Bodies</b> ..	158
Livestock and Meat Commission (LMC) .....	158
Northern Ireland Food Chain Certification (NIFCC) .....	159
• <b>Lough Neagh Strategic Fund</b> .....	160
• <b>Other Support Organisations</b> .....	161
Family Farm Development Ltd .....	161
Rural College .....	162
Rural Community Network .....	163
Rural Development Council .....	163
Ulster Community Investment Trust (UCIT) ..	164
• <b>Regulators</b> .....	167
Food Standards Agency .....	167
General Consumer Council for NI .....	167
OFCOM (Office of Communications) .....	168
OFREG (Office for the Regulation of Electricity and Gas) .....	168
Ombudsman .....	169
• <b>Rural Support</b> .....	170
• <b>Telephone Line Provider</b> .....	171
• <b>Key Word Search</b> .....	173

## Charities and Voluntary Trusts

### Gibson Trust

Grants for capital investment are available to farmers and commercial horticultural growers in Antrim and Down. They must be actively working their land, which will normally have been inherited through the family. The farm must have a business of between 1000 and 7500 man-hours and farm income must form a significant part of the applicant's total income.

Eligible projects include fixed equipment to increase farm income (including adding value to farm produce); measures to improve animal welfare; measures to reduce pollution; measures to enhance the rural environment or farm diversification.

### Contact

The Secretary  
The Gibson Trust  
35 Carnreagh Rd  
HILLSBOROUGH  
Co Down  
BT26 6LJ

### Prince's Trust

If you want to start a new business and are aged 18-30, unemployed, underemployed, underskilled, within or leaving the criminal justice system, leaving care, disabled, parenting alone or facing discrimination then the Prince's Trust may be able to help. The Trust can offer a low interest loan, test marketing grants, business advice and discounted rates for exhibition space.

### Contact

Website: [www.princes-trust.org.uk](http://www.princes-trust.org.uk)

## Shell-Livewire

Helps 16-30 year olds start and develop their own business and hosts a national competition for new business startups.

### Contact

Shell-Livewire  
Hawthorn House  
Forth Banks  
NEWCASTLE-UPON-TYNE NE1 3SG  
Tel: Lo-call: 0845 757 3252  
Tel: 0191 261 5584  
Fax: 0191 261 1910  
E-mail: [shell-livewire@pne.org](mailto:shell-livewire@pne.org)  
Website: [www.shell-livewire.org](http://www.shell-livewire.org)

## Vaughan Trust

The present scheme provides aid to the development of agriculture in Fermanagh through such projects as the development of new or improved methods of agriculture; agricultural education and training courses; travel scholarships for young people for education or training purposes and research or other related work beneficial to agriculture in Fermanagh.

### Contact

Clerk of the Trustees  
Vaughan Trust  
C/o Enniskillen Campus  
College of Agriculture, Food and Rural Enterprise  
Levaghya  
ENNISKILLEN  
Co Fermanagh BT74 4GF  
Freephone: 0800 028 2491  
Tel: (028) 6634 4800  
Fax: (028) 6634 4888  
E-mail: [enquiries@dardni.gov.uk](mailto:enquiries@dardni.gov.uk)

## Citizens Advice Bureau

The Citizens Advice Bureau offers free general independent advice on a range of issues such as benefits and legal advice.

### Headquarters

NI Citizens Advice

11 Upper Cresent

BELFAST

BT7 1NT

Tel: (028) 9023 1120

E-mail: [info@citizensadvice.co.uk](mailto:info@citizensadvice.co.uk)

Website: [www.citizensadvice.co.uk](http://www.citizensadvice.co.uk)

### County Antrim

#### Area Covered

Antrim

#### Contact

10d High Street

ANTRIM

Tel: (028) 9442 8176

Ballymena

28 Mount Street

BALLYMENA

Tel: (028) 2564 4398

Carrickfergus

65 North Street

CARRICKFERGUS

Tel: (028) 9335 1808

Glengormley

3B Ballyclare Road

GLENGORMLEY

Tel: (028) 9084 4592

## Larne

Park Lodge  
49 Victoria Road  
LARNE  
Tel: (028) 2826 0379

## Lisburn

Bridge Community Centre  
50 Railway Street  
LISBURN  
Tel: (028) 9266 2251

## County Armagh

### Armagh

9 McCrums Court  
ARMAGH  
Tel: (028) 3752 4041

## Lurgan

6 Union Street  
LURGAN  
Tel: (028) 3832 3571

## Portadown

7 Edward Street  
PORTADOWN  
Tel: (028) 3835 3260

## County Derry/Londonderry

### Coleraine

24 Lodge Road  
COLERAINE  
Tel: (028) 7034 4817

## Magherafelt

43 Queen's Avenue  
MAGHERAFELT  
Tel: (028) 7963 4562



**County Down****Banbridge**

Old Town Hall  
Scarva Street  
BANBRIDGE  
Tel: (028) 4062 2201

**Bangor**

1a Springfield Avenue  
BANGOR  
Tel: (028) 9127 0009

**Downpatrick**

Maghinis House  
8-10 Irish Street  
DOWNPATRICK  
Tel: (028) 4461 4110

**Holywood**

Queens Hall  
Sullivan Place  
HOLYWOOD  
Tel: (028) 9042 8288

**Newcastle**

Causeway Road  
NEWCASTLE  
Tel: (028) 4372 3824

**Newry and Mourne**

River House  
41c The Mall  
NEWRY  
Tel: (028) 3026 2934

**Newtownards**

75 West Street  
NEWTOWNARDS  
Tel: (028) 9181 9257

## **County Fermanagh**

Fermanagh

Belmore Mews

2 New Street

ENNISKILLEN

Tel: (028) 6632 4334

## **County Tyrone**

Cookstown

15a Molesworth Street

COOKSTOWN

Tel: (028) 8676 6126

Dungannon

5-6 Feeny's Lane

DUNGANNON

Tel: (028) 8772 5299

Strabane

17 Dock Street

STRABANE

Tel: (028) 7138 2665

## Electricity

Northern Ireland Electricity (NIE) is responsible for the regulated procurement, transmission, distribution and supply of electricity to homes and businesses in Northern Ireland.

### Headquarters

120 Malone Road

BELFAST

BT9 5HT

Tel: (028) 9066 1100

Fax: (028) 9066 3579

E-mail: [homeenergy@nie.co.uk](mailto:homeenergy@nie.co.uk)

[Business.energy@nie.co.uk](mailto:Business.energy@nie.co.uk)

Website: [www.nie.co.uk](http://www.nie.co.uk)

### New electricity supply

Alterations to lines

and equipment

Failure of electricity supply

08457 643643

(Available 8.30am to

5.00pm Mon - Fri,

except failure of supply  
which is available 24 hours  
a day)

### Billing and Prices

Ways to Pay

Meter Reading

Moving House

Energy Efficiency Advice

Eco Energy Advice

08457 455455

(Available 8.00am to

8.00pm Mon - Fri, and

9.00am to 1.00pm Sat)

Minicom telephone for customers who are deaf  
08457 147128  
(Available 24 hrs a day)

## **FarmEnergy**

FarmEnergy is a division of NIE providing electrical energy services to the farming community.

### **Contact**

Technical Support: 08456 060306

John McCay: (028) 8225 3234

Fax: 02476 696 360

E-mail: [john.mccay@nie.co.uk](mailto:john.mccay@nie.co.uk)

E-mail: [farm.energy@nie.co.uk](mailto:farm.energy@nie.co.uk)

Website: [www.farmenergy.com](http://www.farmenergy.com)

## **Wayleave Payments**

Queries relating to wayleave rent or payment should be directed to NIE Headquarters (see above).

## **Farming Unions**

To represent and assist the interest of farmers.

### **Northern Ireland Agricultural Producers Association (NIAPA)**

15 Molesworth Street  
COOKSTOWN  
Co Tyrone  
BT80 8NX  
Tel: (028) 8676 5700  
E-mail: [niapa@hotmail.com](mailto:niapa@hotmail.com)

### **Ulster Farmers' Union (UFU)**

475 Antrim Road  
BELFAST  
BT15 3DA  
Tel: (028) 9037 0222  
Fax: (028) 9037 1231  
E-mail: [info@ufuhq.com](mailto:info@ufuhq.com)  
Website: [www.ufuni.org](http://www.ufuni.org)

## **Livestock Promotion and Verification Bodies**

### **Livestock and Meat Commission**

The Livestock and Meat Commission (LMC) is a Non-Departmental Public Body sponsored by the Department of Agriculture and Rural Development (DARD). It provides services to the Northern Ireland beef and sheepmeat industry and advises Government of matters relating to the sector. The main functions of LMC relate to the provision of information in regard to markets and market prices to the industry and ensuring that the Northern Ireland industry has the credentials to serve the best-paying markets. The products of the Northern Ireland red meat industry are promoted by LMC through the provision of knowledge and information about matters of diet and nutrition, convenience and versatility as well as the credentials of the industry as a whole. LMC acts as agents for the Rural Payments Agency (previously Intervention Board) within Northern Ireland and provides a classification service to the industry.

### **Livestock and Meat Commission**

Lissue House  
31 Ballinderry Road  
LISBURN  
Co Antrim BT28 2SL  
Tel: (028) 9263 3000  
Fax: (028) 9263 3001  
E-mail: [info@lmcni.com](mailto:info@lmcni.com)  
Website: [www.lmcni.com](http://www.lmcni.com)

## Northern Ireland Food Chain Certification

The Northern Ireland Food Chain Certification (NIFCC) is an independent body established by the Northern Ireland agri-food industry. Its current remit is to administer the registration, inspection and certification of participants in the Northern Ireland Beef and Lamb Farm Quality Assurance Scheme, and to ensure that the participants meet the product standards of the schemes.

### Northern Ireland Food Chain Certification

Lissue House  
31 Ballinderry Road  
LISBURN  
Co Antrim BT28 2SL  
Tel: (028) 9263 3017  
Fax: (028) 9263 3003  
E-mail: [nifcc@lmcni.com](mailto:nifcc@lmcni.com)

## **Lough Neagh Strategic Fund**

The Lough Neagh Strategic Fund is a £3.2m funding package under the Programme for Building Sustainable Prosperity (BSP) for a major regeneration initiative for the entire Lough Neagh area.

The Fund will support environmental, economic and social projects, which will assist with the sustainable development and management of the area. The funding themes are:

Strategic Management, Marketing, Water Based Recreation, Land Based Recreation, Agriculture, Minerals and Fish, Water Quality, Landscape, Biodiversity and Life, Work and Influencing Change.

The fund is particularly interested in restoring older landmark buildings, activity tourism, arts and crafts, environmental or biodiversity projects and water-based recreational infrastructure.

Further information on the Lough Neagh Strategic Fund can be obtained from:

### **The Lough Neagh Partnership**

The Marina Centre, Unit 3

135A Shore Road

Ballyronan

MAGHERAFELT

BT45 6JA

Tel: (028) 7941 7941

Fax: (028) 7941 7979

E-mail: [info@loughneaghpartnership.com](mailto:info@loughneaghpartnership.com)

Website: [www.loughneaghpartnership.com](http://www.loughneaghpartnership.com)



## Other Support Organisations

### Family Farm Development Ltd

Family Farm Development (FFD) Limited is a partnership of the main agricultural organisations in Northern Ireland. Its partners are: Ulster Farmers' Union (UFU), Northern Ireland Agricultural Producers Association (NIAPA), Ulster Agricultural Organisation Society (UAOS), Rural Development Council (RDC) and the Department of Agriculture and Rural Development (DARD). FFD is currently delivering the Farm Family Reskilling and Diversification Programme in Omagh, Strabane, Dungannon and Cookstown District Council Areas and the Young Farmers' Cross-Border Diversification and Networking Programme under the European Union Programme for Peace and Reconciliation.

### Family Farm Development Ltd

Milestone Centre

Carrickmore

OMAGH

Co Tyrone

BT79 9AL

Tel: (028) 8076 1719

Fax: (028) 8076 1779

E-mail: [familyfarm@btconnect.com](mailto:familyfarm@btconnect.com)

## Rural College

The Rural College was established to provide a range of educational and training programmes for local rural development groups and individuals.

The Centre offers a number of accredited courses, in association with institutions such as Queens' University Belfast and the National University of Ireland, Galway.

### Courses offered:

- Cert/Graduate Diploma/MSc in Rural Development QUB;
- Diploma in Community Development Practice National University of Ireland, Galway;
- Training for development groups (for example, group-work skills, holding effective meetings, identifying community needs, developing project ideas, fundraising and project management);
- Short programmes on history, heritage and genealogy.

In addition, the Rural College undertakes consultancy work on behalf of community, voluntary and statutory organisations in the areas of community development, action planning, strategic planning and team\_building.

### Contact

Kate Clifford  
The Rural College  
Derrynoid Rd  
DRAPERSTOWN  
Co Derry/Londonderry  
BT45 7DW

Tel: (028) 7962 9100  
Fax: (028) 7962 7777  
E-mail: [kate@ruralcollege.co.uk](mailto:kate@ruralcollege.co.uk)  
[enquiries@derrynoid.co.uk](mailto:enquiries@derrynoid.co.uk)

## **Rural Community Network**

Rural Community Network (RCN) is a voluntary organisation established by community groups to provide an effective voice for and support to rural communities, particularly those who are most disadvantaged. Our vision is of vibrant, articulated, inclusive and sustainable rural communities across Northern Ireland contributing to a prosperous, equitable, peaceful and stable society.

Rural Community Network (NI)  
38a Oldtown Street  
COOKSTOWN  
Co Tyrone  
BT80 8EF  
Tel: (028) 8676 6670  
Fax: (028) 8676 6006  
E-mail: [rcn@ruralcommunitynetwork.org](mailto:rcn@ruralcommunitynetwork.org)  
Website: [www.ruralcommunitynetwork.org](http://www.ruralcommunitynetwork.org)

## **Rural Development Council**

The Northern Ireland Rural Development Council (RDC) is an independent rural organisation that plays a vital role in influencing rural development policy, developing and delivering practical programmes, sharing information and building effective partnerships.

The RDC delivers three programmes mainly for the community voluntary sector under the DARD Rural Development Programme, these are:

- Local Regeneration Programme (EU Building Sustainable Prosperity)
- EU Peace II Programme
- Disadvantaged Rural Communities Initiative (International Fund for Ireland)

These programmes offer assistance for rural communities engaging in peace-building, social inclusion, regeneration, economic and environmental projects.

### **Northern Ireland Rural Development Council (RDC)**

17 Loy Street  
COOKSTOWN  
Co Tyrone  
BT80 8PZ  
Tel: (028) 8676 6980  
Fax: (028) 8676 6922  
E-mail: [info@rdc.org.uk](mailto:info@rdc.org.uk)  
Website: [www.rdc.org.uk](http://www.rdc.org.uk)

### **Ulster Community Investment Trust (UCIT)**

UCIT was established to provide flexible loan finance and free business support to the community enterprise sector. As a registered charity, all profits generated by the trust are recycled for reinvestment into the community enterprise sector.

UCIT welcomes applications from:

- Community organisations wishing to set-up a community enterprise;
- Existing community enterprises, which require additional financing to develop their operations;
- Community enterprises, both large and small, located in rural and urban areas.

UCIT provides loan finance and free business support to community enterprises that:

- are established to create jobs and wealth, but are not established for individual profit;
- serve the needs of communities located in disadvantaged areas, or communities of need or shared interest;
- command widespread support and endorsement in the local community, and/or benefit from being recognised as a community based organisation by an appropriate public body;
- are committed to becoming self-sufficient.

## **Loan Size and term**

Lending is flexible and ranges from approximately £25,000 - £500,000. The maximum loan term is normally 15 years.

## **Free Support Service**

To facilitate your project's success, UCIT provides free support and advice as part of the funding package before, during and after the term of the loan.

## Interest rates

UCIT's interest rates are competitive and normally based upon the individual circumstances of each applicant.

## Contact

Ulster Community Investment Trust Limited  
13-19 Linenhall Street,  
BELFAST,  
BT2 8AA  
Tel: (028) 9031 5003  
Fax: (028) 9031 5008  
E-mail: [info@ucitltd.com](mailto:info@ucitltd.com)  
Website: [www.ucitltd.com](http://www.ucitltd.com)

## Regulators

### Food Standards Agency

The Food Standards Agency is an independent food safety watchdog set up by an Act of Parliament in 2000 to protect the public's health and consumer interests in relation to food.

#### **Food Standards Agency**

10 A-C Clarendon Road

BELFAST

BT1 3SG

Tel: (028) 9041 7700

E-mail: [infofsani@foodstandards.gsi.gov.uk](mailto:infofsani@foodstandards.gsi.gov.uk)

Website: [www.food.gov.uk/northernireland](http://www.food.gov.uk/northernireland)

### General Consumer Council for Northern Ireland

The General Consumer Council for Northern Ireland is a statutory body whose aims are to promote and safeguard the interests of all consumers in Northern Ireland.

The Council campaigns on behalf of consumers for the best possible standards of service and protection; undertakes research and data collection; gives advice, information and issues publications. It deals with individual complaints about passenger transport, coal, natural gas and electricity.

#### **General Consumer Council For Northern Ireland**

Elizabeth House

116 Holywood Road

BELFAST

BT4 1NY

Telephone/Textphone: (028) 9067 2488

Fax: (028) 9065 7701  
Complaints Line: 0845 601 6022  
E-mail: [info@gccni.org.uk](mailto:info@gccni.org.uk)  
Website: [www.gccni.gov.uk](http://www.gccni.gov.uk)  
Opening Hours: 9am to 5pm Monday to Friday  
except for bank and public holidays.

## **OFCOM**

If you have a complaint or problem about a telecommunications provider you can contact OFCOM (Office of Communications).

### **OFCOM**

Riverside House  
2A Southwark Bridge Road  
LONDON SE1 9HA  
Tel: (020) 7981 3000  
Fax: (020) 7981 3333  
Helpline: Lo-call: 0845 456 3000  
Website: [www.ofcom.org.uk](http://www.ofcom.org.uk)

## **OFREG**

If you have a complaint or problem about NIE, or any other supplier of electricity or gas, you can contact OFREG (Office for the Regulation of Electricity and Gas).

### **OFREG**

Brookmount Buildings  
42 Fountain Street  
BELFAST BT1 5EE  
Tel: 0845 766 0456  
E-mail: [ofreg@nics.gov.uk](mailto:ofreg@nics.gov.uk)  
Website: [www.ofreg.nics.gov.uk](http://www.ofreg.nics.gov.uk)



## **Ombudsman**

If you feel that a Government department or public body has not dealt with your complaint properly, then the Ombudsman may be able to help and put things right if need be.

### **The Ombudsman**

Freepost BEL 1478

BELFAST BT1 6BR

Freephone: 0800 34 34 34

E-mail: [ombudsman@ni-ombudsman.org.uk](mailto:ombudsman@ni-ombudsman.org.uk)

Website: [www.ni-ombudsman.org.uk](http://www.ni-ombudsman.org.uk)

## Rural Support

Rural life and farming in Northern Ireland is changing. The question is what help is available to those people affected by the change? Rural Support is there to help!



RURAL SUPPORT

Rural Support will help you find sources of practical help, or provide a listening ear if you just want to talk to someone about your concerns and those of your family.

The service is confidential and guarantees anonymity. Volunteers are trained and provide a professional service with all enquiries and referrals followed up.

Have you any issues you need to address?  
Do you want to talk to someone?  
If so:

### Call the Rural Support Helpline

0845 606 7607

9.00 am to 1.00 pm and 6.00 pm to 10.00 pm  
7 days per week.

Website: [www.ruralsupport.org.uk](http://www.ruralsupport.org.uk)

### Volunteering

Would you like to help by becoming a Rural Support Volunteer? If so, please contact us on: (028) 8676 0040.

## Telephone Line Provider

Residential customers can contact BT on the following number, which will connect you to an automated service, which will direct you to the person or service best able to deal with your enquiry.

### To report a fault

Call free\* 24 hrs a day, 7 days a week on: 0800 800 151

\*Calls to 0800 numbers may not be free from some mobile phones.



# Key Word Search

If you have difficulty finding a particular topic, please contact your local Rural Connect Adviser who will be happy to assist you - see back cover.

- Advice - Agricultural .....16
- Agricultural Courses .....29
- Agricultural Wages .....77
- Agri-environment Schemes .....44
- Agri-environment training .....45
- Agri-food and Biosciences Institute (AFBI) .....36
  - AFBI (Crossnacreevy) .....37
  - AFBI (Hillsborough) .....36
  - AFBI (Loughgall) .....37
  - AFBI (Newforge) .....36
  - AFBI (Omagh) .....38
  - AFBI (Stormont) .....38
- Agri-food Legislation Implementation .....73
- Agri-food Supply Chain Development .....19
- APHIS Online .....65
- APHIS Online Helpline .....66
- Appeals Branch .....43
- Bank Automated Clearing System (BACS) .....43
- Beef Special Premium .....42
- Burst Water Mains .....103
- CAFRE
  - (College of Agriculture, Food and Rural Enterprise) . .29
- Cereal and Herbage Seed Certification .....76
- Challenge Fund for Short Rotation Coppice (SRC) Energy Crops .....56

Certified Seed . . . . .	76
Charities and Voluntary Trusts . . . . .	149
Citizens Advice Bureau . . . . .	151
Comments/Complaints . . . . .	8
Councils . . . . .	123
Countryside Management Scheme . . . . .	44
Courses (CAFRE) . . . . .	29
Cross-Compliance . . . . .	67
Customs and Excise . . . . .	83
DARD Direct	
DARD Fraudline . . . . .	6
DARD Helpline . . . . .	6
DARD Ministerial Correspondence . . . . .	6
DARD Offices . . . . .	16
DARD Textphone . . . . .	6
Department for Social Development . . . . .	84
Department of Culture, Arts and Leisure . . . . .	87
Department of Education . . . . .	89
Department for Employment and Learning . . . . .	91
Department of Enterprise, Trade and Investment . . . . .	92
Department for Regional Development . . . . .	97
Department of the Environment . . . . .	104
Diversification - through Rural Connect . . . . .	4, 22
Diversification Challenge for Farming Families . . . . .	22
Diversification/Reskilling Funding . . . . .	47
Divisional Veterinary Offices . . . . .	62
Driver and Vehicle Licensing Northern Ireland (DVLNI) . . . . .	105
Driver and Vehicle Testing Agency (DVTA) . . . . .	106
Education and Library Boards . . . . .	89
Electricity . . . . .	165
Enniskillen Campus . . . . .	31
Environment and Heritage Service . . . . .	104

Environmentally Sensitive Areas Scheme .....44

Equine Courses .....29

Extensification Premium .....42

Family Farm Development Ltd .....161

Farm Quality Assurance Schemes .....158

Farm Waste Management Advice .....104

Farm Nutrient Management Scheme .....50

Farm Woodland Premium Scheme .....55

Farm Energy .....156

Farming Unions .....157

Feed and Fertiliser Inspection .....73

Fisheries .....27

Flooding .....24

Floristry .....30

Focus Farms .....34

Food Standards Agency .....167

Food Safety Legislation .....73

Food Supply Management Courses .....30

Food Technology Courses .....29

Forestry .....55

Freedom of Information .....10

General Consumer Council for Northern Ireland .....167

Grass Challenge for Dairy Farmers .....30

Gibson Trust .....149

Go For It - Start a Business Campaign .....94

Good Agricultural and Environmental Condition .....68

Greenmount Campus .....31

Health and Safety Executive for Northern Ireland .....93

Horticulture Advice .....16

Horticulture Courses .....30

Housing Benefit .....115

Housing Executive .....111

Housing Grants	111
IACS (Integrated Administration and Control Systems)	41
ICT (Increasing Access to ICT)	52
Infilling Land	79
Inland Revenue	116
Interreg	60
International Fund for Ireland (IFI)	117
Invest Northern Ireland	94
Land Registry of Northern Ireland	87
Leader +	128
Legacy Schemes	42
Legislative Inspections	73
LFA Compensatory Allowances	42
Livestock and Meat Commission (LMC)	158
Local Enterprise Agencies	134
Local Strategic Partnerships	138
Lough Neagh Strategic Fund	160
Loughry Campus	31
National Insurance (refer to Inland Revenue)	116
New Entrants Scheme	54
Nitrates Directive	71
Northern Ireland Agricultural Producers Association (NIAPA)	157
Northern Ireland Food Chain Certification (NIFCC)	159
Northern Ireland Tourist Board	96
Obtaining Alternative Employment	47
OFCOM (Office of Communications)	168
OFREG (Office for the Regulation of Electricity and Gas)	168
Ombudsman	169
Online NI	7



Ordnance Survey of Northern Ireland .....87

Organic farming .....21

Other Support Organisations .....161

Packaging Challenge for Food Businesses .....30

Packaging Technology .....30

Pesticides .....76

Planning Service .....107

Plant Health Legislation .....73

Pollution Control Advice .....44, 104

Prince's Trust .....149

Public Records Office .....88

Rate Collection Agency .....115

Reclaiming Uncultivated Land .....78

Regulators .....167

Research .....36

Rivers .....24

Roads Service .....98

Rural College .....162

Rural Community Network .....163

Rural Connect .....4

Rural Development Council .....163

Rural Development Programme .....59

RuralNI .....6

Rural Support .....170

Sheep Annual Premium .....42

Sheep Quota .....42

Shell-Livewire .....150

Short Courses

Short Rotation Coppice

Single Farm Payment Scheme .....39

Slaughter Premium .....42

Social Security Agency . . . . .	.85
Statutory Management Requirements . . . . .	.67
Student Finance . . . . .	.32
Suckler Cow Premium . . . . .	.43
Suckler Cow Quota . . . . .	.43
Supply Chain Awareness Programme . . . . .	.19
Telephone Faults . . . . .	.171
Telephone Line Provider . . . . .	.171
Tourism . . . . .	.96
Trees . . . . .	.55
Ulster Community Development Trust (UCIT) . . . . .	.164
Ulster Farmers' Union (UFU) . . . . .	.157
Valuation and Lands Agency . . . . .	.118
VAT (refer to Customs and Excise) . . . . .	.83
Vaughan Trust . . . . .	.150
Veal Calf Slaughter Premium . . . . .	.42
Vehicle Licensing . . . . .	.105
Veterinary Nursing . . . . .	.30
Veterinary Service . . . . .	.62
Water Pollution . . . . .	.44, 104
Water Service . . . . .	.103
Wayleave Payments . . . . .	.156
Weather Aid . . . . .	.43
Woodland Grant Scheme . . . . .	.55





Farmers and farm families can contact their local Rural Connect Adviser who can help you access DARD services and other useful contacts points.

### **Antrim and Derry/Londonderry**

Ballymena (028) 2566 5722  
Ballymoney (028) 2766 0111  
Magherafelt (028) 7930 2101

### **Down and Armagh**

Downpatrick (028) 4461 8082  
Newry (028) 3025 3316  
Armagh (028) 3751 5622

### **Tyrone and Fermanagh**

Omagh (028) 8225 3405  
Dungannon (028) 8775 4786  
Enniskillen (028) 6634 3101  
(028) 6634 3102

### **Headquarters**

Belfast (028) 9052 4406

Date of Publication April 2006  
ISBN 1 855 27 857X



Department of

**Agriculture and  
Rural Development**

[www.dardni.gov.uk](http://www.dardni.gov.uk)

AN ROINN

**Talmhaíochta agus  
Forbartha Tuaithe**

MÁNNYSTRIE O

**Fairms an  
Kintra Fordèrin**



INVESTOR IN PEOPLE